GS1 Australia

Recall FD&CG Advisory Group

Wednesday 6th December 2023
Housekeeping

- With agreement of meeting attendees, the meeting will be recorded to support the capturing of minutes and to share with participants who were not able to attend the meeting.
- Minutes will record all decisions made and actions assigned to work groups members or GS1 Australia, along with the target due date for reporting back to the group.
- Meeting minutes will be circulated to members within 10 working days after the meeting and are saved to the Advisory Group Hub.
- Copies of minutes may be made to non-members on request.
- Questions and input can be made at any time by raising hand or by posting in chat.
Acknowledgement of Country

We acknowledge the Traditional Custodians of the various lands on which we meet and work today and any First Nations’ people that may be participating in this meeting.

Specifically, we acknowledge the people of the Kulin and Eora nations, where GS1 offices are located, and pay our respects to elder’s past, present and emerging.

We recognise and celebrate the diversity of First Nations’ people, and their ongoing cultures and connections to the lands and waters across Australia.

Credit: Barry Rainman Boland. Rivers and Waterholes Bilyan Bagay
GS1 Australia Limited
Competition Law Caution
GS1 operates under the GS1 Competition Law Caution. Strict compliance with competition laws is and always has been the policy of GS1. The best way to avoid problems is to remember that the purpose of the group is to enhance the ability of all industry members to compete more efficiently.

This means:

• There shall be no discussion of prices, allocation of customers, or products, boycotts, refusals to deal, or market share

• If any participant believes the group is drifting toward impermissible discussion, the topic shall be tabled until the opinion of counsel can be obtained.
<table>
<thead>
<tr>
<th></th>
<th>Agenda Item</th>
<th>Presenter/Leader</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Housekeeping &amp; GS1 Competition Law Caution</td>
<td>Melanie Wishart, GS1</td>
</tr>
<tr>
<td>2</td>
<td>Welcome Message, Agenda &amp; Attendees</td>
<td>Chair – Leah Williamson</td>
</tr>
<tr>
<td>3</td>
<td>Recall Advisory Group Framework and Attendance - New Co-Chair terms</td>
<td>Chair – Leah Williamson</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Melanie Wishart</td>
</tr>
<tr>
<td>4</td>
<td>Review of past meeting actions</td>
<td>Chair – Leah Williamson</td>
</tr>
<tr>
<td>5</td>
<td>Current Position of Recall Service - Adoption &amp; Usage</td>
<td>Nim Phoa - GS1</td>
</tr>
<tr>
<td>6</td>
<td>Recall Development Roadmap</td>
<td>Anuja Varghese, GS1</td>
</tr>
<tr>
<td>7</td>
<td>Open Discussion - Challenges &amp; opportunities</td>
<td>All</td>
</tr>
<tr>
<td>8</td>
<td>Guest Speaker – DAFF Reg Tech project “Enhancing and validating additional</td>
<td>Craig Shadbolt-NSW Food Authority</td>
</tr>
<tr>
<td></td>
<td>standardised features on traceability platforms for RegTech applicants in</td>
<td>Greg Calvert- FreshChain Systems</td>
</tr>
<tr>
<td></td>
<td>agri-food supply networks”</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>General Business – Marketing and events, communications, new engagement</td>
<td>Melanie Wishart &amp; Andrew Brown, GS1</td>
</tr>
<tr>
<td>10</td>
<td>Confirmation of actions and next steps. Meeting Close</td>
<td>Chair – Leah Williamson</td>
</tr>
</tbody>
</table>
Recall Advisory Group Framework
Advisory Group Framework

• The Advisory Group is a forum to:
  - Discuss issues and opportunities within Recall space and wider traceability efforts
  - Assist with prioritisation of development efforts
  - Provide a mechanism for engaging with organisational recall management networks to assist with deployment programmes
  - Advocate alignment of recall with systems & processes of all stakeholders
  - Identify and escalate issues of national importance related to recall management

• GS1 acts as secretariat and will operate as proxy co-chair as required

• Quorum Requirements for AG meetings:
  - Minimum attendees – 10
  - Optimal mix - 3 receivers, 5 suppliers, 2 associations
Call for new Co-Chairs

2023 –2024 Term

From the Recall Advisory Group Charter, Chairpersons are responsible for:

➢ Overseeing the orderly performance of business based on the agenda
➢ Determining when an issue should be escalated to another body for resolution
➢ Dissemination of the GS1 Recall Advisory Group decisions, via the secretariat
➢ GS1 will operate as proxy co-chair where required

Co-chairs:
Leah Williamson (Coles), Carolyn Dennis (Peters)
Current term expires Q2 2023
# Nominations for new co-chairs 2024

<table>
<thead>
<tr>
<th>Chair #1</th>
<th>Chair #2</th>
<th>Basis for nomination of co-chairs is that they represent both the sponsor and recipient community as well as balance geography by being from separate states</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Recipient</strong></td>
<td><strong>Initiator/sponsor</strong></td>
<td></td>
</tr>
<tr>
<td>Leah Williamson</td>
<td>Carolyn Dennis</td>
<td></td>
</tr>
<tr>
<td>(Coles)</td>
<td>(Peters)</td>
<td></td>
</tr>
</tbody>
</table>

If there are no other nominations, we would like this group to ratify the existing chairs for another term, prior to the next meeting.
Introductions, Attendance, Welcome to new attendees
## Current AG invited stakeholders

<table>
<thead>
<tr>
<th>AFGC</th>
<th>FSANZ</th>
<th>NSW Food Authority</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arnott’s</td>
<td>Goodman Fielder</td>
<td>IFPA</td>
</tr>
<tr>
<td>BE Campbells</td>
<td>Greens Foods</td>
<td>Red Bull</td>
</tr>
<tr>
<td>Bidfood</td>
<td>GS1 Australia</td>
<td>Simplot</td>
</tr>
<tr>
<td>Clorox</td>
<td>Harris Farm</td>
<td>Sunny Queen</td>
</tr>
<tr>
<td>Coles</td>
<td>HPV</td>
<td>Suntory</td>
</tr>
<tr>
<td>Costa Group</td>
<td>Bega</td>
<td>Super Retail Group</td>
</tr>
<tr>
<td>Costco</td>
<td>Metcash</td>
<td>Unilever</td>
</tr>
<tr>
<td>Foodbank</td>
<td>Mondelez</td>
<td>WD-40</td>
</tr>
<tr>
<td>Pental</td>
<td>Nestle</td>
<td>Woolworths</td>
</tr>
<tr>
<td>Vilis’s Bakery</td>
<td>Patties Foods</td>
<td>Peters</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Drakes</td>
</tr>
</tbody>
</table>
Review of past meeting actions
## Actions arising from previous meeting

<table>
<thead>
<tr>
<th>ACTION</th>
<th>DUE DATE</th>
<th>BY WHO</th>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>GS1 and Co-chairs to invite presenters for future meetings based on feedback and suggestions from the group</td>
<td>Ongoing</td>
<td>GS1/ Co-Chairs</td>
<td>Ongoing</td>
</tr>
</tbody>
</table>
Recall Food, Liquor & Consumer Goods Adoption and Usage
Report Summary

• Subscriber Onboarding 97% live (11 outstanding)
• Live notifications – 2 Recalls issued this FY, 29 Withdrawals / LY total was 42 might exceed
• Mock recalls are comparable to last year LY 242 – Q4 TD is 115 – on track
• 8 companies have issued notifications in Q4 TD. 2 Subscribed, 1 Supplier issued a Recall, and the other Supplier is being followed up for training.
• Pre-reads available here: GS1 Australia Recall - GS1 Australia
Recall Development Roadmap
Release timings - overview

- 2023 Two planned releases, one extra unplanned for December ‘23, to accommodate critical requirement for Healthshare Victoria (Import/Export feature for item reporting)
- R2 October, was pushed back from July to accommodate items in UI refresh
- Next release in April/May (TBC) – a number of requirements submitted by Healthshare VIC and Metcash
Recently Deployed (Oct/Dec ’23)
### Recall Enhancement Items

<table>
<thead>
<tr>
<th>ID</th>
<th>Industry</th>
<th>Recall Enhancement Items</th>
<th>Dev Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>216</td>
<td>HC &amp; FB</td>
<td>Recall site visual changes</td>
<td>65</td>
</tr>
<tr>
<td>201</td>
<td>HC</td>
<td>HSV Subscribed recipients - adding DC's</td>
<td>5</td>
</tr>
<tr>
<td>217</td>
<td>HC</td>
<td>HSV specific section - contracted product</td>
<td>4</td>
</tr>
<tr>
<td>209</td>
<td>HC &amp; FB</td>
<td>Hierarchy Heartbeat report</td>
<td>5</td>
</tr>
<tr>
<td>210</td>
<td>HC &amp; FB</td>
<td>Initiator Summary Email after recall issued</td>
<td>7</td>
</tr>
<tr>
<td>206</td>
<td>HC &amp; FB</td>
<td>Identify individual non subscribers from same company</td>
<td>1</td>
</tr>
<tr>
<td>218</td>
<td>HC &amp; FB</td>
<td>Status Report extract to excel</td>
<td>0</td>
</tr>
<tr>
<td>203</td>
<td>HC &amp; FB</td>
<td>Restrict Symbols in certain fields</td>
<td>3</td>
</tr>
<tr>
<td>211</td>
<td>HC &amp; FB</td>
<td>Corrections Email</td>
<td>8</td>
</tr>
<tr>
<td>212</td>
<td>HC &amp; FB</td>
<td>Corrections landing page</td>
<td>1</td>
</tr>
<tr>
<td>213</td>
<td>HC &amp; FB</td>
<td>Corrections - UI updates</td>
<td>5</td>
</tr>
<tr>
<td>215</td>
<td>HC &amp; FB</td>
<td>Corrections - hide original</td>
<td>1</td>
</tr>
<tr>
<td>169</td>
<td>HC &amp; FB</td>
<td>Action Centre Emails</td>
<td>3</td>
</tr>
<tr>
<td>207</td>
<td>HC</td>
<td>Regulator Report dates (HC)</td>
<td>5</td>
</tr>
<tr>
<td>219</td>
<td>HC</td>
<td>Guest Portal Updates</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Total Development Points (shared with Canada)</strong></td>
<td><strong>120</strong></td>
</tr>
</tbody>
</table>
Platform visual update (October ‘23 - R2)

Visual update will:
- Update look and feel of platform
- More closely align with other GS1 services
- More closely align with GS1 Global style guide for web sites and service
- Adhere to Canadian standard regarding accessibility for visually impaired (contrast, colours etc)
- Mobile site included
- Guest portal included
- All reporting
- Email templates will not change

Changes are a collaboration between GS1 AU and CA
- Work together to provide feedback to developers
- Access QA/Developer environment for continual testing (450 pages needs to be visually updated)
Platform visual update

Previous Dashboard
- Inconsistent colouring (too many colours) and does not meet GS1 style guide
- Inconsistent with layout/look and feel of other GS1 services
- Only 65% (approx.) of screen space used
Platform visual update

New Dashboard

- Colour pallet consistent with GS1 Global style guide, no more orange (purple white alternating rows removed from tables)
- Data fields right aligned
- Buttons are all consistent, dark blue for primary button, blue outline with white filling for secondary button
- Full screen used, whilst remaining scalable for mobile and small browser windows (responsive design)
R3: December 2\textsuperscript{nd} 2023 – Item Reporting (Import/Export)

Import/Export feature

- New section allows users to export and Import item reporting figures
- Spreadsheet accessed by all in organisation (instead of multiple people logging in) and one person uploads back to platform
Upcoming Release (Late April/May 24)
### R1: April 2024 (TBC)

<table>
<thead>
<tr>
<th>ID</th>
<th>Industry</th>
<th>Recall Enhancement Items</th>
<th>Dev Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>REC-127</td>
<td>HC &amp; FB</td>
<td>Viewers, Notes</td>
<td>TBC</td>
</tr>
<tr>
<td>REC-154</td>
<td>HC &amp; FB</td>
<td>Monthly Activity Report - enable top node in hierarchy</td>
<td>TBC</td>
</tr>
<tr>
<td>REC-150</td>
<td>HC &amp; FB</td>
<td>Make Action centre optional</td>
<td>TBC</td>
</tr>
<tr>
<td>REC-155</td>
<td>HC &amp; FB</td>
<td>Enable Disable Pending Actions email</td>
<td>TBC</td>
</tr>
<tr>
<td>REC-152</td>
<td>HC &amp; FB</td>
<td>Pagination on Dashboard</td>
<td>TBC</td>
</tr>
<tr>
<td>REC-130</td>
<td>HC</td>
<td>UDI Support – July 2024</td>
<td>TBC</td>
</tr>
<tr>
<td>REC-147</td>
<td>HC &amp; FB</td>
<td>Status Definitions (Status Report)</td>
<td>TBC</td>
</tr>
<tr>
<td>REC-94</td>
<td>HC &amp; FB</td>
<td>Add Issue Date column to Org Report</td>
<td>TBC</td>
</tr>
<tr>
<td>REC-148</td>
<td>HC &amp; FB</td>
<td>Flexible Reporting Reminders: Initiator Settings</td>
<td>TBC</td>
</tr>
<tr>
<td>REC-149</td>
<td>HC &amp; FB</td>
<td>Flexible Initiator Summary emails</td>
<td>TBC</td>
</tr>
<tr>
<td>REC-85</td>
<td>HC &amp; FB</td>
<td>Add unit of measure to Item reporting</td>
<td>TBC</td>
</tr>
<tr>
<td>REC-156</td>
<td>HC &amp; FB</td>
<td>Allow recipients to add 'In Progress' status multiple times for the same notification</td>
<td>TBC</td>
</tr>
</tbody>
</table>

- Currently submitting requirements for April release
- 12 requirements
- Refining with developers
- All available in appendix
Open Discussion
Items for discussion

Issues, Challenges and Opportunities

• Development Roadmap feedback
• Group updates
Guest Speakers

Craig Shadbolt – NSW Food Authority
Greg Calvert – FreshChain Systems Pty Ltd

Department Agriculture Forestry's and Fisheries Reg Tech project

“Enhancing and validating additional standardised features on traceability platforms for RegTech applicants in agri-food supply networks”.
## Recent fresh produce outbreaks in Australia (2016-2022)

<table>
<thead>
<tr>
<th>Year</th>
<th>Commodity</th>
<th>Organism</th>
<th>Illness (deaths)</th>
<th>Cause</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>Bagged salads*</td>
<td><em>Salmonella</em> Anatum</td>
<td>311</td>
<td>Weather event</td>
</tr>
<tr>
<td>2016</td>
<td>Rockmelons*</td>
<td><em>Salmonella</em> Hvittingfoss</td>
<td>144</td>
<td>Hygiene, process failure</td>
</tr>
<tr>
<td>2018</td>
<td>Rockmelons*</td>
<td><em>Listeria</em> monocytogenes</td>
<td>22 (7)</td>
<td>Weather event</td>
</tr>
<tr>
<td>2019/20</td>
<td>Bagged salads</td>
<td><em>Salmonella</em> Typhiumurium</td>
<td>1,063</td>
<td>Unknown</td>
</tr>
<tr>
<td>2020/21</td>
<td>Spring onions*</td>
<td><em>Salmonella</em> Saintpaul</td>
<td>581</td>
<td>Suspected contaminated water use</td>
</tr>
<tr>
<td>2022</td>
<td>Baby spinach*</td>
<td><em>Datura stramonium</em> (thornapple)</td>
<td>~ 200</td>
<td>Flooding, concentration of thornapple seeds in low lying area</td>
</tr>
</tbody>
</table>

*Denotes food recall associated

- Large or high profile outbreaks linked to supply chains with established food safety systems
- Increasing global scrutiny, standards = potential for threats to Australia’s food safety reputation
Drivers for digital traceability:  
A food regulator’s perspective

6 December 2023

Craig Shadbolt  
Principal Food Safety Scientist  
Craig.Shadbolt@dpi.nsw.gov.au
Baby spinach/\textit{Datura sp} outbreak
- product lines implicated

- Four subsequent recalls after 15 December 2023
- 24-36hrs after initial recall
- Businesses with well established, well resourced systems
  - Potential for faster recall notices
  - Reduced impact on consumers, industry?
2023 US/Canadian rockmelon outbreak
— current recall list, 5 December 2023

- 183 cases (3 deaths) across US & Canada
- Illness linked to consumption of rockmelon from Mexico
- Recalls conducted by companies that further processed the rockmelon
- 2 week gap between first and most recent recall listed on USDFA website

<table>
<thead>
<tr>
<th>Date</th>
<th>Title</th>
<th>Product Description</th>
<th>Company Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>14/11/2023</td>
<td>Vinyard Fruit and Vegetable Company</td>
<td>Cantaloupe Chunks and Cubes and Fruit Mixes and Medleys Containing Cantaloupe</td>
<td>Vinyard Fruit and Vegetable Company</td>
</tr>
<tr>
<td>22/11/2023</td>
<td>CF Dallas, LLC</td>
<td>Fresh cut fruit products</td>
<td>CF Dallas, LLC</td>
</tr>
<tr>
<td>28/11/2023</td>
<td>Kwik Trip</td>
<td>Fruit cups and trays containing cantaloupe</td>
<td>Kwik Trip</td>
</tr>
<tr>
<td>28/11/2023</td>
<td>Bix Produce</td>
<td>Fruit cups containing cantaloupe</td>
<td>Bix Produce</td>
</tr>
<tr>
<td>29/11/2023</td>
<td>GHGA, LLC</td>
<td>Fruit cups and trays containing cantaloupe</td>
<td>GHGA, LLC</td>
</tr>
</tbody>
</table>
Traceability challenges in fresh produce outbreaks

• Ability to trace fresh produce decreases along the supply chain
• Unrecorded sales at wholesale fruit markets
• Comingling of produce at supermarkets
• Brand/barcode historically not applied to loose produce
• Complicated by reliance on paper-based or limited records
  • one-step forward, one-step-back
  • Adds to time taken to establish a source farm/facility for investigation
Detection of fresh produce outbreaks – time is an enemy

- Cases of illness often widely dispersed within and across jurisdictions
- Fresh produce not a food that consumers readily associate with illness
  - More likely to associate chicken, eggs, meat, seafood
- Contamination on farm may occur sporadically, or at a point in harvest/production, not a systemic and ongoing issue
- Chance for detection of outbreak pathogen from a suspect source/farm diminishes over time, with short shelf-life products, such as fruit, vegetables

Timeline for Reporting of Cases

- Patient Eats Contaminated Food
  - 1 – 3 Days
  - Time to contact with health care system: 1-5 days
- Patient Becomes Ill
- Stool Sample Collected
  - Time to diagnosis: 1 – 3 days
- Salmonella Identified
  - Shipping time: 0 – 7 days
  - Serotyping and "DNA fingerprinting": 2-10 days
- Public Health Lab Receives Sample
- Case Confirmed as Part of Outbreak

Salmonella Outbreak Investigations: Reporting Timeline | CDC Salmonella
Epicurve of S. Saintpaul outbreak cases, by Specimen collection date and jurisdiction, 15 Dec – 20 May 21

Recent examples
2019/20 – Bagged Salads
- Over 1,000 samples collected nationally

2020/21 – Spring onions
- Over 1,100 samples collected nationally

Target organism not found
Investigation pathways for movement of spring onions 2020/21

Green - Farms
Yellow - Wholesalers
Blue - Processors
Purple - Retail exposures

- Need for implementation of digital, through-chain traceability systems
- Reduce supply chain complexity, time taken to find potential source
International example of enhanced traceability requirements

- **USFDA traceability requirements**
- Mandates additional traceability for certain food products
  - Leafy veg, melons
- Critical tracking events
  - Harvesting, packing shipping, lot codes, traceability plan
- Electronic records to be provided <24hrs to USFDA
- Effective from 20 January 2026
Acknowledgements

- NSW Health

- NSW Food Authority/DPI colleagues

- Alan Edwards, Compliance & Integrity Systems

- Queensland Health
Rapid Response Portal
Portal Phase 1
2020
FreshChain Systems Rapid Response Investigation Portal

In collaboration with the NSW Department of Primary Industries and NSW Food Authority, FreshChain Systems have developed a web-portal on their technology platform (freshchain.au) that better supports growers in the event of a critical food incident.

Growers can at their discretion provide relevant data to supporting agencies via the portal to better support the immediate investigation of a critical food incident to identify a common factor and location(s) to minimise physical and reputational loss from a recall or withdrawal.

Any track and trace data on the FreshChain platform is fully owned by the producer/brand owner and access is only provide with permission to assist in deployment of resources from relevant agencies if called upon.

Proudly supported by

NSW Government | Department of Primary Industries
NSW Government | Food Authority
Key project objectives of DAWE grant

Enable adoption of a blockchain-based end-to-end traceability system with a pilot focus on high risk horticulture in domestic and export markets.

Conduct pilot trials on the adoption of traceability in high-risk horticultural supply chains

Develop and launch a ‘Rapid Response Portal’ on the FreshChain Systems to enable swift early response of regulators in the event of a food safety emergency

Enhance industry’s awareness towards adoption of digital traceability and impact assessments to a potential recall.

Support horticultural industries in maintaining and strengthening their export market competitiveness
Key benefits of rapid response investigation tool

1. Rapid response, identification and containment upstream and downstream
2. Targeted recalls as opposed to all stores
3. Re-establish confidence with consumers to purchase again
4. Allows quicker deployment of needed resources from agencies
5. Protect brand and company reputation, here and overseas
6. Get back to selling.
Key Outcomes

1. **Data Privacy** - all data is expressly owned by the producer and access is permission based.

1. **Trace Back**
   a. Scan products of interest
   b. Determine common factors (eg lot, day, picker, packer, region, inputs (eg raw materials, chemical applications)

1. **Trace Forward**
   a. Once a common factor is established, determine end customers and contact details
   b. Launch a trace forward based on batch or batches, supplier, farm, person or location
   c. Identify customers
   d. View statistics on consumer (has it been scanned in markets etc)
   e. Initiate a recall in conjunction with the brand owner
Trace back, Trace Forward, Communications

- **Start an investigation** by scanning a tracked product by FreshChain

- **Scan** products of interest
- **Determine** common factors (eg. lot, day, picker, packer, region, inputs)
- **View** CTE and KDE across the supply of a product
- **Initiate** a recall/withdrawal

Scan a 2D Barcode (GS1 DL QR code) to commence investigation
Trace back

- Start an investigation
- Scan products of interest
- Determine common factors (eg. lot, day, picker, packer, region, inputs)
- View CTE and KDE across the supply of a product
Trace forward

- Once a common factor is established, determine end customers and contact details
- Launch a trace forward based on batch or batches, supplier, farm, person or location.
Trace forward

- Identify customers
- View statistics on consumer (has it been scanned in markets etc)
- Initiate a recall in conjunction with the brand owner
Communications

Authorisation of permission to share data is required from grower/brand owner

Using SMS messaging (very effective) allowing direct contact to most appropriate person in a business - Phone, SMS

All with privacy protections
Interface

Mobile first design
Appendix

Critical Tracking Events and Key Data Elements, for future capture and search

CTE - Plant, Harvest
Farm Location
Farm Location GLN
Harvest Date/Time
Harvest/Lot Location
Harvest/Lot Location GLN
Crop/Commodity
Variety
Source/Nursery
Growing Method
Soil Type
Fertiliser Use
Pesticide Use
Herbicide Use
Growth Regulator Use
Fungicide Use
Baiting Use
Sunscreen Use
Other treatment Use
Water Use

Waste Measure
Weather
Temperature
Core Temperature
Organic Status
Pollinators
Labour Data
Documentation
Certifications
CTE - Transformation
Pack Location
Pack Date/Time
Pack Location
Product GTIN
Size
Grade
Documentation
Certifications
Labour Data
Packing method
Packaging source
Packaging material
Recycling suitability
Treatment
Washing method

Drying method
Temperature
Core Temperature
Carbon Emissions
Waste Measure
CTE - Transportation, Storage, Movement
Receival date/time
Received by
Receival Location
Receival Location GLN
Receival condition report
Surface Temperature
Core Temperature
Humidity
Light
Movement/shock
Route taken
Consignment
Location
Carrier
Driver
Trailer/Container
Transport Mode
Equipment

CTE - Transformation
Pack Location
Pack Date/Time
Pack Location
Product GTIN
Size
Grade
Documentation
Certifications
Labour Data
Packing method
Packaging source
Packaging material
Recycling suitability
Treatment
Washing method
Drying method
Temperature
Core Temperature
Carbon Emissions
Waste Measure
CTE - Transportation, Storage, Movement
Receival date/time
Received by
Receival Location
Receival Location GLN
Receival condition report

Surface Temperature
Core Temperature
Humidity
Light
Consignment
Location
Display
Display Temperature
Sale Date/Time
CTE - Consumer
Location
Language
Device
IP Address
Preferences
Google Data
Facebook Data
FreshChain ID
Rating
Product Feedback
View Details
Survey Results
Phase 2 - Rapid Response Portal 2024/25

Phase 2 of this project, in collaboration with the NSW Food Authority and Safe Food Production Queensland will see further standardizable features applied to the FreshChain RegTech platform.

Enhancements may include:

1. Food safety alerts and prevention methods
2. Customer and Government agency data integrations using standards
3. Personalised alerts (permission based) provided on smart devices
4. Works alongside GS1 Recall for stakeholder management

Proudly supported by

[NSW Government Department of Primary Industries] [NSW Government Food Authority] [safe:food queensland]
FreshChain early investigations platform
Notify consumers in real time

Brand owners can update messages on the code.

Both warnings and safe if there an incident with others

Products can be searched by the following:
1. Product  
2. Origin 
3. Serial Number  
4. Batch/Lot/Code  
5. Date  
6. Destination

Imagine that - future personalised recall alerts to your smart device
Our underlying technology

**Google Cloud Platform (GCP)**
The same technology that powers Google search, Maps, YouTube
Used by Woolworths, HSBC, Twitter, Paypal

**Ethereum** - Blockchain platform

**LoRaWAN** - Wireless communication technology
Marketing & Comms

Latest NGTAG NewsLink
Released 13th Sep 2023
NGTAG NewsLink

Get Involved with the NGTAG in 2024
Scan to join
## GS1 Australia & Standards Australia

Working with GS1 standards means working with ISO and now Standards Australia compliant standards.

<table>
<thead>
<tr>
<th>GS1 Component</th>
<th>External ISO standard</th>
<th>Standards Australia</th>
</tr>
</thead>
<tbody>
<tr>
<td>GTIN (Global Trade Item Number)</td>
<td>ISO/IEC 15459-6 &amp; ISO/IEC 6523</td>
<td>AS ISO/IEC 15459.4:2023</td>
</tr>
<tr>
<td>GIAI (Global Individual Asset Identifier)</td>
<td>ISO/IEC 15459-4 &amp; 5 &amp; ISO/IEC 6523</td>
<td>AS ISO/IEC 15459.4:2023</td>
</tr>
<tr>
<td>GRAI (Global Returnable Asset Identifier)</td>
<td>ISO/IEC 15459-5 &amp; ISO/IEC 6523</td>
<td>AS ISO/IEC 15459.4:2023</td>
</tr>
<tr>
<td>GSIN (Global Service Relationship Number)</td>
<td>ISO/IEC 6523</td>
<td>AS ISO/IEC 15459.4:2023</td>
</tr>
<tr>
<td>GS1 AIs (GS1 Application Identifiers)</td>
<td>ISO/IEC 15418</td>
<td>AS ISO/IEC 15459.4:2023</td>
</tr>
</tbody>
</table>

---

**AS ISO/IEC15459.4:2023**
*Current*

Information Technology – Automatic identification and data capture techniques –
Unique identification, Part 4: Individual products and product packages

Published: 13/10/2023
Pages: 9
AGIFT for Seafood

AUSTRALIAN GUIDE TO IMPLEMENTING FOOD TRACEABILITY (AGIFT): SEAFOOD

Seafood is one of the most traded food commodities in the world and has a complex supply chain not just domestically, but globally. The key drivers for traceability in the seafood market are an expanding market, fraud risks, sustainability reporting, shifting consumer behaviour, and efficiency of operations management.

AGIFT | SEAFOOD GUIDE - Implementing Food Traceability Program (deakin.edu.au)
Within the tool, you can explore the essential steps that include, their respective outputs and detailed information such as applicable GS1 standards, actions to be performed, benefits, tips or resources to achieve each output.
Recall Bootcamp #7 – May 2023

Recall Bootcamp 7 featured a huge line up speakers from high profile industry associations, including the Australian Food and Grocery Council (AFGC) and the Allergen Bureau.

Experts in the fields gathered to share how their association can help your company be better prepared for a product recall.

Providing practical assistance and advice for product safety incidents and the evaluation stage, once a recall notice is complete.

Bootcamp participants receive a set of tools and strategies that will help them to be better placed in a recall situation.
Metcash Go Live

Project to add Metcash DC recipients

- 140 stakeholders trained
- Internal recipients for Food and Australian Liquor Marketers
- 6 DCs with functional area separation
- Clearer understanding of notice execution
HSV Recall update project

- Update Health Share Victoria Taxonomy to encompass emerging HSV requirements
  - Enable notice distribution, action and visibility to meet compliance criteria
- Ensure key HSV stakeholders at all levels are trained
- Support HSV Recall processes through any technical platform changes
- Support compliance to HSV supplier contracts through reporting on recall activity

Outcomes

- Approx 80 sites and 300+ users
  - Training sessions covered all SA’s, training manuals, posters and video training material
- TGA vs Sara report (WIP) to become Support team process once finalised
- NPC & Recall report (WIP) will merge Recall subscribed onboarding, and NPC milestone and data quality reports – csv file for upload to HSV system
- Updated supplier on boarding report now integrated to HSV CRM platform
- Updated round of supplier comms
- HSV project technical improvements to system
Dear health sector supplier

HealthShare Victoria (HSV) carries out the process and action of recalls in accordance with the guidelines established by the Therapeutic Goods Administration through the Uniform Recall Procedure for Therapeutic Goods 2022.

Therapeutic goods recalls are critical and must follow the Uniform Recall Procedure for Therapeutic Goods (URPTG) guidelines. Communicating recall information quickly and accurately can save lives.

GS1’s Recall and Recall Health electronic notification systems assist to streamline product recalls to improve patient safety in our health supply chain.

Recall is the electronic notification system for non-therapeutic goods (e.g. domestic paper products) and Recall Health is the electronic notification system used for therapeutic goods (e.g. medical consumables).

All suppliers must notify HSV of recalls using the GS1 Recall Health platform, or GS1 Recall platform, as soon as a plan of action and communication is confirmed. This is outlined as a contractual obligation as part of being an HSV-contracted supplier.

Suppliers must maintain a live Recall and/or Recall Health status and demonstrate use of the Recall portals to create recall and non-recall notifications that fit appropriate industry regulator recall procedures.

Please register with GS1 as soon as possible by contacting the GS1 services team directly on:
Phone: +61 3 9540 6690
Email: services@gs1au.org
or register on the website: https://www.gs1au.org/our-services/recall/perform

For training on the Recall or Recall Health systems, please refer to GS1’s Training and Events Calendar.

If you have any questions, please contact the HSV Helpdesk at helpdesk@healthshare.vic.gov.au.

Regards,
Sandra Ireland
Deputy Director Procurement

HealthShare Victoria
ABN 29 087 348 308
Level 34 Casablanca, 2 London Street, Melbourne, VIC 3000 Australia
Phone: 03 9947 3700

© GS1 Australia 2023
### TGA/SARA Report

<table>
<thead>
<tr>
<th>TGA Reference ID</th>
<th>Responsible Entity (TGA)</th>
<th>Recall Subscriber Company Name</th>
<th>Recall Health Notification Title</th>
<th>Recall Action Commencement Date (TGA)</th>
<th>Recall Reason Issued Date</th>
<th>Product Name/Description</th>
<th>Action Required</th>
<th>Fuzzy AccNo</th>
<th>Reviewed AccNo</th>
<th>Reviewed Date</th>
<th>Latest Recall Case Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>NC-2023-RN-00040-1</td>
<td>TGA</td>
<td>ACT Pvt Ltd</td>
<td>03/11/2023</td>
<td>03/11/2023</td>
<td>Non-Compliance</td>
<td>1000000001</td>
<td>12/11/2023</td>
<td>Unsolicited, Not issued</td>
<td>000000001</td>
<td>000000001</td>
<td>000000001</td>
</tr>
<tr>
<td>NC-2023-RN-00041-1</td>
<td>TGA</td>
<td>ACT Pvt Ltd</td>
<td>03/11/2023</td>
<td>03/11/2023</td>
<td>Non-Compliance</td>
<td>1000000002</td>
<td>12/11/2023</td>
<td>Unsolicited, Not issued</td>
<td>000000002</td>
<td>000000002</td>
<td>000000002</td>
</tr>
</tbody>
</table>
Useful Resources

Resources

- Visit the GS1 Recall webpage
- Watch the Discover Recall video
- Book in for a ‘Discover Recall’ webinar
- Register for GS1 Recall Platform
- Visit the Recall LinkedIn page
- Mock Recall Template - GMA

Recall Toolkit

Webpage of resources for bootcamp attendees
[Link]
Confirmation of actions and next steps
Questions?
Meeting close

Next meetings: Wednesday 6th March 2024 (TBC)
Appendix
**Supplier Onboarding**

**Status:**
- Registered: 1 (0.3%)
- Ready: 2 (0.6%)
- Not Ready: 8 (3%)
- Live: 300 (97%)
- Total: 311
- On-boarding Target: 20
- Outstanding: 11
Live notification history
Mock notification history

Mock Recall (FB & GM) Notifications by FY

- Recall
- Withdrawal/Non-recall action

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 2016</td>
<td>14</td>
</tr>
<tr>
<td>FY 2017</td>
<td>26</td>
</tr>
<tr>
<td>FY 2018</td>
<td>49</td>
</tr>
<tr>
<td>FY 2019</td>
<td>51</td>
</tr>
<tr>
<td>FY 2020</td>
<td>51</td>
</tr>
<tr>
<td>FY 2021</td>
<td>243</td>
</tr>
<tr>
<td>FY 2022</td>
<td>259</td>
</tr>
<tr>
<td>FY 2023</td>
<td>242</td>
</tr>
<tr>
<td>FY 2024</td>
<td>115</td>
</tr>
</tbody>
</table>
8 companies have issued notifications in Q4 TD. None were Recall platform users.
* % of Recall platform notices vs FSANZ Recalls in any QTR.
<table>
<thead>
<tr>
<th>ID</th>
<th>Industry Portal</th>
<th>Item</th>
<th>Need/Problem</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>216</td>
<td>HC &amp; FB</td>
<td>Platform Visual changes</td>
<td>As described in presentation</td>
<td>As described in presentation</td>
</tr>
<tr>
<td>201</td>
<td>HC</td>
<td>HSV Subscribed recipients - adding DC's</td>
<td>Some initiators are forgetting to target the new HSV Derrimut DC and SSC when they are required to.</td>
<td>If an initiator adds any location from the HSV hierarchy, and they DON’T add any of the DC locations, they will be prompted to do so. They will be able to add the relevant DC directly from the prompt.</td>
</tr>
<tr>
<td>217</td>
<td>HC</td>
<td>(HPV) HSV specific section - contracted product</td>
<td>HSV would like to know which products being recalled are on HSV contract or not</td>
<td>Before a supplier can issue a notice to a health site in the HSV hierarchy, the must indicate which of the items they have added to the notice, are on HSV contract or not.</td>
</tr>
<tr>
<td>209</td>
<td>HC &amp; FB</td>
<td>Hierarchy Heartbeat report</td>
<td>Currently the admin of the top node in a hierarchy does not have visibility of all users that exist at each node/location</td>
<td>Create a heartbeat report that shows Location with GLN, any sub locations, as well as user details that exist at each of these would look similar to the current heartbeat report that the admin can extract, however it will be filtered on the hierarchy that is extracting the data. Should be available for the SA only - but we should make this available to all parent nodes in a hierarchy i.e. a lv 2 should be able to run the report on their own lv2 location and any lv 3 that sits beneath them, but NOT another lv 2, or anything above them.</td>
</tr>
</tbody>
</table>

* HC – Healthcare  FB – Food, Drink & Consumer Goods
<table>
<thead>
<tr>
<th>ID</th>
<th>Industry Portal</th>
<th>Item</th>
<th>Need/Problem</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>210</td>
<td>HC &amp; FB</td>
<td>Initiator Summary Email</td>
<td>Initiators aren't made aware when recipients have responded to an issued notification. It would be helpful to see this information in an email at regular intervals</td>
<td>Create an email to initiator users, that give a summary of the status report for every notification issued after 48 hrs and 7 days. The status should display the following columns: Recipient Name, Status, Last Updated, Recent Reminder, Reminder Count. The email can be optional and available for all initiator users in the email settings. We should enable it for all current users if possible. We would also like to see whether any files have been uploaded via the file uploader in status report - perhaps just an icon to indicate next to each recipient, that a file was uploaded.</td>
</tr>
<tr>
<td>206</td>
<td>HC &amp; FB</td>
<td>Identify individual non subscribers from same company</td>
<td>Currently if multiple users from the same company are added as non subscribers, the status report displays each row by company name - there is no way to identify the individual that was added without having to go into each company record (See image)</td>
<td>Could we somehow display the email address or name of the recipient, if there are multiple users from the same company added? Perhaps we consolidate all recipients onto one line and once selected, the initiator can see the individual names? For discussion.</td>
</tr>
<tr>
<td>218</td>
<td>HC &amp; FB</td>
<td>Status Report extract to excel</td>
<td>The new version of Status Report extract to excel does not give the ability to tally the item qty’s Items Found column. This is affecting Drakes Supermarkets, one of the larger recipient users of the platform.</td>
<td>Find a way to represent the data in a way where auto sum can be used,</td>
</tr>
</tbody>
</table>

* HC – Healthcare   FB – Food, Drink & Consumer Goods
<table>
<thead>
<tr>
<th>ID</th>
<th>Industry Portal</th>
<th>Item</th>
<th>Need/Problem</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>203</td>
<td>HC &amp; FB</td>
<td>Restrict Symbols</td>
<td>Issue: when symbols are placed into fields, it creates issues for the receiving company and their view in the Recall platform  For example: SOMATOMâ Definitionâ Edge â SOMATOMâ Definitionâ AS</td>
<td>To not allow symbols to be entered into fields in recalls to avoid issues for the recipient</td>
</tr>
<tr>
<td>211</td>
<td>HC &amp; FB</td>
<td>Corrections Email</td>
<td>The current email template doesn’t give recipients and indication as to what changes were made in a correction</td>
<td>Update the Corrections email template to include the list of changes to a notification</td>
</tr>
<tr>
<td>212</td>
<td>HC &amp; FB</td>
<td>Corrections landing page</td>
<td>It would be helpful for users to understand what a correction is before going ahead</td>
<td>create a page that gives users information on what a correction is, what they can update, and who is notified - similar to when users click ‘Update’</td>
</tr>
<tr>
<td>213</td>
<td>HC &amp; FB</td>
<td>Corrections - UI updates</td>
<td>When a correction is published, Users are not aware of the changes when looking at the UI</td>
<td>Once a correction is published and a receiver views the notification, they should see an exclamation next to each field that advises them the filed was updated (like they do when viewing an ‘updated’ notification)</td>
</tr>
<tr>
<td>215</td>
<td>HC &amp; FB</td>
<td>Corrections - hide original</td>
<td>When a correction is being created and the user navigates back to the dashboard, both the correction and the original can be viewed on the dashboard which might cause confusion for the user</td>
<td>Only show the copy of the notification that is being worked on, i.e. the draft correction should be the only notice that is visible to the user. If they want to update, they should have the option to update from the draft correction. Or they should have the ability to delete the correction and revert to the original notice.</td>
</tr>
<tr>
<td>ID</td>
<td>Industry Portal</td>
<td>Item</td>
<td>Need/Problem</td>
<td>Description</td>
</tr>
<tr>
<td>-----</td>
<td>-----------------</td>
<td>-------------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>169</td>
<td>HC &amp; FB</td>
<td>Action Centre Emails</td>
<td>I would like to be notified by email when I have a list of outstanding actions</td>
<td>Introduce a weekly Email to SA users with a list of action required from the action centre. Could be generated every Friday morning.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>in the action centre to complete</td>
<td></td>
</tr>
<tr>
<td>207</td>
<td>HC</td>
<td>Regulator Report dates (HC)</td>
<td>In the regulatory reports area, display the date of when each report is due</td>
<td>Display the table immediately upon entering the Regulatory Reports area (without the need to user to create a draft) We could display the name</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>based on the issue date of the notifications</td>
<td>of all 4 reports as clickable links so the user can access them, also create the Due Date Column, and have the dates prefilled so the user can see when the reports are due, upfront.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Progressive report, Due Date would say Optional. We could even remove the buttons from the top as they wont be required. We would still rename the Date Report Submitted column to Date Submitted (as above option 1)</td>
</tr>
<tr>
<td>219</td>
<td>HC &amp; FB</td>
<td>Guest Portal Updates</td>
<td>Guest portal is not as user friendly as initially thought</td>
<td>Various updates to the Guest portal to ensure non subscribed users who don’t access the platform, are easily guided through the process of completing their notification, without the need to contact support.</td>
</tr>
</tbody>
</table>
### R3 – December 2\textsuperscript{nd} 2023

<table>
<thead>
<tr>
<th>ID</th>
<th>Industry Portal</th>
<th>Item</th>
<th>Need/Problem</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>REC-54</td>
<td>HC &amp; FB</td>
<td>Report Progress - Item table export/import</td>
<td>Health Site users have expressed that if a recall contains more than 5 products/batch number, it is difficult to search and filter items received in recall notices due to the list becoming large and not user friendly.</td>
<td>In Report Progress, give the ability for Receivers to export the item table into an excel file that the user can add numerical qty's, and comments, then re-import back into the system into the item table.</td>
</tr>
</tbody>
</table>

* HC – Healthcare  FB – Food, Drink & Consumer Goods
<table>
<thead>
<tr>
<th>ID</th>
<th>Industry Portal</th>
<th>Item</th>
<th>Need/Problem</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>REC-127</td>
<td>HC &amp; FB</td>
<td>Viewers, Notes</td>
<td>HSV have requested Viewer role users have the ability to create and respond to Notes. Sometimes viewers have questions, or may provide information on a recall that is not a numerical qty for item reporting.</td>
<td>Allow Viewers to view, receive and respond to notes.</td>
</tr>
<tr>
<td>REC-154</td>
<td>HC &amp; FB</td>
<td>Monthly Activity Report - enable top node in hierarchy</td>
<td>Currently Monthly Activity reports are available/distributed to &gt; LV 1 nodes in a hierarchy whilst the LV 0 does not receive these reports</td>
<td>Enable HSV top node to receive Monthly Activity reports</td>
</tr>
<tr>
<td>REC-150</td>
<td>HC &amp; FB</td>
<td>Make Action centre optional</td>
<td>Currently Recall platform has a tab called Action centre that certain user types have access to. Some of these users do not find Action centre helpful and do not want the Action Centre tab to be visible when they login</td>
<td>The solution is to make the Action Centre optional via the Settings page for these users by adding a check box &quot;Enable Access to My Action Centre&quot; Under Settings-&gt; User Settings.</td>
</tr>
<tr>
<td>REC-155</td>
<td>HC &amp; FB</td>
<td>Enable Disable Pending Actions email</td>
<td>Some users don’t find the Pending Action emails helpful and would like the option to turn them off in settings</td>
<td>Add a checkbox to Alert Email Settings for each individual user, that allows them to enable or disable the Pending Action Emails</td>
</tr>
<tr>
<td>REC-152</td>
<td>HC &amp; FB</td>
<td>Pagination on Dashboard</td>
<td>Currently on various Recall/RH dashboards there is no pagination available for tables which in turn makes the loading of the pages very slow especially when there are huge data available</td>
<td>Provide an option for the users to select how many records they want to view per page (See defaults below) Introduce pagination for tables as per the selection above for</td>
</tr>
</tbody>
</table>

* HC – Healthcare  FB – Food, Drink & Consumer Goods

© GS1 Australia 2023
## R1 – April/May 2024 (TBC)

<table>
<thead>
<tr>
<th>ID</th>
<th>Industry Portal</th>
<th>Item</th>
<th>Need/Problem</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>REC-106</td>
<td>HC</td>
<td>UDI Support – July 2024</td>
<td>Ensure Recall Health supports the UDI identifiers by the July 2024 industry implementation date</td>
<td>Ensure list of alternate identifiers supports all UDI codes</td>
</tr>
<tr>
<td>REC-147</td>
<td>HC &amp; FB</td>
<td>Status Definitions (Status Report)</td>
<td>Some users don’t know when to use what status in the progress report module and need some guidance.</td>
<td>Health sites have requested we add definitions to each of the Status Report values (i.e. In Progress, Completed, Not Impacted) so it is clear what status to use and when. The status definitions will appear in the report progress module, and show up once the status has been selected (but not added yet)</td>
</tr>
<tr>
<td>REC-94</td>
<td>HC &amp; FB</td>
<td>Add Issue Date column to Org Report</td>
<td>Organisation Report tab does not include an Issue Date column</td>
<td>Add Issue Date column to Organisation Report tab</td>
</tr>
<tr>
<td>REC-85</td>
<td>HC &amp; FB</td>
<td>Add unit of measure to Item reporting</td>
<td>Receiver Users find it difficult to know what unit of measure to provide when reporting stock counts.</td>
<td>Provide the ability to adjust unit of measure when reporting in the item table. The UOM should be a dropdown box that is available next to each item and can be adjusted individually per item. The default should be set to Base Unit. The UOM list should include: - Base Unit - Inner - Case</td>
</tr>
</tbody>
</table>

* HC – Healthcare  FB – Food, Drink & Consumer Goods
<table>
<thead>
<tr>
<th>ID</th>
<th>Industry Portal</th>
<th>Item</th>
<th>Need/Problem</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>REC-131</td>
<td>FB</td>
<td>Alternate Identifiers updates - Recall</td>
<td>Metcash have requested a new field be added so that Internal ID's can be added to recall notices under Alternate Identifiers</td>
<td>Under Items Section &gt; Identifiers &gt; Alternate Identifiers drop down, add: Item Code Internal Product ID</td>
</tr>
<tr>
<td>REC-151</td>
<td>HC &amp; FB</td>
<td>Improvements to Action centre</td>
<td>Feedback received from users that they are not clear about what is expected of them from “My Action Centre” and what are the next steps that they need to perform</td>
<td>Add an information blurb on top of the page describing what is My Action centre. Show a tooltip when user hovers over the Next Action column heading to explain that selecting an action does not complete the action but rather takes them to the appropriate section and gives them the opportunity to review before completing the action.</td>
</tr>
<tr>
<td>REC-148</td>
<td>HC &amp; FB</td>
<td>Flexible Reporting Reminders: Initiator Settings</td>
<td>It is important that recipients respond to a Recall notification within a very short span of time and take the necessary actions as listed out in the notification.</td>
<td>It is proposed that the Initiators have an option to send flexible reminders to recipients, based on either issue date/time, or received status date/time</td>
</tr>
<tr>
<td>REC-149</td>
<td>HC &amp; FB</td>
<td>Flexible Initiator Summary emails</td>
<td>Give Initiators the flexibility to adjust the timings of the Initiator Summary email by offering them a similar table to the View Reporting/Complete reporting table.</td>
<td>Give Initiators the flexibility to adjust the timings of the Initiator Summary email by offering them a similar table to the View Reporting/Complete reporting table:</td>
</tr>
<tr>
<td>ID</td>
<td>Industry Portal</td>
<td>Item</td>
<td>Need/Problem</td>
<td>Description</td>
</tr>
<tr>
<td>-------</td>
<td>-----------------</td>
<td>----------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>REC-85</td>
<td>HC &amp; FB</td>
<td>Add unit of measure to Item reporting</td>
<td>Currently, Recipient users are not clear on what unit of measure they are reporting against, when providing 'QTY' in the Item Reporting table in Report Progress</td>
<td>Add the text (Base Units) next to the Qty field in item reporting table.</td>
</tr>
<tr>
<td>REC-156</td>
<td>HC &amp; FB</td>
<td>Allow recipients to add &quot;In Progress&quot; status multiple times for the same notification</td>
<td>HSV request to have the ability to add the &quot;In Progress&quot; corrective action status multiple times as they may need the progress reported from multiple Internal entities. Currently the system stops entering the same corrective action status more than once.</td>
<td>Allow users to select In progress and Add to the status report multiple times</td>
</tr>
</tbody>
</table>

* HC – Healthcare  FB – Food, Drink & Consumer Goods