



U21 SEASON TICKET TERMS AND CONDITIONS

NEWCASTLE UNITED FOOTBALL CLUB

Season 2026/27



Definitions:

"Club" means Newcastle United Football Company Limited.

"Conditions of Entry" means these Terms and Conditions together with any Ground Regulations and policies issued by the Club from time to time.

"Football Authority" means The Football Association, Premier League, EFL, FIFA, UEFA and any other relevant football governing body.

"Ground" means Whitley Park, Benton, Newcastle upon Tyne, and any other venue designated by the Club for an Under-21 home fixture.

"Ground Regulations" means the rules and regulations applicable to the Ground from time to time.

"Season Ticket" means a Newcastle United Under-21 Season Ticket issued by the Club.

"Season Ticket Holder" means the person to whom the Season Ticket is issued.

"Season" means the 2026/27 football season.

"Under-21 Match" means any eligible Newcastle United Under-21 home fixture designated by the Club as being included within the Season Ticket.

1. Season Ticket Entitlement

- 1.1 The Season Ticket entitles the holder to admission to all eligible Newcastle United Under-21 home league fixtures played during the Season.
- 1.2 The Club reserves the right to determine which fixtures are included within the Season Ticket.
- 1.3 Cup matches, play-off fixtures or matches moved to alternative venues may be excluded unless otherwise stated by the Club.
- 1.4 A Season Ticket does not guarantee admission to any fixture not expressly included within the Season Ticket offering.

2. Admission to Matches

- 2.1 Admission to the Ground is subject to these Terms and Conditions, Ground Regulations and any safety requirements in place at the time of the Match.
- 2.2 The Club reserves the right to refuse admission or remove any individual whose behaviour breaches these Terms and Conditions or Ground Regulations.
- 2.3 The Club may relocate supporters where reasonably required for safety, operational or regulatory reasons.

3. Season Ticket Use

- 3.1 Season Tickets are issued for the personal use of the Season Ticket Holder.
- 3.2 The Club reserves the right to request proof of identity when a Season Ticket is used to gain entry.
- 3.3 Season Tickets remain the property of the Club at all times.
- 3.4 The Club may withdraw, suspend or cancel a Season Ticket where these Terms and Conditions are breached.

4. Digital Ticketing

- 4.1 Season Tickets will normally be issued in digital format.
- 4.2 The Season Ticket Holder is responsible for ensuring their ticket can be accessed on matchdays.
- 4.3 If a supporter is unable to use a digital ticket due to accessibility requirements or exceptional circumstances, the Club may provide an alternative solution at its discretion.

5. Children and Safeguarding

- 5.1 The Club is committed to safeguarding children and adults at risk.
- 5.2 Children under the age of 14 must be accompanied by a responsible adult aged 18 or over whilst attending Matches.
- 5.3 Parents and guardians are responsible for the conduct and welfare of children attending Matches.
- 5.4 The Club reserves the right to take any action it considers appropriate to safeguard attendees at the Ground.

6. Fixture Changes

- 6.1 The Club does not guarantee that any Match will take place on a specific date, at a specific time or at a specific venue.
- 6.2 Fixtures may be postponed, rearranged or cancelled at any time.
- 6.3 No refund will be provided where a fixture is rearranged and the Season Ticket remains valid for the new date.
- 6.4 The Club shall not be liable for travel, accommodation or other associated costs incurred by supporters.

7. Conduct and Behaviour

- 7.1 Supporters must not engage in behaviour that is abusive, discriminatory, threatening, violent or likely to cause offence.

7.2 The possession or use of prohibited items including pyrotechnics, smoke devices, flares, illegal substances or weapons is prohibited.

7.3 Any supporter removed from a Match may have their Season Ticket suspended or withdrawn.

8. Photography and Media

8.1 Supporters may take photographs and short videos for personal, private and non-commercial use.

8.2 Commercial filming, recording, streaming or broadcasting is not permitted without the prior written consent of the Club.

8.3 By attending Matches, supporters acknowledge that they may appear in photography, filming or broadcasting undertaken by or on behalf of the Club.

8.4 The collection, recording, use, distribution or publication of any match statistics, data or other information relating to Match for commercial purposes, including for betting, gambling, or data services, is strictly prohibited without prior written consent of the Club

9. Data Protection

9.1 The Club will process personal information in accordance with its Privacy Policy.

9.2 Supporter information may be used for ticketing administration, safeguarding, safety and operational purposes.

10. Cancellation

10.1 The Club may cancel or withdraw a Season Ticket where the holder:

10.1.1 breaches these Terms and Conditions;

10.1.2 provides false information in their application for a Season Ticket;

10.1.3 engages in conduct likely to bring the Club into disrepute;

10.1.4 fails to comply with Ground Regulations.

10.2 Where a Season Ticket is withdrawn due to misconduct, no refund will be payable.

11. General

11.1 The Club reserves the right to amend these Terms and Conditions at any time.

11.2 If any provision is held to be invalid, the remaining provisions shall continue in full force and effect.

11.3 These Terms and Conditions shall be governed by the laws of England and Wales.