



U21 SINGLE MATCH TICKET TERMS AND CONDITIONS

NEWCASTLE UNITED FOOTBALL CLUB

Season 2026/27

Definitions:

"Club" means Newcastle United Football Company Limited.

"Conditions of Entry" means these Terms and Conditions together with any ground regulations, policies and instructions issued by the Club from time to time.

"Football Authority" means The Football Association, Premier League, EFL, FIFA, UEFA and any other relevant governing body of football.

"Ground" means Whitley Park, Benton, Newcastle upon Tyne, and any other location designated by the Club for an Under-21 fixture.

"Ground Regulations" means any regulations, policies or safety requirements applicable to the Ground.

"Home Match Ticket" means a digital ticket, e-ticket or any other ticket issued by the Club for admission to an Under-21 Match.

"Match" means the Newcastle United Under-21 fixture stated on the Home Match Ticket.

"Terms and Conditions" means these Newcastle United Under-21 Match Ticket Terms and Conditions.

1. Issue of Tickets

- 1.1 The issue of a Home Match Ticket and subsequent admission to the Ground is subject to these Terms and Conditions and any applicable Ground Regulations.
- 1.2 The Club reserves the right to refuse any ticket application or cancel any ticket purchase where reasonably necessary for safety, security or operational reasons.

2. Admission to the Ground

- 2.1 By purchasing, accepting or using a Home Match Ticket, you confirm that you have read, understood and agree to comply with these Terms and Conditions and any Ground Regulations.
- 2.2 A Home Match Ticket grants admission to the Ground for the Match specified on the ticket only.
- 2.3 The Club reserves the right to allocate an alternative seat or viewing location where operationally necessary.
- 2.4 You must comply with all instructions issued by Club staff, stewards, safeguarding personnel and emergency services whilst attending the Ground.
- 2.5 The Club reserves the right to refuse admission to, or eject from, the Ground any person who breaches these Terms and Conditions or Ground Regulations.

3. Photography and Recording

3.1 Supporters may take photographs and short video clips for personal, private and non-commercial use.

3.2 Photography, filming, recording or broadcasting of Match footage or of match statistics or other data for commercial purposes is strictly prohibited without the prior written consent of the Club.

4. Behaviour and Conduct

4.1 The Club is committed to providing a safe, inclusive and welcoming environment for all supporters.

4.2 Any individual found engaging in abusive, discriminatory, threatening, violent or anti-social behaviour may be refused admission or removed from the Ground without refund.

4.3 The Club reserves the right to ban individuals from future matches where their behaviour is considered unacceptable or poses a risk to the safety or enjoyment of others.

4.4 Possession or use of prohibited items including fireworks, smoke devices, flares, weapons, illegal substances or any item that may compromise safety is strictly prohibited.

5. Children and Safeguarding

5.1 The Club is committed to safeguarding children and adults at risk.

5.2 Children under the age of 14 must be accompanied by a responsible adult aged 18 or over at all times whilst attending the Match. (Subject to safeguarding team confirmation.)

5.3 Parents and guardians remain responsible for the conduct, behaviour and supervision of any child attending the Match with them.

5.4 The Club reserves the right to take any action it considers appropriate to protect the welfare of children and vulnerable individuals attending the Ground.

6. Ticketing

6.1 Tickets may only be purchased through the Club's authorised sales channels.

6.2 The Club cannot guarantee admission where a ticket has been obtained through an unauthorised source.

6.3 Home Match Tickets remain the property of the Club and may be withdrawn or cancelled in accordance with these Terms and Conditions.

7. Postponed or Rearranged Matches

7.1 The Club does not guarantee that a Match will take place on a particular date or at a particular time.

7.2 In the event that a Match is postponed, abandoned or rearranged, the Club will communicate the arrangements relating to tickets via official Club channels.

7.3 Where a Match is rescheduled to a different date from that stated on the Home Match Ticket at the time of purchase, the ticket holder, if they do not wish to attend the rescheduled match, shall be entitled to a refund of the face value of the ticket. To request a refund, ticket holders should email boxoffice@nufc.co.uk, no later than 72 hours prior to the date of the rearranged fixture.

7.4 The Club shall have no liability for any travel, accommodation or other consequential costs incurred.

8. Data Protection and Media

8.1 The Club will process personal information in accordance with its Privacy Policy, available at <https://www.newcastleunited.com/en/privacy-policy>.

8.2 By entering the Ground, you acknowledge that photographs, video footage and audio recordings may be taken and used by the Club and its partners for promotional, marketing, safeguarding, security and operational purposes.

9. Liability

9.1 The Club shall not be liable for any loss, damage or injury occurring at the Ground except where caused by the negligence of the Club or where liability cannot be excluded under law.

9.2 The Club shall not be responsible for restricted views, interruptions to the Match or actions of other spectators.

10. General

10.1 The Club reserves the right to amend these Terms and Conditions from time to time.

10.2 If any provision is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

10.3 These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.