

How Help Arrives





The only aid that matters is aid that arrives. In a crisis, logistics makes all the difference.

Susy Schöneberg

Founder and Head of Flexport.org

A letter from Flexport.org's Founder

Lifesaving aid can only save lives if it arrives in time. I know this first hand. Without the right medicine—and the infrastructure to receive it—I might have died of cholera. But not everyone is so lucky. Treatments and medical supplies like personal protective equipment (PPE), food or shelter frequently go undelivered, often for lack of funds.

Donations to the Flexport.org Fund have provided free or discounted transportation services to mission-driven organizations, enabling nonprofits like International Medical Corps, Partners in Health, and Rise Against Hunger to focus on their missions, not on the complexities of logistics and international trade.

Since 2016, Flexport.org has shipped aid for our nonprofit partners to over 60 countries during crises that include the Syrian Civil War, hurricanes in the US and Caribbean, the European Migrant Crisis, famine and conflict in the South Sudan, and California wildfires.

Today, amid the COVID-19 pandemic, the infrastructure for aid delivery is more crucial than ever. Donations to the Flexport.org Fund have enabled the delivery of over 53 million units of PPE and supplies while also helping address humanitarian crises made worse by the virus. With your continued support, we can ensure humanitarian aid reaches the people who need it most in time.

Thank you,

A handwritten signature in black ink, appearing to read 'S. Schöneberg', located below the 'Thank you,' text.

Susy Schöneberg

Founder and Head of Flexport.org

Help for the Helpers

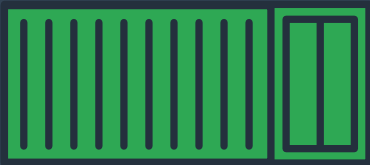
Nonprofits need logistics help. Flexport.org delivers it.

Every crisis creates a logistics crisis that Flexport.org can help solve. After a hurricane there’s insufficient shelter and food. In a pandemic, more masks, PPE, ventilators, medical supplies and basic necessities are urgently needed. But every crisis shares one fundamental need: logistics.

Flexport.org specializes in coordinating the movement of ships, planes, and trucks to solve logistics crises for nonprofits and mission-driven organizations.

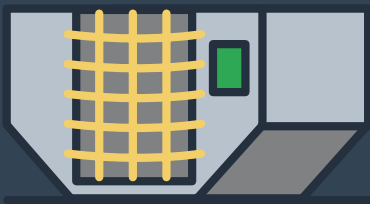
Freight Has an Outsized Impact

A single shipment can change the trajectory of a crisis.

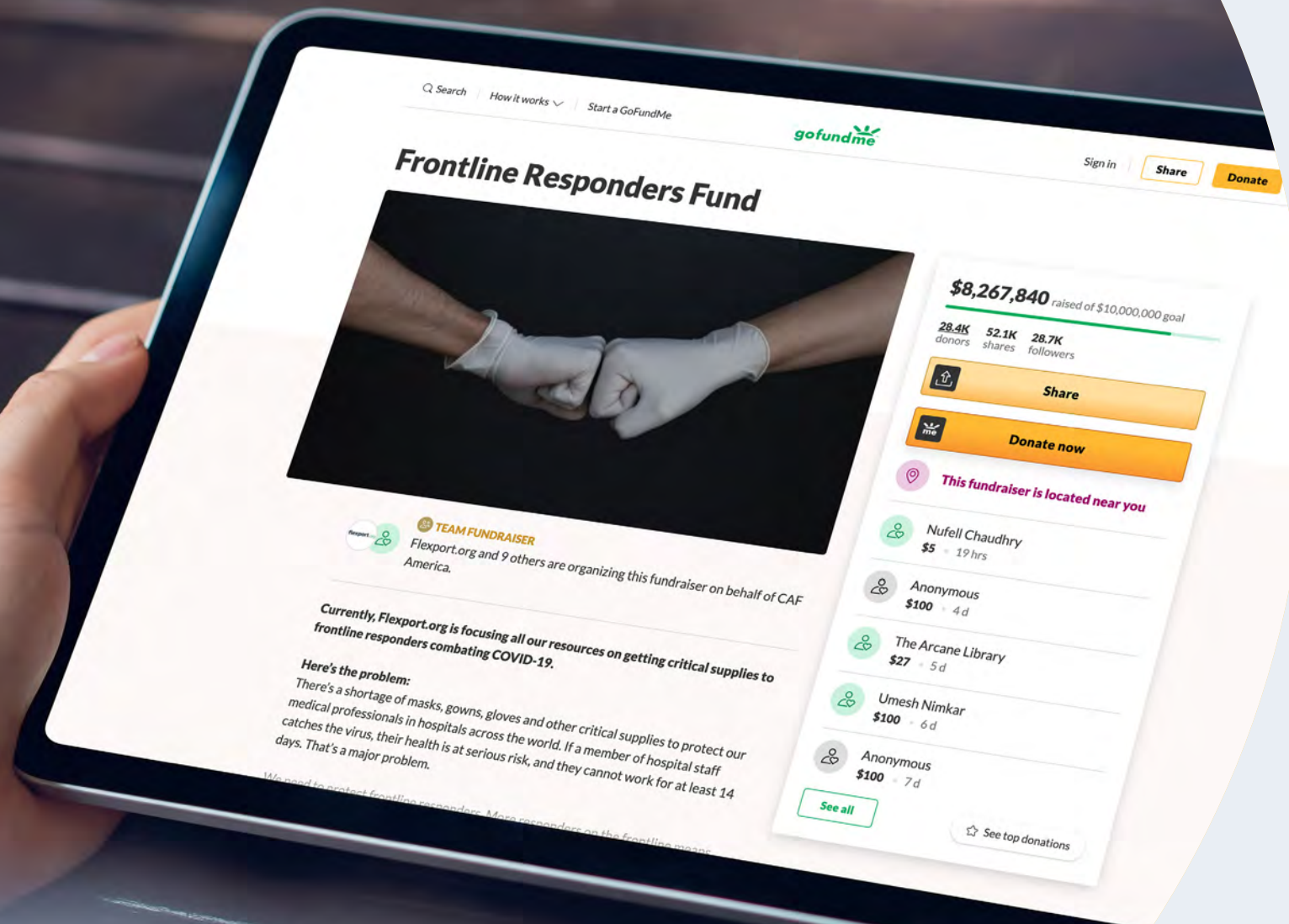


Shipping Container:
5,000 tarps for emergency shelter

Air Cargo Container:
70,000 masks to protect against infection



Semi Truck:
9,750 meals to feed people in need



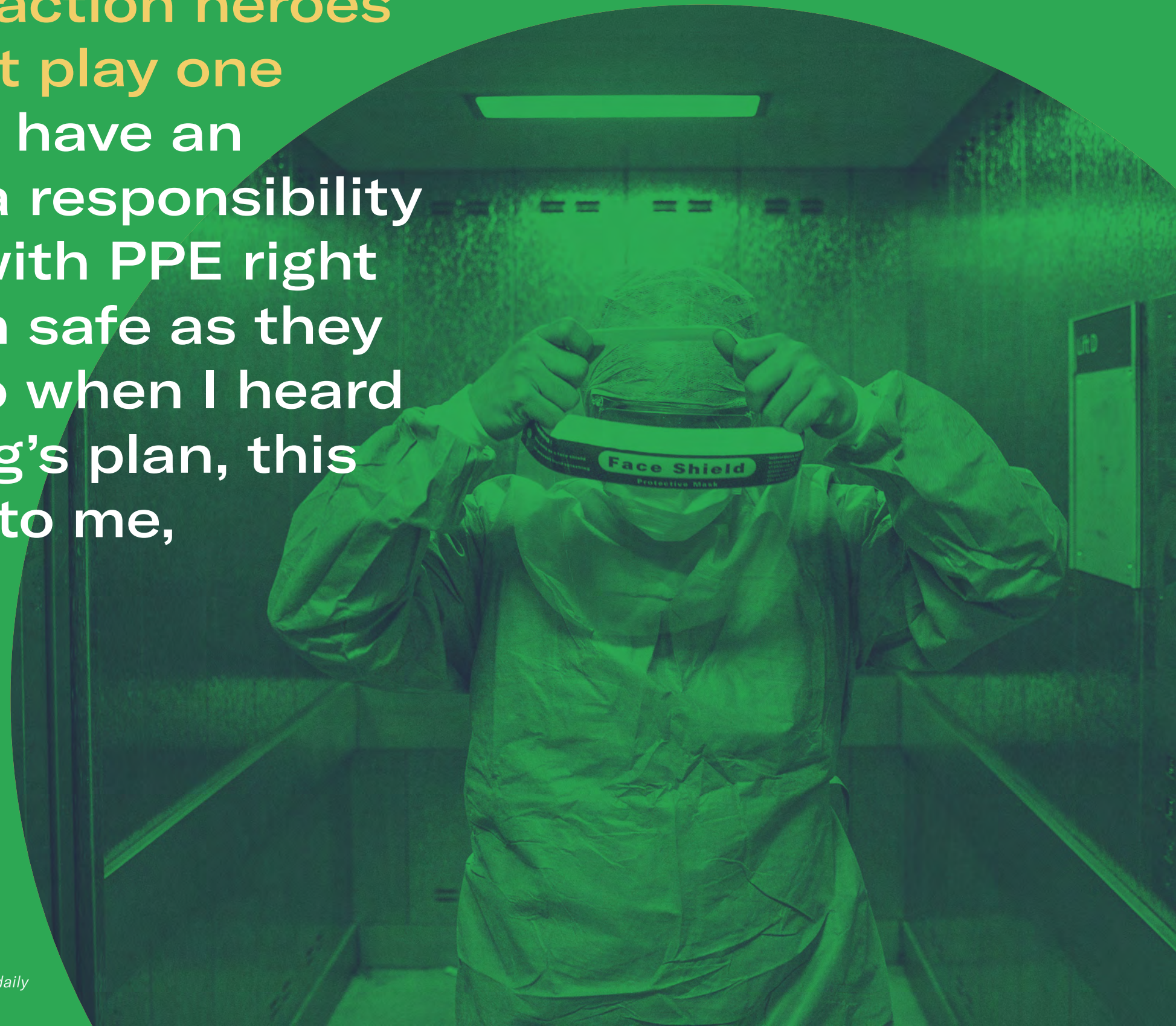
Stepping Up to Address a Global Crisis

Flexport.org responded to the initial COVID-19 outbreak by shipping masks to clinics in Wuhan, China. But it soon became clear the crisis was global, and that the logistical demands of delivering PPE and medical equipment worldwide would be immense. Nonprofits and other mission-driven organizations urgently needed our logistical help.

Arnold Schwarzenegger, Edward Norton and Ron Conway saw this need and teamed up with Flexport to launch the Frontline Responders Fund on GoFundMe, a campaign to help secure and ship relief supplies. All donations go toward the Flexport.org Fund, which is managed by our grantmaking partner CAF America, and are used to help cover transportation costs for organizations responding to crises.

“ Our doctors, nurses and hospital staff are the real action heroes of this crisis. I just play one in the movies. We have an opportunity and a responsibility to provide them with PPE right now to keep them safe as they fight this virus, so when I heard about Flexport.org’s plan, this was a no-brainer to me,

Arnold Schwarzenegger
Actor and Former Governor of California



BUILDING ON GENEROSITY

The Flexport.org Fund in 2020

\$10,252,694

Raised From 29.9k Donors

IMPACT OF OUR COVID-19 RESPONSE

Taking Donations Further

The Flexport.org fund delivers aid globally at scale, helping key partners reach communities with the greatest needs.

5
Continents

40
Countries

260+
Cities



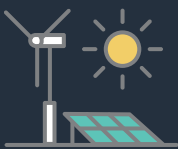
53M units of relief supplies delivered in 595+ air and ocean shipments totalling over 5.4M lbs



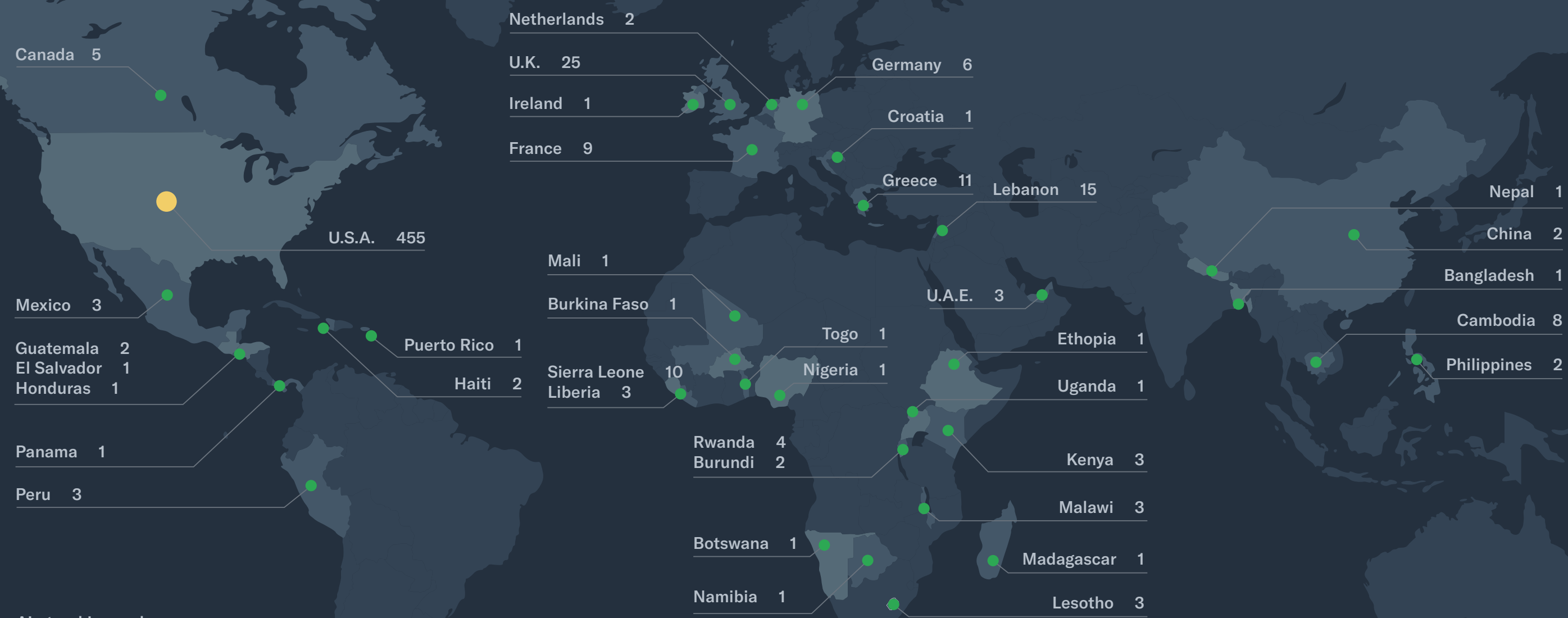
100M People Globally Reached



70+ Recipient Organizations including nonprofits, governments, hospitals and mission-driven orgs



8100 Metric Tons of CO2e offset by making all shipments carbon neutral



Air, trucking and ocean shipments enabled by the Flexport.org Fund

- > 100
- < 100

Map shows destination countries of Flexport.org funded shipments in 2020; after Flexport's delivery, supplies may be distributed to other countries.

Your Generosity Goes Where the Need Is Greatest Across the Globe

We have the infrastructure in place to support aid shipments globally. Make your donation do good where the need is greatest. As you give, you fill the gap globally to help build a more resilient world.

To People Who Need Help the Most

COVID-19 not only affected doctors and patients in hospitals, but developed into a public health crisis impacting everyone. Your donations to the Flexport.org Fund supported our nonprofit partners in their missions to help the most vulnerable, especially:



Doctors Whose Colleagues Were Dying

In April in Peru, airports were closed except for military use and slow-moving boats were the only reliable transit. In one region, 200 doctors contracted the virus, and at least 19 died. Thanks to your donations, Airlink and Flexport.org sent over 1,480 gowns, 1,360 face masks, 1,850 face shields, and 37,450 gloves to protect healthcare workers in danger.



Teachers Supporting Children Affected By Poverty

Flexport.org shipped and funded 10,000 high-grade KN95 masks, enabling Harlem Children's Zone teachers and staff in New York City to support thousands of children and families.



Firefighters and Emergency Personnel Lacking Protection

We funded and transported goods to support Titan Protect, delivering thousands of N95 respirator masks to fire departments in Texas, Illinois and Maryland.



Prison Inmates and Staff At Unusually High Risk of COVID-19

We funded and managed shipments of donated PPE for NEAR, reaching prisons in Chicago, Illinois and elsewhere.



Families Seeking Emergency Food Aid

Since the pandemic in the US, 40% more people have sought assistance with food. Donations helped Catholic Charities with 88 trucking shipments. One distribution alone in San Antonio, Texas fed 1,360 families.



Refugees Without Soap or Hand Sanitizer

Flexport.org helped Airlink and Medical Teams International ship over 170k necessities for health and hygiene like soap, diapers and toothpaste along with 1,250 disease prevention kits to refugees in Uganda.



Youth in Countries With Food Shortages

Enabled Salesian Missions to ship thousands of boxes of international emergency food aid to underserved families in El Salvador, Haiti, Guatemala, Timor-Leste, Zambia, Eswatini, Burundi, Uganda, and the DRC where COVID-19 disrupted food chains.



Patients In Nursing Homes

Donations helped International Medical Corps distribute PPE, including over 108k face shields to 22 nursing homes in LA County, where nursing home deaths account for a high percentage of all deaths.



Medical Volunteers For International Nonprofits

Ace & Tate produced special safety goggles and with Flexport.org's help, donated them to Red Cross workers and volunteers in the UK, Netherland, Belgium, Germany and Denmark.



With **Your Help**, We Can Change the Trajectory of Any Crisis.

No matter what or where the next crisis is, we can change its course together by providing logistical support to nonprofits with the most critical missions.

Airlifting PPE Directly to Frontline Hospital Workers



Flexport.org's collaboration with UCSF and Salesforce delivered over **11 million** units of PPE directly to hospitals.

Partnerships are critical for delivering aid. This couldn't have been more evident than in the spring of 2020, when Flexport.org's collaboration with UCSF and Salesforce delivered over 11 million units of PPE directly to hospitals.

University of California at San Francisco (UCSF), a top U.S. healthcare institution joined forces with Salesforce, a cloud software company headquartered in San Francisco to secure supplies to protect healthcare workers and patients in hospitals. While Salesforce sourced urgently needed N95 masks, gowns, coveralls and other PPE, Flexport.org filled an essential gap by securing space on aircraft, advising on import and export regulations, and providing funding support to transport the supplies to UCSF.

As export regulations changed frequently, and shipping availability fluctuated widely, Flexport's customs, air, origin operations and destination operations teams provided daily assistance. United Airlines and Atlas Air joined the cause, helping to supply air cargo space.

The teamwork paid off. Over four months from March to August, Flexport, Salesforce and UCSF collaborated on delivering millions of units of PPE to frontline workers, safeguarding them and their patients during the delivery of lifesaving medical care.

▼ Courtesy of Atlas Air



Building Resilience Beyond COVID-19 in Africa



Through the alleviation of transportation costs, Flexport has enabled Abwenzi Pa Za Umoyo (as Partners in Health is known in Malawi) to channel more resources toward procurement of items critical to the clinical response to COVID-19.

Izza Drury

In-kind specialist for Partners in Health

Partners in Health (PIH) believes that health is a human right, and Flexport.org is building the infrastructure to support that mission.

Imagine you live where there are too few doctors, nurses, hospitals or medical supplies to provide the care you need. Too often this is the reality in Sierra Leone, Malawi, and other impoverished countries in which PIH operates.

To help fix this problem, PIH partners with ministries of health to strengthen the capacity of health systems. In response to the outbreak of COVID-19, PIH operationalized wide-scale testing, contact tracing and virus surveillance, and critical treatment support for vulnerable populations. Within five months, Flexport moved 13 shipments of PPE, testing supplies, and treatment items for PIH to five countries, Rwanda, Malawi, Peru, Sierra Leone, and Lesotho.

One shipment included donated hospital examination beds and equipment. When the goods arrived in Freetown, clinicians stopped by to check out the new supplies and eagerly strategize where to use the new equipment. Additional shipments to Sierra

Leone contained IV fluids, nitrile gloves, oxygen masks, bar soap, and durable medical supplies such as blood pressure cuffs, EKG machines and training materials distributed to five, PIH-supported, health facilities.

Pandemics are not new to PIH: they've responded to Ebola, cholera, tuberculosis, and HIV outbreaks on four continents, over the past three decades. Your donation to Flexport.org will help organizations like PIH address the effects of the pandemic and build up the resilience of impacted areas ahead of the next disaster.

▼ Staff unload supplies, including PPE, at the PIH warehouse in Kono.
Photo by Doug Miller / Partners In Health.



Reacting Quickly to Catastrophe in Beirut



Flexport helped Airlink deliver **64,000 lbs** of lifesaving aid to Beirut after an explosion that killed over **200**, injured **6,500**, and made **300,000** people homeless.

On August 4, 2020 a major industrial explosion at the port of Beirut, Lebanon killed over 200, injured 6,500, and instantly made 300,000 people homeless. The tremendous explosion also damaged hospitals already overwhelmed by COVID-19 cases that were now about to receive a huge influx of patients from the blast.

Surprises like this are challenging for aid organizations: they may not have the money on hand for immediate relief shipments, especially if their budgets are already overwhelmed by the need to respond to the pandemic.

But sudden disasters demand an urgent, coordinated response. Flexport.org quickly mobilized to support partners like Airlink, enabling them to deliver over 64,000 lbs of medical equipment, disaster health kits, saline-filled syringes, PPE and other supplies to Beirut, limiting the short and long-term effects of an unprecedented disaster.

▼ Courtesy of Airlink and ADRA International



Sustaining Infrastructure For the Basic Building Blocks of Health



For COVID-19 prevention, hand washing can reduce contraction risk by **92%**.

Source: NIH

Don't take soap for granted. It's essential for health and hygiene, yet much of it is thrown away during its production or after it's distributed.

Eco-Soap Bank, as the name suggests, banks unwanted soap and donates the newly finished product to people who don't have enough soap.

With Flexport.org's help:

- In Sierra Leone, where the World Bank reports 81% of households do not have soap, Eco-Soap Bank has reached over 250 schools and 50,000 students with soap and hygiene education.
- In Kenya, they have provided soap to over 75,000 school students alongside education to help prevent trachoma, the world's leading cause of hygiene-related blindness.

By transporting the soap, your donations to the Flexport.org Fund support handwashing and other basic but highly effective ways to stop the spread of COVID-19 and other preventable diseases.

▼ Courtesy of Eco-Soap Bank



Essential Nutrition to Families in America



Flexport helped Dairy MAX with **35+ shipments** containing over **183,000 gallons** of milk.

Did you know that milk is one of the most requested items at food banks in the US, yet is also the least donated item by individuals? Dairy MAX, a nonprofit regional dairy council, has stepped in to meet this need by donating 100,000s of gallons of milk to food banks and other distribution sites.

But milk is heavy and perishable. Flexport.org supports complex trucking services to bring this milk—in temperature-controlled trucks—to where families need it. Last year, we helped Dairy MAX with over 35 trucking shipments filled with more than 183,000 gallons of milk.

The need, of course, goes beyond milk. Nearly 1 in 7 Americans rely on food banks for all or part of their household food, according to Dairy MAX. Due to COVID-19 and rampant unemployment, many food banks have doubled the number of people they feed, and they project this demand will remain high.

Dairy MAX helps fill this gap by hosting food donation “drive throughs” in large, centrally located parking lots, where families can pick

up boxes of donated fruits, vegetables, meats, and milk in a safe, contactless manner.

Flexport.org continues to work with Dairy MAX and other partners to help people and families in the US while preventing food waste resulting from disrupted restaurant supply chains. This means that nutritious food ends up with families instead of being thrown away, an outcome supported by donations to the fund.

▼ Courtesy of Dairy MAX

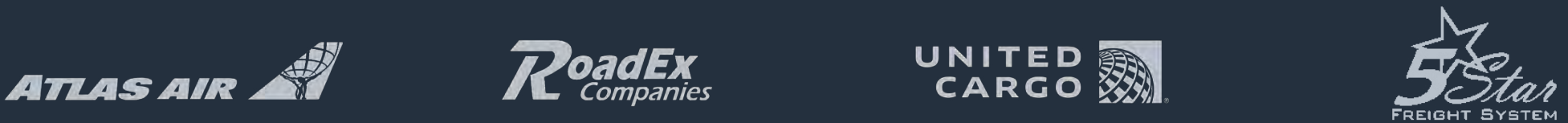


Thank You to Our Key Partners

Fundraising Partners



Freight Carriers



Recipient Organizations



Mission

Flexport.org’s mission is to make logistics a positive force for social and environmental good.

Flexport has shipped over 438 million units of supplies for COVID-19 relief in 2020, with 53 million of those units enabled by the Flexport.org Fund. We’ve raised millions of dollars to support immediate and long-term Coronavirus relief efforts. But our work goes beyond the pandemic.

Since our founding in 2016 through 2020, we’ve partnered with humanitarian aid organizations to deliver over 13 million pounds of goods to global communities in need while offsetting over 100,000 tonnes of greenhouse gases to balance the environmental impact of shipping.

▼ Courtesy of United Airlines



Every Gift Goes Further

Shipping a container from Houston, Texas to Honduras may cost \$3000, but at stake in its arrival is all the good that \$100,000 worth of medical supplies will do.

By providing logistics to multiple organizations, your gift to the Flexport.org Fund supports the generosity of many donors to many causes, meaning your donation makes an outsized difference. During COVID-19, every \$1 we spent on logistics helped organizations deliver 10 units of PPE relief supplies to nonprofits, communities and people in need.

But there's another reason why helping Flexport.org now is especially urgent: resilience. By shouldering other organizations'

logistical burdens, we help keep them viable through this crisis and beyond. Over 75% of surveyed fund recipients will have an ongoing response to the impacts of COVID-19, and most will need more funding to fulfill their core programming needs. We must make sure effective nonprofits weather this crisis and are prepared for the next one.

You can make a fundamental difference in the ongoing response to COVID-19, and the future disasters we cannot foresee. By supporting the Flexport.org Fund, you can make an outsized impact to the resilience of aid organizations and the people they help.

Join us: fund@flexport.com



flexport.org