

SMART HOME MONITORING



Carbon Monoxide Sensor

Set-Up Guide

Thanks for choosing Rogers Smart Home Monitoring!

Once you've set-up your Carbon Monoxide Sensor, you can monitor the level of carbon monoxide gas in your home, even while you're away. Not only will the alarm sound, but you'll also get a warning text notification to your smartphone to alert you, before carbon monoxide levels reach a potentially dangerous level.

Let's begin!

Helpful hints

Please refer to the enclosed **manufacturer's installation guide** for operating and safety instructions. To avoid injury, read all set-up and safety information included in your package before installing and setting up your device. As set out in your service agreement, Rogers will not be liable for any damage to your property as a result of your installation. If you encounter a problem setting up your device, or wish to book a Rogers technician to come set it up, please call Rogers Technical Support at **1-888-764-3771** or visit www.rogers.com/install.

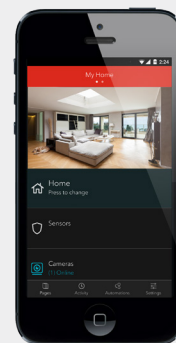
Package contents

1. Carbon Monoxide Sensor
2. Manufacturer's installation guide

Which Smart Home Monitoring plan do you have?

1. Basic Plan

You'll be installing this device with your smartphone today.
to go to Section 1.



or

2. Aware, Assure, Protect, Control Plan

You'll be installing this device with your Touchpad today.
to go to Section 2.



Can't remember which plan you're on? Login to your MyRogers account and look under "Account Services" or visit smarthome.rogers.com.

Helpful hints:

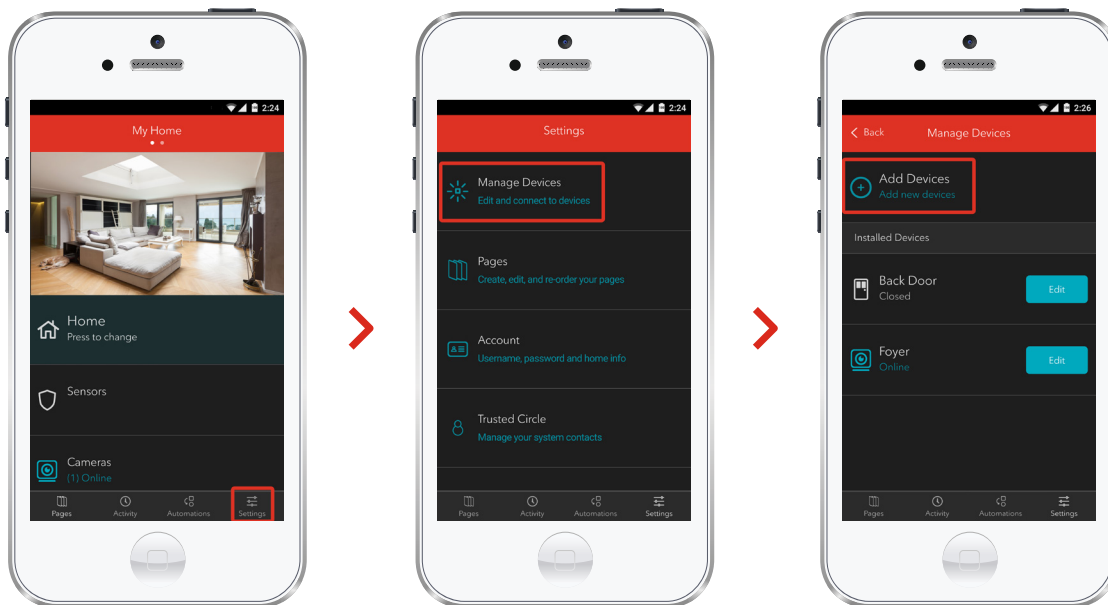
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① Pairing the Carbon Monoxide Sensor with your smartphone

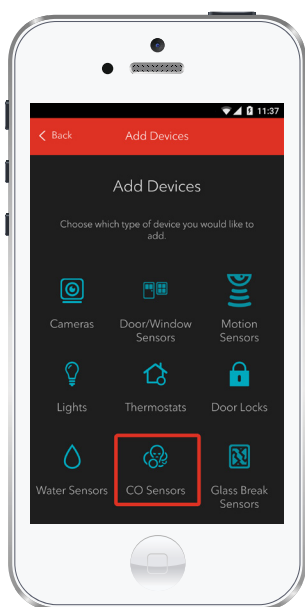
Before you begin:

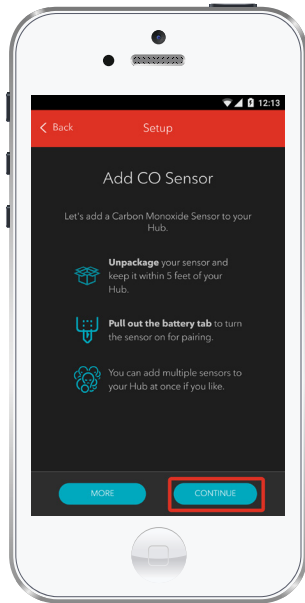
The below steps should be followed once you have completed the activation of your Smart Home Monitoring Basic Kit.

1. Login to your Rogers Smart Home Monitoring app. (Can't remember your login info? Visit rogers.com to retrieve your username or password).
2. On **My Home** screen, tap **Settings**, then **Manage Devices** then **Add Devices**.

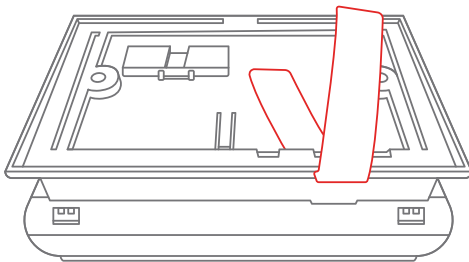


3. Tap **CO Sensors**.





4. Prepare your Carbon Monoxide Sensor to be paired following the simple instructions on your screen. For more detailed instructions, you can tap **More**.



Pull the plastic tab from your Carbon Monoxide Sensor.

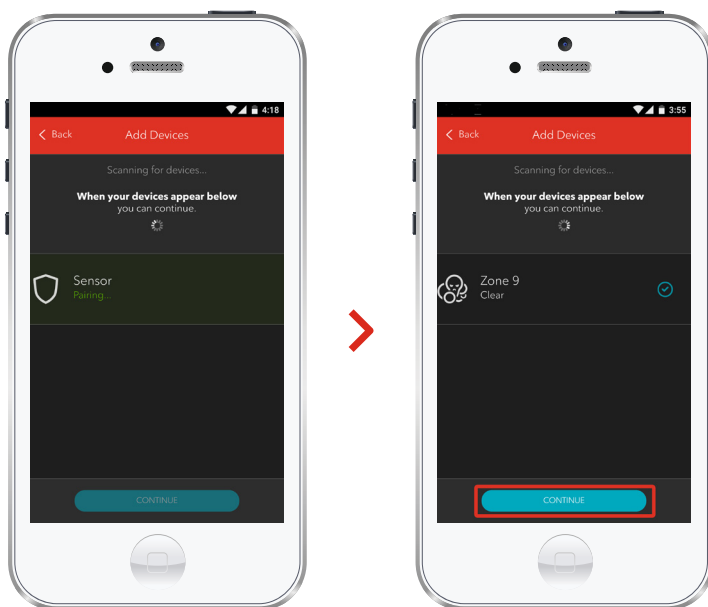
Once your Carbon Monoxide Sensor is ready to be paired, tap **Continue** to allow the Hub to start scanning for the Carbon Monoxide Sensor.

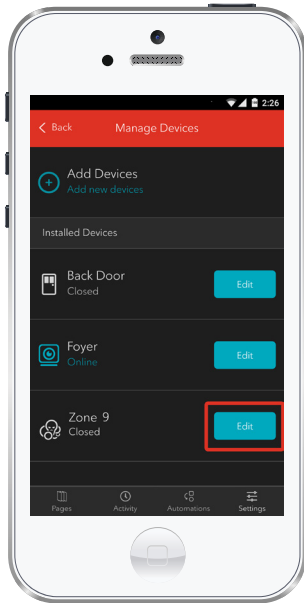
5. Once the Carbon Monoxide Sensor is detected you will see the **Sensor** icon, and **Pairing...** will appear.

Once pairing is complete, the **Sensor** icon will change to the **Zone** icon and a blue check mark will appear to the right.

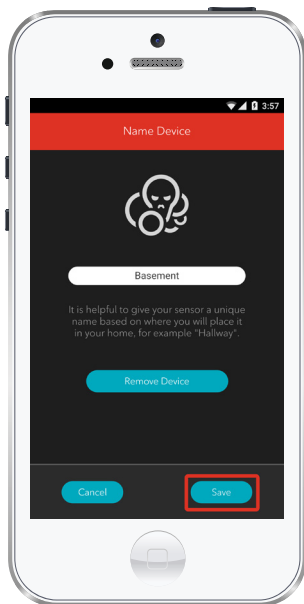
Please note the Hub may take between 1 to 3 minutes to detect the Carbon Monoxide Sensor.

Tap **Continue** to complete pairing.





6. Tap **Edit** to configure the Carbon Monoxide Sensor.



7. The naming box shows the default name of Carbon Monoxide Sensor. Tap on this box to customize its name (e.g. Basement).

When you're done, tap **Save**.

Your installation is done!

Your Carbon Monoxide Sensor is now part of your Smart Home Monitoring system. Now you can control the Carbon Monoxide Sensor remotely with your smartphone app and through the Web Control Centre.

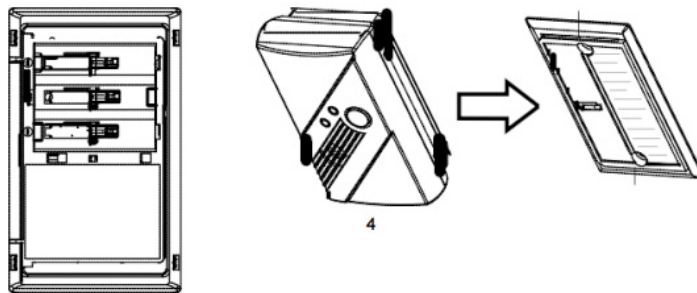
Start using this device:

Use your smartphone app or visit the Web Control Centre at smarthome.rogers.com to:

- Monitor the carbon monoxide levels in your home remotely.
- Get an instant alert before carbon monoxide reaches a potentially dangerous level.
- Learn more about the features of your Smart Home Monitoring system.

How to reset this device:

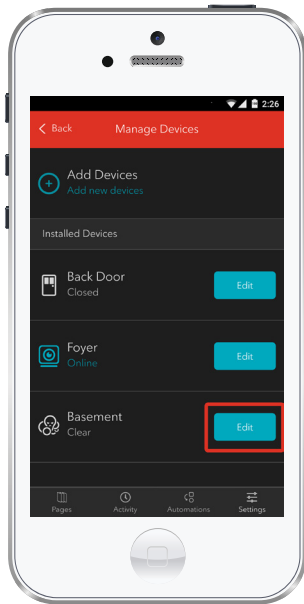
If you are trying to add your Carbon Monoxide Sensor to your Smart Home Monitoring system and you are unable to pair it in the first few attempts, or if you see an error while pairing, try the following steps to reset the Carbon Monoxide Sensor and then pair it again.



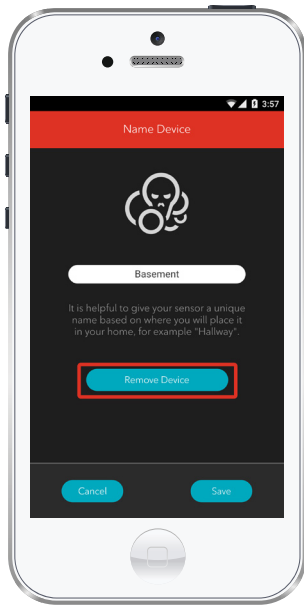
1. Slide the alarm body off of the mounting plate to open the Carbon Monoxide Sensor.
2. Remove one of the batteries.
3. Remove the front cover by gently pressing clips on the side of the Carbon Monoxide Sensor. Be careful not to break the clips.
4. Press the tamper switch (little black switch) inside the Carbon Monoxide Sensor and hold until you replace the battery.
5. Replace the battery while still pressing the tamper switch, then release the switch.
6. Reinstall the front cover. Be sure all four clips fully snap into place. Once detected, you will see the Carbon Monoxide icon and Pairing will appear next to it.

How to remove this device from your system:

Should you need at any point in the future to remove a Carbon Monoxide Sensor from your Rogers Smart Home Monitoring system, follow the steps below:



1. Log in to your Rogers Smart Home Monitoring mobile app.
2. On **My Home** screen, tap **Settings** at the bottom.
3. Go to **Manage Devices**.
4. Under **Installed Devices**, select the Carbon Monoxide Sensor you want to remove by tapping **Edit** next to the device name.



5. Under **Edit Device**, tap **Remove Device** (see example).
6. Tap **Save** to confirm.

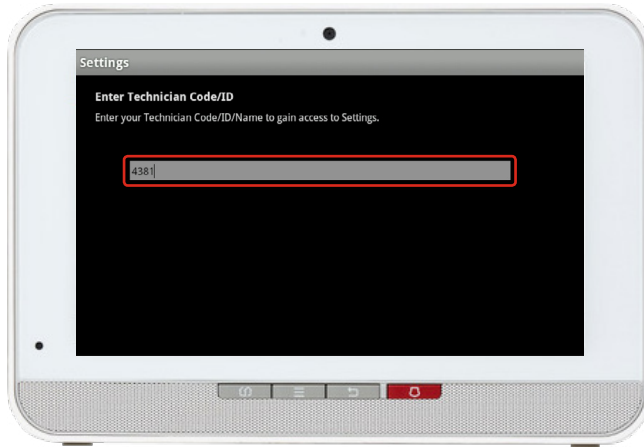
② Pairing the Carbon Monoxide Sensor with your Touchpad



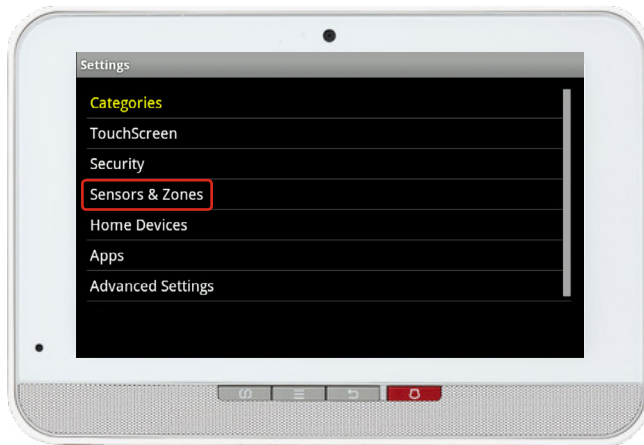
1. On the Touchpad, select the **Settings** app from the **Home** Screen.



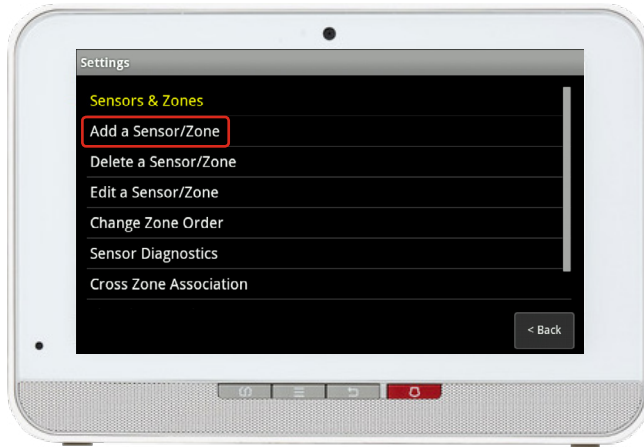
2. When prompted for your Master code, enter Technician Code: **4381**.



3. On the Tech ID page enter **4381** and click **Done**.

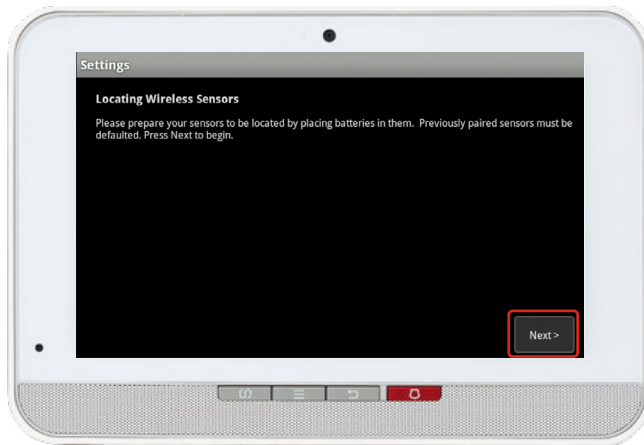


4. Select **Sensors & Zones**.

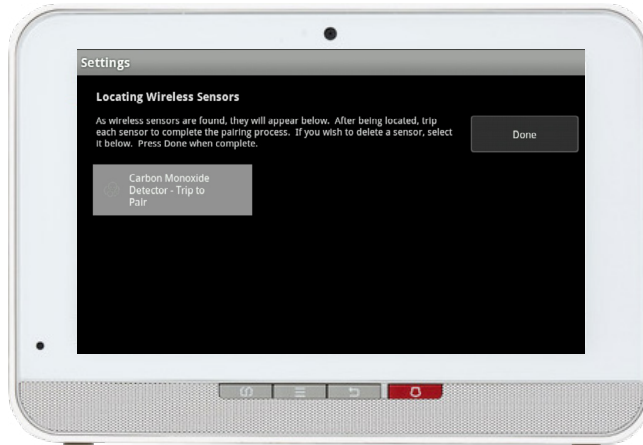


5. Select **Add a Sensor/Zone**.

Pull the exposed plastic tab from the Carbon Monoxide Sensor.

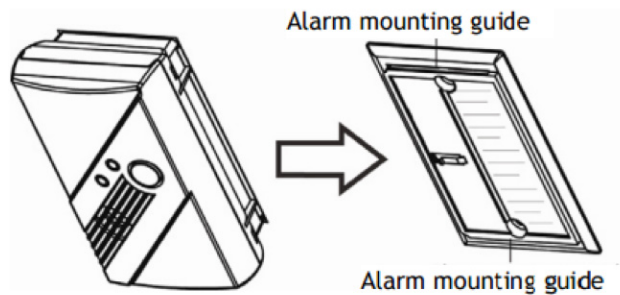


6. Click **Next** on the **Locating Wireless Sensors** screen.
The Touchpad will now look for a sensor for up to 10 minutes.



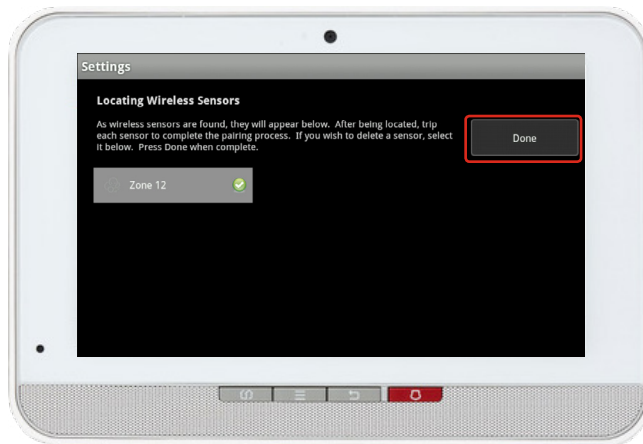
7. Wait for the icon **Trip to Pair** to appear as shown on the left.

If you are unable to pair the sensor, refer to the reset to factory section and return back to Step 3 and continue through the pairing process.

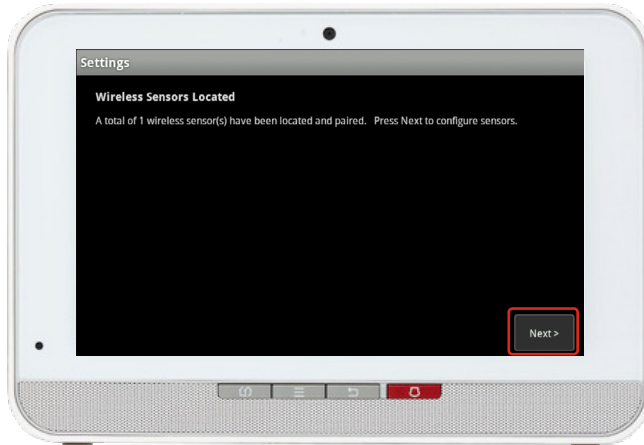


8. Now trip the sensor by sliding the alarm body half-way off of the mounting plate and then sliding the alarm body back on the mounting plate.

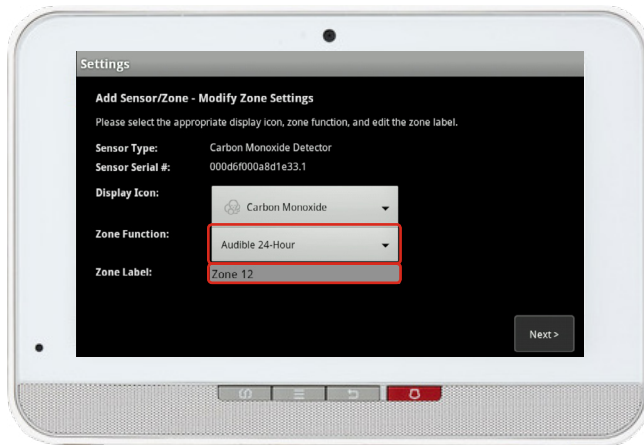
9. The icon will update with **Zone #** and a checkmark as shown on the left.



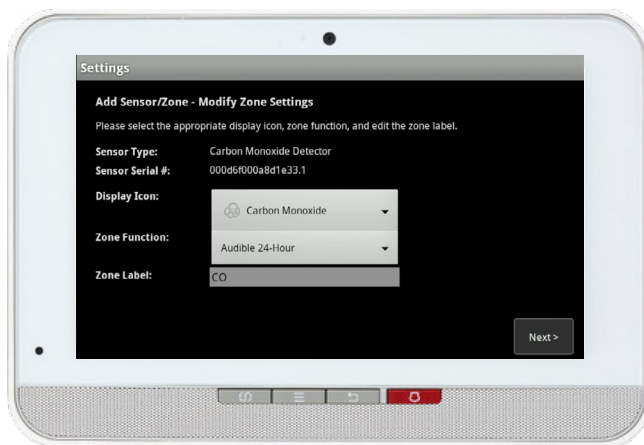
10. Once sensor pairing is successful, click **Done**.



11. Click **Next** on the following screen.



12. A list of all of the sensors currently paired to your Touchpad will appear.
13. Select the sensor you have just paired (labelled **Zone #**).



14. Modify the zone name as desired and click **Next**. An example is shown on the left.
15. A list of the sensors will appear again now with your new sensor with its updated name. You may click on it again to modify it. Otherwise, complete the process by clicking on **Return to Menu**.

TROUBLESHOOTING:

If you are unable to pair the sensor, refer to the reset to factory section and return back to Step 3 and continue through the pairing process.

Note:

You are responsible for obtaining all necessary municipal permits for a home security system. In accordance with your municipal by-laws, a fine may be levied or police response to your premises may be suspended due to excessive false alarms or failure to obtain a permit.

In addition to the limitations of liability set out at Section 9 of the Terms, to the maximum extent permitted by applicable law, the Rogers Parties will not be liable to you or to any third party for any direct, indirect, special, consequential, incidental, economic or punitive damages (including loss of profit or revenue, financial loss, loss of business opportunities, loss, destruction or alteration of data, files, software, breach of privacy or security, property damage, personal injury, death, or any other foreseeable or unforeseeable loss, however caused) resulting or relating directly or indirectly from or relating to: (i) any malfunction, disruption or unavailability of the Home Monitoring Services (including, without limitation, the failure, for any reason, of the alarm system to operate or, if your Home Monitoring Services include central monitoring, of the recipient of any alarm signal to react properly);

INSTALLATION AND SET-UP OF EQUIPMENT

(Applicable where Rogers does not install the Equipment)

It is your responsibility to have the Equipment installed and set up. ROGERS IS NOT RESPONSIBLE FOR INSTALLING OR SETTING THE EQUIPMENT UP OR ENSURING THAT THE INSTALLATION OR SET-UP OF THE EQUIPMENT ARE APPLICABLE OR APPROPRIATE FOR THE USE OF YOUR EQUIPMENT IN YOUR PREMISES. ROGERS IS NOT LIABLE FOR ANY PROPERTY DAMAGES AS A RESULT OF SELF-INSTALLATION OR SET-UP OF THE EQUIPMENT.

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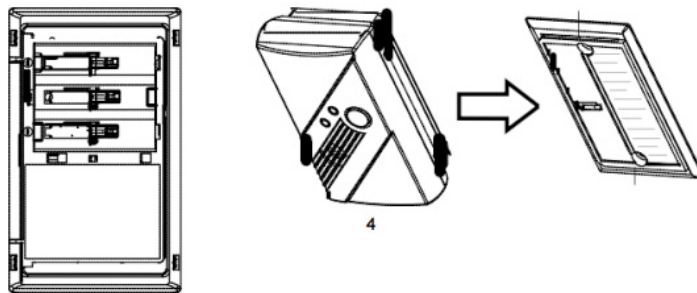
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