



## Upfront Edge Terms and Conditions

These terms and conditions apply to your participation in the **Upfront Edge™** program and form part of our agreement with you.

### 1. How does the Upfront Edge program work?

The Upfront Edge program lowers the upfront cost of your device by the Upfront Edge amount. You agree to settle the Upfront Edge amount at a later date by either:

- a) returning the device listed above; or
- b) repaying your Upfront Edge amount.

Details on when to return your device or repay the Upfront Edge amount are outlined below:

#### At the end of your Upfront Edge Term\*, you must:

1. Return your device in “good working condition” at any time during the last month of your Upfront Edge Term; or
2. Keep your device and repay your Upfront Edge amount. If you do not return your device in “good working condition” by the end of your Upfront Edge Term, we will charge the Upfront Edge amount on your next bill.

#### If you upgrade your device on or before the end of your Upfront Edge Term\*, you must:

1. Return your device in “good working condition” at the time of upgrade; or
2. Keep your device and repay your Upfront Edge amount. If you do not return your device in “good working condition” at the time of your upgrade, we will charge the Upfront Edge amount on your next bill.

### 2. What does “good working condition” mean?

“Good working condition” means that your device must power up to the home screen, accept a charge, and have the ability to perform a factory reset. The LCD/touchscreen must be functioning and cannot have any dark spots, blemishes or broken and/or cracked glass. All accounts and passwords must be removed and/or turned off. We will not accept a device that does not meet these requirements or has been reported lost or stolen. If your device is not accepted, we will charge the Upfront Edge amount on your next bill.

### 3. How do I return my device?

You may return your device through an authorized return option. Once returned, your device will not be returned to you under any circumstances. You represent that you are the sole and rightful owner of any device you return, and acknowledge your responsibility to remove your SIM, memory card and any accessories, and delete all data from the device before returning it. Please back up any data you wish to keep before returning your device

### 4. What happens if I cancel my wireless services while enrolled in the Upfront Edge program?

If you cancel your wireless services while enrolled in the Upfront Edge program, you may no longer participate in the Upfront Edge program and must repay your Upfront Edge amount. Once you cancel, you no longer have the option to return your device. We will charge the Upfront Edge amount on your next bill along with any other applicable charges (e.g., Early Cancellation Fee or your outstanding Financing Program balance, as applicable).

### 5. How is the Upfront Edge amount taxed?

Applicable taxes will be charged on the pre-Upfront Edge program device price at the time of purchase. If you choose to repay your Upfront Edge amount, no additional taxes will apply on this amount when it is charged on your bill.