



DocuSign's Carbon Neutral Status

DocuSign is committed to transparency in our support of the Voluntary Carbon Markets (VCM). This page describes our supported projects and how carbon neutrality fits into our overall science-based sustainability strategy. DocuSign's disclaimers for [forward-looking statements](#) apply to the plans and expectations described on this page.

Carbon Neutral[®] Certified

DocuSign has been certified as a CarbonNeutral[®] company each year since 1 January 2022 in accordance with The [CarbonNeutral Protocol](#). This year, we are transitioning from Carbon Neutral Certification to net-zero, which means we are prioritizing emission cuts at the source. As we transition toward Net-Zero, our strategy is guided by two primary global frameworks: This emphasizes a real reduction in emissions. We will continue to support our transition to net-zero with carbon credits, but we are now purchasing credits aligned with the Voluntary Carbon Markets Integrity Initiative (VCMI), emphasizing the quality of the credits we do purchase to offset our emissions. Additionally, we are prioritizing durable carbon removal over avoidance-based credits. This pushes us to purchase higher-quality carbon credits that support long-term carbon removal from the atmosphere.

Strategic Framework Alignment

DocuSign's VCM strategy is governed by three primary frameworks to ensure our climate claims are scientifically robust and ethically sound:

1. VCMI Alignment: We adhere to the VCMI Foundational Criteria, requiring full GHG inventory disclosure and science-aligned targets. We prioritize credits that meet the ICVCM Core Carbon Principles (CCPs) to ensure high environmental integrity.

2. ICVCM Core Carbon Principles: We evaluate all credits against the 10 Core Carbon Principles to identify high-quality offsets:

- **Governance:** CCP 1 (Effective governance), CCP 2 (Tracking), CCP 3 (Transparency), and CCP 4 (Robust independent verification).



- **Emissions Impact:** CCP 5 (Additionality), CCP 6 (Permanence), CCP 7 (Robust quantification), and CCP 8 (No double counting).
- **Sustainable Development:** CCP 9 (Sustainable development benefits and safeguards) and CCP 10 (Contribution to net-zero transition).

3. Oxford Principles: We are scaling our portfolio toward durable carbon removals to neutralize residual emissions as we approach our 2050 net-zero target.

How we report emissions:

- We measure our emissions each calendar year and report them to CDP and in our annual Impact Report, following the [GHG Protocol](#).
- Since 2022, Scope 1, Scope 2, and select Scope 3 category emissions have been independently verified to a limited assurance level.

Certification details:

- Certification Duration: 01 Jan 2025 - 31 Dec 2026.
- Carbon Offset Quantity: 22,000 tonnes CO₂e.
- Verification Standards: Adheres to The CarbonNeutral Protocol and ICROA standards.

How We Achieved CarbonNeutral® Certification

In FY26, Docusign achieved CarbonNeutral® certification by:

- Matching 100% of electricity used in operations with renewable energy.
- Purchasing carbon credits to offset all unabated greenhouse gas (GHG) emissions.

VCM Projects Supported:

In FY26, all credits were purchased from Patch Technologies, Inc.

1. Reducing Gas Leakages (Titas Gas Distribution Network)

- Volume: 15,032 tCO₂e
- Project Type: Avoidance
- Location: Bangladesh
- Technology: Super Pollutants
- Registry: Verra
- Registry ID: [VCS2478](#)
- Methodology: AM0023 | Version 4
- Verifier: TítúV SítúD South Asia Private Limited



2. Ejido Conoachi y Anexos

- Volume: 2,374 tCO2e
- Project Type: Removal
- Location: Mexico
- Technology: Improved Forest Management
- Registry: CAR
- Registry ID: [CAR1658](#)
- Methodology: Mexico Forest | Version 3.0
- Verifier: ANCE

3. Great Plains Organic Waste Sequestration

- Volume: 224 tCO2e
- Project Type: Removal
- Location: United States
- Technology: Bio-oil and Geologic Biomass Storage
- Registry: Isometric
- Registry ID: [01P4](#)
- Methodology: Biomass Geological Storage | Version 1.1
- Verifier: 350Solutions, Inc.

4. Rainier Gateway Forestry Project

- Volume: 3,777 tCO2e
- Project Type: Avoidance
- Location: United States
- Technology: Improved Forest Management
- Registry: ACR
- Registry ID: [ACR576](#)
- Methodology: Improved Forest Management on Non-Federal U.S. Forestlands | Version 1.3
- Verifier: S&A Carbon, L

Renewable Energy Procured:

Location	Volume	Consumption Period	Instrument	Production Period	Energy Source
Australia	180 MWh	2025	Australian REC	2025	Any
Europe	4,018 MWh	2025	Guarantees of Origin	2025	Any
United States	20,407 MWh	2025	Green-e ® Energy certified REC	2025	Solar
Canada	16 MWh	2025	Green-e ® Energy certified REC	2025	Any



Netherlands	1,034 MWh	2025	AIB GO	2025	Any
Germany	538 MWh	2025	AIB GO	2025	Any
Sweden	165 MWh	2025	AIB GO	2025	Any
Israel	151 MWh	2025	International REC Standard (I-REC)	2025	Any
India	327 MWh	2025	International REC Standard (I-REC)	2025	Any
Egypt	14 MWh	2025	International REC Standard (I-REC)	2025	Solar
Brazil	226 MWh	2025	International REC Standard (I-REC)	2025	Any
Mexico	15 MWh	2025	International REC Standard (I-REC)	2025	Solar
Japan	124 MWh	2025	J-Credit	2025	Any
United Kingdom	238 MWh	2025	Renewable Energy Guarantees of Origin (REGOs)	2025	Any

Sustainability Strategy

Achieving CarbonNeutral® certification is an important milestone in DocuSign’s sustainability journey. However, we’re going further with Science-Based Targets (SBTs) approved by the Science-Based Targets Initiative (SBTi). Our product has helped save over 119 billion sheets of paper—the equivalent of 16 million trees.¹

Near-term targets (by 2030):

- 50% reduction in Scope 1 and Scope 2 GHG emissions (from a 2021 base year).
- 50% reduction in Scope 3 GHG emissions from fuel- and energy-related activities (from a 2019 base year).
- 55% reduction in Scope 3 emissions from business travel per employee.
- 75% of suppliers by spend to adopt science-based targets.

¹ Estimates of paper savings are current as of January 2025 and are based on the aggregate number of transactions via DocuSign since the company was founded in 2003. The model assumes that recipients of a document would print the document once, on average. DocuSign uses the Paper Calculator from the Environmental Paper Network’s Paper Calculator Version 4.0 to estimate the environmental savings from reduced paper usage. Since not all paper comes from virgin tree fiber, the estimate of environmental impact from reduced paper usage assumes a recycled content percentage of 10%, slightly higher and more conservative than the 8% estimate contained in the Environmental Paper Network’s 2018 State of the Global Paper Industry Report. The Environmental Paper Network’s Paper Calculator uses data from North America. For more information on the Paper Calculator, please visit <https://c.environmentalpaper.org/about.html>.



Long-term targets (by 2050):

- 90% reduction in Scope 1, 2, and 3 GHG emissions.

These commitments align with the SBTi Business Ambition for 1.5°C to limit global temperature rise.

Looking Ahead

DocuSign's commitment to sustainability extends beyond certification. We are actively:

- We remain committed to using 100% renewable energy across our operations, focusing on sources that increase the overall supply of renewables to the grid and contribute to additions within the communities where we operate.
- Collaborate with suppliers to ensure science-based emission reduction targets.
- Investing in technology and behavior changes to reduce our impacts of business travel.
- Consistent with Oxford Principle 2 and 3, we are actively shifting our credit portfolio away from avoidance and toward durable carbon removal.

With these efforts, DocuSign continues to drive toward a low-carbon economy and support long-term global sustainability goals.