

Safety information

Safety Guide for Battery Backup for Storm-Ready WiFi (Xfinity Battery Backup-Xfinity LTE Extender)

This paragraph provides important safety information that you should read before using your Battery Backup for Storm-Ready WiFi.

Basic safety WARNING: HEALTH AND SAFETY INFORMATION, READ BEFORE USE

To avoid damaging your device, accessories, or any connected devices and to reduce the risk of personal injury, discomfort, property damage or other potential hazards, follow the precautions below.

- Handle your Battery Backup for Storm-Ready WiFi with care. You may damage the device if you disassemble, drop, bend, burn, crush or puncture your device. Do not use an Battery Backup for Storm-Ready WiFi with a damaged enclosure. Make sure the Comcast provided EPS-3 power adapter is plugged into a socket near your Battery Backup for Storm-Ready WiFi and is easily accessible. Be sure the EPS-3 power adapter and device are well ventilated when in use or charging. Using a damaged device, damaged cables, or damaged power adapter or charging when moisture or debris is present may cause overheating, fire, electric shock, injury, or damage to your device or other property. Do not expose your Battery Backup for Storm-Ready WiFi or EPS-3 power adapter to liquids, which can cause a short circuit and overheating. If your Battery Backup for Storm-Ready WiFi gets wet, do not attempt to dry it using an external heat source. Do not charge the device when wet or in direct sunlight. Your Battery Backup for Storm-Ready WiFi is designed to work best in ambient temperatures between 0° and 40° C (32° and 104° F) and should be stored between ambient temperatures of -20° and 45° C (-4° and 113° F). Do not expose the device to temperatures above 45° C (113° F) as this may damage the device, or pose a risk of fire.
- This Battery Backup for Storm-Ready WiFi must be used with the Comcast provided EPS-3 power adapter, which is an Underwriters Laboratories (UL) certified AC adapter with PS2 classified output per IEC 62368-1, rated: 12 volts DC, maximum 3.0 Amp. Only power the Battery Backup for Storm-Ready WiFi with the Comcast provided EPS-3 power adapter. Failure to use the Comcast provided EPS-3 adapter may cause fire, electric shock, injury, or damage to the device and the accessories.
- Strangulation hazard. This device is not a toy. Keep cords out of the reach of children (more than 3 feet / 1 meter away).
- There is risk of fire, burns, or explosion if the battery pack is not handled properly. To reduce the risk of personal injury:
 - ✧ The Battery Backup for Storm-Ready WiFi contains a lithium-ion manganese oxide (LMO) battery pack which is not replaceable. The user must not make any attempt to replace the Battery Backup for Storm-Ready WiFi batteries or battery pack. There is a danger of fire and/or explosion if the battery pack is installed incorrectly.
 - ✧ Do not disassemble, crush, puncture, short external contacts, or dispose of the Battery Backup for Storm-Ready WiFi or the Battery Backup for Storm-Ready WiFi battery pack in fire or water.
 - ✧ Dispose of Battery Backup for Storm-Ready WiFi according to the United States Environmental Protection Agency guidelines.

● Battery Safety Instructions

The battery contains flammable materials such as organic solvents. Mishandling the battery may cause fire, smoke, or an explosion and the battery's functionality will be seriously damaged. Please read and check the following prohibited actions.

(1) Immersion

Do not immerse the Battery Backup for Storm-Ready WiFi in liquid such as water, beverages, or other fluids.

The battery or the battery pack (including protection circuit) may catch on fire, smoke, explode, or cause heat generation, electrolyte leakage by unexpected electrical load.

(2) High Temperature

Do not use or place the Battery Backup for Storm-Ready WiFi near an open flame, heater or high temperature (above 80°C).

Subjecting the Battery Backup for Storm-Ready WiFi to high temperature may damage the polyolefin separator

and can cause an internal short circuit. This may cause the battery to leak, generate heat, smoke, catch fire, or explode.

(3) Power Supply and Power Supply Conditions

Do not use unauthorized power supply.

Only charge the Battery Backup for Storm-Ready WiFi within specified conditions (e.g., temperature range, voltage, and current). Use of an unauthorized power supply could cause the battery to leak, generate heat, smoke, catch fire, or explode.

(4) Use in Other Equipment

Do not use the Battery Backup for Storm-Ready WiFi in equipment for which it was not intended.

If the Battery Backup for Storm-Ready WiFi is used in unapproved applications or systems, the battery may become damaged and leak, generate heat, smoke, catch fire, or explode.

(5) Incineration and Heat

Keep the Battery Backup for Storm-Ready WiFi away from heat and fire.

Heat will damage the battery and may cause it to leak, generate heat, smoke, catch fire, or explode.

(6) Impact

Avoid excessive impact to the Battery Backup for Storm-Ready WiFi.

Excessive impact may damage the battery. This may cause the battery to leak, generate heat, smoke, catch fire, or explode.

(7) Penetration

Do not penetrate the Battery Backup for Storm-Ready WiFi with a nail or strike with a hammer.

If subjected to a hard strike or penetrated by an object, the battery may be damaged or destroyed, thereby causing an internal short-circuit. This may cause the battery to leak, generate heat, smoke, catch fire, or explode.

(8) Disassembly

Do not disassemble the Battery Backup for Storm-Ready WiFi, the battery cell and/or battery pack.

Battery cell and/or battery pack may be deformed and damaged by disassembly.

Disassembly or modification of the battery cell and/or battery pack may damage the protection functions. This may cause the battery cell and/or battery pack to leak, generate heat, smoke, catch fire, or explode.

(9) Damage or Significant Deformation

Do not use the Battery Backup for Storm-Ready WiFi with damage or significant deformation.

If the battery has damage or significant deformation, it may cause the battery to leak, generate heat, smoke, catch fire, or explode by unexpected electrical short during usage.

● Warning

(1) Storage

Do not place the Battery Backup for Storm-Ready WiFi in or near a microwave or other cooking appliances.

If subjected to heat or electromagnetic radiation, the battery may leak, generate heat, smoke, catch fire, or explode.

(2) Leakage

Do not use the Battery Backup for Storm-Ready WiFi if the battery is leaking.

If the battery or liquid leaking from the battery has an irritating odor, you must immediately stop using the Battery Backup for Storm-Ready WiFi and call Comcast. The Battery Backup for Storm-Ready WiFi must be kept away from any open flame. If exposed to an open flame, the battery could ignite and explode.

(3) Leakage

Do not touch any area of the Battery Backup for Storm-Ready WiFi where the battery may have leaked any liquid.

If liquid leaking from the battery of the Battery Backup for Storm-Ready WiFi gets into your eyes, immediately flush your eyes with clean water and seek medical attention. If left untreated, it will cause significant eye damage.

(4) Transport

Pack the battery securely for transport.

To prevent short-circuit or damage during transport, securely pack the battery in a case or carton.



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