



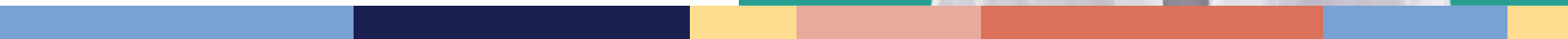
Good things come to those who wait... unless they're waiting to see a doctor.



Did you know it takes nearly a month for your employees to get a doctor's appointment?¹ While your workforce waits, their illness may affect their performance. Studies show that pain leads to \$61.2 billion in lost productivity every year.²

The impact doesn't stop there, though. Uncover what long waits may be costing you and what you can do about it.

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Why it's so hard to get an appointment

The lengthy delay between requesting a doctor's appointment and actually having one (about 26 days) is called the Physician Gap.³ This widespread problem stems from multiple factors.

50% of people

have a chronic disease.⁴ Longer lifespans and a rise in chronic illnesses increase the need for care.

57M Americans

live in healthcare deserts.⁵ Rural residents face limited healthcare access and lengthy travel requirements.

40% of physicians

are thinking about leaving.⁶ Physician burnout, retirement, and limited fellowships for new doctors lead to scarcity.

41% of hospitals

are unable to share patient data.⁷ Healthcare complexity and siloed data hinder access and sharing of information.

How delays affect employee well-being

In the time it takes to see a doctor, a person could sail from Tokyo to Seattle (16 days), drive from Seattle to Philadelphia (2 days), then walk to New York City (2 days), and still wait nearly a week for their appointment. Such prolonged waits can lead to worsening physical and mental health issues.⁸

 Disease progression

 Unnecessary ER visits

 Reduced engagement

 Frustration & confusion

 Increased morbidity & mortality

 Social isolation and stress

Visit [Accolade.com](https://www.accolade.com) to learn how you can offer employees connected, caring healthcare that improves their well-being and fuels their productivity and success.

What long wait times cost employers

When people are unwell and can't access care, it impacts their work life.⁹ It also makes them more likely to seek help from expensive urgent care or specialists. The cost to employers is significant.

\$61B

lost to pain-related unproductiveness¹⁰

1/3 less

production from workers who aren't functioning fully³

\$225.8B

lost due to employee absenteeism¹¹

\$4.4 – \$32B

spent on unnecessary ER visits¹²



Our physicians can see your employees now*

People shouldn't have to endure month-long waits. Such delays compromise health, disrupt social and work life, worsen outcomes, and drive up costs. Accolade physicians close the Physician Gap with same-day appointments for urgent, preventive, and chronic care. So, people spend less time waiting and more time living.

*80% of the time, members get same-day appointments

¹ Avoiding long waits

² Lost productive time and cost

³ Scheduling a doctor's appointment

⁴ Chronic disease and the healthcare crisis

⁵ Rural health during the pandemic

⁶ Physicians eyeing exits

⁷ Barriers to electronic health reporting

⁸ Delayed medical care and underlying health

⁹ Presenteeism: At work—but out of it

¹⁰ Lost productive time and cost

¹¹ Worker illness and injury costs

¹² Preventable emergency department visits