



Slimline Wi-Fi Doorbell Camera

Installation Guide

ADC-VDB105

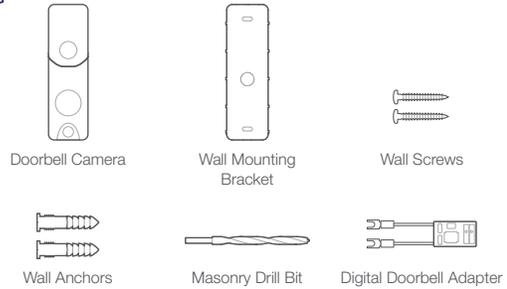
Before You Start



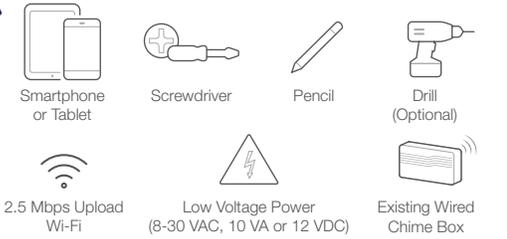
Watch the installation video at telus.com/DoorbellCamera or scan the QR code.



What's in the box?

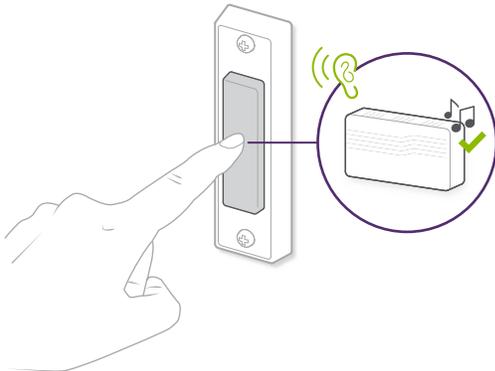


You'll need:



1

Check Your Doorbell



Check Your Wi-Fi Speed at the Door



The Doorbell Camera requires a minimum of 2.5 Mbps upload speed to operate. In a browser on your smartphone visit telus.com/speedtest to determine the Internet speed.

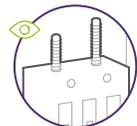
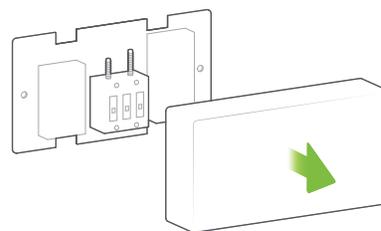
Didn't Ring?

X If the existing doorbell does not ring the indoor chime when the button is pressed, there may be a power issue and an electrician should be consulted before beginning the doorbell camera installation process.

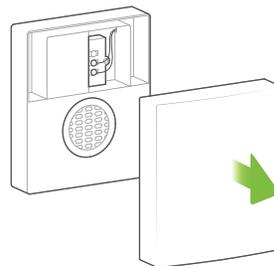
2

Check Your Chime

Mechanical Chime



Digital Chime



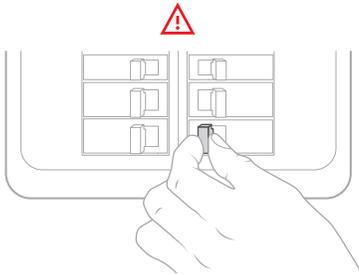
Requires installation of Digital Doorbell Adapter. For installation instructions, please refer to Step 9 or visit telus.com/DoorbellCamera.

Don't have one of these?

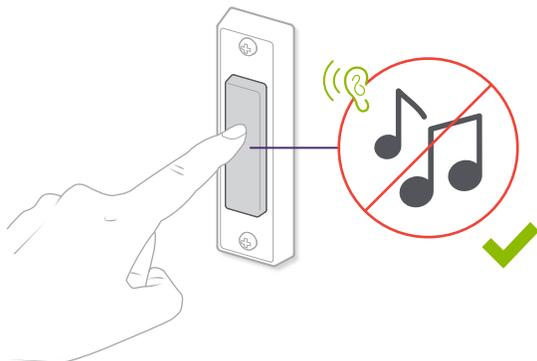
X If your chime box is not either of the above options or you have an intercom system, then it is incompatible with the Doorbell Camera.

3

Shut OFF Power to Doorbell



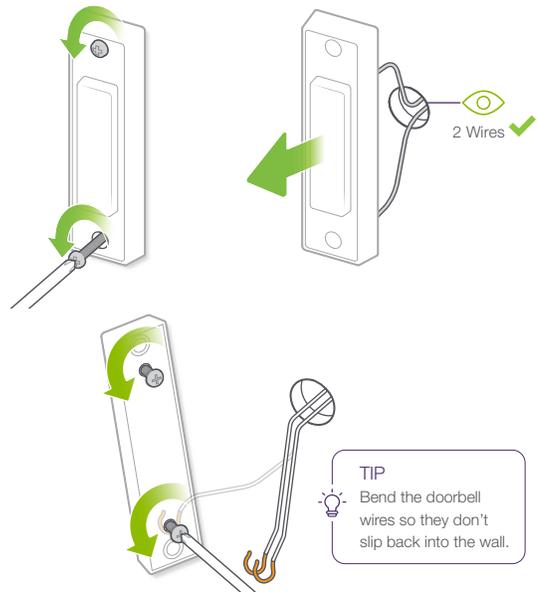
Test Doorbell



4

Remove Existing Doorbell

You'll need:



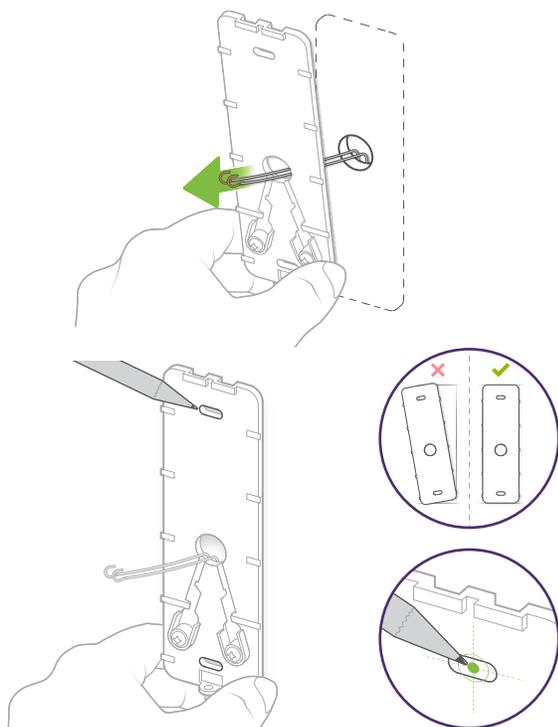
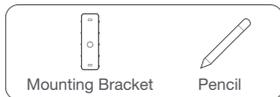
TIP
Bend the doorbell wires so they don't slip back into the wall.

No Wires?
If the existing doorbell does not have wires then it is incompatible with the Doorbell Camera.

5

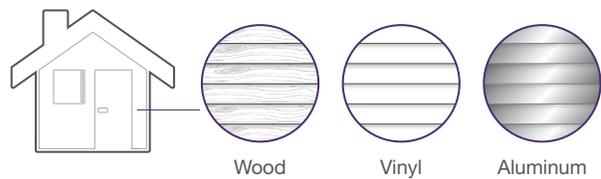
Mark Screw Holes

You'll need:

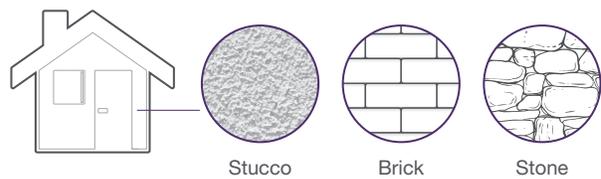


6

Determine Your Siding



Go to Step **8**

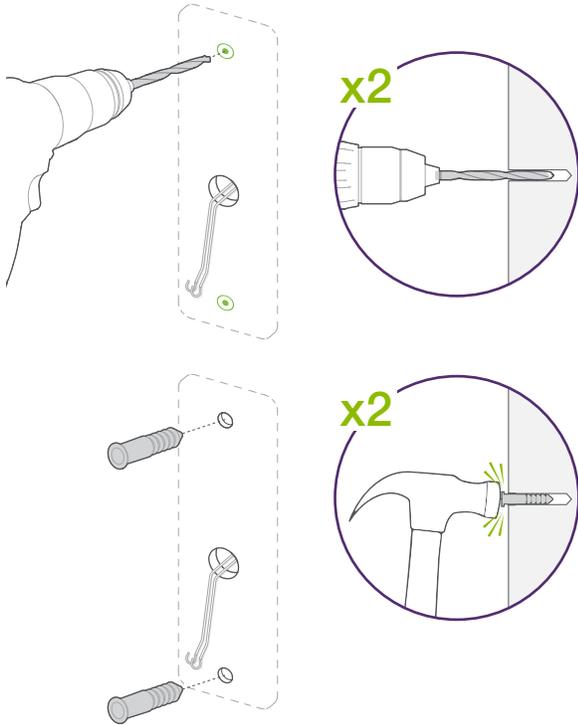


Go to Step **7**

7

Masonry Install

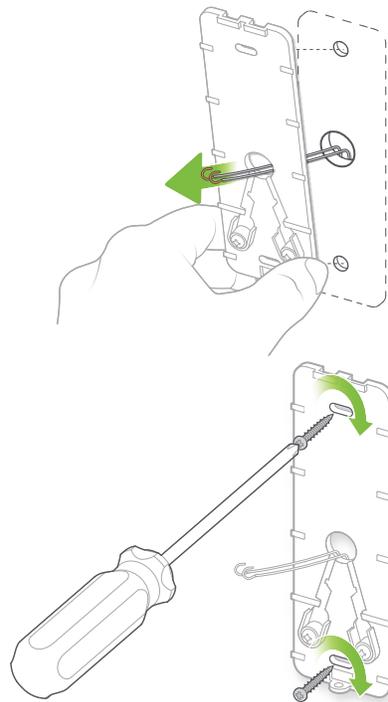
You'll need:



8

Attach Mounting Bracket

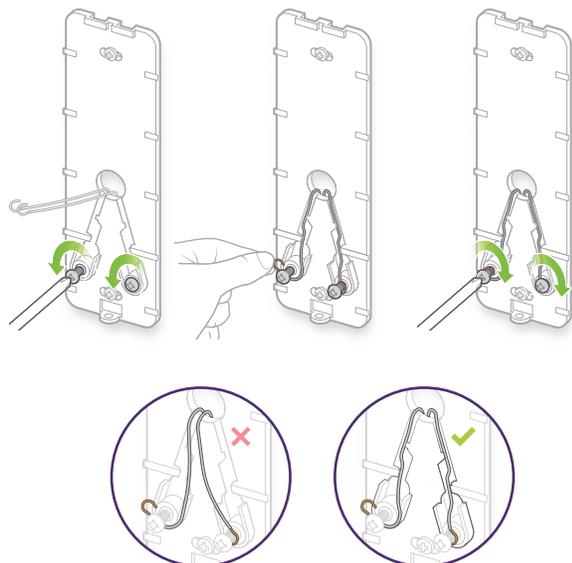
You'll need:



9

Connect Power Wires

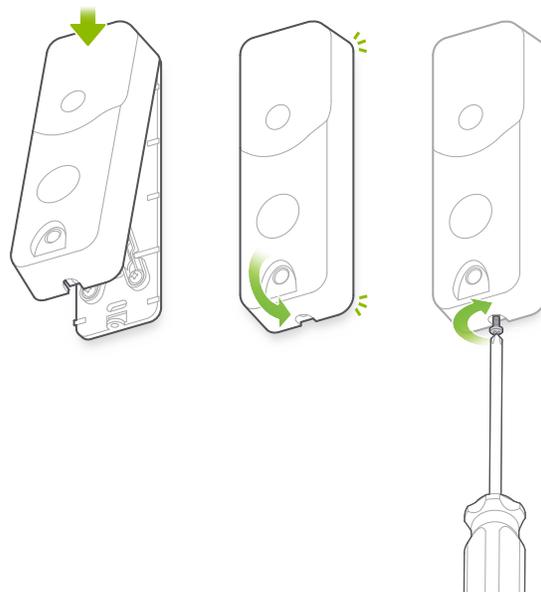
You'll need:



10

Attach Doorbell Camera

You'll need:

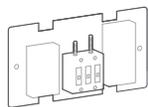


NOTE

It doesn't matter which terminal you connect a wire to.

11

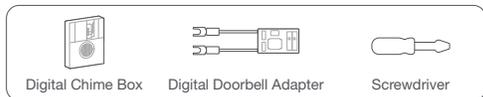
Attach Digital Doorbell Adapter



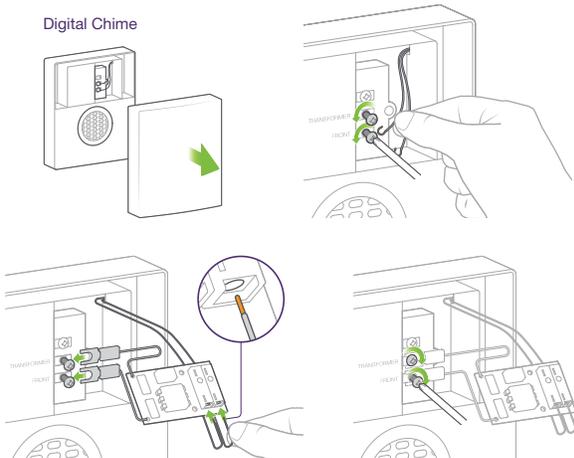
Mechanical Chime

Go to Step 12

You'll need:



Digital Chime



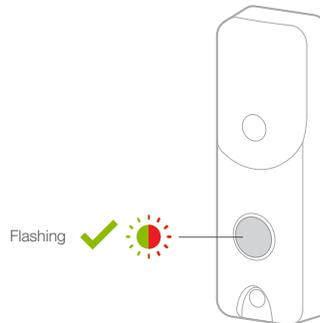
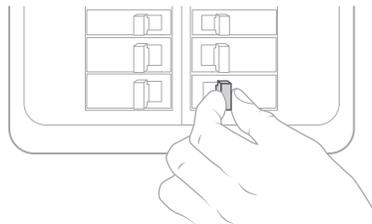
NOTE

It doesn't matter which terminal you connect a wire to.

12

Restore Power

Turn ON power to doorbell



Flashing

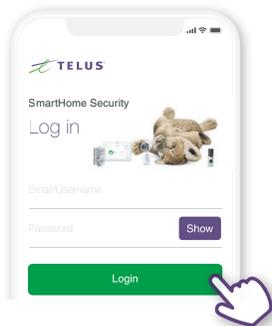


LED flashing orange?

If flashing orange, press and hold the main button for 60 seconds until the light begins alternating green and red.

13

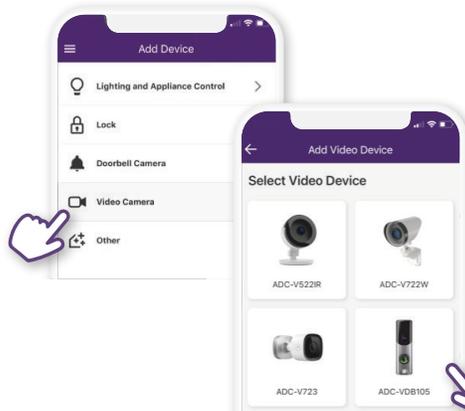
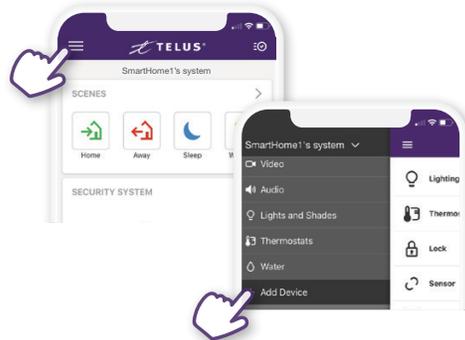
Get the TELUS SmartHome App



Download the TELUS SmartHome app, then log in with your My TELUS credentials.

14

Add Camera to Your Account



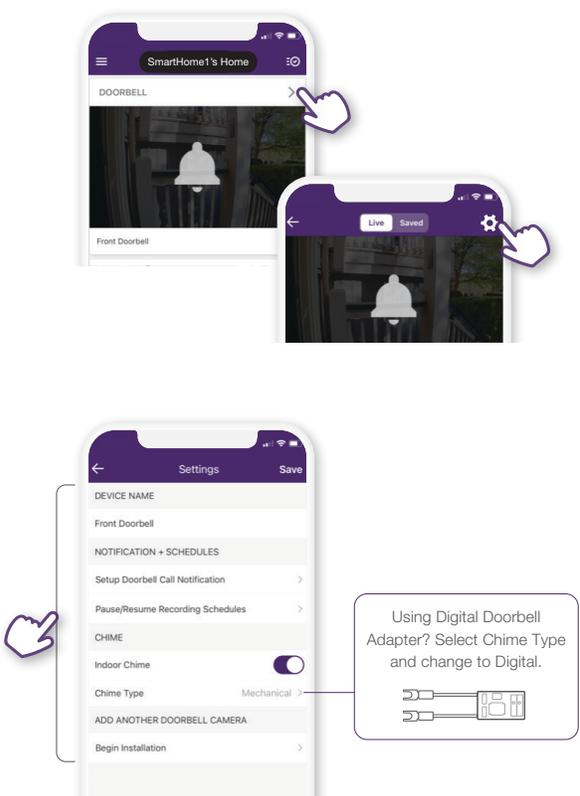
15

Connect to Temporary Wi-Fi Network and Follow Steps in App

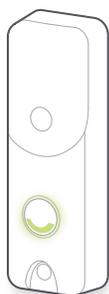


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Manage Settings



Nice Work, You're All Done!



Additional Support

Our customer support agents are available 24/7 at 1-855-255-8828.

For additional installation instructions, videos and troubleshooting, please visit telus.com/DoorbellCamera or scan the QR code below.



LED Reference Guide

Solid		Ready and working normally
Solid		In call mode
Solid		Starting up
Flashing		Battery is charging
Flashing		Connected to Wi-Fi, waiting for server connection
Flashing		Firmware update in progress
Rapid Double Flash		No Wi-Fi connectivity
Rapid Double Flash		Power supply issue
No Colour		Possible power supply issue

Troubleshooting Guide

Flashing



Entering troubleshooting modes

Continue to press and hold the main button for troubleshooting steps below.

Flashing



Wi-Fi access point mode

Press and hold the main button for 60 seconds until flashing, then release.

Flashing



Power cycle

Press and hold the main button for 70 seconds until flashing, then release.

Flashing



Factory reset

Removes previously saved settings from camera. Press and hold the main button for 80 seconds until flashing, then release.