Frequently Asked Questions – Portal Case Search & Download

Q. How has the case search changed?

A. The "Advanced Search" feature has been expanded to 18 fields which now include DRP, Claimant Counsel, Respondent Counsel, Filed Date, Initiating Date and Total PIP benefits Claimed.

Q. What is the benefit of the expanded search?

A. You can run more specific searches to get to the cases you need more quickly by using the new search fields or any combination of fields.

Q. Will the search results look different than before?

A. Yes. Each row still shows an individual case but columns have been added to give more information about each case.   If the additional columns do not fit across your browser screen, a horizontal scroll bar will appear at the bottom of the search result window so you can see all search results.

Q. What information will be included in the search results?

A. File (NJ) #, Case Name, Claim #, Case Status, Proceeding Type, In Person Proceeding Date, OTP Submission Date, Filed Date, Initiating Date, Accident Date, Claimant Counsel, Respondent Counsel, PIP Benefits Claimed, DRP, Claimant, Respondent and Injured Party.

Q. How does the new download feature work?

A. When the results of your case search are displayed, a rectangular box will appear above results table with the words – "Download to Excel." Click on those words and the file will download as a spreadsheet.