

SMART HOME MONITORING



# In-Wall Switch or In-Wall Dimmer

Set-Up Guide

# Thanks for choosing Rogers Smart Home Monitoring!

Once you've set-up your In-Wall Switch or In-Wall Dimmer, you will be able to control your lights remotely. Schedule your lights to dim, brighten when motion is detected, or turn them on/off at set times of the day, like when the kids come home.

**Let's begin!**

# Helpful hints

Please refer to the enclosed **manufacturer's installation guide** for operating and safety instructions. To avoid injury, read all set-up and safety information included in your package before installing and setting up your device. As set out in your service agreement, Rogers will not be liable for any damage to your property as a result of your installation. If you encounter a problem setting up your device, or wish to book a Rogers technician to come set it up, please call Rogers Technical Support at [1-888-764-3771](tel:1-888-764-3771) or visit [www.rogers.com/install](http://www.rogers.com/install).

# Package contents

1. In-Wall Switch or In-Wall Dimmer
2. Manufacturer's installation guide

# Installation notes

1. Install the In-Wall Switch or In-Wall Dimmer using the manufacturer's installation guide provided in the box.
2. Pair the In-Wall Switch or In-Wall Dimmer to your Smart Home Monitoring system using this guide.

# Which Smart Home Monitoring plan do you have?

## 1. Basic Plan

You'll be installing this device with your smartphone today. to go to Section 1.



or

## 2. Aware, Assure, Protect, Control Plan

You'll be installing this device with your Touchpad today. to go to Section 2.



Can't remember which plan you're on? Login to your MyRogers account and look under "Account Services" or visit [smarthome.rogers.com](http://smarthome.rogers.com).

### Helpful hints:

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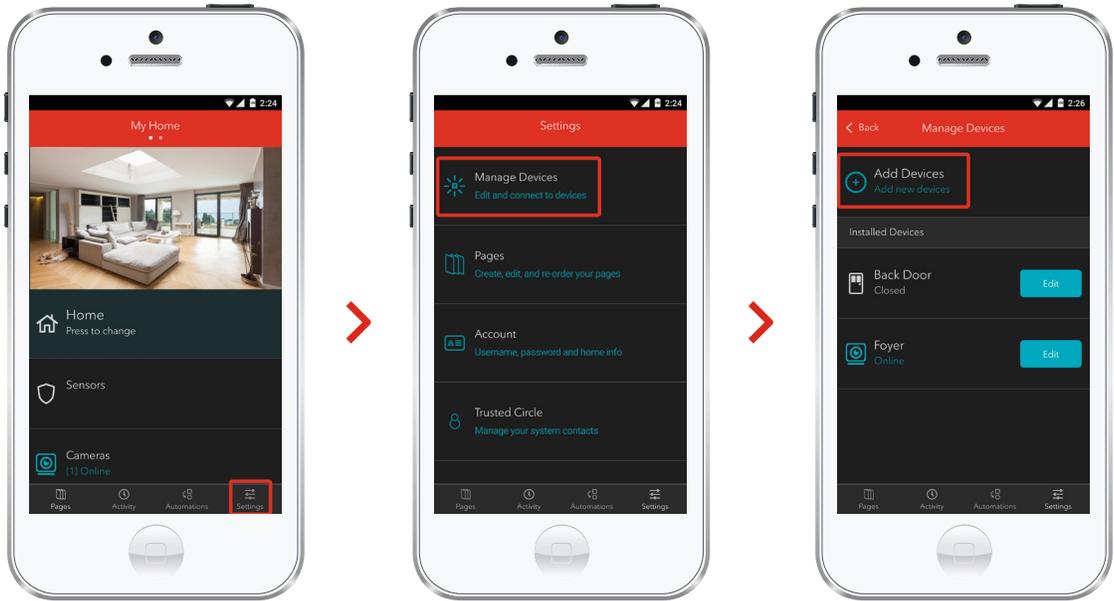
# ① Pairing the In-Wall Switch or In-Wall Dimmer with your smartphone

**Before you begin:**

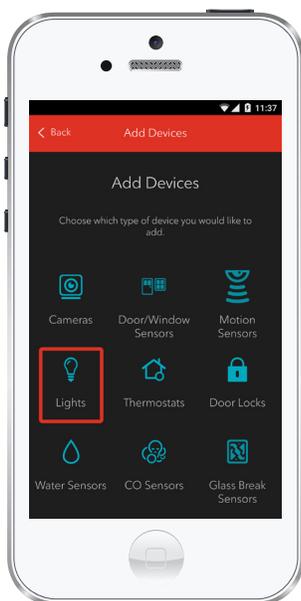
Login to your Rogers Smart Home Monitoring app. (Can't remember your login info? Visit [rogers.com](https://www.rogers.com) to retrieve your username or password). These steps should be followed once you have completed the activation of your Smart Home Monitoring Basic Kit.

Note: Please install one In-Wall Switch or In-Wall Dimmer at a time.

1. Login to your Rogers Smart Home Monitoring app. (Can't remember your login info? Visit [rogers.com](http://rogers.com) to retrieve your username or password).
2. On My Home screen, tap **Settings**, then **Manage Devices** then **Add Devices**.



3. Tap **Lights**.



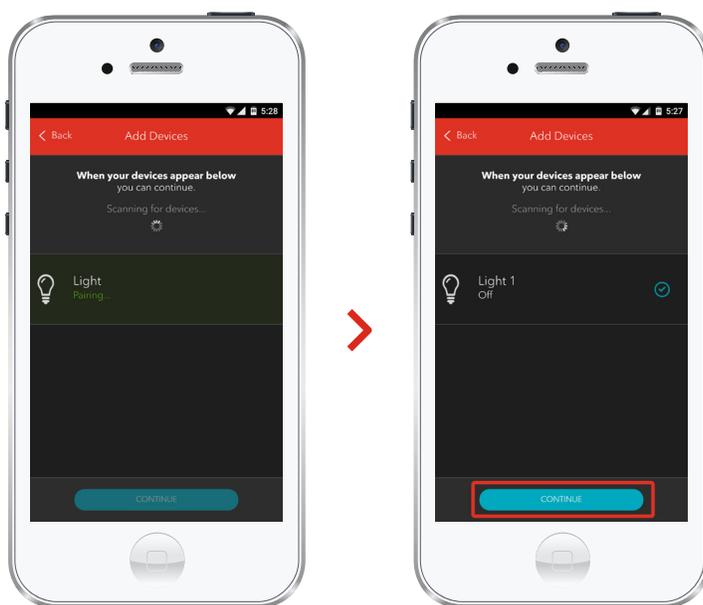


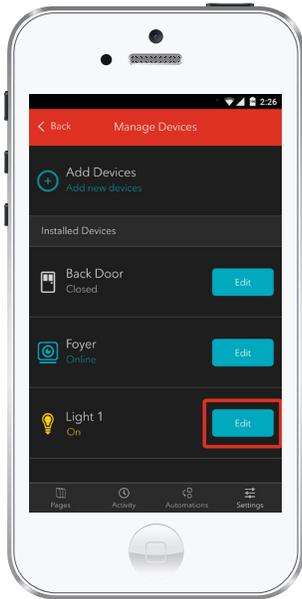
4. Prepare your In-Wall Switch or In-Wall Dimmer to be paired following the simple instructions on your screen. For more detailed instructions, you can tap **More**.

5. When power is restored, the LED light in front of the In-Wall Switch or In-Wall Dimmer should begin to blink for approximately 2 minutes.
6. Once the In-Wall Switch or In-Wall Dimmer is detected you will see the **Light** icon, and **Pairing** will appear.

This will change to a **Light On/Off** icon once pairing is complete and a blue check mark will appear to the right.

Tap **Continue** to complete pairing.





7. Tap **Edit** to configure the In-Wall Switch or In-Wall Dimmer.



8. The naming box shows the default name of In-Wall Switch or In-Wall Dimmer. Tap on this box to customize its name (e.g. Family Room Lights).

When you're done, tap **Save**.

# Your installation is done!

Your In-Wall Switch or In-Wall Dimmer is now part of your Smart Home Monitoring system. Now you can control your lights remotely with your smartphone app and through the Web Control Centre.

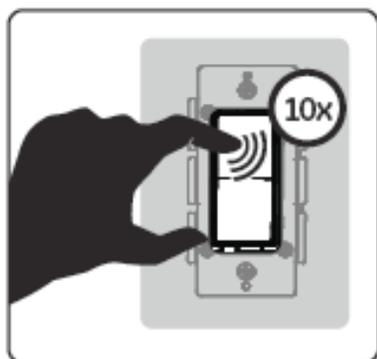
## Start using this device:

Use your smartphone app or visit the Web Control Centre at [smarthome.rogers.com](http://smarthome.rogers.com) to:

- Turn the lights on or off remotely.
- Create a custom lighting and dimming schedule to save energy and money.
- Learn more about the features of your Smart Home Monitoring system.

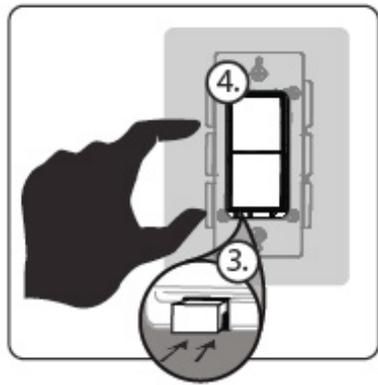
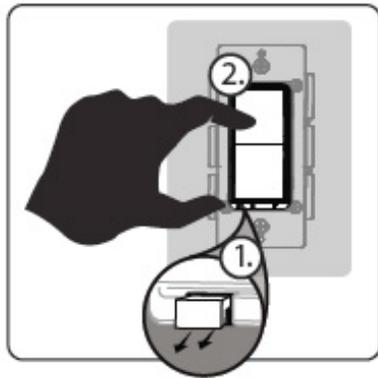
## How to reset this device:

If you are trying to add your In-Wall Switch or In-Wall Dimmer to your Smart Home Monitoring system and you are unable to pair it in the first few attempts, or if you see an error while pairing, try the following steps to reset the In-Wall Switch or In-Wall Dimmer and then pair it again.



### Resetting the In-Wall Switch

1. Tap on top of rocker (**On switch**) 10x quickly (short presses) as show in the image below.
2. Now, try the pairing process again following the instructions in the Pairing the In-Wall Switch section.

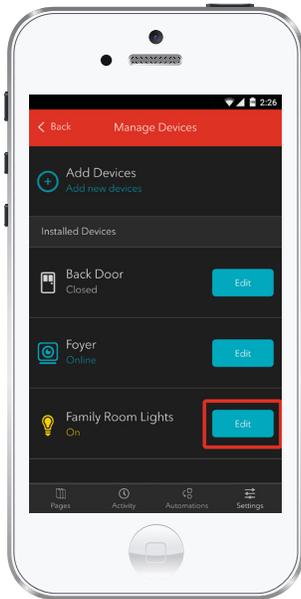


### Resetting the In-Wall Dimmer

1. Lift the air-gap switch at the bottom of the rocker to **Off** position to power down the device.
2. Hold down the **Up** button.
3. Push in the air-gap switch to **On** position to power up the device.
4. Release **Up** button within 4 seconds after power up.
5. Now, try the pairing process again following the instructions in the Pairing the In-Wall Dimmer section.

## How to remove this device from your system:

Should you need at any point in the future to remove a In-Wall Switch or In-Wall Dimmer from your Rogers Smart Home Monitoring system, follow the steps below:



1. Log in to your Rogers Smart Home Monitoring mobile app.
2. On **My Home** screen, tap **Settings** at the bottom.
3. Go to **Manage Devices**.
4. Under **Installed Devices**, select the In-Wall Switch or In-Wall Dimmer you want to remove by tapping **Edit** next to the device name.



5. Under **Edit Device**, tap **Remove Device** (see example).
6. Tap **Save** to confirm.

## ② Pairing the In-Wall Light Switch or In-Wall Dimmer to Your Touchpad

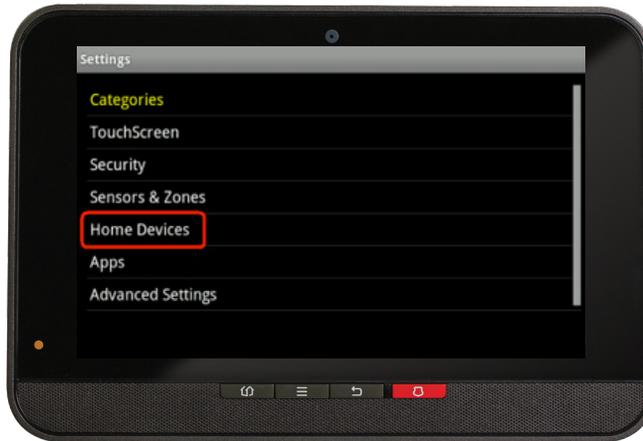


1. Ensure your Smart Home Monitoring system is disarmed.

2. On the Touchpad, select the **Settings** app from the **Home Screen**.



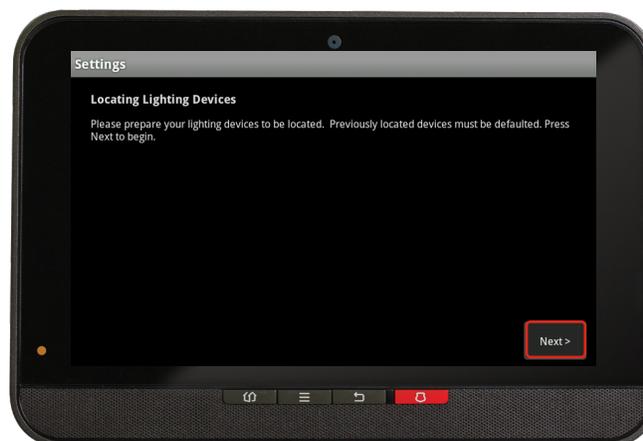
3. Enter your **4-digit** Master Access Code. (The same code that you use to manage your system.)



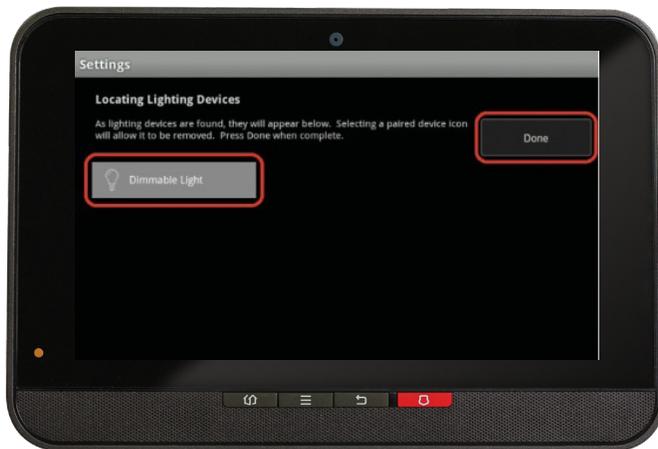
4. Under the **Categories** list select **Home Devices**.



5. Scroll down and select **Lighting**, then select **Add Lights**.

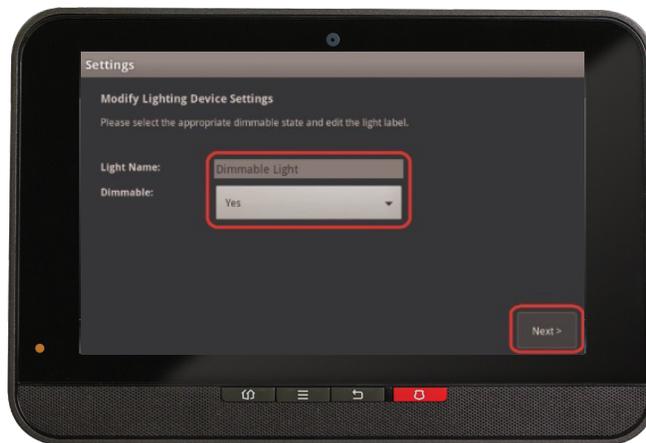


6. On the **Locating Lighting Devices** screen press **Next**. The system will take up to 30 seconds to find the In-Wall Switch or In-Wall Dimmer.



7. On the Touchpad a Dimmable Light icon will appear once pairing is complete. Please note this may take 2 to 5 minutes.

8. Click **Done** once the Dimmable Light icon appears and hit **Next** to confirm



9. The **Dimmable Light** icon will appear again. Tap on it to customize its name (i.e. Hallway Light). Ensure that Dimmable is set to **Yes**.

10. Click **Next** when done

11. Click **Return to Menu** to complete the pairing of the In-Wall Switch or In-Wall Dimmer

# Your installation is done!

Your In-Wall Switch or In-Wall Dimmer is now part of your Smart Home Monitoring system. Now you can control your lights remotely with your Touchpad, your smartphone app and through the Web Control Centre.

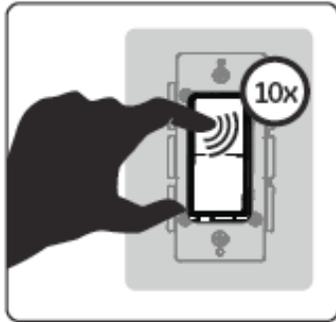
## Start using this device:

Use your smartphone app or visit the Web Control Centre at [smarthome.rogers.com](http://smarthome.rogers.com) to:

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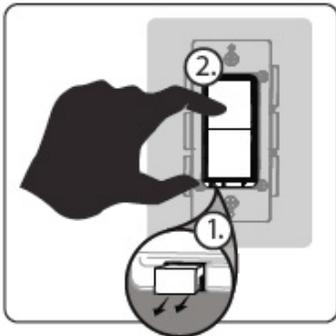
## How to reset these devices:

If you are trying to add your In-Wall Switch or In-Wall Dimmer to your Smart Home Monitoring system and you are unable to pair it in the first few attempts, or if you see an error while pairing, try the following steps to reset the In-Wall Switch or In-Wall Dimmer and then pair it again.



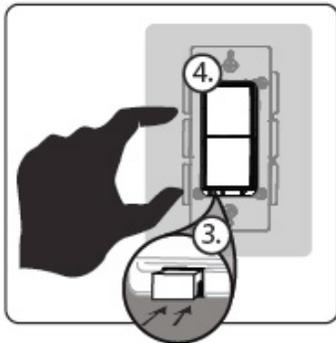
### Resetting the In-Wall Switch

1. Tap on top of rocker (**On switch**) 10x quickly (short presses) as show in the image below.
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### Resetting the In-Wall Dimmer

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2. Hold down the **Up** button.
3. Push in the air-gap switch to **On** position to power up the device.
4. Release **Up** button within 4 seconds after power up.
5. Now, try the pairing process again following the instructions in the Pairing the In-Wall Dimmer section.



## How to remove this device from your system:

Should you need at any point in the future to remove your In-Wall Switch or In-Wall Dimmer from your Rogers Smart Home Monitoring system, follow the steps below:



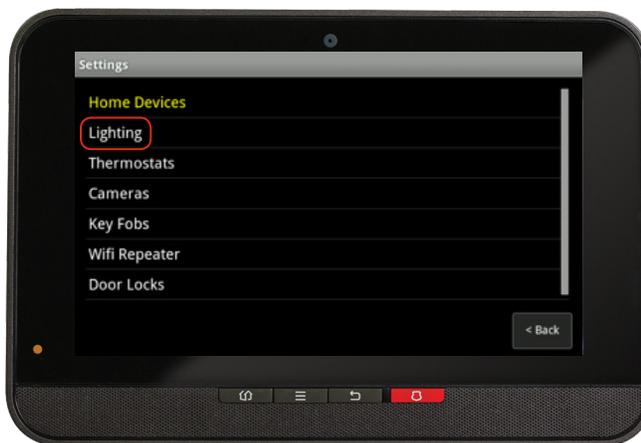
1. Ensure your Smart Home Monitoring system is disarmed.
2. On the Touchpad, select the **Settings** app from the **Home Screen**.



3. Enter your **4-digit** Master Access Code (This is the same code that you use to manage your system.)



4. Select **Home Devices** under the **Categories** list.



5. Under **Home Devices**, select **Lighting**. On the next screen, select **Delete Lights**.
6. Now, select the In-Wall Switch or In-Wall Dimmer you want to delete and press **Yes** to confirm.

The In-Wall Switch or In-Wall Dimmer you selected has now been removed from your system.

7. Click **Return to Menu** to exit the screen.