



Ready to get  
*connected?*

**Business Wi-Fi Hub 6**

**Your set up  
guide**



Guest Wi-Fi  
Enabled

**TalkTalk**<sup>o</sup>  
**Business**

# Before you get started

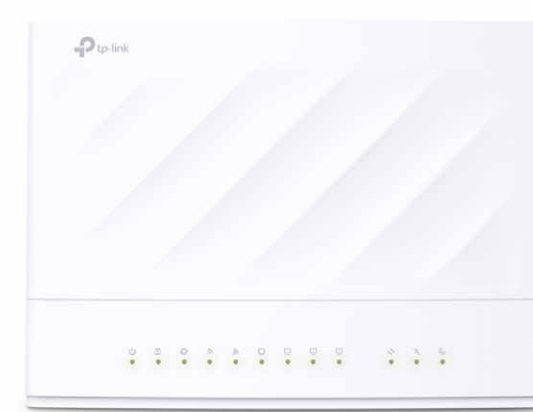
We want you to get online quickly, so here's your simple, fluff-free guide to setting up your Business Wi-Fi Hub 6.

To start, unplug any broadband equipment including your existing router. Everything you need to get the best broadband connection is in this box.

If you have any questions after reading this guide, visit our help page. It's got expert guidance and tips to make everything easy.

[talktalk.business/wi-fi-hub](http://talktalk.business/wi-fi-hub)

# Here's what's in the box



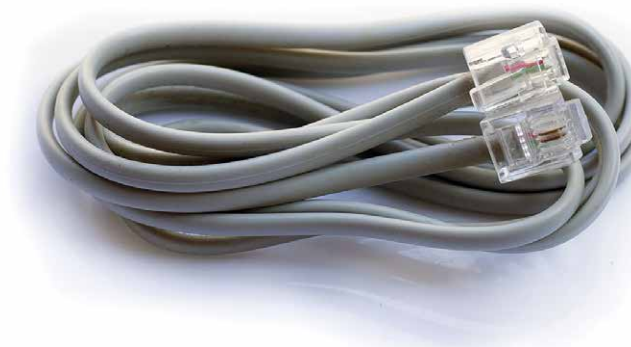
Business Wi-Fi Hub 6



Power adapter



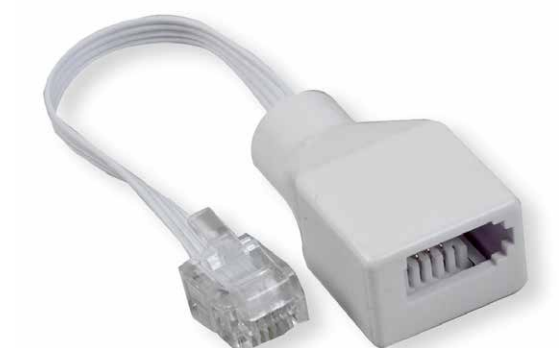
Micro-filter



Broadband cable



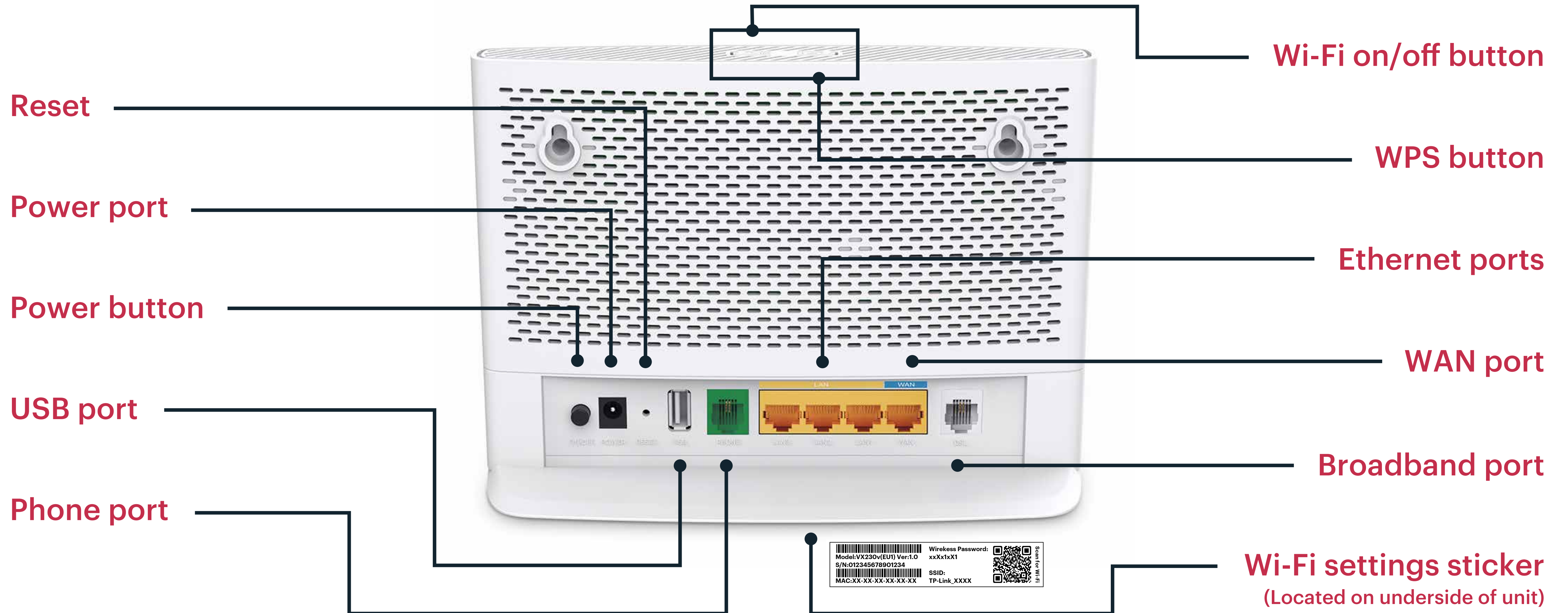
Ethernet cable



Phone line converter

# Get to know your Business Wi-Fi Hub 6

Take your Business Wi-Fi Hub 6 out of the box and take a moment to get to know where everything is. It'll come in handy later.



# Determining your data and voice services

To find out what broadband service you have, and to determine if you have an add-on voice line service, please check your contract.

Depending on your broadband service, follow the setup instructions for either Business Broadband, Business Fibre or Business Full Fibre.

Landline users should continue to plug their phone into the wall socket\*. Alternatively, if you have a digital phoneline, please plug your phone into the specified socket on your TalkTalk Business Wi-Fi Hub 6 as illustrated in the setup instructions.

\*Note: if you have ordered a standalone landline, please ensure you plug your phone into the appropriate service.

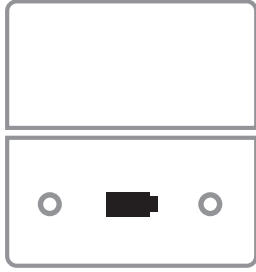


# Business Broadband

## Getting started and plugging in

Follow steps 1-3 below, then steps 4-5 on page 8 to get connected

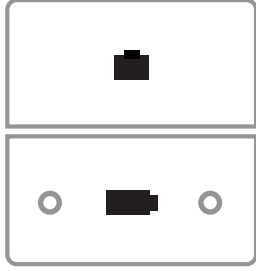
Start here if you have a master phone socket.



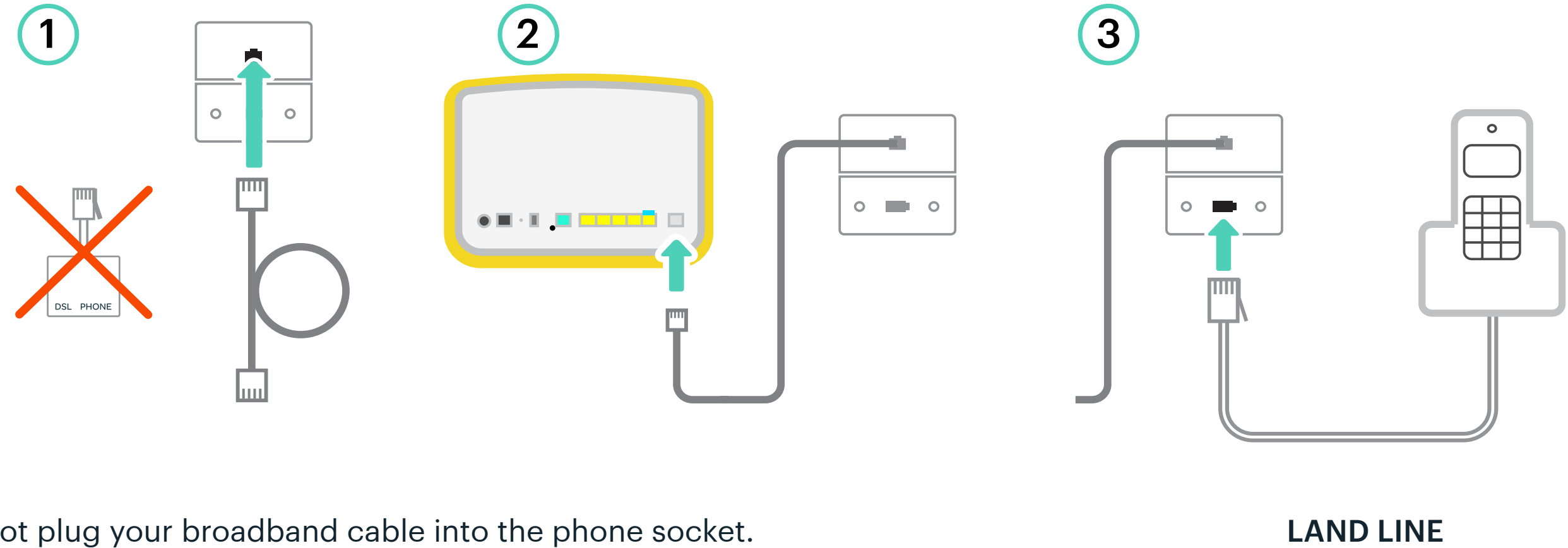
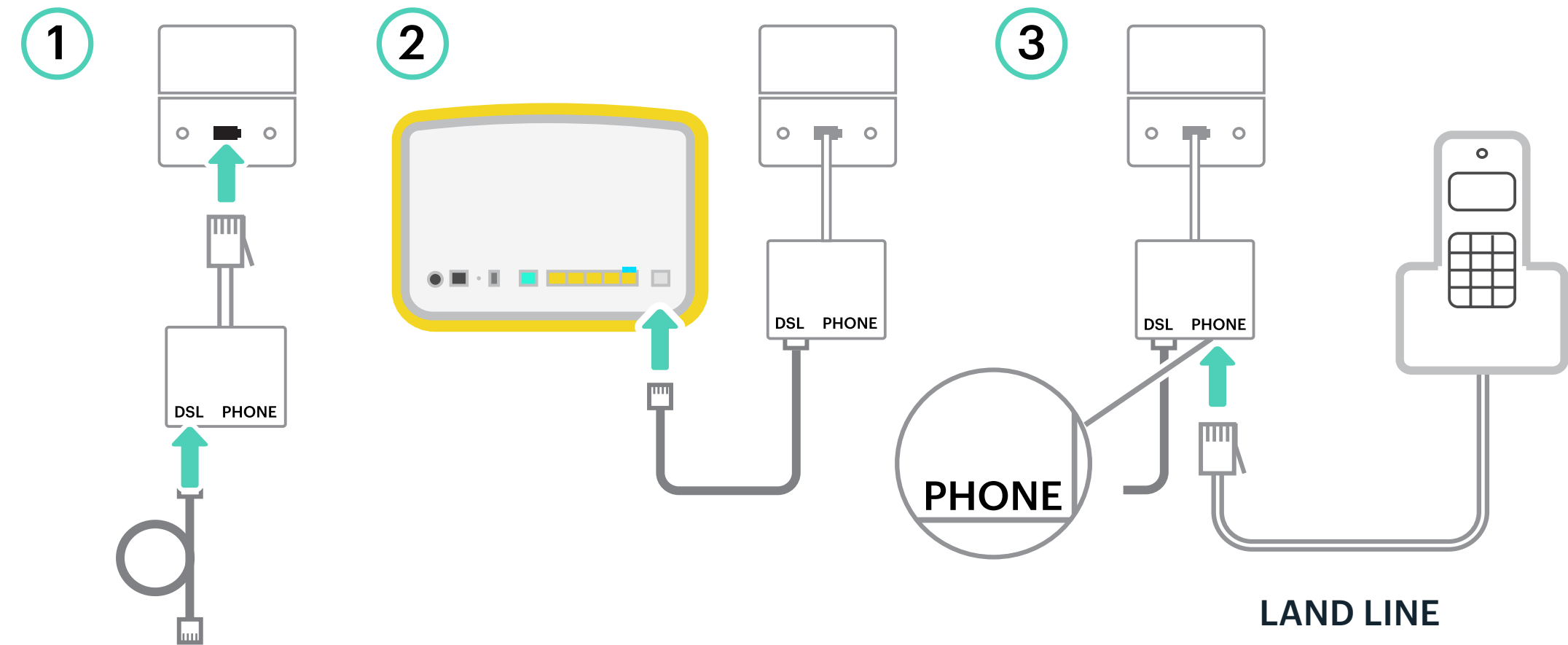
You need to use a micro-filter for every phone socket in your office with any phone or broadband equipment plugged into it.

or

Start here if you have a pre-filtered phone socket.



You need to use a micro-filter for every phone socket in your office with phone or broadband equipment plugged into it.



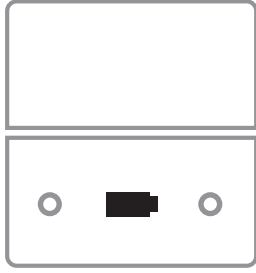
N.B. Do not plug your broadband cable into the phone socket.

# Business Fibre

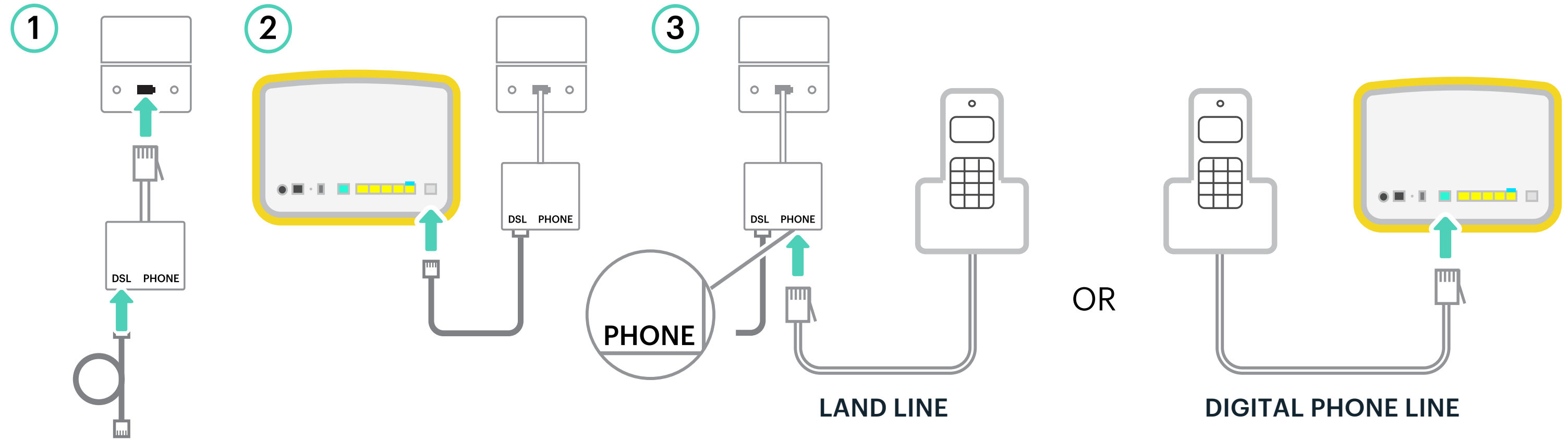
## Getting started and plugging in

Follow steps 1-3 below, then steps 4-5 on page 8 to get connected

Start here if you have a master phone socket.

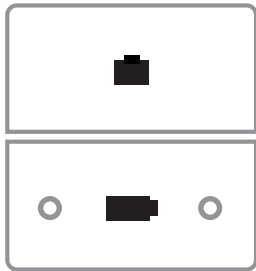


You need to use a micro-filter for every phone socket in your office with any phone or broadband equipment plugged into it.

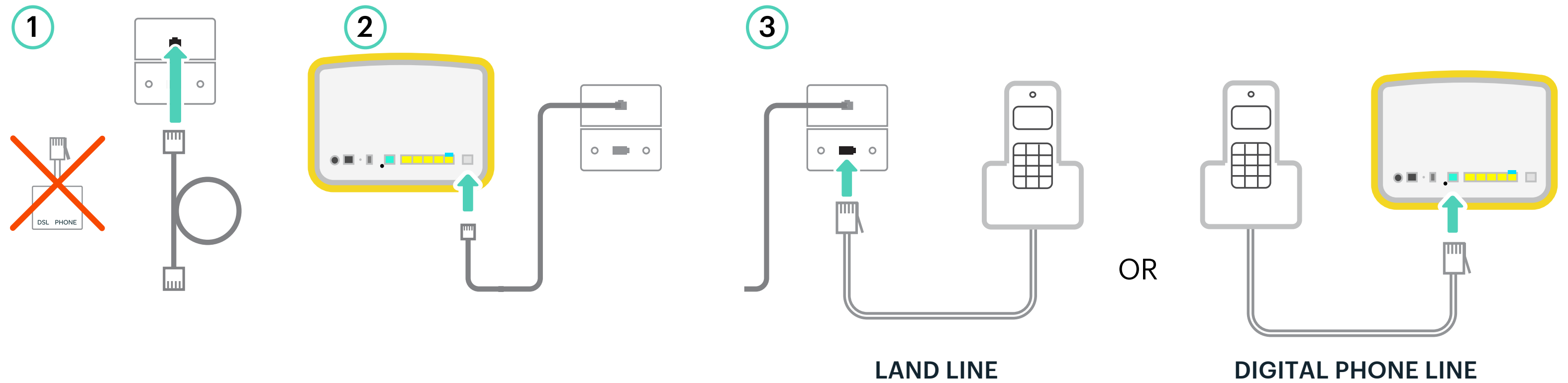


or

Start here if you have a pre-filtered phone socket.



You need to use a micro-filter for every phone socket in your office with phone or broadband equipment plugged into it.



N.B. Do not plug your broadband cable into the phone socket.

If you have a digital phone line, plug your phone into the phone port on the Hub. (May require the phone line converter.)

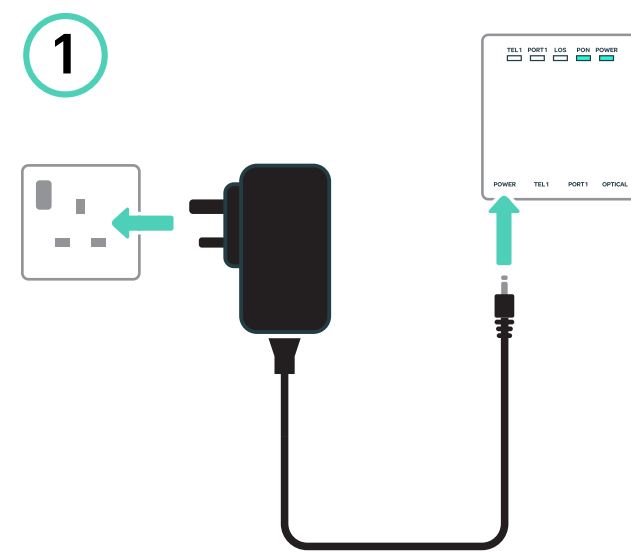
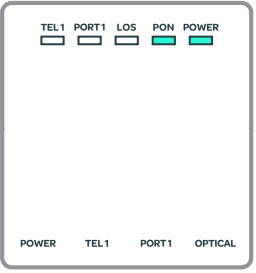
# Business Full Fibre

## Getting started and plugging in

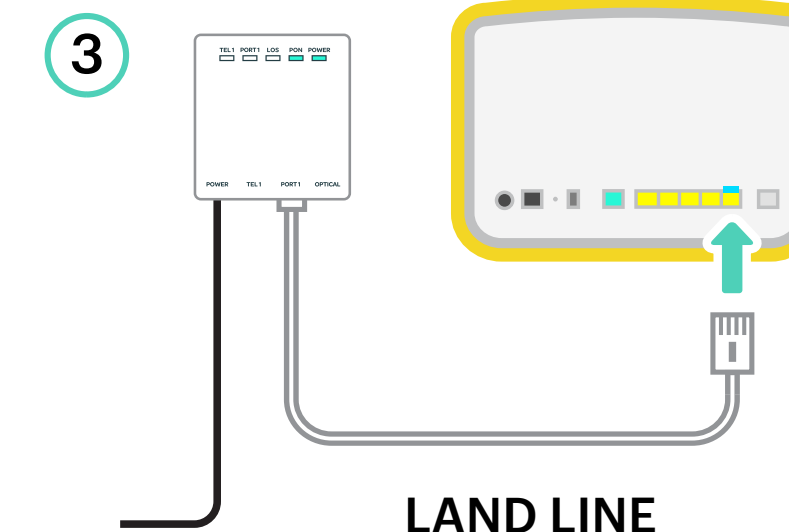
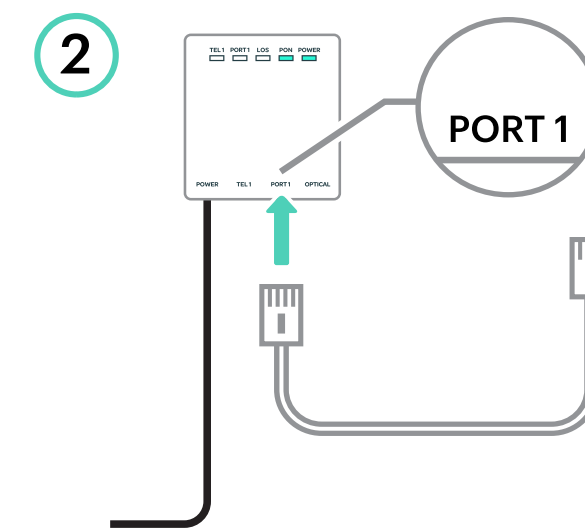
Follow steps 1-3 below, then steps 4-5 on page 8 to get connected

or

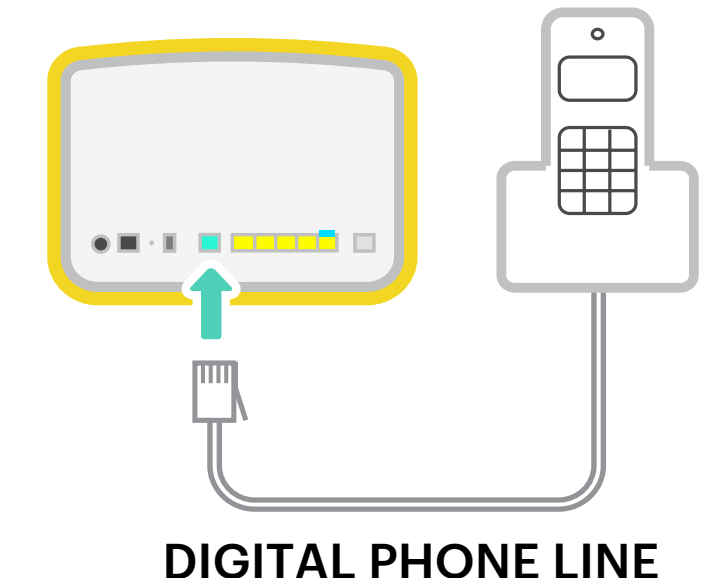
Start here if you have Full Fibre.



Ensure the Network Terminating Equipment (NTE) is powered on. The NTE may be white or black.

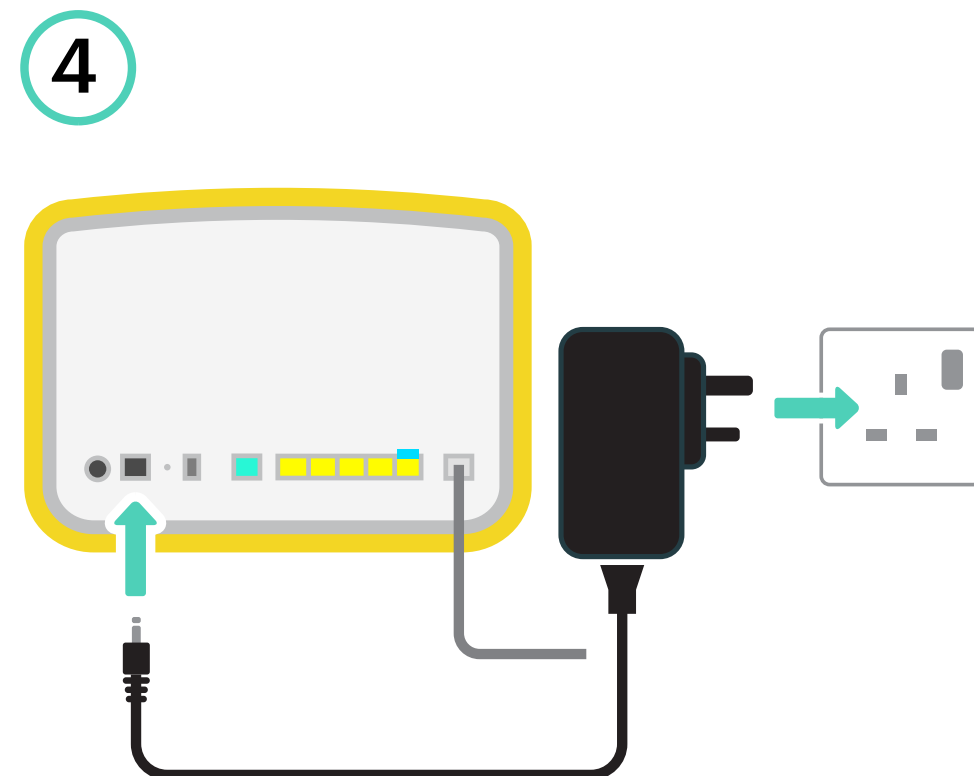


Use the ethernet cable to plug into the WAN port on the Hub.

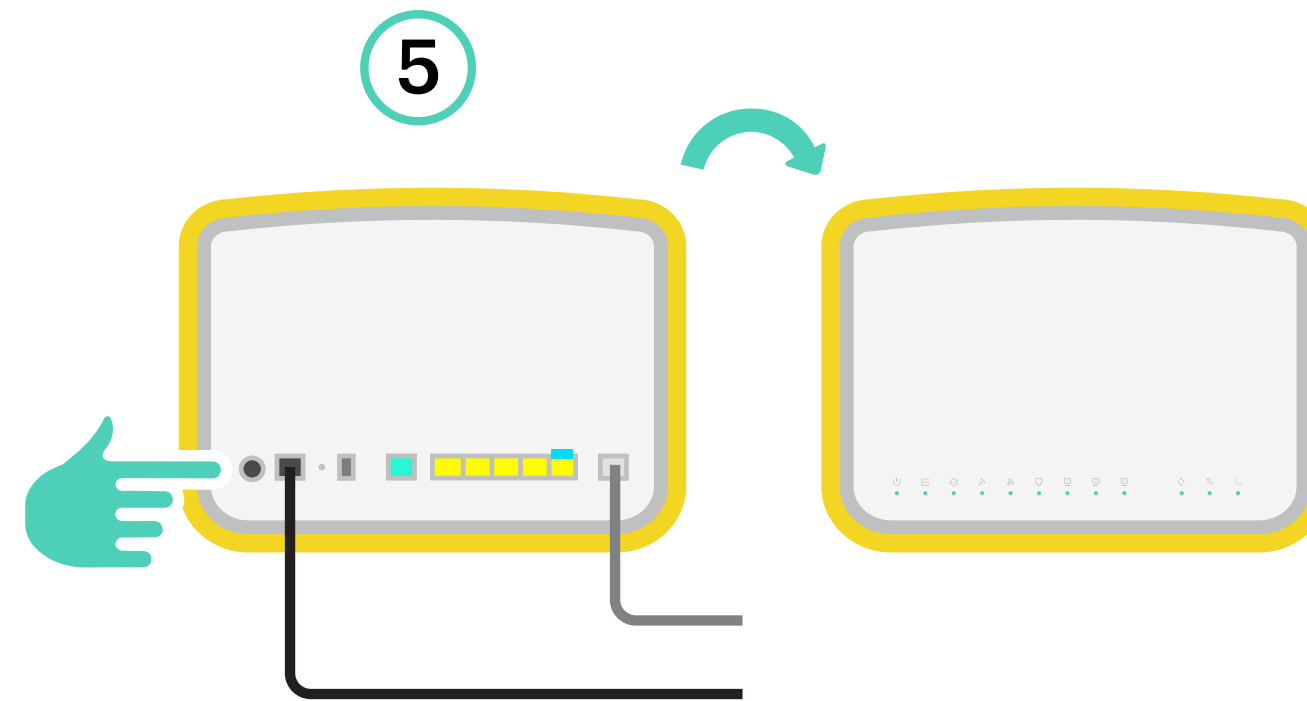


If you have a digital phone line, plug your phone into the phone port on the Hub. (May require the phone line converter.)

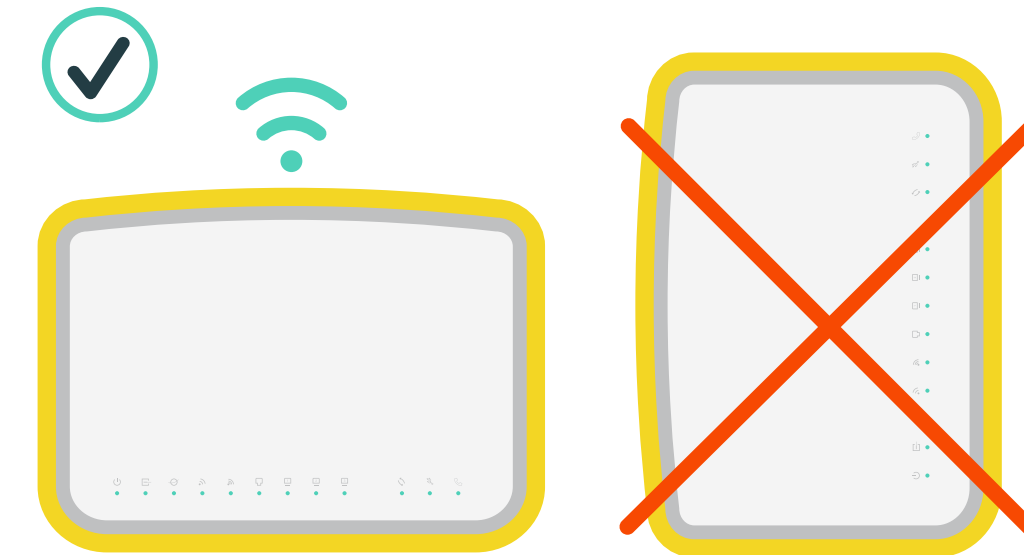
# Switching on



Insert the power cable into the Business Wi-Fi Hub 6 and the plug into the wall. Turn on the switch.

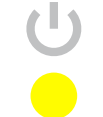










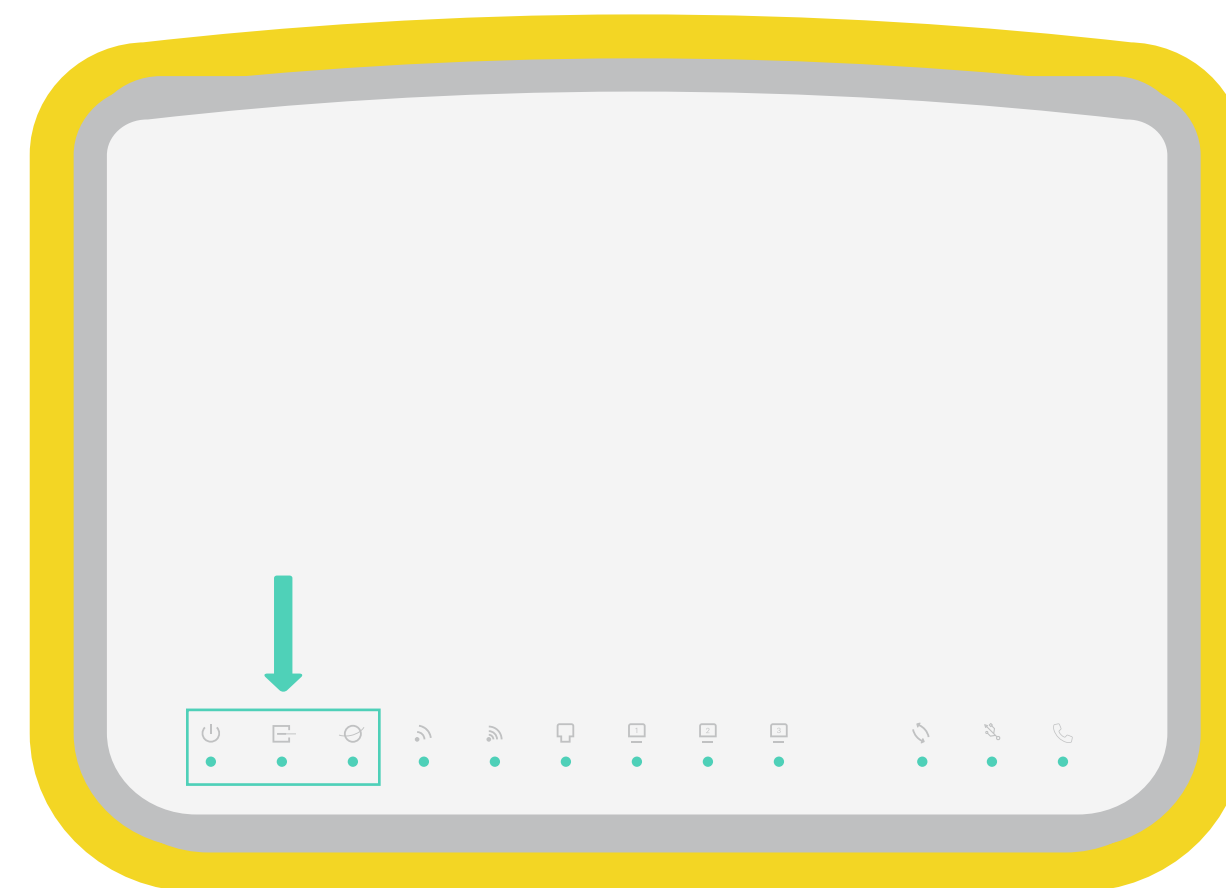
Push the power button on the back. A LED light on the front tells you it's on (see status light guide below).



Keep your Business Wi-Fi Hub 6 upright and facing into the room for the best signal.

## Status light guide

-    Steady green – your Hub 6 has been powered on
-    Flashing green – connecting to the Internet
-    Steady green / Steady green – you're connected to the Internet

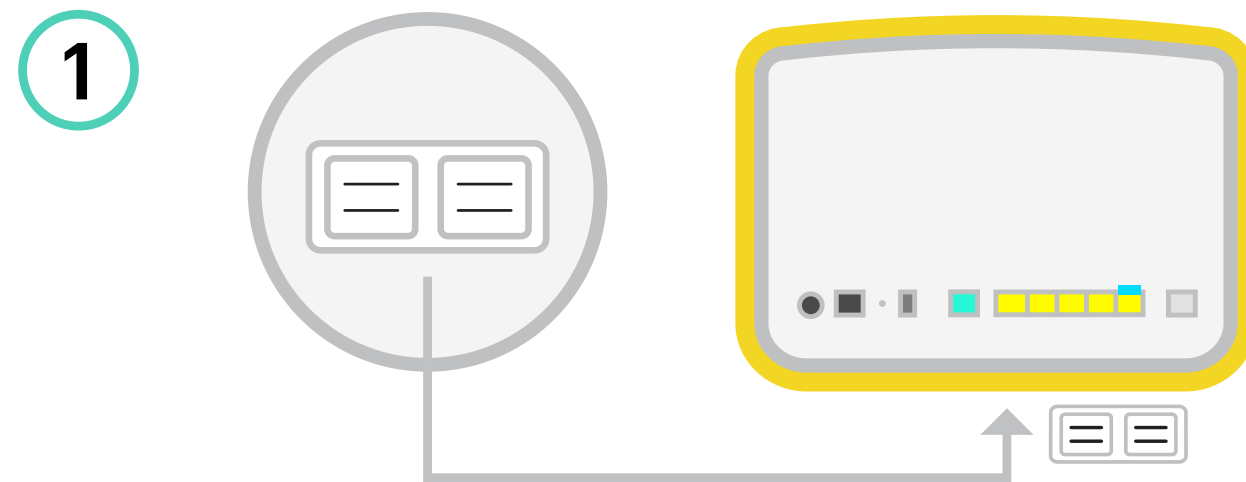


## Remember

The first time your Business Wi-Fi Hub 6 is set up, it might take a few minutes as the device needs to download the latest updates, which will be indicated by a flashing green LED light against the Power indicator. If the steady Green indicators do not light (and for a full list of LED sequences), visit [talktalk.business/wi-fi-hub](https://talktalk.business/wi-fi-hub)

# Connect your devices

## Wireless connection



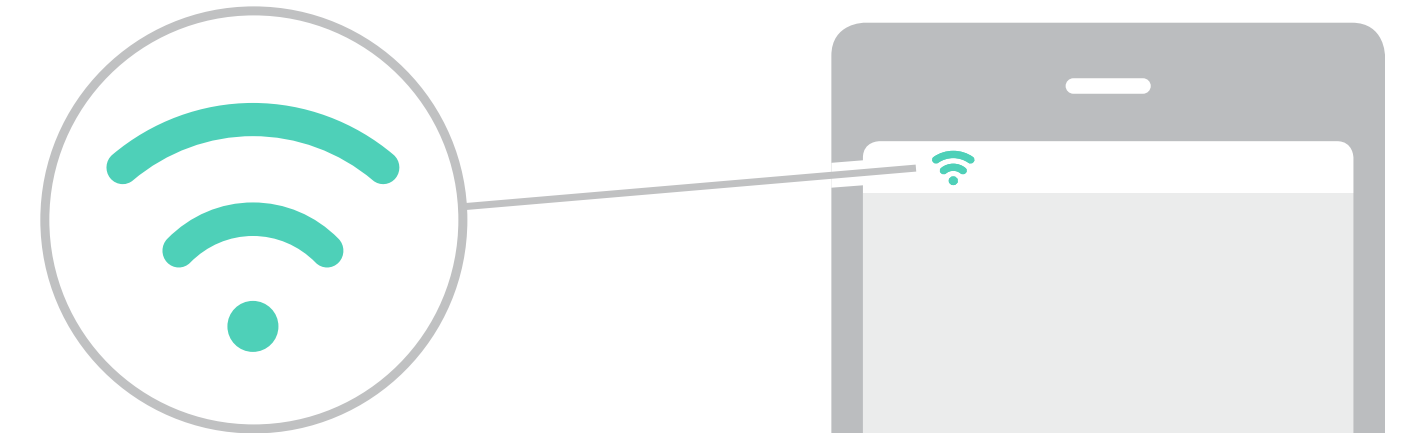
Have your **Wi-Fi settings sticker** handy, you will find it on the base of the unit.

2

How you connect varies from device to device (check the manufacturer's instructions). But generally you:

- Go to settings and turn on Wi-Fi.
- Click on your Wi-Fi network name (you'll find it on your Wi-Fi settings sticker).
- Enter the password from your Wi-Fi settings sticker (use correct case as shown).
- Click on 'join' or 'connect'.

3

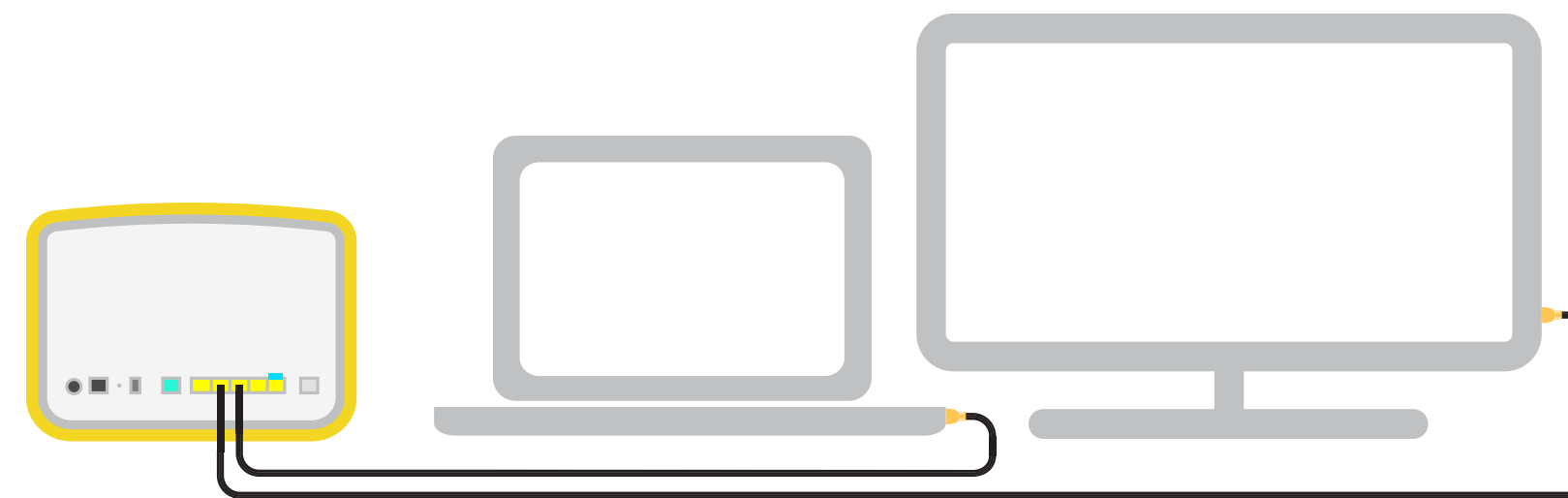


If you see this symbol on your device, you've made the connection.

If not, check your manufacturer's instructions for your device. Phones, tablets and computers can all vary.

## Wired connection

Connect the ethernet cable to your device. Plug the other end into any of the yellow ports at the back of the Business Wi-Fi Hub 6. If you have a Full Fibre connection you may have to obtain additional ethernet cables to connect other devices.



## More help online

Want to connect with WPS, change your Wi-Fi network name and password and test your broadband speed? Everything you need to know is at [talktalk.business/wi-fi-hub](https://talktalk.business/wi-fi-hub)

# Congratulations, your device is set up and you can connect to Wi-Fi

Please follow one of the following tasks to ensure security and ease of future operations.

In a browser of your choice enter <http://192.168.1.1>  
Enter your own unique password to secure your device  
(keep a record for future use)

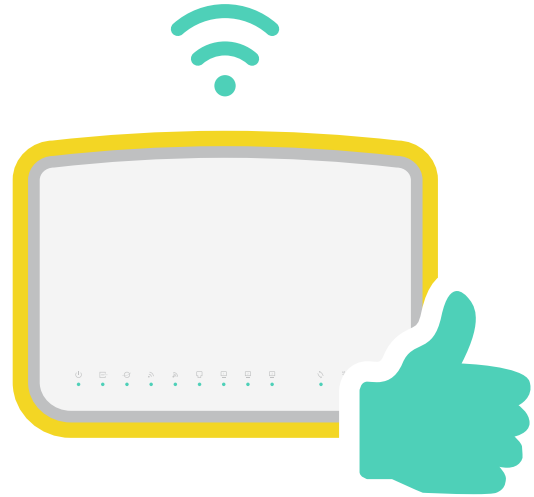
Or

## Manage your device through the Aginet mobile App

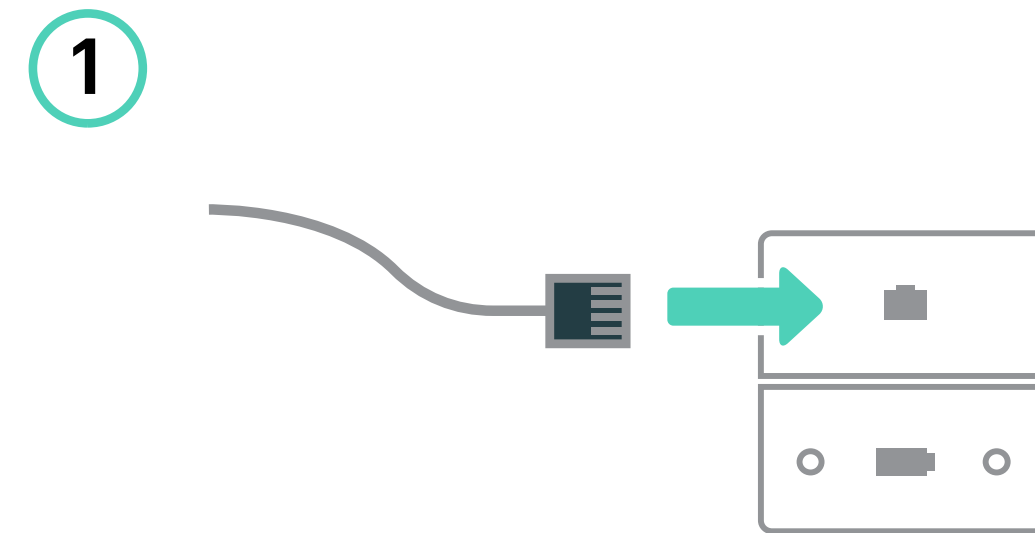
Search for Aginet on the Apple App Store  
or Google Play, or scan the QR code.  
When prompted “Create a TP-Link ID”  
using your email address and follow prompts  
to allow Aginet to find your new device.



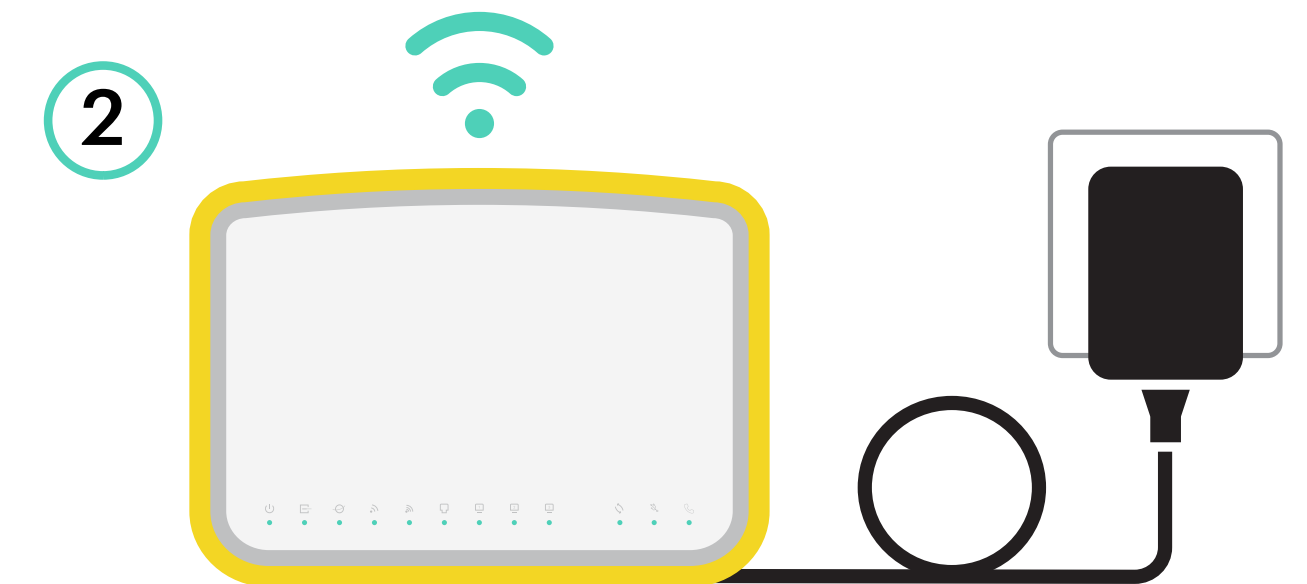
# Top 4 tips to boost your Wi-Fi



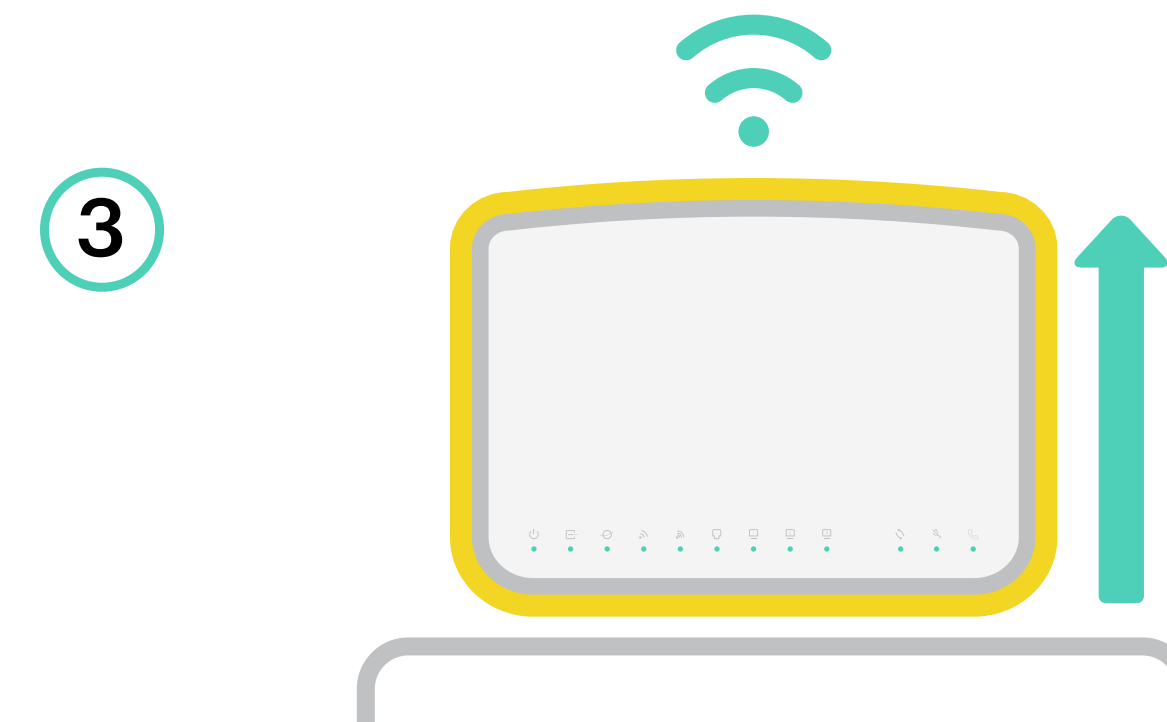
**Get the best connection**



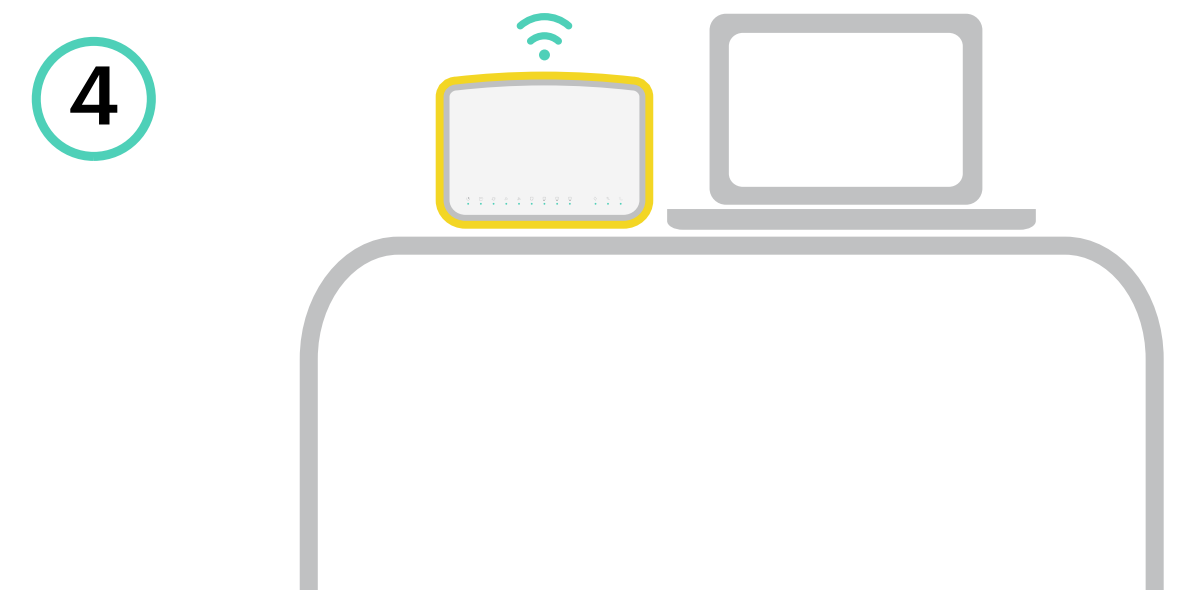
1 If using Business Broadband/Business Fibre, plug your Business Wi-Fi Hub 6 into your master phone socket for best performance. It is usually close to the front door.



2 Leave your Business Wi-Fi Hub 6 on all the time. Turning it on and off will slow down your connection.



3 Keep your Business Wi-Fi Hub 6 upright and up high. Not on the floor.



4 Try not to tuck your Wi-Fi Hub 6 underneath desks, behind furniture or other signal-blocking obstacles.

## Setting up Guest Wi-Fi

To share your Wi-Fi securely and seamlessly with your visitors, set up instructions can be found in the FAQ section here: [talktalk.business/wi-fi-hub](https://talktalk.business/wi-fi-hub)

**We're always**  
*on hand to help*

[talktalk.business/wi-fi-hub](https://talktalk.business/wi-fi-hub)

TalkTalk<sup>o</sup>  
Business