

How to Remove and Reposition an Outdoor Camera

Description

This page shows how to remove and reposition an Outdoor Camera.

Important to note, anytime you unplug a Camera from AC power it will disconnect from your Wi-Fi, and you may have to go through the reconnection process again



Please read through the directions in its entirety before commencing.

Instructional Video Link

This Video link illustrates how to re-install an Outdoor Camera

TELUS | How to install your Outdoor Camera

Checklist: Ensure to have the following items before beginning

- 1. A power drill
- 2. Masonry drill bit (1/2")
- 3. A ladder
- 4. Mounting screws and anchors
- 5. Wi-Fi upload of 2.5Mbps
 - a. A Telus Wi-Fi boost can help improve signal strength
- 6. A DC extension cable could be purchased if the camera is too far away from an electrical outlet or you may choose to use an extension cord

Removal of an Outdoor Camera

- 1. Unplug Camera from AC power
- 2. Remove Outdoor Camera
 - a. While holding onto the Camera, remove both screws
 - b. Remove screws from mounting bracket

Repositioning of Outdoor Camera

- 1. Decide where you want to position the Outdoor Camera
 - a. Should be 8ft-15ft above ground
- 2. Place the mounting bracket where you want to position the Camera
- 3. Mark where the holes will be placed
- 4. Using a drill make holes and position anchors
- 5. Screw in the mounting bracket
- 6. Secure the Camera onto the bracket

Connecting Outdoor Camera to the Customer App via Wi-Fi

- 1. Plug Camera to power source
- 2. Press and hold the WPS button long enough for the light on the camera to start flashing white
- 3. Log into Customer App
- 4. Select the menu on the top left corner
- 5. Select [Add Device]
- 6. Select [Video Camera]
- 7. Select the Doorbell Camera you have
- 8. Click [Next]
- 9. Give your Camera a name i.e. Driveway Camera
- 10. Click [Next]
- 11. Minimize the App and go to your Phone Settings
 - a. Select Wi-Fi
 - b. Under Other Networks find ADCV-723

- c. Select ADCV-723
- 12. Go back to the App
- 13. Find your Wi-Fi network name and Select
- 14. Enter your Wi-Fi network Password
- 15. Wait for Installation of Outdoor Camera to complete