

Add value to your health plan with Accolade

As the pandemic enters year three, employers are still facing "The Great Resignation." <u>Forbes reported</u> that three out of four employees plan to leave their job this year. According to a <u>report from Trust Radius</u>, 76% of human resources professionals believe this phenomenon represents a lasting change in the labor market.

To retain and recruit talent, employers are seeking new ways to stand out. A 2021 study by <u>Mercer Marsh Benefits</u> found that healthcare related services were ranked in the top 15 valuable items and solutions an employer can offer.

Accolade, a Personalized Healthcare company, provides virtual care delivery, advocacy and navigation services. A study conducted by Savanta found that Accolade's Personalized Healthcare services improved employees' perception of both their benefits and their employer.

Download the full report or use the QR code.

Retention and recruitment with Accolade

Accolade positively impacts employee tenure: Accolade members report the quality of their benefits impacts how long they stay with their employer.

Accolade members	88%
	59%
Non-members	00 /0

Non-members

Employees with Accolade think harder about changing jobs:

More Accolade members say they evaluate their health benefits when choosing between job offers.





Accolade members rate their benefits with Accolade as more convenient than those of their previous employer without Accolade.

93%

62% Non-members





Whoever I speak with is always very helpful, kind and pleasant! I always hang up feeling like this is such a great benefit to have and always tell my coworkers 77 about my awesome experiences!

-Accolade member

Experience and satisfaction with Accolade

Accolade's Personalized Healthcare approach makes any benefits package easier to understand and navigate.

Ninety-three percent of Accolade members feel that it has made their experience with healthcare easier, and ninety-two percent say that Accolade has improved their healthcare benefit experience.

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Perception of health insurance providers with Accolade

Accolade members appreciate the features of their company's health insurance provider more than non-members do. With Accolade, people are more likely to say their health plan:

Finding a high-quality doctor or hospital	01	Communicates transparently	01
Accolade members	91% 73%	Accolade members	91% 66%
Non-members	1 3%	Non-members	00%
Managing insurance claims	01.	Offers peace of mind	00
Accolade members	91%	Accolade members	89% 78%
Non-members	69%	Non-members	10%
Understanding eligibility	92%	Saves them time	91%
Accolade members	• _ / •	Accolade members	0 2/0
Non-members	71%	Non-members	63%

The pandemic and The Great Resignation have made offering meaningful health benefits to employees more important than ever.

Human resources leaders can provide their organizations with a competitive advantage by adding benefits that make it easier to access care and navigate the healthcare system. With Accolade, people express greater satisfaction with their employer, their health plan and their overall healthcare experience.