



SEASON TICKET – CUP SCHEME

TERMS AND CONDITIONS

NEWCASTLE UNITED FOOTBALL CLUB

Season 2026/27

Definitions:

“Club” means Newcastle United Football Company Limited;

“Conditions of Entry” means each of the rules and regulations of any Season Ticket Terms and Conditions, any Football Authority, the Ground Regulations, Safe Standing Code, and these Terms and Conditions;

“Cup Match(es)” a home match in the relevant Domestic Cup Competition to be held at the Ground;

“Cup Scheme” shall mean the scheme to opt in and purchase tickets for Domestic Cup Competition(s) for the purpose of these Terms and Conditions;

“Cup Scheme Terms and Conditions” means the terms and conditions relating to the Cup Scheme as set out in this document, which shall be supplemental to the Season Ticket Terms and Conditions;

“Domestic Cup Competition” means (i) the League Cup or (ii) The FA Cup (as applicable);

“FA Cup” means The Football Association Challenge Cup (known as ‘The FA Cup’);

“First Team” means the Club's representative men's first team;

“Football Authority” means each of the Premier League, The Football League, The Football Association, The Football Association of Wales, FIFA, UEFA and other relevant governing body of association football (as applicable);

“Ground” means the football stadium at St James' Park, Newcastle upon Tyne, NE1 4ST and all other locations owned, occupied or utilised by the Club notified to you at any time;

“Ground Regulations” means those ground regulations issued by the Club from time to time that set out the terms and conditions upon which spectators are granted entry to the Ground which can be found on the Website;

“League Cup” means the English Football League (EFL) Cup;

“Safe Standing Code” means the Club's code of conduct with respect to the licensed standing areas at the Ground which can be found on the Website;

“Season” means the 2026/27 football season in which the Club competes in any Domestic Cup Competition at the Ground;

“Season Ticket” means the ticket you have purchased for the Season in accordance with and subject to the Season Ticket Terms and Conditions; and

“Season Ticket Terms and Conditions” means the terms and conditions relating to Season Tickets as published on the Website.

“Website” means www.newcastleunited.com.

I. Eligibility

- I.1 Subject to paragraph 3.6 of these Terms and Conditions, any individual who holds a Season Ticket for the Season is eligible to enter the Cup Scheme.

- 1.2 If eligible, you may apply to join the Cup Scheme of your choice, for any of the individual Domestic Cup Competition(s). For the avoidance of doubt, it is your choice whether or not to participate in the Cup Scheme and, if you elect to do so, it is your choice which competition(s) you elect to apply for. You are not required to enter the Cup Scheme for more than one competition. By way of illustration only, if you so wish, you may enter the Cup Scheme for the FA Cup only, but not the League Cup, or you may enter the Cup Scheme for the League Cup only and not the FA Cup. Alternatively, you can enter the Cup Scheme for both of the Domestic Cup Competition(s) (as applicable).
- 1.3 Holding a Season Ticket does not guarantee your seat at Cup Match(es). You must have separately opted to join the Cup Scheme for each of the relevant competition(s).
- 1.4 Admission into the Cup Scheme this Season does not guarantee admission into the Cup Scheme (or any similar scheme offered by the Club) in any future season.
- 1.5 For Platinum Club bond holders, there is no requirement to be admitted into the Cup Scheme in order to attend Cup Matches as admission is included within the terms of your bond when you purchase a Season Ticket.

2. The Cup Scheme

- 2.1 If you are accepted and admitted by the Club into the Cup Scheme (at the Club's sole discretion), you commit to purchasing a ticket to every Cup Match held at the Ground for the relevant Domestic Cup Competition(s) that you applied for. The seat will ordinarily be the seat you purchased for your Season Ticket, subject always to the Club's right to relocate you under these Cup Scheme Terms and Conditions.
- 2.2 Your admission into the Cup Scheme by the Club under paragraph 2.1 of these Cup Scheme Terms and Conditions (above) entitles you to purchase 1 (one) ticket to each Cup Match in the relevant Domestic Cup Competition(s) for which you are enrolled, which shall be held at the Ground. You are not entitled to purchase more than 1 (one) ticket.
- 2.3 You authorise the Club to automatically collect payment for the relevant Cup Match in the relevant Domestic Cup Competition(s), using the payment details provided to the Club when enrolling in the Cup Scheme. It is your responsibility to ensure that the payment details you have provided are correct and up to date. Please contact boxoffice@nufc.co.uk if you need to update your payment details.
- 2.4 Payment will be taken by the Club within 7 (seven) days of the announcement of the Cup Match fixture and ticket price for the relevant Cup Match fixture held at the Ground in the Domestic Cup Competition(s) for which you are enrolled. The Club will notify you the day before the payment for the relevant Cup Match fixture is due to be taken from your account. The Club will **not** be liable to you for any charges levied by any bank as a result of the Club collecting payment in this way. Please refer to clause 3.3 below for the process in respect of failed payments.

3. General

- 3.1 These Cup Scheme Terms and Conditions shall apply in addition to the Conditions of Entry and are supplemental to the Season Ticket Terms and Conditions.
- 3.2 No refunds shall be issued for payments collected.
- 3.3 If for any reason your payment is not received by the Club for any ticket purchased pursuant to these Terms and Conditions, you will have 48 (forty-eight) hours to ensure that the Club

receives full payment for the purchased ticket, and to remain in the Cup Scheme. Should payment not be received within that 48 (forty-eight) hour window, the Club will cancel your participation in the Cup Scheme and reserves the right to offer the tickets for general sale. If payment is not received, under no circumstances will you be permitted entry to the relevant Cup Match, and the terms of paragraph 3.6 below shall apply.

- 3.4 Once payment has been received, a digital ticket for each Cup Match will be automatically loaded onto your Season Ticket pass, which you can access via your smartphone's wallet (provided your Season Ticket has been added to your smartphone's wallet). If you have, by prior arrangement with the Club, a hard copy Season Ticket, the Club will issue to you, on request, a hard copy ticket for the relevant Cup Match. It is your responsibility to request a hard copy ticket in advance for the relevant Cup Match if required.
- 3.5 You may request that the Club re-sells or transfers individual ticket(s) to Cup Matches in accordance with the same rules that apply in the Season Ticket Terms and Conditions (where applicable and save that clauses 4.2.3 and 4.4.2 of the Season Ticket Terms and Conditions shall not apply to this clause 3.5).
- 3.6 You may opt out of the Cup Scheme at any time by contacting our Box Office team: boxoffice@nufc.co.uk. Once you have opted out of the Cup Scheme, you may not re-apply in the same Season. For example, if you opt out of a Domestic Cup Competition for the Season, you will not have the opportunity to opt in again until season 27/28 (subject to Club eligibility for participation in the relevant Domestic Cup Competition(s)).
- 3.7 For the avoidance of doubt, participation in the Cup Scheme for any Domestic Competition(s) does not guarantee you ticket(s) to any potential later stages of the relevant competition, including but not limited to the final of any Domestic Cup Competition.
- 3.8 The Club does not guarantee that any individual shall be able to enter the Cup Scheme in any particular season offered by the Club.