

# Kenny Bates

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## OBJECTIVE

Seeking an opportunity in the field of Cyber Security, specifically focused on problem solving and critical thinking to prioritize customer support.

## EDUCATION

*Kennesaw State University, Marietta, GA*

**Master of Science in Cyber Security**

August 2022

**Relevant Coursework:**

Securing Enterprise Infrastructure, Secure Software Development, CyberLaw and Policies

*Kennesaw State University, Marietta, GA*

May 2020

**Bachelor of Science in Computer Science**

**Relevant Coursework:**

Internet Programming, Object-Oriented Development, User Interface Engineering, Algorithm Analysis

## RELEVANT SKILLS

**Languages:** Java, Python, HTML, CSS, SQL, JavaScript, React.js, Spring Boot

**Concepts:** Object-Oriented Design, Data Structures, Software Development Life Cycle (SDLC), Networking

**Software:** Eclipse IDE, MS Office Suite, PyCharm, Visual Studio, Wireshark, Nessus

**Platforms:** Windows, Android, Mac, Linux

## RELEVANT PROJECT EXPERIENCE

**Freelance Web Developer, Russo Landscapes**

October 2021

- Worked closely with the product owner to successfully develop and maintain a functional company website.
- Prioritized the customer's needs for a product and provided appropriate support throughout the lifecycle of the project.
- Utilized responsive web design practices to create concise content for specific client needs.
- Increased web visibility that attributed to the increase in profitability by generating a new revenue stream (online).

**LexisNexis HPCC Senior Project, Kennesaw State University**

January 2020 - May 2020

- Collaborated with a team of four students to identify the need for and design a product.
- Conceptualized, developed, and transformed a record set of raw data using NASA Meteorite files.
- Utilized ECL and the HPCC Thor Cluster to transform data set into useful and manageable information.
- Performed data analysis to discover, implement changes to compile the raw data files.

## WORK EXPERIENCE

**Two Birds Taphouse, Marietta, GA**

August 2017-Present

*Bartender, Bar Lead/Manager*

- Provide exceptional customer service in a fast-paced, high volume restaurant, where multi-tasking is a must.
- Assist 10+ team members to ensure efficient service.
- Utilize in-house software to process transactions totaling in over \$5000 per shift.