



Outdoor Wi-Fi Security Camera

Installation Guide

ADC-V723

Before You Start



Watch the installation video at telus.com/OutdoorCamera or scan the QR code.



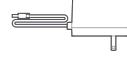
What's in the box?



Outdoor Camera
ADC-V723



Mounting Plate



Power Supply



Wall Anchors



Wall Screws



You'll need:



Smartphone
or Tablet



Screwdriver



Pencil



2.5 Mbps
Upload Wi-Fi

Optional



Drill



Ladder



Caulk



Masonry Drill Bit

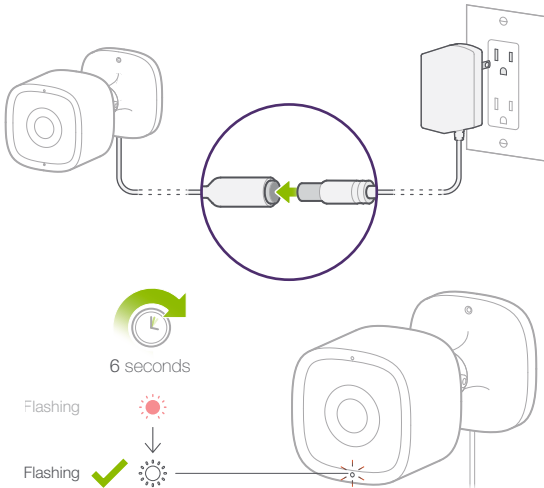


13mm (1/2 inch) Drill Bit

1

Turn on Camera Indoors

TIP
In the comfort of your home, plug in the camera to begin setup before taking it outside.



LED not flashing white?

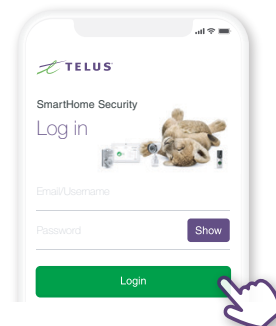
Press and hold the button on the bottom of the device until the light starts flashing white.



6 seconds

2

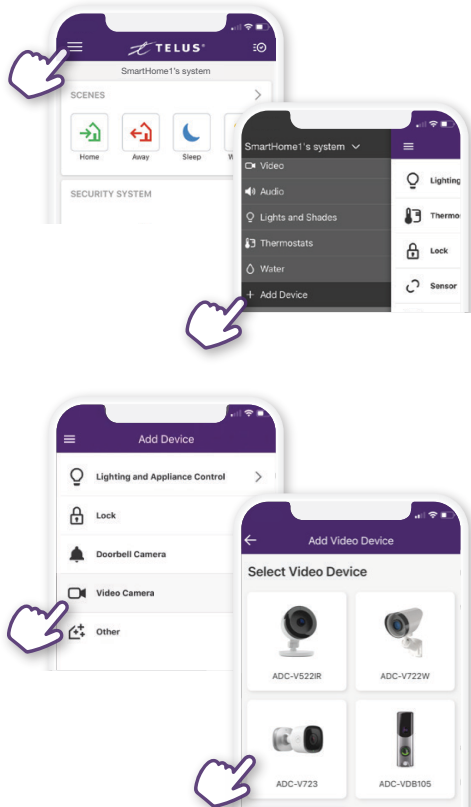
Get the TELUS SmartHome App



Download the TELUS SmartHome app, then log in with your My TELUS credentials.

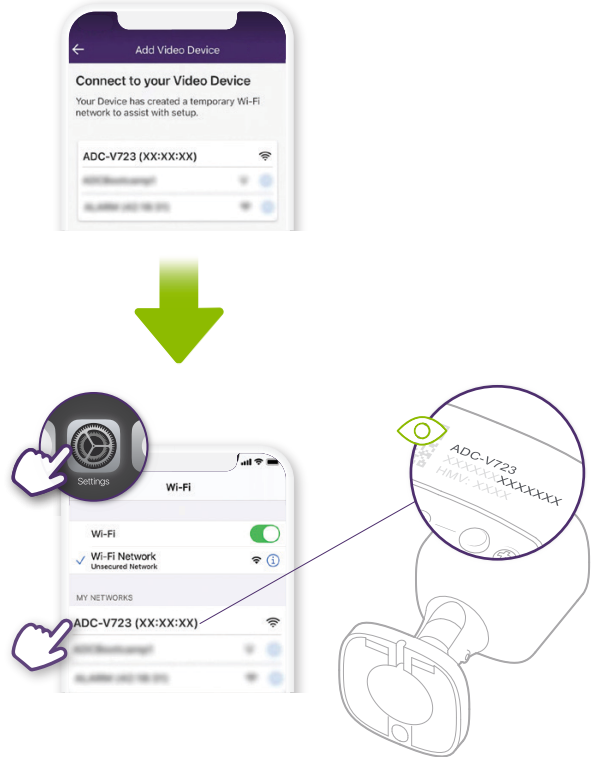
3

Add Camera to Your Account



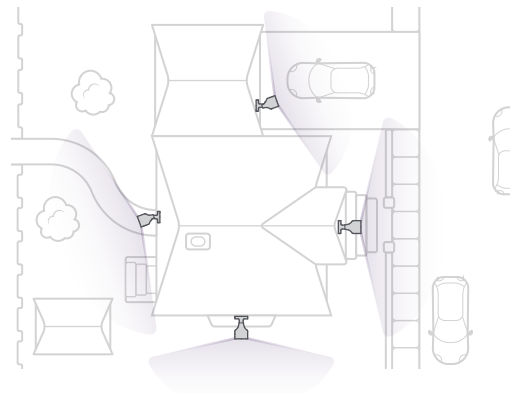
4

Connect to Temporary Wi-Fi Network and Follow Steps in App



5

Select a Location Outside



Check Your Wi-Fi Speed at Location



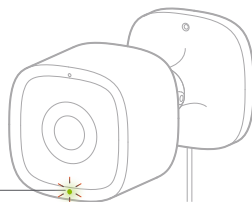
The Outdoor Camera requires a minimum of 2.5 Mbps upload speed to operate. In a browser on your smartphone visit [telus.com/speedtest](https://www.telus.com/speedtest) to determine the Internet speed at your chosen location.

No Wi-Fi?

If you are unable to find a location with adequate Wi-Fi coverage, please contact TELUS for assistance.

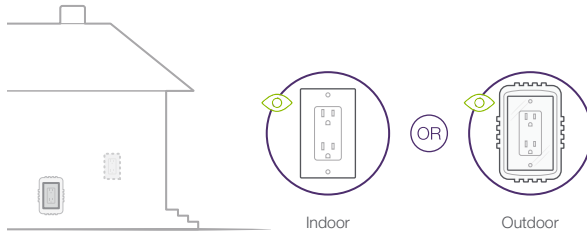
6 seconds

Solid



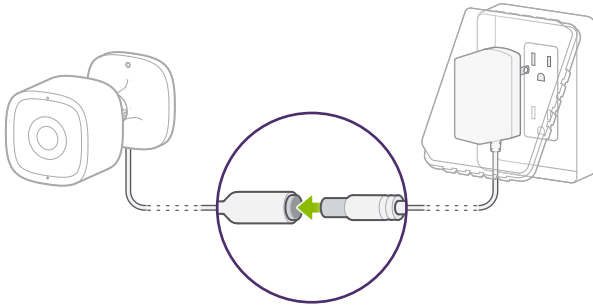
6

Find an Outlet Near Chosen Location

**IMPORTANT**

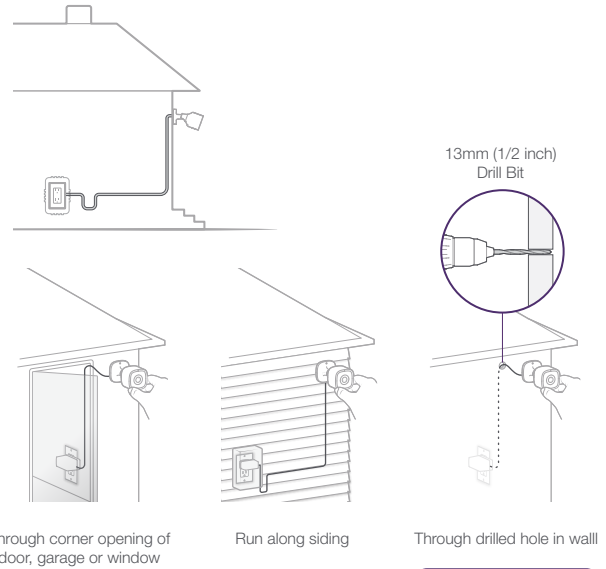
⚠ If using an outdoor outlet, you must have an enclosure. Additionally, do not use an outdoor outlet that is timer or switch controlled.

Plug in Camera



7

Plan a Cable Route to Outlet

**TIP**

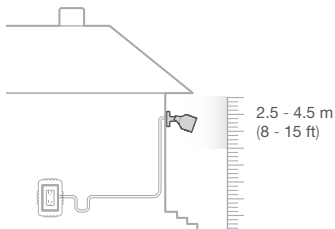
💡 Use caulk to seal around the drilled hole.

Cable not long enough? Consider purchasing a DC Extension Cable.

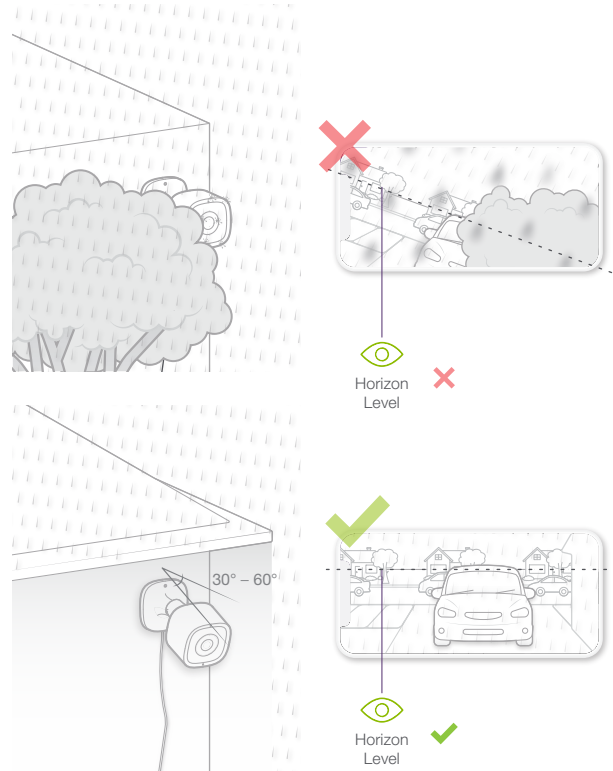
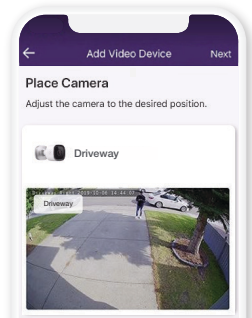
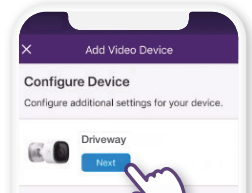


8

Determine Camera Position and Angle



TIP
Return to the TELUS SmartHome app and view the live feed to help adjust camera to the desired position.

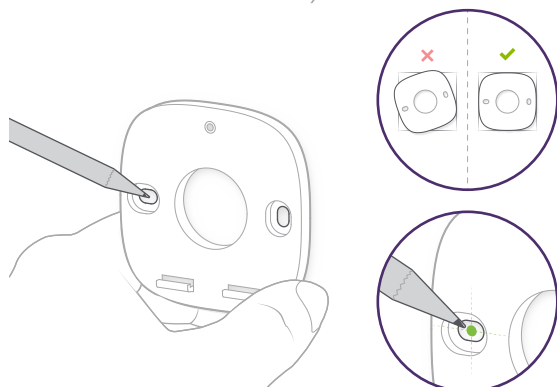
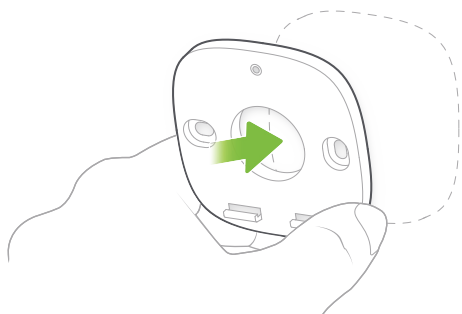
**No Clear View?**

✗ If you are unable to achieve a clear view at your chosen location, consider finding a different location to mount your Outdoor Camera.

9

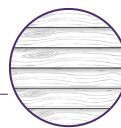
Mark Screw Holes

You'll need:



10

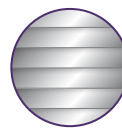
Determine Your Siding



Wood

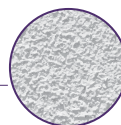
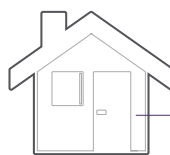


Vinyl

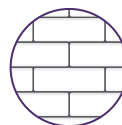


Aluminum

Go to Step 12



Stucco



Brick



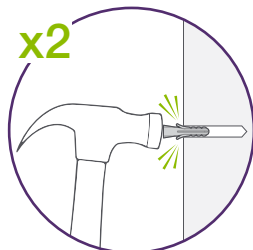
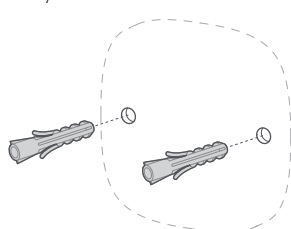
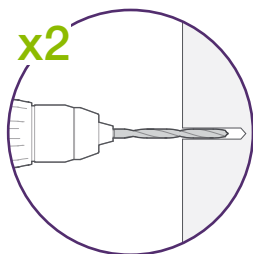
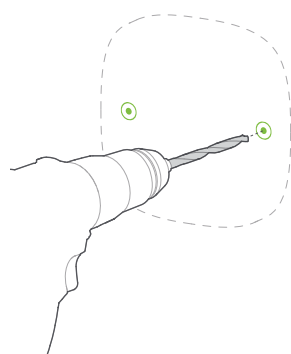
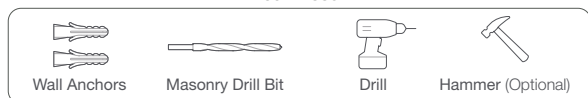
Stone

Go to Step 11

11

Masonry Install

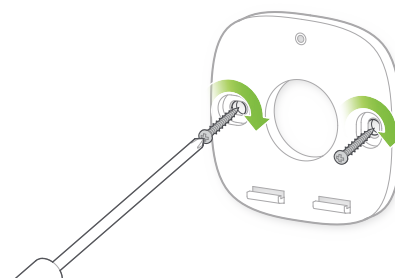
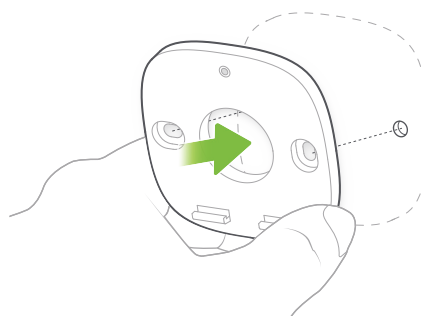
You'll need:



12

Attach Mounting Bracket

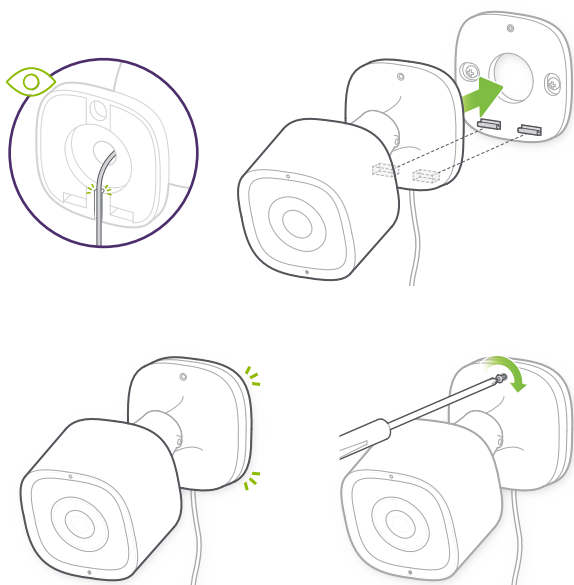
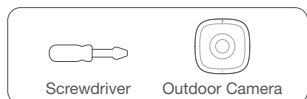
You'll need:



13

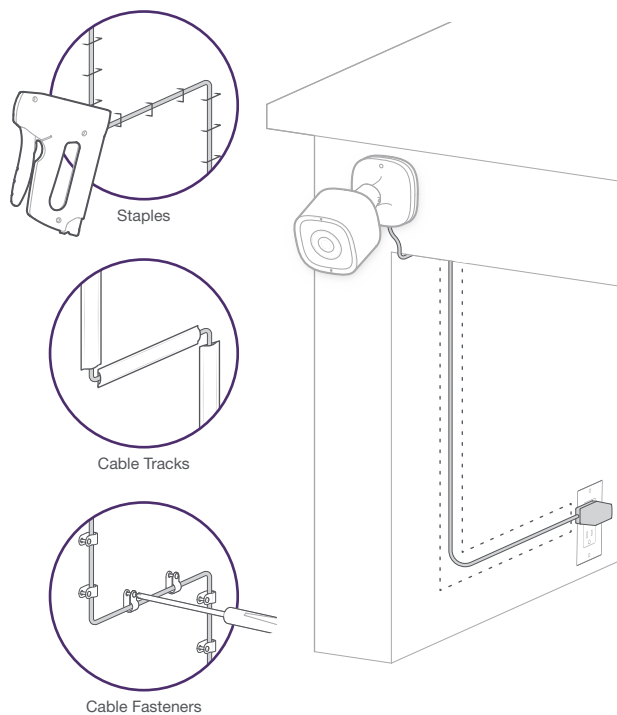
Attach Outdoor Camera

You'll need:



14

Secure Cable Route



NOTE

Staples, cable tracks or cable fasteners are NOT supplied in kit.

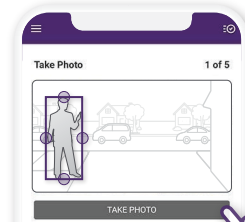
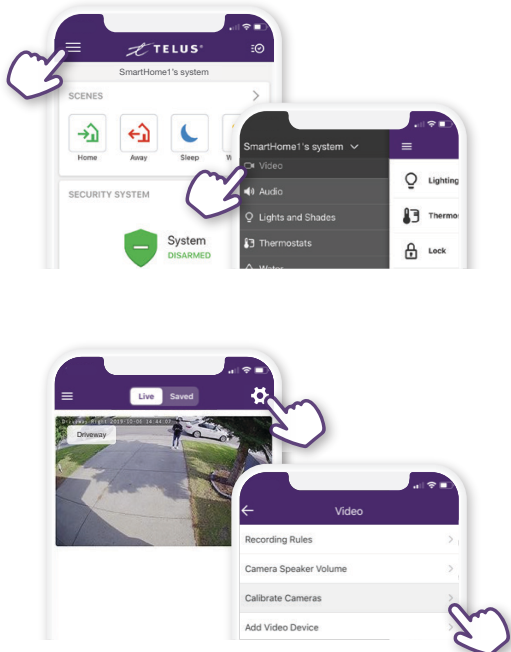
15

Calibrate Camera

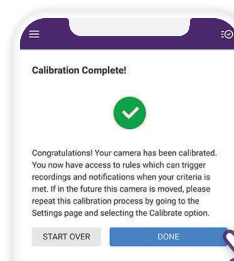
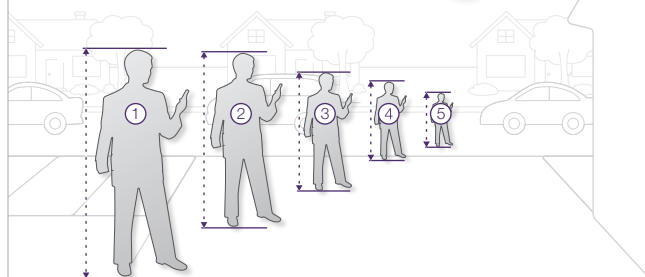


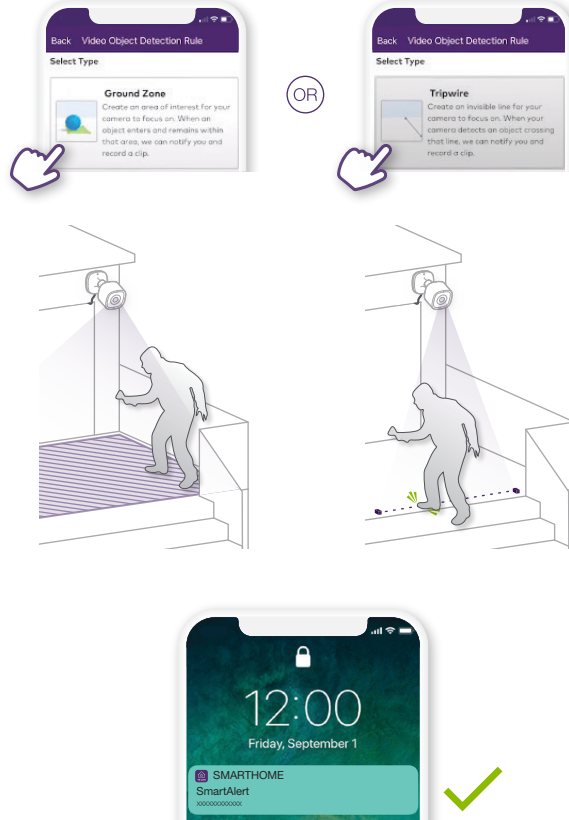
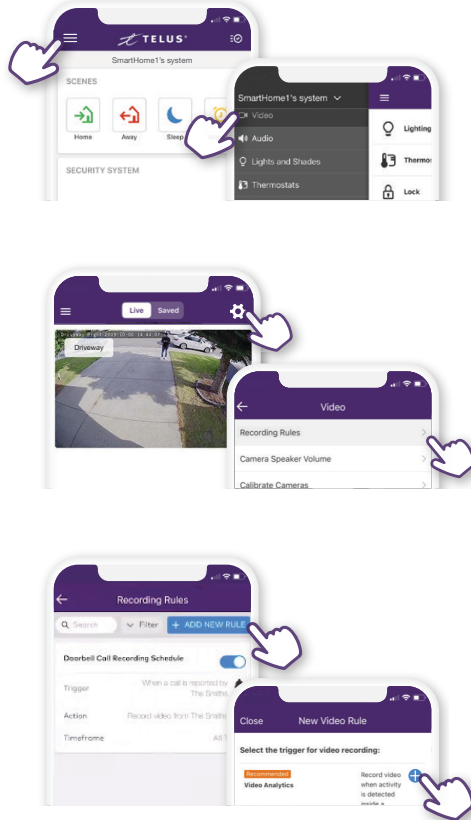
IMPORTANT

Without completing this step, the Outdoor Camera will not function properly.

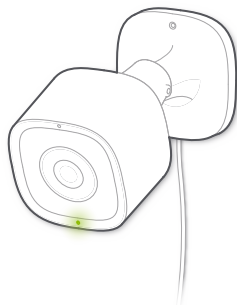


x5





Nice Work, You're All Done!



Additional Support

Our customer support agents are available 24/7 at
1-855-255-8828.

For additional installation instructions, videos and
troubleshooting, please visit telus.com/OutdoorCamera
or scan the QR code below.



LED Reference Guide

Off	●	Power off
Solid	●	Connected to TELUS SmartHome
Flashing	●	Local network connection
Flashing	●	Factory reset
Solid	●	No local or Internet connection
Flashing	●	Power on, camera booting
Flashing	●	WPS mode
Flashing	●	Wi-Fi access point mode

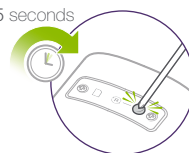
Troubleshooting (Factory Reset)



NOTE

If you have issues connecting the camera to a TELUS account, power cycle the camera (unplug the power cable from the camera and plug it back in to restore power). If issues persist, reset the camera to factory defaults.

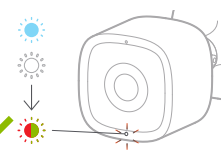
15 seconds



Flashing

Flashing

Flashing ✓



IMPORTANT

If the camera was previously installed to a TELUS account, it will need to be deleted before it can be installed again.