FAN ADVISORY BOARD

MEETING SUMMARY NOTES

19 October 2026

Monday 19 October 2026 (5:00pm-7:30pm)

Knox Training Ground, NE12 9SF

Newcastle United

David Hopkinson ("**DH**") Newcastle United CEO
Jacobo Solis ("**JS**") PIF, Head of International Direct Investments
Brad Miller ("**BM**") Newcastle United COO
Dave O'Connor ("**DOC**") Newcastle United CRO
Yvette Thompson ("**YT**") Newcastle United – Director – Commercial Venue
Sarah Medcalf ("**SM**") Newcastle United - Head of Supporter Services
Chris Parkinson ("**CP**") Newcastle United - Head of Ticketing
Mick Brown ("**MB**") Newcastle United- Head of Stadium Security
Sarah Johnson ("**SJ**") Newcastle United – Fan Engagement Manager
**Meeting notes to be taken by NUFC Legal team. Call record will be activated for this meeting to support.*

Fan Advisory Board Attendees

Michael McCarthy ("**MM**") Season Ticket Holder Representative (STH) – Chair
Rajat Nayyar ("**RN**") Member Representative – Vice Chair
Marion Williams ("**MW**") STH Representative
Thomas Symonds ("**TS**") Young Person Representative (Online)
Natalie Noyes ("**NN**") International Representative (Online)
Lisa Mole ("**LM**") NUST Representative
Karl Williamson ("**KW**") NUST Representative
Claire Wintrip ("**CW**") United with Pride Representative
Chris Baker ("**CB**") Disability Representative
Kirk Spencer ("**KS**") United with Pride Representative (Observer)

Apologies

Lee Marshall ("**LM**") Newcastle United- Director of Media and Communications
Andrew Lisgo ("**AL**") Newcastle United- Head of Communications

Agenda

Time	Theme	Description	Owner
5.00pm (arrival from 4:45pm)	Welcome	• *Welcome and Introductions* • *Chair's opening remarks* • *Apologies*	MM
5:02pm	Chair Update	Meetings/Events attended Premier League FES scoring	MM MM/SM
5.05pm	Operations	Matchday update • *New Safe standing area – update/any fan feedback* • *Away Fans Observation survey*	 CP MB
5.15pm	FAB Governance	Fan Advisory Board Effectiveness Survey • *Summary of survey findings* • *Proposed action plan and areas for improvement* • *Fan Conference – update* Fan Advisory Board Recruitment and Governance • *Future member recruitment timelines* • *Performance Review* 2026/27 Fan Advisory Board Consultation Calendar	SM/MM
5.30pm	Commercial	Commercial Revenue Update • *Questions and discussion*	Do'C
5.55pm	Operations	Infrastructure Update	BM
6.10pm	Ticketing	Member General Sale and Ballot Feedback Review • *Update from recent supporter workshop* • *Key supporter feedback themes* • *Discussion on next steps and wider consultation*	CP/SM
6.40pm	Fan Consultation	FAB Sustainability Subgroup Update	NN/MW/SJ
6.50pm	Fan Engagement	Under 21's – update. *Supporting younger fans.*	SM/TS
7pm	Chair's Closing Discussion Question	What is the one thing the Fan Advisory Board should focus on over the next six months to make the biggest difference for Newcastle United supporters?	All If not discussed, please provide feedback offline
7.15pm		AOB	
7.30pm	Meeting Ends	Tour of Training Ground	Ryan to give tour
	Date of Next Meeting	Monday 1st March 2027 5-7.30pm St. James' Park	

Introductions

MM acknowledged that it was KS's first meeting as an observer. MM explained that KS will be our United with Pride Representative when CW steps down.

DH confirmed plans regarding the new training ground and explained why we would need to move from the current training ground. He also addressed recent on field results since the last FAB meeting.

MM discussed that he has recently been made aware from several sources that a particular fan has made personal and inappropriate non-violent threats against members of FAB.

These concerns are being treated seriously and are an ongoing police matter. MM stated that FAB will not stand for threats being made and will continue to work with the club and their security team to record all instances of their behaviour. MM also thanked the club for supporting FAB on this matter and that they'll continue to work together on it.

Premier League Fan Engagement Standard (FES) scoring - SM confirmed that NUFC met all 18 Premier League fan engagement requirements last season (up from 17 in 2024/25 season) and thanked Supporter Services and those involved in supporting this scoring across all club departments.

SM discussed that the Premier League viewed that NUFC has a well-established fan advisory board and that there has been an increased consultation on key issues. SM particularly thanked FAB for all their input on the crest and recent consultation workshops.

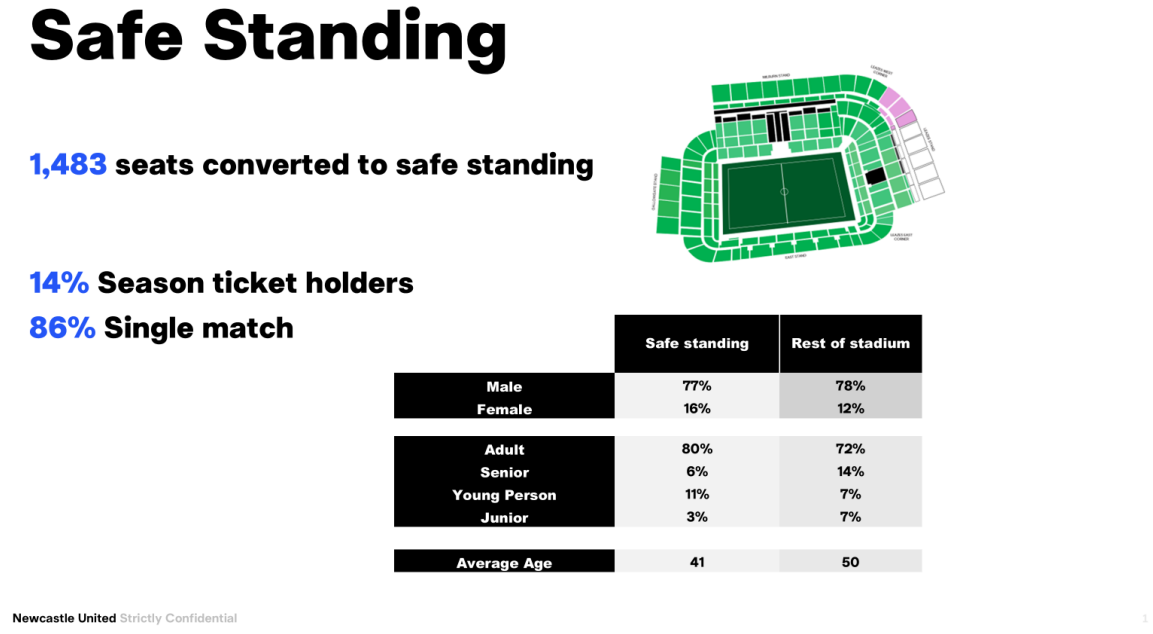
MM noted that much of the Fan Advisory Board's work happens outside formal meetings. The current updates are a first step in sharing this work more widely with supporters, with more to follow.

SM discussed opportunities to strengthen the consultation process through earlier circulation of papers, longer consultation periods where possible, and clearer communication showing supporters how their feedback is considered and the impact it has.

SM noted that the Premier League recognised the dedication of FAB.

Item 1 – Matchday Update

New Safe standing area – update/any fan feedback shared with FAB



SM confirmed that the initiative came directly from the Atmosphere Working Group, involving the Fan Advisory Board and key supporter groups, with the aim of improving the matchday atmosphere.

CP discussed the conversion of 1,483 seats into safe standing. 14% of fans in this area were season ticket holders, the rest were single match tickets.

RN queried whether this related to those seats being cheaper.

CP confirmed it is Category 2 seating and does not think pricing has an impact. He addressed that he thought the changes added to the match day atmosphere and asked for thoughts on this.

LM added that from where she sits, she believes the safe standing adds to the atmosphere on the day.

Away Fans Observation survey

MB introduced himself and addressed that had been asked to come along to give a brief overview on our Premier League Away Supporter Behaviour observer programme.

MB highlighted that we are making improvements and addressed that independent observers attend every Premier League game who work collaboratively with the Club.

MB addressed that the reports capture the incident type, people involved, location, time and impact. An incident is something that impacts the security of the match day experience and is measured on a scale of 1-10.

MB confirmed year on year we see a reduction on incident impact and addressed areas we need to work on including drug related incidents.

Across the 19 away PL games in the 25/26 season, main incident areas were ticketless entry or attempted entry (17 incidents), minor anti-social behaviour (14 incidents), class A drugs (13 incidents)

and abuse or assault of stadium staff (13 incidents combined). MB addressed that we needed to improve this for 2026/27 season.

Where we need to improve

	Issue	Scale	Why it matters	Suggested focus
1	**Ticketless entry or attempted entry**	17 incidents	Most frequent recorded incident type	Standard checks, clear ticket messaging and early intelligence
2	**Minor anti-social behaviour**	14 incidents	Second most frequent incident type	Reinforce expectations and challenge unacceptable behaviour
3	**Class A drugs**	13 incidents	Third most frequent incident type	Targeted prevention, reporting and partnership working
4	**Abuse or assault of stadium staff**	13 incidents combined	Nine abuse incidents and four assault incidents	Clear consequences and support for staff

MB confirmed the club aims to focus on the positive resolution of incidents. The incidents shared relate to away games and actions will often lead to police involvement and prosecution. MB confirmed that a banning order may be applied by the police, but the club can also internally sanction and take appropriate action amongst individuals.

MW queried the actions a supporter should take in the event that they witness someone taking drugs.

MB confirmed you could tell a steward or report it to the confidential hotline.

MW queried this specifically in relation to away fixtures.

SM confirmed club will look into the reporting process for away games for NUFC supporters and feedback.
KW flagged there should be something at every Premier League club (like a hotline or text message service similar to service at SJP) currently he does not believe that supporters know what to do at every away game.

RN confirmed he believes this is a wider Premier League issue not necessarily
isolated to just NUFC fans and therefore we should engage with the PL/other teams to agree a common approach.

YT confirmed this may be something we can pick up in away communications to fans.

MB raised the phased introduction of security wand searches for home supporters, highlighting the UK threat level of Severe, the introduction of Martyn's Law, preparations for UEFA EURO 2028, and the Club's position as an outlier within the Premier League regarding home supporter searches. MB confirmed that the proposed approach would be proportionate and phased, initially focusing on selected home entrances. It was agreed that the Club would bring together a group of fans with FAB to discuss this initiative and explore how we can manage any potential disruption while carefully considering the impact on the overall fan experience.

Item 2 – Fan Advisory Board Effectiveness Survey, Fan Advisory Board Recruitment and Governance & 2026/27 Fan Advisory Board Consultation Calendar

SM discussed the FAB assessment and confirmed we had 19 responses overall from FAB board members, fan groups and NUFC staff.

SM discussed key themes that were highlighted including strongest improvements.

Executive Summary

Significant progress has been made through stronger senior club involvement, representation and consultation

The 2025/26 assessment indicates that the Fan Advisory Board continues to mature and is viewed more positively than in 2024/25 across a number of key areas.

The strongest improvements relate to:

1) Representation and composition of the Fan Advisory Board
2) Senior Club involvement
3) Fan group representation
4) Strategic contribution of the Fan Advisory Board
5) Fan engagement activity and consultation

Across all five areas, respondents recognised the commitment, expertise and dedication of Fan Advisory Board members and acknowledged that the Board is now an established part of the Club's fan engagement structure, with the most significant year on year improvements being the involvement of senior Club leadership and representation of recognised fan groups.

Areas to continue to focus on are: visibility, communication, consultation timing, transparency and demonstrating impact.

SM set out actions which have already been shared with FAB.

The first set of actions focuses on representation, visibility, earlier consultation and stronger meeting planning

Theme	Priority area	Consolidated action	Feedback / issue addressed
Theme 1 – Composition of FAB	Representation	Complete an annual review of FAB membership to identify gaps in representation, including Newcastle United Women supporters, international supporters, hospitality supporters and Mags Members.	Ensures the FAB continues to reflect the breadth of the supporter base and responds to feedback around representation gaps.
Theme 1 – Composition of FAB	Succession planning	Develop a recruitment and succession plan ahead of future membership changes to maintain diversity, skills and experience.	Supports continuity and helps maintain the right mix of perspectives as membership evolves.
Themes 1, 3, 4 and 5	Visibility	Publish clearer information on who sits on the FAB, who they represent, how supporters can contact them and what work the FAB has influenced.	Addresses repeated feedback that supporters and fan groups are unclear on the FAB's role, membership and impact.
Themes 1, 3 and 5	Communication	Introduce regular **"You Said, We Did"** updates showing actions completed, progress made and decisions influenced by FAB and supporter feedback.	Improves transparency and helps demonstrate how supporter feedback leads to visible outcomes.
Themes 2, 3, 4 and 5	Earlier consultation	Engage the FAB earlier in supporter-facing projects and decision-making processes, before proposals are finalised.	Responds to feedback that consultation can feel too late in the process and limits meaningful influence.
Theme 2 – Meetings and Administration	Meeting planning	Share agendas, papers and supporting materials earlier where possible, with realistic response deadlines.	Addresses feedback around limited preparation time, late papers and compressed timescales for feedback.
Theme 2 – Meetings and Administration	Meeting structure	Review meeting structure, agenda planning and frequency to create more time for strategic discussion and reduce overruns.	Responds to feedback that agendas can be overloaded and meetings may not allow enough time for all key topics.
Themes 2, 4 and 5	Strategic focus	Allocate dedicated time each year to strategic topics such as stadium development, supporter growth, digital engagement, club identity and supporter experience.	Ensures the FAB has space to contribute to long-term priorities, rather than focusing mainly on operational issues
Themes 2 and 5	Forward planning	Develop an annual consultation and engagement calendar so FAB members, supporter groups and the wider fanbase can see upcoming opportunities to contribute.	Improves planning, visibility and confidence in the consultation process

These actions will strengthen supporter insight, transparency, working groups and impact measurement

Theme	Priority area	Consolidated action	Feedback / issue addressed
Themes 2, 3, 4 and 5	Fan insight	Increase use of supporter surveys, research and data to ensure discussions and recommendations are evidence-based and representative of wider supporter views.	Responds to feedback that discussions should be grounded in wider fan sentiment, not only individual views.
Themes 3, 4 and 5	Supporter group engagement	Strengthen links between FAB members, supporter groups and the wider fanbase through structured meetings, workshops, feedback sessions and supporter events.	Addresses the gap between FAB activity and how connected fan groups feel to the process.
Themes 3, 4 and 5	Transparency	Provide clearer updates on recommendations adopted, partially adopted or not taken forward, including the reason where appropriate.	Supports trust by explaining what changed, what did not, and why.
Theme 4 – Contribution of FAB	Working groups	Review and strengthen FAB working groups with clear objectives, ownership, reporting arrangements and Club support.	Responds to comments that working groups need clearer structure, resource and outcome tracking
Theme 4 – Contribution of FAB	Resources and support	Review the support provided to FAB members to ensure they have the information, time and access needed to contribute effectively.	Addresses feedback around the need for better support, resources and conditions for meaningful contribution
Theme 5 – Fan Engagement Impact	Senior leadership engagement	Increase visibility and participation of senior leaders in FAB meetings and wider supporter engagement activity.	Responds to feedback seeking stronger senior Club visibility in fan engagement activity.
Theme 5 – Fan Engagement Impact	Impact measurement	Introduce clear measures to track the effectiveness and impact of FAB and fan engagement activity, with annual reporting to supporters.	Helps demonstrate progress, accountability and the value of engagement activity over time.

SM confirmed they want to raise awareness of FAB amongst the wider fan base by creating a supporter governance awareness Event in Spring 2027. Asking FAB, IFR and key execs to speak. Networking session for up to 100 fans. Full details of the event to be agreed.

SM confirmed that the club are reviewing the current FAB members who are approaching the end of their first term. These FAB members are participating in a performance review with the support of the Football Supporters Association "FSA".

SM confirmed that we are looking for a new Young Person Representative, second Membership Representative and Newcastle United Women Season Ticket Holder.

MM confirmed that there is no club or FAB involvement at all regarding the review being held. He also confirmed a further extra position is still in discussion. Currently the positions highlighted above by SM are a priority. Extra positions will be available depending on whether certain FAB members will be returning. SM to look at Skills Gap audit to determine a potential extra place on FAB if needed.

SM shared the FAB consultation and engagement calendar up to August 2027.

MM queried when season ticket pricing discussion will be initiated. CP confirmed for November 2026.

Item 3 – Commercial Revenue Update

DoC introduced himself to FAB as his first meeting and discussed increases in partnership revenues and renewals successfully secured. He noted a good summer in terms of commercial partnerships with good brands coming to the club as well as retaining brands who we have already engaged with. DoC noted we lost Red Bull as a partner due to the size/product category conflicts related to the Knox deal and that both partners cannot co-exist.

DoC flagged we need to raise our commercial revenue to achieve our targets in the next 5 years. We need to maximise our commercial activity and noted that we are fully commercialised across our training assets (training ground and kit). He noted that we want to bring in brands that we are proud to work with and mentioned recent deals across the summer.

MW- asked if DOC could look into the planning conditions re: Coca Cola advertising at STACK. Flags she doesn't think this would be permitted. DOC responded that any Coca-Cola branding would follow very similar branding approach to Sela's previous branding.

DoC introduced plans to create more sponsorship opportunities for local businesses, combining assets from the club and the NU Foundation.

DH flagged the local businesses are where FAB could really help, businesses founded in the north east are who we should be wanting to partner with. DH flagged we would love to hear any ideas from FAB.

DoC flagged event in November where we are planning to invite 100 local businesses to present new local partnership opportunities.

RN- flagged an event 3 years ago and DoC confirmed whilst he was not present these are the kind of events we want to work from.

DOC confirmed we are continuing to build the mono (non-adidas) retail ranges. A specific group within the club has been appointed to look at innovation in the mono brand retail ranges.

BM recognised persistence for the scarf relating to United with Pride scarf. DoC to revert with numbers regarding the scarf for CW.

DH confirmed we want to make a business and make the right investments in manufacturing, design and confirmed there is a lot more to come in the retail area.

MM confirmed they have raised this for 3 years.

DH confirmed we will find the right collaborations.

KW- flagged there is no kids limited edition or retro clothing ranges. DoC stated that this is typically related to minimum order quantities.

DoC- confirmed we are exploring collaborations, including with local designers regarding making improvements to our mono ranges.

DoC flagged uplift in trade at NUW home matches but more to come.

DoC flagged two new partners to be announced shortly (have since been announced – Taittinger and Corpay).

DoC also flagged that the team is working relentlessly to fill gaps in unsold partnership categories.

DoC confirmed there is huge interest and there is positive momentum in the commercial programme.

RN- asked if we are prioritising gaps in any particular categories of sponsorship that are not filled. DoC confirmed priority categories are auto, airline, banking, insurance, tech. DoC confirmed we are in advanced talks with a tech company.

DH noted work done by DoC so far and that we are in advanced discussions with PLC tech company (tier 1 global brand).

MW- flagged certain businesses last year were very interested.

DH flagged she is right and DoC needs to be across every opp.

DoC confirmed we do not take every partnership that comes through the door.

MW-confirmed this is good to hear.

DoC- also confirmed great activations incoming including STACK activations, Guinness working with Fenwick to create a micropub and that we have some products coming out, Blaydon races vinyl incoming, local artist doing a NUFC specific range.

Questions:

KW- queried whether we will be having a stadium naming rights sponsor.

DH- we need to play the long game, we are not ready to make that decision today. Question is should we or not? DH gave examples from his own career.

KW- flagged what about stresses of PSR.

DoC- asked the group out of interest what would the opinion be regarding a naming rights partner
KW- it would depend on the brand and not like sports direct.

MW- confirmed resistance against any potential stadium sponsor.

KW- flagged that there would need to be a consultation.

RN- flagged that a lot more supporters are aware now on why we might consider it (in light of PSR).

DH- personal view is that we stick to St James Park. It has to be the right brand, we need consultation etc if this going to be done. DH confirmed this is not something we are working today.

TS- if we have morality to sacrifice money from betting companies then can we do this with ticket prices.

BM- thanked Thomas for his question. We must raise the top line sustainably. BM confirmed we have to be competitive with ticket pricing, on the pitch. We are still in the lower quartile in relation to ticket prices. BM confirmed he knows no one likes a price increase, but we will always be reasonable.

Item 4 – Infrastructure Update

BM flagged investment over summer - extension at the training ground and that some of this work is still ongoing to be finished on the next international break. Some requests from the new manager were also referenced.

In relation to hospitality specifically-upgrades have been made and we want to win awards for pitch of the year.

Cochrane Park - BM confirmed we continue to invest, office space, pitch investments. Next year pitch 2 and 3.

Out of £30 million spend over the summer, we are on track, £20 million spent with Newcastle United Business Club members.

RN - The club should make it more publicly known that for the work that has been undertaken, it has partnered with local firms in the region for this work, thereby investing more widely into the region

LM - confirms local companies need to know it is a two-way street

BM gave Robertson's as an example. BM confirmed they were excellent..

BM – Stadium update: BM confirmed that the NUFC Board had recently received an update from BM regarding the latest situation regarding the stadium investment appraisal. BM shared that Board had sanctioned incremental spend on fees in order to answer some detailed questions regarding the feasibility of both options and that he was to return to the Board with answers towards the end of the year.

BM- confirmed we are delighted to announce the proposed training campus at Woolsington. We cannot share more detailed designs beyond the images shared in the press announcement, as they were not being signed off until later in the week. However, BM confirmed that a planning application is expected to be submitted in Q2 2027.

RN- flagged is there a plan for the current Knox Training centre at Benton Park

BM- confirmed there is a strong plan for all NUFC teams which will be shared in due course.

CB- queried whether there was a Leazes Terrace update?

BM-confirmed it is 90% let, we are comfortable where the lettings are at. BM confirmed aesthetics improvements over next 12-24 months.

Item 5 – Member General Sale and Ballot Feedback Review

SM shared a summary of the feedback raised by the supporters from the two workshops and confirmed that the overall message is that supporters want things to be fairer and clearer. SM also confirmed we believe further consultation is needed, overall positive feedback and no changes until end of the season. SM flagged that she is aware of issues in relation to security.

SM also confirmed ballot allocation received a mixed response.

Detailed supporter feedback

Feedback from the online and in-person Mags Members ticketing workshops

1. Fairness is the priority

- Demand exceeds supply and no system will satisfy everyone.
- Concern that some members appear successful repeatedly while others have little or no success.
- A fair opportunity mattered more than the specific process used.

2. No single view on the 70/30 split

- In person: strongest preference was to retain the ballot and Members Sale mix, but improve it.
- Online: views were split between retaining member sales and moving more tickets into ballots.
- Members Sale was valued as a second chance; ballots were seen as less time dependent.

3. Transparency would build trust

- Supporters want ticket numbers, application levels, success rates and allocation percentages
- Clearer information was requested on queues and action when misuse is identified.
- Better information matters even when an application is unsuccessful.

4. Strong backing for verification

- Clear support for checks to reduce bots, touting, multiple accounts and unauthorised resale.
- Supporters want assurances on privacy, data security and accessible support.
- Processes must work for children, disabled, older and international supporters.

5. Seat choice remains important

- Most in-person attendees valued choosing where they sit.
- Choice is especially important for families, groups, older supporters and accessibility needs.
- Single supporters were generally more open to automation.

6. Interest in a hybrid option

- Some would accept automation if seating preferences could be saved in advance.
- Suggestions included an "anywhere" option and filters for unsuitable areas.
- Several online participants suggested both manual and automated routes.

Where supporters agreed, and where views differed

No single preferred model emerged, but clear principles for change were established

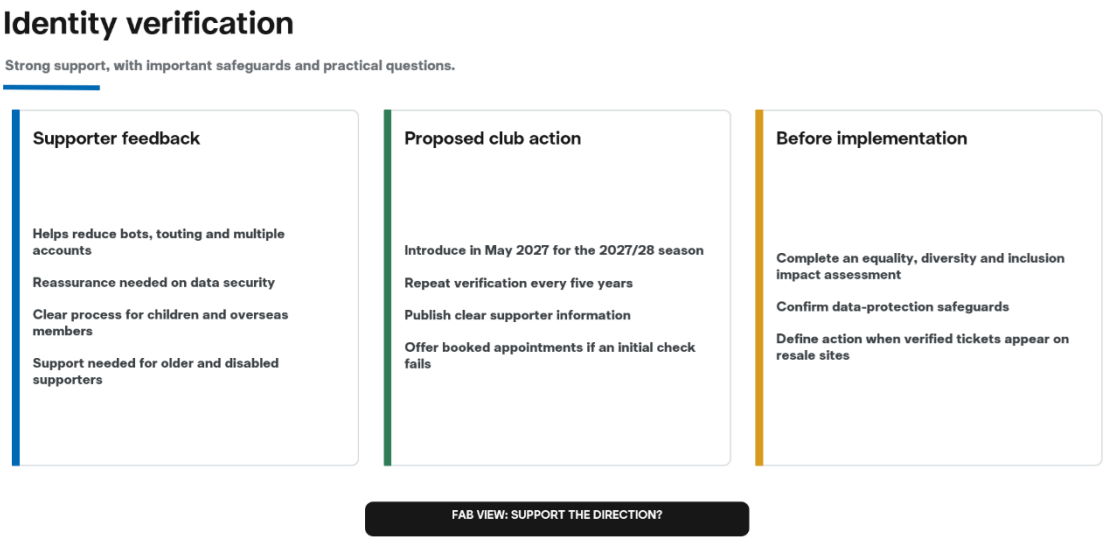
CONSISTENT ACROSS BOTH SESSIONS

Fairness	A broader range of members should have a genuine opportunity to access tickets.
Verification	Strong support for secure checks to deter bots, touts and multiple accounts.
Transparency	More information wanted on demand, allocations, success rates, queues and enforcement.
Accessibility	Any change must work for families, disabled, older and international supporters.
Seat preferences	Location needs and group requirements should be protected.

MIXED OR DIFFERENT VIEWS

70/30 split	In-person attendees mainly preferred retaining the current mix; online participants were split.
Ballot versus sale	Some viewed ballots as fairer; others valued Members Sale as a second opportunity and source of choice.
Automation	Some wanted a simpler automated process, but most did not want to lose seating choice.
Direction	Feedback supported improvement and testing, not a clear mandate for a full ballot or full first come, first served model.

KEY CONCLUSION Judge any change by broader member access, fairer distribution, transparency and reduced suspicious purchasing activity.



KW - does not want to punish genuine fans who are using the members sale in the correct manner and actively want to attend the game.

CP flagged it is still the same number of tickets.

YT flagged huge number of tickets coming up for resale

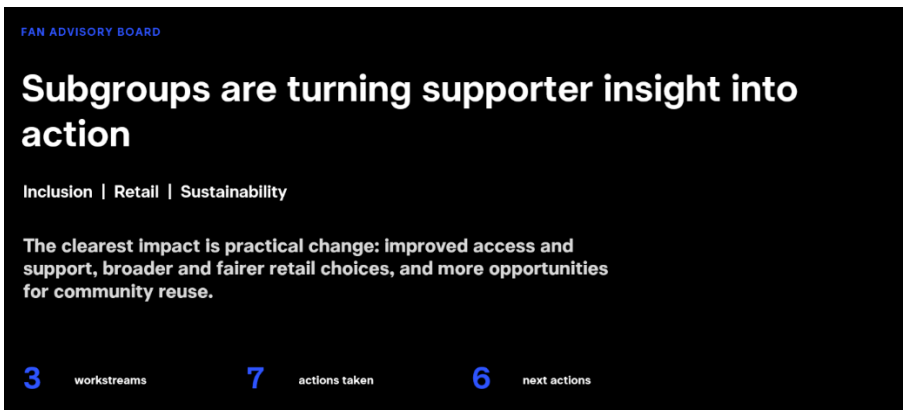
KW - flagged time window to return tickets limits members and said resale option does not allow members to buy last minute tickets if they were unsuccessful ballot.

SM flagged an updated ballot workshop in the next few months to discuss key themes and different opinions.

BM confirmed we understand issues; we want to make it equitable for people/fans.

Item 6 – FAB Sustainability Subgroup Update

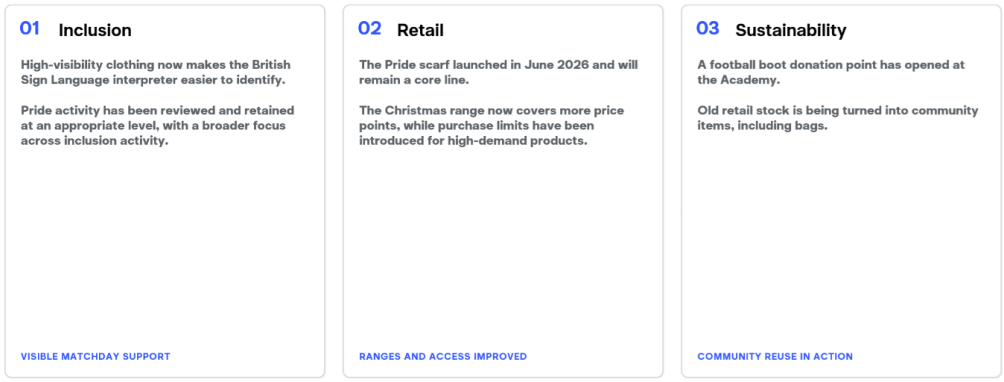
SJ discussed that the subgroups are EDI, retail and sustainability and flagged that we have done more work regarding the BSL interpretations and that pride activity is being reviewed.



IMPACT DELIVERED

What subgroup input has changed

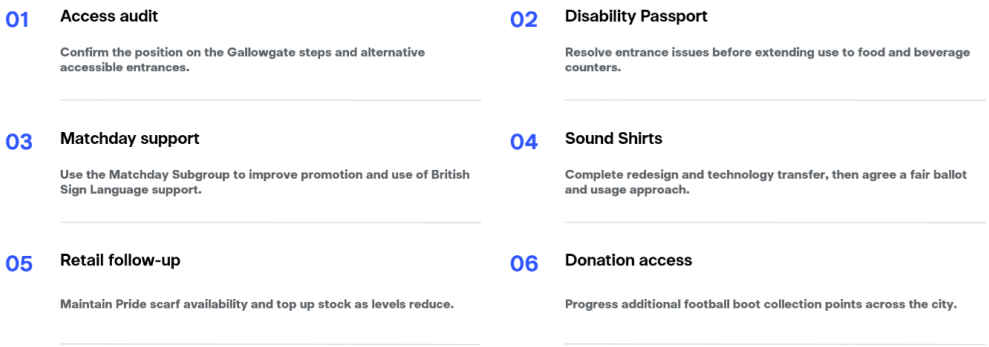
Actions completed or already influencing supporter experience



NEXT ACTIONS

Where subgroup influence goes next

Closing gaps and moving agreed work into visible delivery



Retail Sub Group Update

KW- flagged ranges that come out on set days but come out early in other countries because of time zone differences.

CW- flagged reselling issues on eBay.

DoC- confirmed caps have been introduced on the newer ranges.

DH- some product needs to be discrete on its availability. DH confirmed we need to take more risk and be more willing to sell.

CW- flags people buying an item then selling for double the price on eBay.

DH- confirmed some of the best brands in the world have this issue. He would like to have a conversation about this. We need to think about product, taking into consideration, price/range.

RN- noted FAB could contribute more to retail and are keen to work with the club to help improve outcomes for supporters

LM- flagged parcels going missing that are being delivered in brand packaging.

DH- lots of ways to increase authenticity and keep it local.

SJ discusses next actions and where the subgroup influence goes next.

MW- asked if Sound shirts can be used for 2026/27 season.

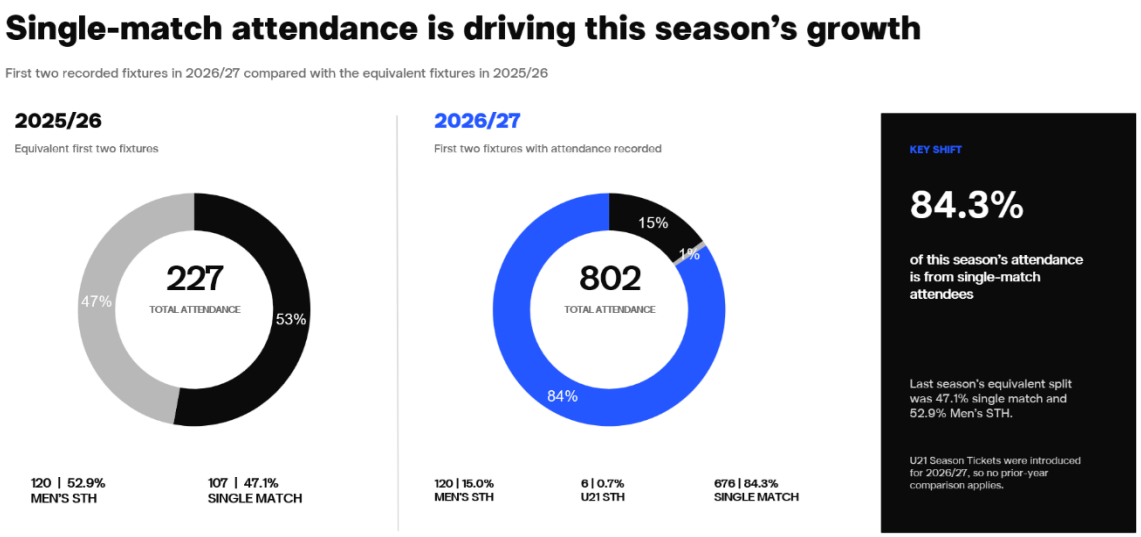
SJ- confirmed this is being looked into, with a potential technology and brand update required.

MW- sustainable transport to and from SJP is valued; we currently have the Magpie Mover and a new Park & Ride for the remainder of this season from Great Park. Such initiatives need funding into the future.

MM said one of our actions relates to this

Item 7- Under 21's – update.

SM discussed the need to drive more fans to NUFC. We are now capturing data, looking at who is attending games. SM also discussed actual attendance and percentage change by supporter group as well as the tickets sold for the incoming game at SJP.



MM- confirmed he went to the Bradford and York game and the product on the pitch has improved and is stronger.

DH-confirmed this is a huge priority for us.

RN- asked for data on u21 European games, flagged awkward kick off times.

SM-confirmed she does not have the data and that we have previously taken cash on the door, so we are so unable to grab statistics as easy.

Chair Closing Discussion Question

MM asked if everyone could reflect on the closing question and thanked NN and TS for the part of the meeting joining online. MM acknowledged this is both CW and TS last meeting and thanked them for their hard work over the almost three years they have been on FAB

DH also thanked all.

Meeting ended 19:23pm.