



SHARP COMMUNITY MEDICAL GROUP

2020 ANNUAL REPORT

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2020 SHARP COMMUNITY MEDICAL GROUP

Board of Directors



Kenneth Roth, M.D.
President and Chair



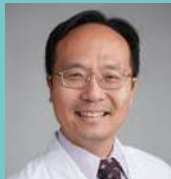
Sergio Flores, M.D.
Vice-President & Treasurer



David Bodkin, M.D.
Secretary



Charles Athill, M.D.



Larry Chiang, M.D.



Kevin Considine, D.O.



Greg Czer, M.D.



Dennis Dominguez, M.D.



Gayle Howard, M.D.



Mark Huang, M.D.



Patricia Kettlehake, M.D.



Ada Marin, M.D.



Bernard Michlin, M.D.



Eric Orr, M.D.



Akber Safi, M.D.



Craig Saffer, M.D.



Victor Seikaly, M.D.



Sharna Shachar, M.D.



Efrain Valladolid, M.D.



Ashish Wadhwa, M.D.



Louis Maletz, M.D.
ex officio Arch



Alejandro Paz, M.D.
ex officio Graybill



Alan Schoengold, M.D.
ex officio



Joseph Aquilina, M.D.
SharpCare

RISING to An Epidemic Challenge

A Conversation with **Dr. Kenneth Roth**, President,
and **Paul Durr**, Chief Executive Officer

Durr: Thinking back to September 8, 2019, when we gathered at the Birch Aquarium in La Jolla to celebrate SCMG's 30th Anniversary and the great success we have experienced as a medical group, none of us could have possibly imagined the drastic turn of events that lie just a few months ahead in 2020. How do we even begin to summarize the year that was 2020?

Roth: That's certainly no easy task, Paul. The word "unprecedented" has probably been used most often, but even that feels insufficient. The magnitude of events that have transpired in just a few months cannot be summarized in a couple of paragraphs.

Durr: I completely agree Kenny, it's impossible to condense all that happened down into a single word. However, some key words we've seen repeated in the media come to mind, including COVID-19, WFH (work from home), lockdown, social bubbles, critical workers, furloughs, brushfires and Black Lives Matter. I think ultimately 2020 will go down in history as "The Year of the Pandemic."

Roth: Well said, Paul. The events of this last year presented a monumental challenge for physicians, hospitals and health care systems in

general. The toll it took on frontline health care providers was enormous, and we owe a debt of gratitude to everyone who rose to the challenge of providing care throughout the pandemic. It created immense anxiety for our physicians and their staff as they adapted to the rapidly changing environment, which affected virtually every aspect of how they run their practices and care for patients.

Durr: I know it was tough, but I am so impressed with just how well our practices adapted. In particular, I'm amazed that most of our physicians quickly started offering virtual visits (video and/or phone) in order to continue to make themselves available for their patients.

Roth: Like the saying goes, "necessity is the mother of invention." I'm proud of how our physicians quickly overcame any reluctance to change and embraced the virtual visit platforms. There's little doubt that in many ways the world has permanently changed because of COVID-19. Now that patients are accustomed to having the option of a virtual visit, it's likely to be an expectation of patients going forward, so maintaining these options will be key to our continued growth. Of all the challenges our

physicians faced during the pandemic, the thing I'm most proud of is the fact that we never stopped providing care to our patients.

Durr: I couldn't agree more Kenny! I am humbled by our physicians' commitment to serve their patients and help them maintain their health in these difficult times. There's one more thing that I'm especially proud of and pleased to share with our shareholders. Despite the challenging start to the year and all the hurdles we had to clear just to keep operating, 2020 ended up being one of the best financial years in the medical group's history. In a year where we saw numerous groups and community hospitals on the brink of financial collapse due to COVID-19, the fact that SCMG had such an outstanding year financially is a testament to the sound decision-making and financial stability of our organization.

Roth: People are used to hearing me talk about the value of the group, and how we as independent practitioners are **Better Together**. This last year proved more than ever how much we need the added support, guidance and financial backing of SCMG to survive in challenging times. Most importantly, the last year proved that as a group, we not only Survive Together, but we can Prosper Together!

"Of all the many challenges our physicians faced during the pandemic, the thing I'm most proud of is the fact that we never stopped providing care to our patients."

– **Kenneth Roth, MD,**
President,
Sharp Community Medical Group



KENNETH ROTH, M.D.
PRESIDENT



PAUL DURR
CHIEF EXECUTIVE OFFICER

The evolution of SHARP COMMUNITY MEDICAL GROUP through the Coronavirus Pandemic



PPE Distribution at Spectrum

During the first week of April, when masks were in very short supply and coronavirus fears were escalating, SCMG provided approximately 10,000 masks to their independent physician practices. Many doctors and office managers stopped by to pick up masks for their practices. The physicians and their staff expressed their gratitude for the donation and helping them to feel safe during this extraordinary time.

(Sharp News Briefs, May 2020)



Practices Implement Additional Safety Measures

SCMG practices implemented new COVID-19 safety measures when they welcomed patients back for in-person visits. For example, in the office of Drs. Christopher Chisholm and Timothy Chong, the team installed safety guards in front of workstations as well as clear dividers between each seat in the reception area. They also installed additional touchless hand sanitizer dispensers with stations no less than 6 feet apart. Additionally, everyone was required to wear a mask and apply hand sanitizer upon entering.

(Experience Sharp Magazine, Volume 19, Issue 4)



Dr. Hans Crumpler was featured in Sharp's "Safe to Get Care" advertising campaign. The advertisements ran on television, radio and through social media. This campaign ran at a critical time when patients were not seeking needed care because of fear of the coronavirus being transmitted between clinicians and other patients. Dr. Crumpler recorded the promotional spot in both in English and Spanish.



At the height of coronavirus cases, Dr. Andrew Brown caught the deadly virus and was one of the first Sharp-affiliated clinicians to share his story. Dr. Brown shared his personal experience of battling the virus, and how by isolating himself and taking protective precautions as he recovered, he avoided spreading the virus to his partner. His story was published on Sharp Health News in May 2020.



COVID-19 Physician Webinars

The rapidly changing landscape of the COVID-19 pandemic created the need for a way to get the most current information in a succinct and timely manner.

In order to serve that physician need, on March 16th SCMG Medical Director, Dr. Gregg Garner launched a bi-weekly COVID-19 Physician Webinar. Each week Dr. Garner reviewed the latest information from all credible sources and condensed it into a digestible summary of relevant information and resources available for practices.

After the information was shared on the webinar, it was posted to a COVID-19 information page on SCMG.org.



Virtual Business Meetings

To accommodate COVID-19 safety guidelines, SCMG moved all scheduled business meetings to Zoom virtual meetings. The Executive Committee Meetings, Regional Business Meetings, Board of Directors Meetings, SCMG Specialty Department Meetings, and Office Manager Meetings were all moved to Zoom meetings.

Top Performers in PATIENT EXPERIENCE

Physicians who achieved or exceeded the 90th percentile in the Patient Experience domain for 2020 received special recognition.



Bryan Abramowitz, M.D.
Internal Medicine



John Adderson, M.D.
Family Medicine



Francisco Anguiano, M.D.
Obstetrics/Gynecology



Joseph Aquilina, M.D.
Family Medicine



Charles Athill, M.D.
Cardiology



Kaveh Bagheri, M.D.
Pulmonary Disease



Kaveh Bahmanpour, M.D.
Family Medicine



Reema Batra, M.D.
Oncology



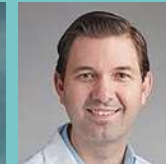
David Bodkin, M.D.
Oncology



Gary Boone, M.D.
Family Medicine



David Borecky, M.D.
Family Medicine



Michael Bradshaw, M.D.
Dermatology



Ira Braverman, M.D.
Internal Medicine



David Bridgeman, M.D.
Family Medicine



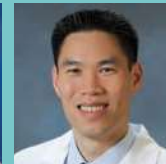
Steven Brozinsky, M.D.
Gastroenterology



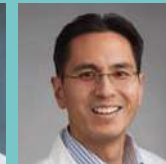
Kimberly Byers-Lund, D.O.
Family Medicine



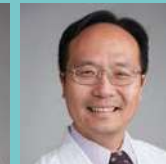
Lynne Champagne, M.D.
Internal Medicine



Andrew Chen, M.D.
Cardiology



Bryan Chen, M.D.
Dermatology



Larry Chiang, M.D.
Internal Medicine



Kevin Considine, D.O.
Family Medicine



Thomas Diggs, M.D.
Cardiology



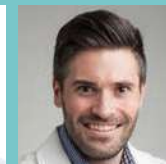
Ara Dikranian, M.D.
Rheumatology



Rolf Ehlers, M.D.
Internal Medicine



George Fadda, M.D.
Nephrology



Andrew Felfoldi, D.P.M.
Podiatry



James Felfoldi, D.P.M.
Podiatry



Jennifer Fisher, M.D.
Oncology



Sergio Flores, M.D.
Gastroenterology



Cainan Foltz, M.D.
Gastroenterology



Christopher Gilbert, M.D.
Cardiology



John Gordon, D.P.M.
Cardiology



Brij Gupta, M.D.
Internal Medicine



Michelle Hamidi, M.D.
Family Medicine



David Hansen, M.D.
Internal Medicine



Denise Honer, M.D.
Internal Medicine



Gayle Howard, M.D.
Ophthalmology



Stephanie Iem, D.O.
Family Medicine



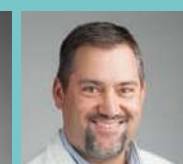
Shari Jacobs, M.D.
Pediatrics



Peter Jensen, M.D.
Family Medicine



Kenneth Johnson, M.D.
Oncology



Noah Johnson, M.D.
Family Medicine



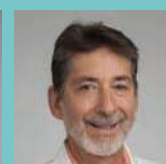
Mark Kadden, M.D.
Gastroenterology



Lorne Kapner, M.D.
Ophthalmology



Reza Khoshini, M.D.
Gastroenterology



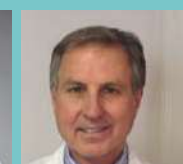
S. Douglas Klein, M.D.
Internal Medicine



Dale Kooistra, M.D.
Dermatology



Joel Lamon, M.D.
Oncology



Gregory Langford, M.D.
Obstetrics/Gynecology



Hoe Huy Le, M.D.
Family Medicine



Daniel Lee, M.D.
Gastroenterology



Jose Lira, M.D.
Pulmonary Disease



Jennifer MacEwan, M.D.
Otolaryngology



Mikhail Malek, M.D.
Cardiology



James Malinak, M.D.
Internal Medicine



Kevin Malone, M.D.
Family Medicine



Anmar Mansour, M.D.
Obstetrics/Gynecology



Ada Marin, M.D.
Family Medicine



Edward McClay, M.D.
Oncology



Gary McFeeters, M.D.
Family Medicine



Igor Medic, M.D.
Oncology



Kevin Merkes, M.D.
Internal Medicine



Mona Mofid, M.D.
Dermatology



Barzan Mohedin, M.D.
Internal Medicine



Scott Muscant, M.D.
Vascular Surgery



William Padilla, M.D.
Family Medicine



Alexis Patsias, M.D.
Otolaryngology



Vanessa Peters, M.D.
Family Medicine



Jeffrey Petersen, M.D.
Family Medicine



Laura Petrovich, M.D.
Internal Medicine



Sathya Pokala, M.D.
Pulmonary Disease



Douglas Politoske, M.D.
Gastroenterology



Larry Pollack, M.D.
Plastic Surgery



Charles Redfern, M.D.
Oncology



Kristen Rice, M.D.
Oncology



Ralph Rynning, M.D.
Orthopedic Surgery



Craig Saffer, M.D.
Obstetrics/Gynecology



Akber Safi, M.D.
Internal Medicine



Elizabeth Salada, M.D.
Internal Medicine



Alfred Saleh, M.D.
Oncology



Rebecca Samuels, D.O.
Internal Medicine



Majid Shahbaz, M.D.
Internal Medicine



Casie Shenoy, M.D.
Oncology



Marie Shieh, M.D.
Oncology



Alexander Shpaner, M.D.
Gastroenterology



Edward Singer, M.D.
Gastroenterology



Richard Snyder, M.D.
Gastroenterology



Khalil Soomro, M.D.
Internal Medicine



Robin Spiering, M.D.
Internal Medicine



Salvatore Tarantino, M.D.
Internal Medicine



Donald Tecca, M.D.
Internal Medicine



Collin Teguh, D.O.
Family Medicine



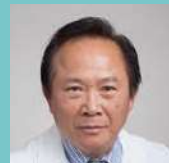
F. Omar Tordilla, M.D.
Family Medicine



Nicole Tremain, M.D.
Internal Medicine



D. Scott Upton, M.D.
Internal Medicine



Sony Vo, M.D.
Internal Medicine



Ashish Wadhwa, M.D.
Otolaryngology



Kenneth Warm, M.D.
Family Medicine



John Webb, M.D.
Family Medicine



Aeron Wickes, M.D.
Family Medicine



Frank Winton, M.D.
Family Medicine



Jenny Wong, M.D.
Family Medicine



Kin Chiu Wong, M.D.
Family Medicine



Suhail Zavarro, M.D.
Cardiology



Kai Zu, M.D.
Oncology

Not pictured: Kristina De La Rosa, M.D., Dermatology; Pascual Dutton, M.D., Surgery, Orthopedic; Amy Han, M.D., Dermatology

Top Performers in QUALITY

CONGRATULATIONS to the Primary Care Physicians who achieved or exceeded the 75th percentile in the Quality domain for 2019.



Bryan Abramowitz, M.D.



John Adderson, M.D.



Corinne Ancona-Young, D.O.



Joseph Aquilina, M.D.



Muhammad Azam, M.D.



Gary Boone, M.D.



Ira Braverman, M.D.



Andrew Brown, M.D.



Kimberly Byers-Lund, D.O.



Noli Cava, M.D.



Lynne Champagne, M.D.



Larry Chiang, M.D.



Kevin Considine, D.O.



Gregory Czer, M.D.



Rolf Ehler, M.D.



Bryan Fox, M.D.



Mahshid Hamidi, M.D.



David Hansen, M.D.



Denise Honer, M.D.



Linda Huynh, D.O.



Noah Johnson, M.D.



Patricia Kettlehake, M.D.



S. Douglas Klein, M.D.



Tung Lai, M.D.



Hoe Le, M.D.



Eilyn Levine, M.D.



Martha Lozano, M.D.



James Malinak, M.D.



Kevin Malone, M.D.



Karim Mansour, M.D.



Ada Marin, M.D.



Gary McFeeters, M.D.



Kevin Merkes, M.D.



Tue Nguyen, M.D.



Roger Oen, M.D.



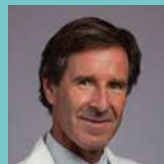
William Padilla, M.D.



Gregory Phillips, M.D.



Stephen Reitman, M.D.



Kenneth Roth, M.D.



Akber Safi, M.D.



Elizabeth Salada, M.D.



Sharna Shachar, M.D.



Majid Shahbaz, M.D.



Khalil Soomro, M.D.



Robin Spiering, M.D.



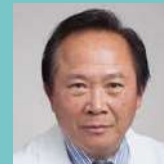
Salvatore Tarantino, M.D.



D. Scott Upton, M.D.



Efrain Valladolid, M.D.



Sony Vo, M.D.



Kenneth Warm, M.D.



John Webb, M.D.



Laura Williams Wayne, M.D.



Jenny Wong, M.D.

For the Quality metric, the dates of service used for measurement were January 1, 2019 through December 31, 2019



**APG STANDARDS
OF EXCELLENCE™
AWARD**

SCMG Achieves “Elite” Status | 11TH CONSECUTIVE YEAR

Sharp Community Medical Group, achieved “Elite” status - the highest level of recognition - and was acknowledged with the 2020 Standard of Excellence Award™ for the eleventh consecutive year.

Members are surveyed regarding Care Management Practices, Information Technology, Accountability and Transparency, Patient-Centered Care, Group Support of Advanced Primary Care, and Administrative and Financial Capability.

SCMG receives “Excellence in Healthcare Award” | 4 YEARS

Sharp Community was recognized by the Integrated Healthcare Association (IHA) with the 2020 Excellence in Healthcare Award.

The award recognizes provider organizations that earn strong results in clinical quality and patient experience measures while effectively managing costs. To achieve this recognition, provider organizations must perform in the top 50 percentile in clinical quality, patient experience, and total cost of care.

Sharp Community Medical Group was one of only 20 provider organizations across the state (out of more than 190 participating) that met IHA’s Excellence in Healthcare Award performance standards in 2020. SCMG also received this recognition in 2015, 2016 and 2019.



**Ronald P. Bangasser,
M.D.,**
MEMORIAL AWARD
FOR QUALITY IMPROVEMENT

Additionally, of the 20 Excellence in Healthcare Award winners, only 8 were honored with the Ronald P. Bangasser, M.D., Memorial Award for Quality Improvement for demonstrating the highest year-to-year relative quality improvement from each of eight California regions, making Sharp Community Medical Group the only organization in San Diego to receive this prestigious recognition.

San Diego Union-Tribune Readers Name SCMG “Best Medical Group” | 5 YEARS

The readers of San Diego Union-Tribune named Sharp Community Medical Group “Best Medical Group” again in 2020. SCMG received this award four years in a row from 2015 to 2018, so 2020 makes the 5th year SCMG has won this award.



A Light at the End of the Tunnel

After nine months of the world battling the coronavirus pandemic, a light at the end of the tunnel opened with the rapid release of two coronavirus vaccines. On December 11, 2020, the U.S. Food and Drug Administration issued the first emergency use authorization for a vaccine for the prevention of coronavirus 2019 (COVID-19) caused by severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) in individuals 16 years of age and older. Pfizer and BioNTech's vaccine was rolled out first, quickly followed by the release of the Moderna vaccine on December 18, 2020, offering new hope for the coming new year.

Sharp Community Medical Group is proud of our physicians who stepped forward to assist with the vaccination rollout in the remaining weeks of 2020. You are the real heroes in our community!



A. SharpCare Lantern Crest vaccination site – Crystal Wise, MAA volunteering at the SharpCare Lantern Crest vaccination site. **B.** Leticia Polanco, MD volunteering at the Spectrum vaccination site **C.** Ellyn Levine, MD with Monica Bernardini, MA volunteering at the Chula Vista vaccination superstation site **D.** Ada Marin, MD volunteering at a clinic **E.** Venu Prabaker, MD volunteering at Grossmont vaccination site **F.** Sergio Flores, MD volunteering at Spectrum vaccination site **G.** Group photo (from left to right) – Ada Marin, MD, Mona Mofid, MD, Kimberly Byers-Lund, DO