



VIRTUAL Customer Day

Full Agenda

Too many great sessions, not enough time? Not to worry, we'll be making them all available on demand!

October 14, 2022

9:00 AM MT

Welcome and Opening Keynote

Brad Rencher | CEO, BambooHR

9:15 AM MT

Fireside Chat: Unlocking the Human Experience Through Technology

Brian Crofts | Chief Product Officer, BambooHR

Amy Frampton | Head of Marketing, BambooHR

In this chat, Amy and Brian will speak to the importance of building a people-first product. Learn about Brian's product vision as the new Chief Product Officer at BambooHR, and get a glimpse at future product directions. They'll also set the stage for how Customer Day will prepare you to tackle the main challenges in building and managing a successful team with ideas and content for three key pillars: Benefits and Compensation, Career Growth, and Employee Wellbeing.

9:45 AM MT

Break

10:00 AM MT

BREAKOUT SESSIONS

Benefits & Compensation

How BambooHR Can Help With Your Compensation Strategy

Panu Puikkonen | Sr. Product Marketing Manager, BambooHR

Done well, an effective compensation plan is one of the best retention tools available to you. With the help of BambooHR, you can paint a clear picture of total compensation to your employees and show them how much you value them.

Key Session Insights:

- Share direct compensation details with your employees through Payroll and Time Tracking add-ons.
- Help employees gain visibility into their indirect compensation through Benefits Tracking and Time Off.
- Use reporting tools and our Employee Satisfaction survey to make data-driven decisions through aggregate-level insights into payroll, benefits, and more.

Career Growth

BambooHR Customer and Partner Panel

Nancy Jordon | *Head of HR, People.ai Inc*

Julia Markish | *Director of Advisory Services, Lattice*

Allyson Shelley | *Sr. Partner Marketing Manager, BambooHR*

Wellbeing

Your Pre-Flight Checklist for Bringing Everyone Home

Cassie Whitlock | *Director of HR, BambooHR*

A comprehensive plan for employee wellbeing doesn't just respond to employee stress—it gives them the confidence they need to fly. Join Cassie to explore how fine-tuning and double-checking every aspect of your employee experience can help everyone accomplish their mission without burning out—including HR.

10:30 AM MT

BREAKOUT SESSIONS

Career Growth

Defining Your Employees' Career Growth with Performance Management

Eric Serdar | *Product Marketing Manager, BambooHR*

With the assessments, feedback, and goals in Performance Management, you can help your employees see a future at your organization and boost your retention.

Key Session Insights:

- Discover why employees might be leaving your company and what to watch for.
- Build a career path for employees to help them feel valued and increase their productivity and engagement.
- Walk away with helpful resources to introduce Performance Management at your organization and get buy-in from employees and management.

Wellbeing

BambooHR Customer and Partner Panel

Tanya Astrosky | COO, VTC Enterprises

Jon Kromphardt | Senior Regional Director of Revenue, Human Interest

Kenny Latimer | Group Product Marketing Manager, BambooHR

Benefits & Compensation

Compensating Smarter: Building a Solid Compensation Plan for Better Retention

Nick Gavronsky | Co-Founder, Welcome

With uncertainty in the job market, inflation, changes to the way we work, and more, creating a solid compensation strategy is more important than ever. Join Nick to learn how better compensation data can help you throughout the employee lifecycle, how to enlist executive support, and steps to take toward creating an incredible compensation strategy.

11:00 AM MT

BREAKOUT SESSIONS

Wellbeing

Maximizing Employee Wellbeing and Employee Satisfaction in BambooHR

Katie Carvajal | Customer Education Specialist, BambooHR

Making sure employees feel valued is crucial to having a healthy company culture, but it can feel overwhelming to know where to start, especially without the right data. We'll talk about how to gain a much clearer picture of your employees' experience and how to use that data to improve company culture.

Key Session Insights:

- Learn to set up Employee Satisfaction and Employee Wellbeing in BambooHR.
- See how the data from Employee Satisfaction helps you and your executive partners uncover issues your workforce is facing and create an informed, effective plan to address them.
- Explore how Employee Wellbeing helps you create a more supportive culture by measuring how your people are feeling—about your organization, their work, and how they're being supported.

Benefits & Compensation

BambooHR Customer and Partner Panel

Trista Stahr | *VP of People, Seer Interactive*

Samantha Byrd | *CPO, Ease*

Kristin Flandreau | *Director of Product & Customer Marketing, BambooHR*

Career Growth

Making Career Growth Work for Your People, Leadership & Business

Anita Grantham | *Head of HR, BambooHR*

To effectively grow your people's careers and your business, you need to build your employee development programs out of three key components: your business processes, a close partnership with your leaders, and your compensation strategy. Join Anita to dive into how to create scalable, impactful career growth for your employees that drives meaningful business success and boosts retention.

11:30 AM MT

Break

11:45 AM MT

Getting Ahead: Tips to Manage the Ever-Changing Employee Experience

Tara Martell | *VP of Customer Experience, BambooHR*

Brian Crofts | *Chief Product Officer, BambooHR*

Amy Frampton | *Head of Marketing, BambooHR*

Anita Grantham | *Head of HR, BambooHR*

BambooHR believes people should be the heart of any business, and we're dedicated to supporting those who strive to create exceptional employee experiences. HR is transforming, and the daunting task of managing at a human level is compounded by a landscape that is constantly changing.

Join BambooHR executives Anita, Tara, Amy, and Brian, as they discuss best practices and resources available to support the significant and evolving role of people leaders. Whether you are a team of one or one hundred, BambooHR backs you up with data, intelligent processes, and a community to help you focus on what matters most—your people.

12:30 PM MT

Keynote

Jay Shetty

Jay is the #1 New York Times bestselling author of *Think Like a Monk: Train Your Mind for Peace and Purpose Every Day*, host of the #1 health and wellness podcast *On Purpose*, cofounder of Sama Tea, Chief Purpose Officer at Calm, and former monk.

1:30 PM MT

Camp Social

Come meet our marketplace partners and discover new BambooHR features for your growing organization.

3:00 PM MT

Event Ends



 bambooHR®

 EmployeeCycle

 PerformYard

 Lattice