| **Title**    | GS1 Recall User Guide  
|             | Chapter 6 – Mock Recall for Training |
| **Version** | 9.2 |
| **Date**    | 26 March 2022 |
| **Doc type**| User Guide |
Disclaimer

THIS DOCUMENT IS PROVIDED “AS IS” WITH NO WARRANTIES WHATSOEVER, INCLUDING ANY WARRANTY OF MERCHANTABILITY, NONINFRINGEMENT, FITNESS FOR PARTICULAR PURPOSE, OR ANY WARRANTY OTHER WISE ARISING OUT OF THIS SPECIFICATION. GS1 Australia disclaims all liability for any damages arising from use or misuse of this document or its contents, whether special, indirect, consequential, or compensatory damages, and including liability for infringement of any intellectual property rights, relating to use of information in or reliance upon this document. GS1 Australia retains the right to make changes to this document or its contents at any time, without notice. GS1 Australia makes no warranty for the use of this document and assumes no responsibility for any errors which may appear in the document, nor does it make a commitment to update the information contained herein.
# Table of contents

1.0  About Mock Recall........................................................................................................3  
2.0  Accessing the Mock Recall area ..................................................................................3  
3.0  Returning to the Live Platform......................................................................................4
1.0 About Mock Recall

The mock recall environment has been created so that when initiating annual or 6 monthly mock recalls within your organisation you are able incorporate the GS1 Recall system.

Mock Recall has all the same features of the live platform, with the main differences being that notifications are not sent to the FSANZ or ACCC and all email notifications released clearly states that the notification is part of a mock recall.

**THIS IS A MOCK NOTIFICATION**

Dear Christopher,

**ACTION REQUIRED**

The following GS1 Recall notification requires approval:

- Notification ID: 93123450100351114
- Reference ID: 006174-00
- Issuing Company: GS1 Australia Limited
- Notification Title: Recall (Consumer Level) Food and Beverage GS1 Baked Beans - Hepburn

These features make the GS1 Mock Recall Platform ideal for training sessions.

2.0 Accessing the Mock Recall area

To access ‘Mock Recall’ please ensure you click on Access Mock Recall.

Once you are in the mock recall platform, please see chapter three and four regarding initiating and receiving notifications as both the live and mock platform are the same in this sense.

You can identify you are in the Mock recall environment by the blue banner at the bottom of the screen and the title ‘Mock Recall Health’ also in blue.
NOTE: The ‘Settings’ option doesn’t exist in the Mock environment because all Mock settings are accessible through the ‘Settings’ option in the production environment.

3.0  Returning to the Live Platform

To get back to the Production environment click on ‘Return to Product Recall’.