



SEASON TICKET – CUP SCHEME

TERMS AND CONDITIONS

NEWCASTLE UNITED FOOTBALL CLUB

Season 2025/26

Definitions:

“Champions League” means the UEFA Champions League competition;

“Champions League Match(es)” means any men’s First Team match in the Champions League held at the Ground during the Season;

“Club” means Newcastle United Football Company Limited;

“Conditions of Entry” means each of the rules and regulations of any Season Ticket Terms and Conditions, any Football Authority, the Ground Regulations, Safe Standing Code, and these Terms and Conditions;

“Cup Match(es)” a home match in the relevant Domestic Cup Competition or a Champions League Match (as the case may be) to be held at the Ground;

“Cup Scheme” shall mean collectively the schemes to opt in and purchase tickets for Domestic Cup Competition(s) and the Champions League for the purpose of these Terms and Conditions;

“Cup Scheme Terms and Conditions” means the terms and conditions relating to the Cup Scheme as set out in this document, which shall be supplemental to the Season Ticket Terms and Conditions;

“Domestic Cup Competition” means (i) the League Cup or (ii) The FA Cup (as applicable);

“FA Cup” means The Football Association Challenge Cup (known as ‘The FA Cup’);

“First Team” means the Club's representative men’s first team;

“Football Authority” means each of the Premier League, The Football League, The Football Association, The Football Association of Wales, FIFA, UEFA and other relevant governing body of association football (as applicable);

“Ground” means the football stadium at St James’ Park, Newcastle upon Tyne, NE1 4ST and all other locations owned, occupied or utilised by the Club notified to you at any time;

“Ground Regulations” means those ground regulations issued by the Club from time to time that set out the terms and conditions upon which spectators are granted entry to the Ground which can be found here:
https://assets.ctfassets.net/9ec6988xevcz/6szjq01DnFh0993JpnIOa/ea0820b2349087110cc4d89decc ecbb8/Ground_Regulations_-_2024-2025.pdf;

“Knockout Stage” means the knockout stage of the Champions League in which the men’s First Team are playing at the Ground (for the avoidance of doubt, excluding the final);

“League Cup” means the English Football League (EFL) Cup;

“League Phase” means the league phase of the Champions League in which the men’s First Team are playing at the Ground during the Season;

“Safe Standing Code” means the Club’s code of conduct with respect to the licensed standing areas at the Ground which can be found here: <https://www.newcastleunited.com/en/code-of-conduct-licensed-standing>;

“Season” means the 2025-2026 football season in which the Club competes in any Domestic Cup Competition and/or Champions League at the Ground;

“Season Ticket” means the ticket you have purchased for the Season in accordance with and subject to the Season Ticket Terms and Conditions; and

“Season Ticket Terms and Conditions” shall mean the terms and conditions relating to Season Tickets as published on the Club’s website here <https://www.newcastleunited.com/en/season-ticket-renewals-terms-and-conditions>.

1. Eligibility

- 1.1 Subject to paragraph 3.6 of these Terms and Conditions, any individual who holds a Season Ticket for the Season is eligible to enter the Cup Scheme.
- 1.2 If eligible, you may apply to join the Cup Scheme of your choice, for any of the individual Domestic Cup Competition(s) and/or the Champions League. For the avoidance of doubt, it is your choice whether or not to participate in the Cup Scheme and, if you elect to do so, it is your choice which competition(s) you elect to apply for. You are not required to enter the Cup Scheme for more than one competition. By way of illustration only, if you so wish, you may enter the Cup Scheme for the FA Cup only, but not the EFL Cup or Champions League, or you may enter the Cup Scheme for the FA Cup and the Champions League, but not the EFL Cup.
- 1.3 Holding a Season Ticket does not guarantee your seat at Cup Match(es). You must have separately opted to join the Cup Scheme for each of the relevant competition(s).
- 1.4 Admission to the Cup Scheme this Season does not guarantee admission to the Cup Scheme (or any similar scheme offered by the Club) in any future season.
- 1.5 For Platinum Club bond holders, there is no requirement to apply for a Domestic Cup Competition as admission is included within the terms of your bond when you purchase a Season Ticket. However, Champions League Matches are **not** included, therefore you must enrol in the Cup Scheme for the Champions League to attend Champions League Matches if you are a Platinum Club bond holder.

2. The Cup Scheme

Domestic Cup Competition only

- 2.1 If you are accepted and admitted by the Club onto the Cup Scheme (at the Club’s sole discretion) for any Domestic Cup Competition(s), you commit to purchasing a ticket to every Cup Match held at the Ground for the relevant Domestic Cup Competition that you applied for. The seat will ordinarily be the seat you purchased for your Season Ticket, subject always to the Club’s right to relocate you under these Cup Scheme Terms and Conditions.
- 2.2 Your admission to the Cup Scheme by the Club under paragraph 2.1 of these Cup Scheme Terms and Conditions above entitles you to purchase 1 (one) ticket to each Cup Match in the relevant Domestic Cup Competition(s) for which you are enrolled, which shall be held at the Ground. You are not entitled to purchase more than 1 (one) ticket.
- 2.3 You authorise the Club to automatically collect payment for the relevant Cup Match in the relevant Domestic Cup Competition(s), using the payment details provided to the Club when purchasing your Season Ticket. It is your responsibility to ensure that the payment details you have provided are correct and up to date. Please contact boxoffice@nufc.co.uk if you need to update your payment details.

- 2.4 Payment will be taken by the Club within 7 (seven) days of the announcement of the date and price for the relevant Cup Match fixture held at the Ground in the Domestic Cup Competition(s) for which you are enrolled and the Club will notify you the day before the payment for the relevant Cup Match fixture is due to be taken from your account. The Club will **not** be liable to you for any charges levied by any bank as a result of the Club collecting payment in this way. Please refer to clause 3.3 below for the process in respect of failed payments.

European Competition only

- 2.5 If you are accepted onto the Cup Scheme (at the Club's sole discretion) for the Champions League, you commit in the first instance to purchasing 1 (one) ticket for all Champions League Matches in the League Phase held at the Ground (subject to (i) your right to opt out of the Cup Scheme at any point pursuant to clause 3.6 and (ii) in each case receipt by the Club of payment in full for the relevant ticket).
- 2.6 Payment dates and further information for Champions League Matches in the League Phase will be announced by the Club on its website. A payment schedule will also be sent to you in advance of opting in to purchase tickets for the League Phase in the Champions League in order to spread payments out, and a further reminder will be sent before any payment is taken.
- 2.7 If you have opted into the Cup Scheme for Champions League Matches in the League Phase, and the Club subsequently qualifies for the Knockout Stage of the Champions League, you will be eligible to purchase tickets for Champions League Matches in the Knockout Stage held at the Ground. Payment dates and further information for Champions League Matches in the Knockout Stage will be announced by the Club on its website. Should you wish to opt out of the Cup Scheme at this stage, you may do so pursuant to clause 3.6 below of these Terms and Conditions.
- 2.8 The seat to be allocated to you for Champions League Matches will ordinarily be the seat you purchased for your Season Ticket, subject always to the Club's right to relocate you under these Cup Scheme Terms and Conditions.
- 2.9 Your admission to the Cup Scheme by the Club under paragraph 0 above entitles you to purchase 1 (one) ticket only to each Champions League Match in the League Phase or, subject to paragraph 2.7 above, the relevant Champions League Match in the Knockout Stage. You are not entitled to purchase more than 1 (one) ticket.
- 2.10 You authorise the Club to automatically collect payment using the payment details provided to the Club when applying to opt in to purchase tickets for Champions League Matches. It is your responsibility to ensure that the payment details you have provided are correct and up to date. Please contact boxoffice@nufc.co.uk if you need to update your payment details.

3. General

- 3.1 These Cup Scheme Terms and Conditions shall apply in addition to the Conditions of Entry and are supplemental to the Season Ticket Terms and Conditions.
- 3.2 No refunds shall be issued for payments collected.
- 3.3 If for any reason your payment is not received by the Club for any ticket purchased pursuant to these Terms and Conditions, you will have 48 (forty-eight) hours to ensure that the Club is in full payment for the relevant Cup Match, and to remain in the Cup Scheme. Should

payment not be received within that 48 (forty-eight) hour window, the Club will cancel your participation in the Cup Scheme and reserves the right to offer the tickets for general sale. If payment is not received, under no circumstances will you be permitted entry to the relevant Cup Match, and the terms of paragraph 3.6 below shall apply.

- 3.4 Once payment has been received, a digital ticket for each Cup Match you have paid for will be emailed to you, which you must add to your smartphone's wallet. If you have, by prior arrangement with the Club, a hard copy Season Ticket, the Club will issue to you, on request, a hard copy ticket for the relevant Cup Match. It is your responsibility to request a hard copy ticket in advance for the relevant Cup Match if required.
- 3.5 You may request that the Club re-sells or transfers individual ticket(s) to Champions League Matches or Cup Matches in accordance with the same rules that apply in the Season Ticket Terms and Conditions (where applicable, and save that clauses 4.2.3 and 4.4.2 of the Season Ticket Terms and Conditions shall not apply to this clause 3.5).
- 3.6 You may opt out of the Cup Scheme (for any of the Domestic Cup Competition(s) and/or the Champions League) at any time by contacting our Box Office team: boxoffice@nufc.co.uk. Once you have opted out of the Cup Scheme, you may not re-apply in the same Season. For example, if you opt out of a Domestic Cup Competition and/or the Champions League for the Season, you will not have the opportunity to opt in again until season 26/27 (subject to Club eligibility for participation in the relevant competition(s)).
- 3.7 For the avoidance of doubt, participation in the Cup Scheme for any Domestic Competition(s) and/or for the Champions League does not guarantee you ticket(s) to any potential later stages of the relevant competition, including but not limited to the final of any Domestic Cup Competition and/or the Champions League.
- 3.8 The Club does not guarantee that any individual shall be able to enter the Cup Scheme in any particular season offered by the Club.