

GS1 Australia

Recall FD&CG Advisory Group

Wednesday 6th March 2024



Housekeeping







- With agreement of meeting attendees, the meeting will be recorded to support the capturing of minutes and to share with participants who were not able to attend the meeting
- Minutes will record all decisions made and actions assigned to work groups members or GS1 Australia, along with the target due date for reporting back to the group
- Meeting minutes will be circulated to members within 10 working days after the meeting and are saved to the Advisory Group Hub
- Copies of minutes may be made to non-members on request
- Questions and input can be made at any time by raising hand or by posting in chat



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Acknowledgement of Country



We acknowledge the Traditional Custodians of the various lands on which we meet and work today and any First Nations' people that may be participating in this meeting.

Specifically, we acknowledge the people of the Kulin and Eora nations, where GS1 offices are located, and pay our respects to elder's past, present and emerging.

We recognise and celebrate the diversity of First Nations' people, and their ongoing cultures and connections to the lands and waters across Australia.



Credit: Barry Rainman Boland. Rivers and Waterholes Bilyan Bagay



GS1 Australia Limited Competition Law Caution



GS1 Competition Law Caution



GS1 operates under the GS1 Competition Law Caution. Strict compliance with competition laws is and always has been the policy of GS1. The best way to avoid problems is to remember that the purpose of the group is to enhance the ability of all industry members to compete more efficiently.

This means:

- •There shall be no discussion of prices, allocation of customers, or products, boycotts, refusals to deal, or market share
- •If any participant believes the group is drifting toward impermissible discussion, the topic shall be tabled until the opinion of counsel can be obtained.



Agenda



1	Housekeeping & GS1 Competition Law Caution	Melanie Wishart, GS1	
2	Welcome Message, Agenda & Attendees	Chair	
3	Recall Advisory Group Framework and Attendance Approve of new Co-Chair terms	Chair Melanie Wishart	
4	Review of past meeting actions	Chair	
5	Current Position of Recall Service - Adoption & Usage	Nim Phoa, GS1	
6	Recall Development Roadmap	Chris Drougas, GS1	
7	Open Discussion – Challenges & opportunities	All	
8	General Business – Marketing and events, communications, new engagement	Melanie Wishart, GS1	
9	Confirmation of actions and next steps. Meeting Close	Chair	



Recall Advisory Group Framework





Advisory Group Framework



- The Advisory Group is a forum to:
 - Discuss issues and opportunities within Recall space and wider traceability efforts
 - Assist with prioritisation of development efforts
 - Provide a mechanism for engaging with organisational recall management networks to assist with deployment programmes
 - Advocate alignment of recall with systems & processes of all stakeholders
 - Identify and escalate issues of national importance related to recall management
- GS1 acts as secretariat and will operate as proxy co-chair as required
- Quorum Requirements for AG meetings:
 - Minimum attendees 10
 - Optimal mix 3 receivers, 5 suppliers, 2 associations



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New Co-Chairs



2023 -2024 Term

From the Recall Advisory Group Charter, Chairpersons are responsible for:-

- Overseeing the orderly performance of business based on the agenda
- Determining when an issue should be escalated to another body for resolution
- Dissemination of the GS1 Recall Advisory Group decisions, via the secretariat
- GS1 will operate as proxy co-chair where required



Co-chairs:

Leah Williamson (Coles), Carolyn Dennis (Peters) Current term expires Q2 2023



Approval of new co-chairs 2024



Chair #1
Recipient

Chair #2
Initiator/sponsor

Leah Williamson (Coles)

Carolyn Dennis (Peters)

Basis for nomination of co-chairs is that they represent both the sponsor and recipient community as well as balance geography by being from separate states

As there have been no other nominations, we would like this group formally approve the new 2024-2025 terms



Introductions, Attendance, Welcome to new attendees



Current AG invited stakeholders



AFGC

Clorox

Coles

Costa Group

Costco

Foodbank

Pental

Vilis's Bakery

Coopers Brewery



coles

FOOD

(pental)

FSANZ

Goodman Fielder

Greens Foods

GS1 Australia

Harris Farm

Bega

Metcash

Nestle

Patties Foods



HARRIS FARM

IFPA

Red Bull

NSW Food Authority

Simplot

Unilever

WD-40

Woolworths

Peters

Drakes





















Review of past meeting actions





Actions arising from previous meeting



ACTION	DUE DATE	BY WHO	STATUS
GS1 and Co-chairs to invite presenters for future meetings based	Ongoing	GS1/ Co-Chairs	Ongoing
GS1 to circulate the presentation from today with the meeting minutes	14/12	GS1	Complete
GS1 to circulate the resources and links from the meeting	14/12	GS1	Complete
GS1 to edit meeting recording and circulate the video presentation to the group (FreshChain and NSW Food Authority presentation)	14/1	GS1	WIP
Send link for new co-chairs nominations and/or votes	6/2	GS1	Resolved
Send 2024 invites to the group	14/12	GS1	Complete
Ask for new AG members. Send invitation to group to distribute	14/12	GS1	WIP



Recall Food, Liquor & Consumer Goods Adoption and Usage





Report Summary



- Subscriber Onboarding 97% live (11 outstanding)
- Live notifications 2 Recalls issued this FY, 46 Withdrawals / LY total was 42 therefore it has exceeded this
- Mock recalls are comparable to last year LY 242 Q1 TD is 174 on track
- 9 companies have issued notifications in Q1 TD. 2 Subscribed, 2 Supplier issued a Recall, both are Recall platform users.
- Pre-reads available here: GS1 Australia Recall GS1 Australia



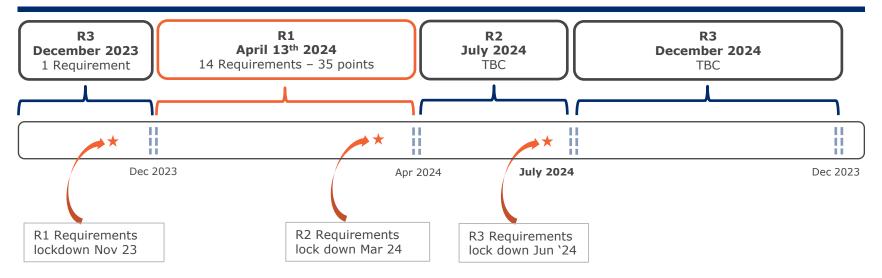
Recall Development Roadmap





Release timings - overview





- 2024 3 planned releases: April 12th, Mid July, and Mid November
- Next release in April 13th confirmed date requirements heavily driven by HSV and Metcash implementations



R1 - 13th April 2024

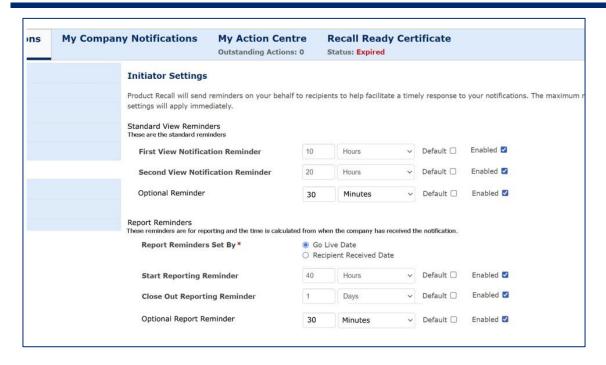


ID	Industry	Recall Enhancement Items	Dev Points
REC-127	HC & FB	Viewers, Notes	2
REC-154	HC & FB	Monthly Activity Report - enable top node in hierarchy	1
REC-150	HC & FB	Make Action centre optional	3
REC-155	HC & FB	Enable Disable Pending Actions email	1
REC-152	HC & FB	Pagination on Dashboard	2
REC-131	FB	Alternate Identifiers updates - Recall	2
REC-147	HC & FB	Status Definitions (Status Report)	1
REC-94	HC & FB	Add Issue Date column to Org Report	1
REC-148	HC & FB	Flexible Reporting Reminders: Initiator Settings	7
REC-149	HC & FB	Flexible Initiator Summary emails	4
REC-85	HC & FB	Add unit of measure to Item reporting	6
REC-156	HC & FB	Allow recipients to add "In Progress' status multiple times for the same notification	2
REC-151	нс	Improvements to Action Centre	2
REC-128	HC & FB	Add GS1 account number to Admin notification extract	1
		Total	35





Flexible reminder and summary email system



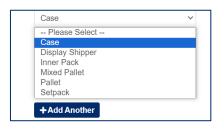
Flexible system

- Allow Subscription administrators to adjust timing of 'reminder to view' and 'start reporting' emails
- Reporting reminders can be based on either Go Live date or Received date
- Initiator Summary email will also be flexible





Recipient reporting packaging UOM





Updated Reporting table

- If an initiator adds a 'higher level' of packaging to their Item, then recipients will be able to choose to report back on this packaging UOM
- New column in reporting table next to QTY to allow recipient to choose which packaging level to report



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Open Discussion





Items for discussion



Issues, Challenges and Opportunities

The Global Language of Business

- Development Roadmap feedback
- Group updates





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General Business





Marketing & Comms



Latest NGTAG NewsLink

Released this week

NGTAG NewsLink

Get Involved with the NGTAG in 2024

Scan to join





National GS1 **Traceability Advisory Group**

Supporting Australian industry and government to enhance supply chain traceability and trade

NewsLink

March 2024

Welcome to the NGTAG NewsLink

The regular communication from the National GS1 Traceability Advisory Group (NGTAG).

Message from the Chair



The Global Language of Business

Ram Akella

Hello and welcome to 2024.

My message this month focuses on the group's ongoing efforts to promote traceability, sustainability and the integration of recycled content into our operations.

Continue reading



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Events

Fresh Produce Safety Centre Symposium





INTERNATIONAL

FRESH PRODUCE SAFETY

CONNECT · COLLABORATE · CULTIVATE

Join us at the Novotel Sydney Brighton Beach on **Tuesday 20 and Wednesday 21 August 2024** as we strive for a future of safe and sustainable fresh produce through science and collaboration.

CONNECTING all links in the fresh produce value chain – from growers to consumers

COLLABORATING across our produce community – for safe and healthy fresh produce

CULTIVATING adoption of science and evidence based best practice – from farm to plate

This world-class symposium will bring together the fresh produce safety community from Australia, New Zealand and beyond for two days of engaging and inspiring sessions presented by leading international and regional experts.

Global food safety practitioners, CEOs, food technologists, researchers, regulators, growers and supply chain specialists are invited to attend this inaugural event.

Don't miss your opportunity to sponsor and/or exhibit. See over for more details!

Special Keynote Speaker Frank Yiannas



Renowned food safety leader and executive, food system futurist, author and professor.

Frank is the former Deputy Commissioner for Food Policy and Response at the U.S. Food and Drug Administration (FDA), and spent 30 years in leadership roles with two industry giants: Walmart and the Walt Disney Company.

Throughout his career, Frank has been recognised for his role in strengthening food safety standards in new and innovative ways, as well and building effective food safety management systems based on modern, science-based and tech-enabled prevention principles.

Tuesday 20 & Wednesday 21 August 2024

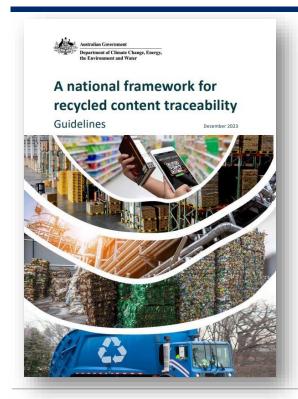
Novotel Brighton Beach (Sydney)

For More Information



National Framework for Recycled Content(1)





Department of Climate Change, Energy, the Environment and Water (DCCEEW)

National Framework for Recycled Content Traceability (dcceew.gov.au)

Why is the framework important?

- Supports circular economy transition
- Greater consideration of recycled content
- Increasing demand for information & assurance
- Increasing requirements to access market
- Supports harmonisation & interoperability



National Framework for Recycled Content

Voluntary

Technology agnostic

Outcomes oriented

Internationally aligned

Objective: To boost confidence in, and demand for, recycled content, by increasing the amount of information that is available about them

Scope

- All recovered & recycled materials and recycled content products produced or used in Australia
- Pre-consumer, post-consumer, and advanced recycled materials



Guiding principles

- Governments set harmonised expectations
- Industry ownership
- Transparency & visibility
- Data integrity, security & privacy
- Interoperability
- Harmonisation
- Precautionary principle
- Adaptability
- Collaboration & cooperation

Guidelines

- Interoperability based on GS1
- One-up-one-down traceability
- Traceability across the supply chain in 4 years
- Trace provenance
- Determine composition via chain of custody
- Trace quality
- Collect & share minimum info
- Independent verification
- Chain of custody schemes
- Maintain traceability records



583,787

labels with a QR Code powered by GS1 were affixed to bags destined for retail points of sale

50,000

labels with a QR Code powered by GS1
were affixed to cartons destined for wholesalers



Information Sharing, Awareness & Education

This successful project is a model for other businesses to adopt enhanced digital traceability within Australia and to meet export markets regulatory requirements.

Final Report and Videos available at

<u>Traceability in Citrus (citrusaustralia.com.au)</u>

GS1 Global launched a case study at the recent GS1 Industry & Standards event

Citrus fruit traceability (gs1.org)

Vic Ag funded project leads to full Traceability Implementation

The project has now progressed to a fully implemented traceability solution for MFC

"The agriculture sector in Australia is witnessing the first production implementation of GS1-based traceability, marking a milestone in maintaining the safety and quality of citrus fruits for consumers, both domestically and abroad."



Citrus barcodes to take traceability into the future

By Pippa Haupt | 3 October 2023















Recall Partners



AFGC



Victual



FSANZ



IFPA A-NZ



HACCP Australia



Liberty International



NRA



Underwriters



The Recall Institute



AIFST





Useful Resources



Visit the GS1 Recall webpage
Recall User Guides
Recent Upgrades
Recall Videos
List of subscribed users

Recall Webpage

Recall Toolkit

Recall Toolkit





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Confirmation of actions and next steps





Questions?





Meeting close

Next meetings: Wednesday 12th June 2024





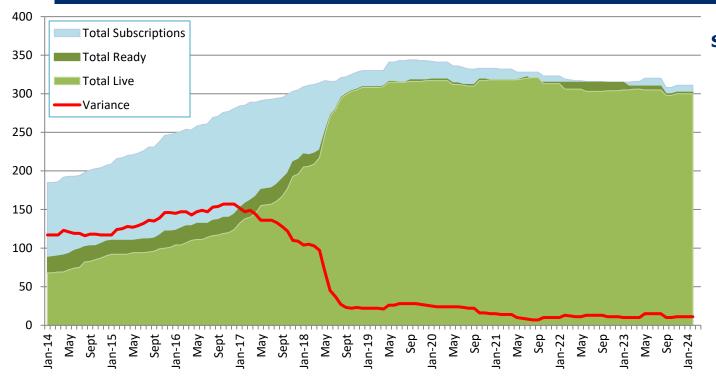
Appendix





Supplier Onboarding





Status:

Registered: 1: (0.3%) Ready: 2 (0.6%) Not Ready: 7 (3%) Live: 300 (97%)

Total: 311

On-boarding Target: 20

Outstanding: 11

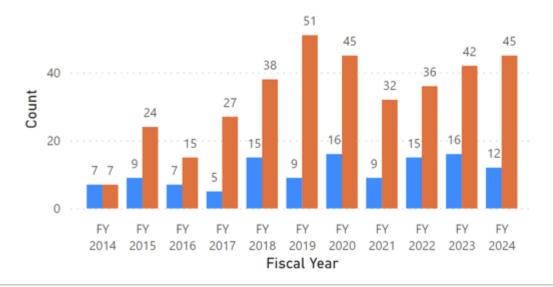


Live notification history



Live Recall (FB & GM) Notifications by FY

RecallWithdrawal/Non-recall action



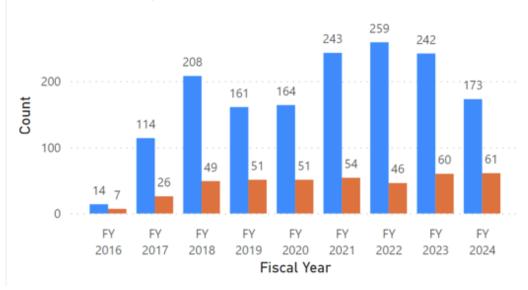


Mock notification history



Mock Recall (FB & GM) Notifications by FY

Recall
 Withdrawal/Non-recall action





FSANZ Recalls vs Recall Portal subscribers





⁹ companies have issued notifications in Q1 TD. 2 were Recall platform users.

^{* %} of Recall platform notices vs FSANZ Recalls in any QTR





ID	Industry Portal	Item	Need/Problem	Description
216	HC & FB	Platform Visual changes	As described in presentation	As described in presentation
201	НС	HSV Subscribed recipients - adding DC's	Some initiators are forgetting to target the new HSV Derrimut DC and SSC when they are required to.	If an Initiator adds any location from the HSV hierarchy, and they DON'T add any of the DC locations, they will be prompted to do so. They will be able to add the relevant DC directly from the prompt
217	НС	(HPV) HSV specific section - contracted product	HSV would like to know which products being recalled are on HSV contract or not	Before a supplier can issue a notice to a health site in the HSV hierarchy, the must indicate which of the items they have added to the notice, are on HSV contract or not.
209	HC & FB	Hierarchy Heartbeat report	Currently the admin of the top node in a hierarchy does not have visibility of all users that exist at each node/location	Create a heartbeat report that shows Location with GLN, any sub locations, as well as user details that exist at each of these would look similar to the current heartbeat report that the admin can extract, however it will be filtered on the hierarchy that is extracting the data. Should be available for the SA only - but we should make this available to all parent nodes in a hierarchy i.e. a lv 2 should be able to run the report on their own lv2 location and any lv 3 that sits beneath them, but NOT another lv 2, or anything above them.





ID	Industry Portal	Item	Need/Problem	Description
210	HC & FB	Initiator Summary Email	Initiators aren't made aware when recipients have responded to an issued notification. It would be helpful to see this information in an email at regular intervals	Create an email to initiator users, that give a summary of the status report for every notification issued after 48 hrs and 7 days. The status should display the following columns: Recipient Name Status Last Updated Recent Reminder Reminder Count The email can be optional and available for all initiator users in the email settings. We should enable it for all current users if possible. We would also like to see whether any files have been uploaded via the file uploader in status report - perhaps just an icon to indicate next to each recipient, that a file was uploaded
206	HC & FB	Identify individual non subscribers from same company	Currently if multiple users from the same company are added as non subscribers, the status report displays each row by company name - there is no way to identify the individual that was added without having to go into each company record (See image)	Could we somehow display the email address or name of the recipient, if there are multiple users from the same company added? Perhaps we consolidate all recipients onto one line and once selected, the initiator can see the individual names? For discussion
218	HC & FB	Status Report extract to excel	The new version of Status Report extract tio excel does not give the ability to tally the item qty's Items Found column. This is affecting Drakes Supermarkets, one of the larger recipient users of the platform.	Find a way to represent the data in a way where auto sum can be used,





ID	Industry Portal	Item	Need/Problem	Description
203	HC & FB	Restrict Symbols	Issue: when symbols are placed into fields, it creates issues for the receiving company and their view in the Recall platform For example: SOMATOM Definition Edge SOMATOM Definition AS	To not allow symbols to be entered into fields in recalls to avoid issues for the recipient
211	HC & FB	Corrections Email	The current email template doesn't give recipients and indication as to what changes were made in a correction	Update the Corrections email template to include the list of changes to a notification
212	HC & FB	Corrections landing page	It would be helpful for users to understand what a correction is before going ahead	create a page that gives users information on what a correction is, what they can update, and who is notified - similar to when users click 'Update'
213	HC & FB	Corrections - UI updates	When a correction is published, Users are not aware of the changes when looking at the UI	Once a correction is published and a receiver views the notification, they should see an exclamation next to each field that advises them the filed was updated (like they do when viewing an 'updated' notification)
215	HC & FB	Corrections - hide original	When a correction is being created and the user navigates back to the dashboard, both the correction and the original can be viewed on the dashboard which miht cause confusion for the user	Only show the copy of the notification that is being worked on, i.e. the draft correction should be the only notice that is visible to the user. If they want to update, they should have the option to update from the draft correction. Or they should have the ability to delete the correction and revert to the original notice.





ID	Industry Portal	Item	Need/Problem	Description
169	HC & FB	Action Centre Emails	I would like to be notified by email when I have a list of outstanding actions in the action centre to complete	Introduce a weekly Email to SA users with a list of action required from the action centre. Could be generated every Friday morning.
207	нс	Regulator Report dates (HC)	In the regulatory reports area, display the date of when each report is due, beneath its title - based on the issue date of the notifications	Display the table immediately upon entering the Regulatory Reports area (without the need to user to create a draft) We could display the name of all 4 reports as clickable links so the user can access them, also create the Due Date Column, and have the dates prefilled so the user can see when the reports are due, upfront. Progressive report, Due Date would say Optional. We could even remove the buttons from the top as they wont be required. We would still rename the Date Report Submitted column to Date Submitted (as above option 1)
219	HC & FB	Guest Portal Updates	Guest portal is not as user friendly as initially thought	Various updates to the Guest portal to ensure non subscribed users who don't access the platform, are easily guided through the process of completing their notification, without the need to contact support.



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R3 – December 2nd 2023



ID	Industry Portal	Item	Need/Problem	Description
REC-54	HC & FB	Report Progress - Item table export/import	Health Site users have expressed that if a recall contains more than 5 products/batch number, it is difficult to search and filter items received in recall notices due to the list becoming large and not user friendly.	In Report Progress, give the ability for Receivers to export the item table into an excel file that the user can add numerical qty's, and comments, then re-import back into the system into the item table.





ID	Industry Portal	Item	Need/Problem	Description
REC-127	HC & FB	Viewers, Notes	HSV have requested Viewer role users have the ability to create and respond to Notes. Sometimes viewers have questions, or may provide information on a recall that is not a numerical qty for item reporting.	Allow Viewers to view, receive and respond to notes.
REC-154	HC & FB	Monthly Activity Report - enable top node in hierarchy	Currently Monthly Activity reports are available/distributed to > LV 1 nodes in a hierarchy whilst the LV 0 does not receive these reports	Enable HSV top node to receive Monthly Activity reports
REC-150	HC & FB	Make Action centre optional	Currently Recall platform has a tab called Action centre that certain user types have access to. Some of these users do not find Action centre helpful and do not want the Action Centre tab to be visible when they login	The solution is to make the Action Centre optional via the Settings page for these users by adding a check box "Enable Access to My Action Centre" Under Settings-> User Settings.
REC-155	HC & FB	Enable Disable Pending Actions email	Some users don't find the Pending Action emails helpful and would like the option to turn them off in settings	Add a checkbox to Alert Email Settings for each individual user, that allows them to enable or disable the Pending Action Emails
REC-152	HC & FB	Pagination on Dashboard	Currently on various Recall/RH dashboards there is no pagination available for tables which in turn makes the loading of the pages very slow especially when there are huge data available	Provide an option for the users to select how many records they want to view per page (See defaults below) Introduce pagination for tables as per the selection above for





ID	Industry Portal	Item	Need/Problem	Description
REC-106	нс	UDI Support – July 2024	Ensure Recall Health supports the UDI identifiers by the July 2024 industry implementation date	Ensure list of alternate identifiers supports all UDI codes
REC-147	HC & FB	Status Definitions (Status Report)	Some users don't know when to use what status in the progress report module and need some guidance.	Health sites have requested we add definitions to each of the Status Report values (i.e. In Progress, Completed, Not Impacted) so it is clear what status to use and when. The status definitions will appear in the report progress module, and show up once the status has been selected (but not added yet)
REC-94	HC & FB	Add Issue Date column to Org Report	Organisation Report tab does not include an Issue Date column	Add Issue Date column to Organisation Report tab
REC-85	HC & FB	Add unit of measure to Item reporting	Receiver Users find it difficult to know what unit of measure to provide when reporting stock counts.	Provide the ability to adjust unit of measure when reporting in the item table. The UOM should be a dropdown box that is available next to each item and can be adjusted individually per item. The default should be set to Base Unit UOM list should include: - Base Unit - Inner - Case





ID	Industry Portal	Item	Need/Problem	Description
REC-131	FB	Alternate Identifiers updates - Recall	Metcash have requested a new field be added so that Internal ID's can be added to recall notices under Alternate Identifiers	Under Items Section > Identifiers > Alternate Identifiers drop down, add: Item Code Internal Product ID
REC-151	HC & FB	Improvements to Action centre	Feedback received from users that they are not clear about what is expected of them from "My Action Centre" and what are the next steps that they need to perform	Add an information blurb on top of the page describing what is My Action centre. Show a tooltip when user hovers over the Next Action column heading to explain that selecting an action does not complete the action but rather takes them to the appropriate section and gives them to opportunity to review before completing the action.
REC-148	HC & FB	Flexible Reporting Reminders: Initiator Settings	It is important that recipients respond to a Recall notification within a very short span of time and take the necessary actions as listed out in the notification.	It is proposed that the Initiators have an option to send flexible reminders to recipients, based on either issue date/time, or received status date/time
REC-149	HC & FB	Flexible Initiator Summary emails	Give Initiators the flexibility to adjust the timings of the Initiator Summary email by offering them a similar table to the View Reporting/Complete reporting table:	Give Initiators the flexibility to adjust the timings of the Initiator Summary email by offering them a similar table to the View Reporting/Complete reporting table:





ID	Industry Portal	Item	Need/Problem	Description
REC-85	HC & FB	Add unit of measure to Item reporting	Currently, Recipient users are not clear on what unit of measure they are reporting against, when providing 'QTY' in the Item Reporting table in Report Progress	Add the text (Base Units) next to the Qty field in item reporting table.
REC-156	HC & FB	Allow recipients to add "In Progress' status multiple times for the same notification	HSV request to have the ability to add the "In Progress" corrective action status multiple times as they may need the progress reported from multiple Internal entities. Currently the system stops entering the same corrective action status more than once.	Allow users to select In progress and Add to the status report multiple times

