



The Global Language of Business

# GS1 Australia

**Recall FD&CG Advisory Group**

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**Wednesday August 31, 2022**



# Housekeeping

REC ●



- With agreement of meeting attendees, the meeting will be recorded to support the capturing of minutes and to share with participants who were not able to attend the meeting
- Minutes will be record all decisions made and actions assigned to work groups members or GS1 Australia, along with the target due date for reporting back to the group
- Meeting minutes will be circulated to members within 10 working days after the meeting and are saved to the Advisory Group Hub
- Copies of minutes may be made to non-members on request
- Questions and input can be made at any time by raising hand or by posting in chat

# Agenda



1	Welcome Message and Agenda	Melanie Wishart, GS1
2	GS1 Australia Limited Competition Law Caution	Melanie Wishart, GS1
3	Recall Advisory Group Framework and Attendance	Leah Williamson, Coles
4	Review of past meeting actions	Chris Drougas, GS1
5	Current Position of Recall Service - Adoption & Usage	Chris Drougas, GS1
6	Recall Development Roadmap	Chris Drougas, GS1
7	Single Source and the use of Images in Recall	Mark Blitenthall, GS1
8	In Meeting Poll and Open Discussion - Challenges & opportunities - <b>Regulatory Update</b>	All Michael Smith, FSANZ
9	Guest Speaker - HACCP certification process of Recall	Rachel Meryment, HACCP
10	General Business – Marketing, events, communications, new engagement	Andrew Brown, GS1
11	Confirmation of actions and next steps. Meeting Close	Leah Williamson, Coles

# *GS1 Australia Limited Competition Law Caution*



# GS1 Competition Law Caution



GS1 operates under the GS1 Competition Law Caution. Strict compliance with competition laws is and always has been the policy of GS1. The best way to avoid problems is to remember that the purpose of the group is to enhance the ability of all industry members to compete more efficiently.

This means:

- There shall be no discussion of prices, allocation of customers, or products, boycotts, refusals to deal, or market share
- If any participant believes the group is drifting toward impermissible discussion, the topic shall be tabled until the opinion of counsel can be obtained.

# *Recall Advisory Group Framework*



# Advisory Group Framework



- The Advisory Group is a forum to:
  - Discuss issues and opportunities within Recall space and wider traceability efforts
  - Assist with prioritisation of development efforts
  - Provide a mechanism for engaging with organisational recall management networks to assist with deployment programmes
  - Advocate alignment of recall with systems & processes of all stakeholders
  - Identify and escalate issues of national importance related to recall management
- GS1 acts as secretariat and will operate as proxy co-chair as required
- Quorum Requirements for AG meetings:
  - Minimum attendees – 10
  - Optimal mix - 3 receivers, 5 suppliers, 2 associations

# *Introductions, Attendance, Welcome to new attendees*





# Current AG invited stakeholders

ACCC receive documentation arising from the meetings



AFGC



FSANZ



NSW Food Authority



Arnott's



Goodman Fielder



PMA A-NZ



BE Campbells



Greens Foods



Red Bull



Bidfood



GS1 Australia



Simplot



Clorox



Harris Farm



Sunny Queen



Coles



HPV



Suntory



Costa Group



Bega



Super Retail Group



Costco



Metcash



Unilever



Foodbank



Mondelez



WD-40



Pental



Nestle



Woolworths



Vilis's Bakery



Patties Foods



Peters



Drakes



# *Review of past meeting actions*



# Actions arising from previous meeting



ACTION	DUE DATE	BY WHO	STATUS
GS1 and Co-chairs to invite presenters for future meetings based on feedback and suggestions from the group	Ongoing	GS1/ Co-Chairs	Ongoing
GS1 to follow up with the dairy regulators and ensure they are aware of the Recall portal and the importance of the mock recall process.	31/8	GS1	WIP
Survey to be circulated to the group	1/8	GS1	Resolved
Provide an overview of the Global Recall portals used in other countries in regards to the functionalities, the processes and the number of users. GS1 to provide these to the group.	31/8	GS1	
Request Michael at FSANZ to clarify use of newspaper or social media notifications at time of recall. Melanie will circulate to the group.	17/8	MW	Resolved

# *Recall Food, Liquor & Consumer Goods Adoption and Usage*



# Report Summary

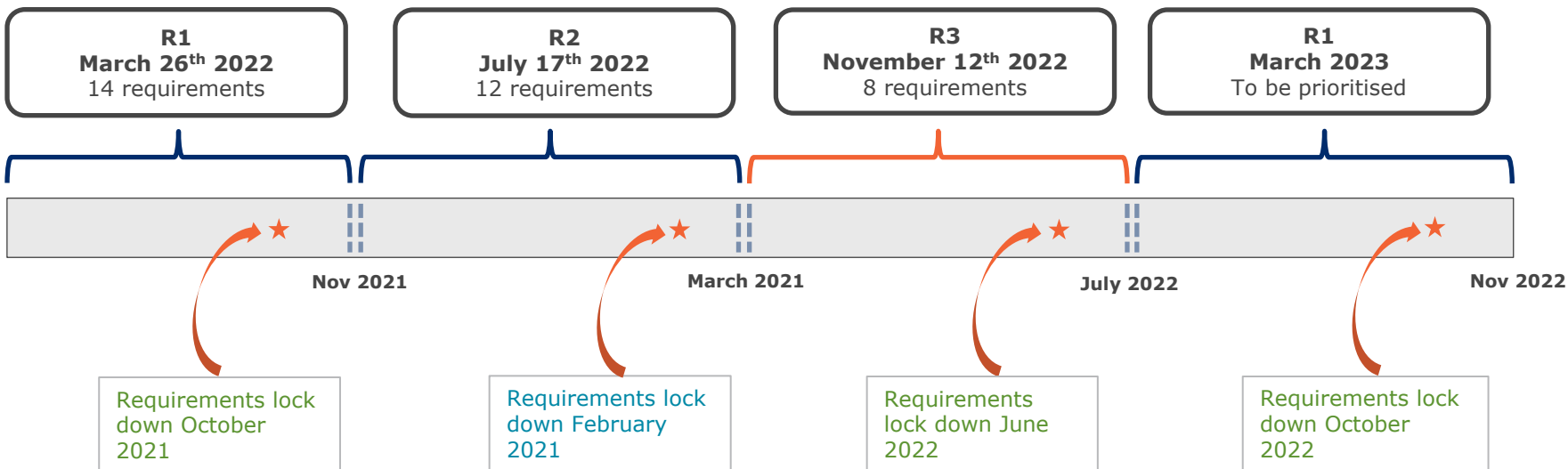


- Subscriber Onboarding 96% live (13 outstanding)
- Mock notifications excellent, shows companies are keeping on top of training and annual ready/live process
- 8 Recalls listed on FSANZ site Qtr. 3 2022. None from Recall subscribers
- Pre-reads available here: [GS1 Australia Recall - GS1 Australia](#)

# *Recall Development Roadmap*



# Recall Roadmap - overview



- R3 Requirements locked in and in development
- Prioritisation survey to be sent in September
  - Please submit any ideas or bugs to [recallsupport@gs1au.org](mailto:recallsupport@gs1au.org)

# R3: November 12<sup>th</sup> 2022



ID	Industry	Recall Enhancement Items	Dev Points
	HC	Add Classification to non-recall notices / rename field to 'Classification'	0.5
	HC	Add new product type in HC / mouseover on ARTG ID field	0.5
	HC	Update PDF extract of notifications + post recall health report	3
	HC & FB	Reporting on received notifications UI and summary extract	5
	<b>HC &amp; FB</b>	<b>Ability to switch company</b>	<b>2</b>
	HC & FB	New report extract for GS1AU (Basic & Advanced)	10
	HC & FB	Image uploaded in Notification Details - move to top of summary	1
	HC & FB	Visual representation of hierarchies in platform for GS1AU(Basic)	6
	HC & FB	Add date issued column to Admin notification search	1
	<b>HC &amp; FB</b>	<b>Progress Bar on notification</b>	<b>2</b>
	HC & FB	Status Report / KPI report visible to admin	3
		<b>Total</b>	<b>34</b>

- 11 Requirements
- Details of each available in appendix



# Recall Ready tab



GS1 Australia | Product Recall

Jane Brown  
GS1 F&B Company  
Approver, Initiator, NodeParent, Receiver

Received Notifications | My Company Notifications (Batch Report: 1) | My Action Centre (Outstanding Actions: 8) | **Recall Ready Status (Status: Expired)**

Received Notifications

Search Date From:   
Search Date To:   
Search:   
Search Clear

Show Latest Version   
Show Archived Notifications   
Location: GS1 F&B Company

Notification Title	Reference ID	Product Type	Classification	Initiating Company	Date Issued	Report Status
<input type="text"/>	<input type="text"/>	All	All	<input type="text"/>	<input type="text"/>	All
+ Recall (Trade Level) Food and Beverage Regulatory Test 2	004258-V00	Food and Beverage	Recall (Trade Level)	GS1 Demo Company - Main Office	11/11/2021	Received
+ Recall (Trade Level) Food and Beverage R2 2021 test1	004255-V00	Food and Beverage	Recall (Trade Level)	GS1 Demo Company - Main Office	08/11/2021	Received

## Recall Ready tab

- New tab on dashboard for Subscription Admin
- Easily Identify Current or Expired status

# Recall Ready tab



Received Notifications   My Company Notifications   My Action Centre   **Recall Ready Status**

Batch Report: 1   Outstanding Actions: 8   Status: **Expired**

Please issue a new Mock Recall to renew your Recall Ready status. [Create Mock Recall](#)

### Recall Ready Certificate

Original Certified Date 21st November 2017

Date Last Completed 26th May 2022

Expiry Date 29th May 2022

Status **Expired**

© GS1 Australia 2022   Help | Privacy Policy | Schedule Of Fees | Terms Of Use | About Us - Recall | About U

## Recall Ready tab

- Click on tab to view detailed information
- If expired, message includes link to Mock portal
- Date last completed and expiry date shown
- If current, user able to download certificate

# Support Widget



## Support Widget

- Widget at bottom of page allows users to submit feedback, bugs, development requests

**Received Notifications**

Show Latest Version

Show Archived Notifications

Location: Global Company HQ

Notification Title	Reference ID
Search	Search
+ Product Defect Correction Class I Biological update of contact testing R C-2016-RN-12345-6	008473-V00
+ Recall Class III Medicine - Over the Counter BONDI - GLOBAL RC-2016-RN-12345-6	007846-V00

**Submit Feedback**

You are currently

**Submit Feedback, Queries, Bugs and Development Requests**

\* Title  
Title is a summarised description

\* Feedback Type  
Report Bug

When reporting a bug please provide the following information:

1. Address URL
2. Time of occurrence
3. Service
4. Reference Id
5. Description of problem

\* Description  
Hello Support,  
I would like to information you of the following...  
Why do we use it?

**Submit** **Cancel**

# Image files via API



**Add Item by GTIN** \* Required Fields

**Add Item by GTIN**


Enter a GTIN to query against the NPC database. You must be the owner of the GTIN.  
Any/all associated product data sets in the NPC database will be displayed.  
Please choose the data set which most meets your information requirements. By clicking on the appropriate 'Confirm' button this information will be automatically uploaded into the Items form.

\* GTIN

Expand All | Collapse All

**Set 1 GTIN: 09300710003102 Bosisto's**

<b>GTIN</b>	09300710003102
<b>Product Name</b>	Bosisto's Eucalyptus Spray 200g
<b>ARTG ID</b>	349597
<b>Supplier Product Code (Alt Id Type)</b>	310
<b>Brand</b>	Bosisto's
<b>Functional Name</b>	Eucalyptus Spray
<b>Product Size</b>	200
<b>Unit of Measure</b>	Grams
<b>Is GST Applicable</b>	Yes
<b>Company Name</b>	Felton Grimwade & Bosisto's Pty Ltd
<b>Packaging Material and Type</b>	Metal Aluminum
<b>Country of Origin</b>	Australia
<b>Last Updated</b>	2022/02/08 2:04:12 PM



## API upgraded

- API between Recall and National Product Catalogue (NPC) has been upgraded
- Images uploaded via Smart Media service will now be included when user searches for their product using GTIN
- One hero image will be displayed per product (if available)
- Image will (in most cases) 2D front facing, High Resolution
- Can be edited/removed if another image required

# GS1 Single Source

*The use of images in the Recall portal*



# NPC Interface





















GS1 Australia | NPC Xpress® Products GTIN Search Support Mark Blitenthal

## Products

All Retailers  more filters

[Add or Update Images](#)

Found 5 results

	Your Code	GTINs	Description	Retailer	Item	\$ Price	
 	G877455	06039197093162 (Base) 16039197093169 (Inner) 26039197093166 (Case)	GS1 Diet Cola No Added Sugar 300mL	 Coles  Woolworths AU	 Pending submission  Pending submission	 Uploaded  Uploaded	<input type="button" value="Action"/>
 	2775823	36547207812906 (Base) 78076389369534 (Inner) 66248229361250 (Case)	GS1 Signature Cookies Chocolate Chip Caramel 500g	<input type="button" value="Not Submitted"/>			<input type="button" value="Action"/>
 	G-10042]	04769080742892 (Base) 14769080742899 (Inner) 24769080742896 (Case)	GS1 Fresh-lite Lemonade No Added Sugar 300mL	 Coles	 Waiting for Response	 Uploaded	<input type="button" value="Action"/>
 	CV001	08464230356436 (Base) 18464230356433 (Inner) 28464230356430 (Case)	GS1 Biscuits Vanilla Creme 500g	<input type="button" value="Not Submitted"/>			<input type="button" value="Action"/>
		09314000000009 (Base)		<input type="button" value="Not Submitted"/>			<input type="button" value="Action"/>

# NPC Interface



## Item Editor

- Reduced data model like eCommerce

The screenshot displays the 'Product Details' page in the NPC Xpress system. The interface includes a navigation menu on the left with options like 'Packaging Markings', 'Consumer Information', 'Ingredients & Diet', 'Nutrition', 'Therapeutic Goods', and 'Communications'. The main content area is titled 'Product Details | GS1 BaseAndCaseAreConsumer' and shows the following information:

- Your Code:** ConBaseCaseX | **GTIN:** 41948931922374
- Core Information:**
  - Your Product Code:** ConBaseCaseX
  - Base Unit GTIN:** 41948931922374 (Base)
  - Trade Item Description:** GS1 BaseAndCaseAreConsumer
  - Net Content:** 1 Each
- Category (GPC):** 10000746 Cleaners Other
- Community Visibility Date:** ds/mm/yyyy (with a warning: 'Required unless this is a private label product.')
- Start Availability Date:** All Retailers 06 Jul 2021
- Declarations:** Genetically Modified Content
- Marketing:** Add Retailer -
- Marketing Message:** All Retailers (Marketing message to promote your product to the customer. Also known as Rich Description or Romance Copy, this text is often shown on retailer's online shopping websites)

Buttons for 'Return to Products Page' and 'Next' are visible at the bottom of the form.

# Workflow



The screenshot displays the NPC Xpress Admin interface. The top navigation bar includes the GS1 Australia logo, the text "NPC Xpress", and user information "Admin", "GTIN Search", "Support", and "Mike Lee". A left-hand sidebar lists "Product Details" (checked), "Packaging Markings" (checked), and "Consumer Information". The main content area features a breadcrumb trail: "eCommerce" (selected), "Images", and "Submit". Below this, the "Product Details" section is visible, showing "GS1 Test Item 300mL" and "Your Code: ML-1114451 GTIN: 87388369054964". A green callout box highlights the breadcrumb trail, and another green callout box points to the "Submit" link with the text "Submit now in own section".



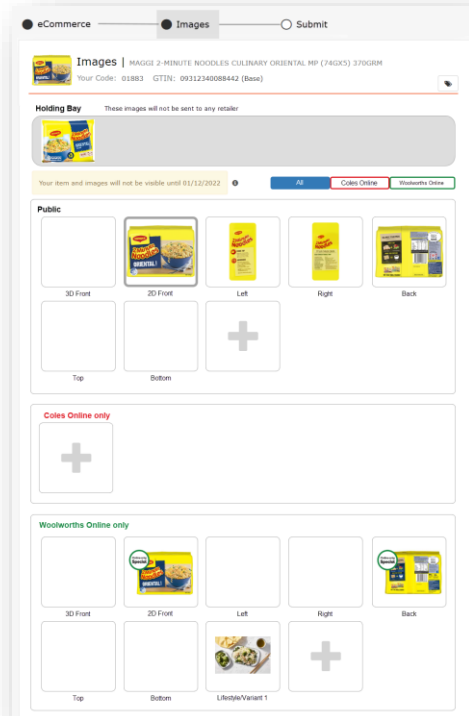


Holding Bay

View options

Public images

Retailer-Specific images



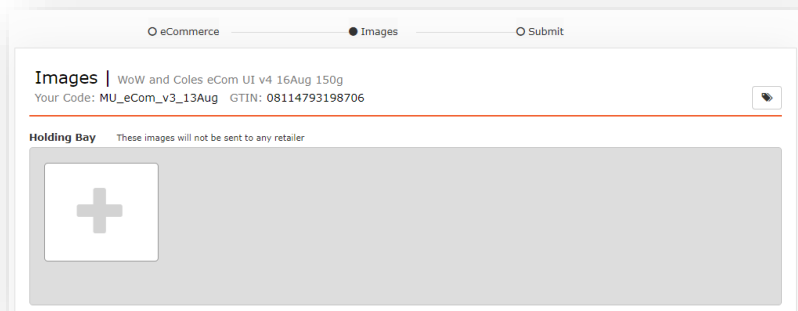
## Images page

- Holding Bay
- View options
- Groups of Image Wells
  - Public
  - Retailer-Specific



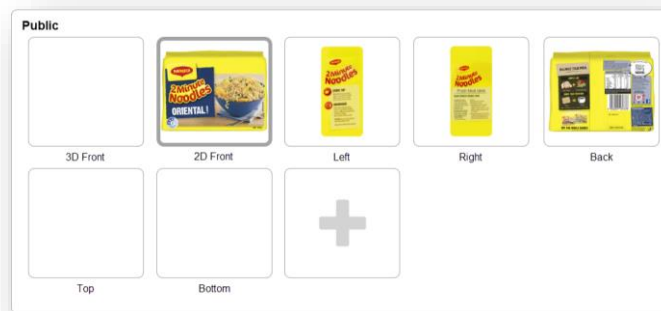
## Holding Bay

- Saved but not sent to any retailer
- Equivalent to SM Private images



## Public images

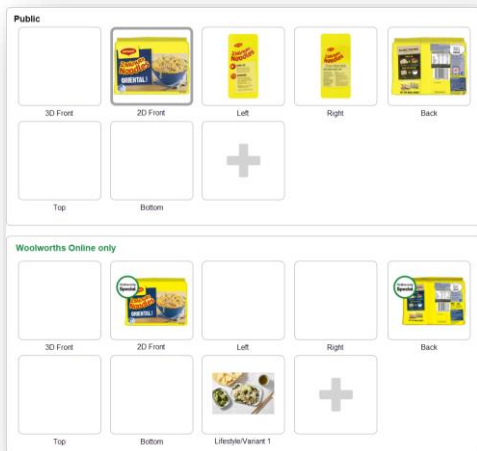
- Sent to all retailers unless a retailer-specific image exists
- Visible in SM Public Catalogue





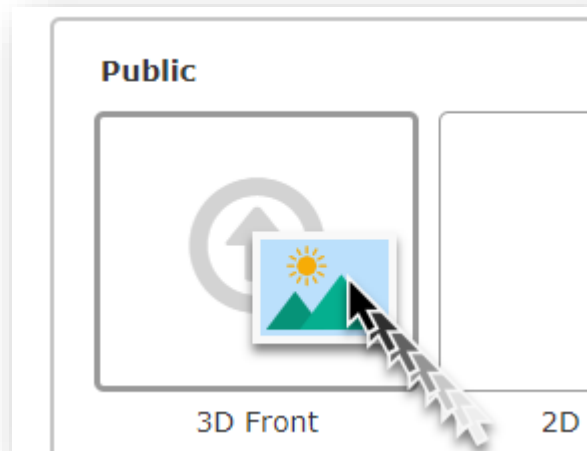
## Retailer-Specific

- Override the Public images
- Equivalent to SM Restricted



## Drag & Drop

- Drop an image onto any well or the Holding Bay





## Image Validation

- Each image is validated when it's dropped onto a well
- Validation results appear as icons on the image wells
- Submission can be blocked if image(s) fail validation for a particular retailers

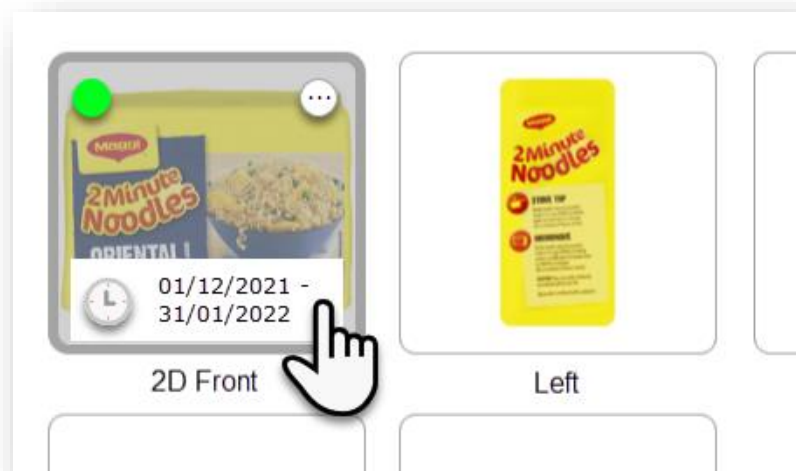
## Automatic Naming

- Files are automatically named based on the well they are in
- The filename can be overridden by users and/or admins
- The URL sent in the CIN XML ends with the GS1 or Override filename



## Image Wells

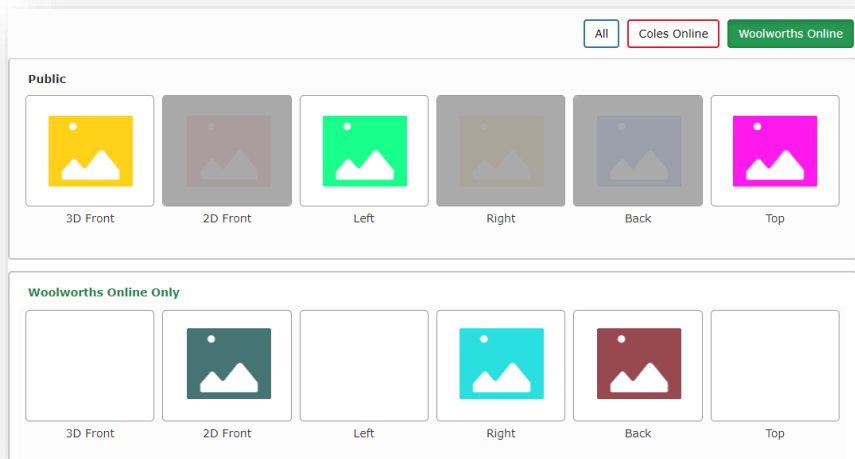
- Icons show validation status, dates etc
- Hovering over an image shows additional actions
  - Move
  - Delete
  - Download
  - etc.





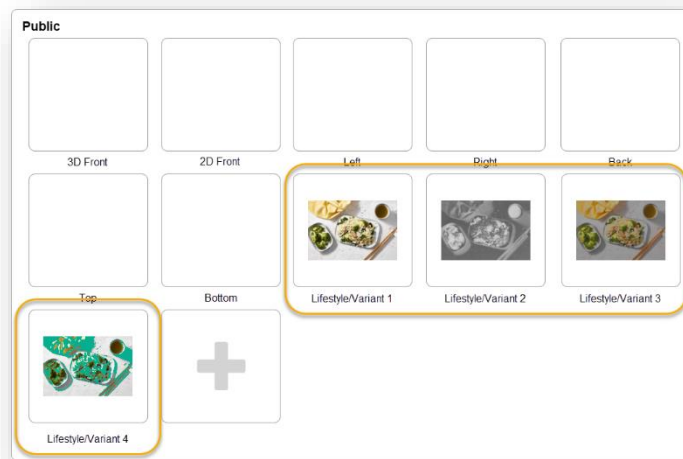
## View options

- See what the Retailer will see



## + Button

- Add Lifestyle/Variant image wells



# Poll

Recall Advisory Group Meeting Effectiveness



# Reminder: AG Framework



## The Advisory Group is a forum to:

- Discuss issues and opportunities within Recall space and wider traceability efforts
- Assist with prioritisation of development efforts
- Provide a mechanism for engaging with organisational recall management networks to assist with deployment programmes
- Advocate alignment of recall with systems & processes of all stakeholders
- Identify and escalate issues of national importance related to recall management





# *Open Discussion*



# Items for discussion



## Issues, Challenges and Opportunities

- Development Roadmap feedback
- Stakeholder uptake
- Regulatory Update – Michael Smith, FSANZ



This Photo by Unknown Author is licensed under [CC BY-ND](#)

# HACCP Intl

Rachel Meryment – Certification Manager



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# An introduction to HACCP International Certification

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FOR GS1

AUGUST 2022

# Today

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- ❑ Who are HACCP International
- ❑ What we do
- ❑ Re-certification process
- ❑ How certification helps GS1
- ❑ Questions



# Who are HACCP International?

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- ❑ Accredited Product Certification company
- ❑ Offices in :
  - ❑ Europe
  - ❑ Asia Pacific
  - ❑ North America
  - ❑ Australia
- ❑ Certifiers of the food safe properties of (non food) materials, equipment and services
- ❑ Food technology experts



# What we do

- ❑ Certify non-food products and services
- ❑ Evaluation
- ❑ Assurance for food companies
- ❑ Best practice
- ❑ Marketing support
- ❑ Technical Support



# Certified Products

- 90 categories
- Contribution to food safety
- Evaluated to HACCP International requirements





# 10 Key Parameters

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- 1** *Materials and specifications*
- 2** *Toxicity*
- 3** *Contamination risks*
- 4** *Ease of cleaning*
- 5** *Operating instructions*
- 6** *Consequences of error*
- 7** *Batch and process controls*
- 8** *Claims*
- 9** *Packaging and labelling*
- 10** *Contribution to food safety*

# The Evaluation

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To be suitable for certification by HACCP Australia a recall product must be able to:

1. deliver promised outcomes to users ('fit for purpose')
2. generate outcomes that meet the requirements of the relevant parts of a food safety management system, including fail-safe features, data integrity and data security
3. help a food business to meet regulatory requirements related to recall, where this promised, or implied by the supplier as part of the 'product offering'.

# The Evaluation

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Critical components for regulatory requirements (as identified by the HACCP Australia Technical Panel):

- Information about regulatory requirements that is provided to subscribers must be accurate and up to date
- Automatic notification of regulatory authorities must occur correctly when the user designates a recall as 'regulatory' and if any information is provided to users about how to reach this decision it must be accurate and suitable.
- Contact details for relevant authorities provided within the system must be accurate and up to date
- Communications-related requirements of Food Standards Australia New Zealand's FOOD INDUSTRY RECALL PROTOCOL 7th Edition May 2014 must be met
- Ability to manage communications for cross-border recalls (imports and exports) must be included
- Training services and other support services must be sufficiently expert to provide accurate advice in a regulatory recalls scenario

# Certification

- ❑ First certified 2016
- ❑ 24 months
- ❑ Expiry 18 May 2024
- ❑ Re- evaluation/ Inspection



# How does this help GS1

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- ❑ Assurance the recall procedure meets food industry requirements
- ❑ Marketing benefits
  - Use of logo
  - Articles in newsletter
  - Linked In support





**650+**  
Companies subscribed



**1,500+**  
Users



**200+**  
Product notifications each year

## Recall

Designed for the food, beverage and general merchandise industries, GS1 Australia Recall minimises the impact and cost of product recalls and withdrawals throughout the supply chain.

Endorsed by major Australian retailers and associations. The use of Recall significantly streamlines and improves processes and communications in the event of a product recall or withdrawal, enabling fast and effective removal of products from across the supply chain.

[Register for Recall](#)

[Log in](#)

Takes 3-5 minutes

[Fees](#) | [Terms & conditions](#)



Recall Bootcamp series

[Access entire Bootcamp series](#)

Chat

# HACCP International Newsletter



## GS1 is celebrating 50 years since the creation of the GTIN

Fifty years ago, leaders from the biggest names in commerce came together and transformed the global economy forever by developing the Global Trade Item Number (known as the 'GTIN').

[Read More](#)

<https://haccp.com.au/wp-content/uploads/2021/09/HACCP-Australia-Newsletter-August-2021-WEB.html>

Article

# HACCP International website

News page

<https://haccp.com.au/gs1-celebrates-50-years-of-digitalisation-in-commerce-and-calls-for-collaboration-towards-next-generation-barcodes/>

**HACCP AUSTRALIA**  
eliminate the hazard - reduce the risk

Home About Us What We Do Certified Products Downloadable Files News Services Contact Us

**GS1 celebrates 50 years of digitalisation in commerce and calls for collaboration towards next generation barcodes**

**GS1 Australia**

The GS1 - the number behind the barcode - has developed 50 years ago and revolutionised the global economy. Fifty years ago, on 11 March 1971, leaders from the major retailers in Australia met together and revolutionised the global economy. By developing the Global Standard One-Dimensional Barcode (GS1-1D), they created a code language that every single product used in the world of the barcode has the most important supply chain standard in history. Today, the barcode is created over six billion times every day and remains one of the most trusted symbols in the world.

This is one of the great symbols of the history of the modern economy. Half a century ago, fierce competition came together - just like the differences and unique global concerns for the better world development of GS1-1D which is now not sharing the same or the barcode for the world. As we continue to evolve, we need to collaborate more again to ensure the world of the 21st century is ready to embrace the rapidly changing and transforming world, including data-rich next-generation barcodes. said Remy Virelizier, Executive Vice President & Chief Global Supply Chain Officer of GS1, Chairman and Chief of GS1 Management Board.

The 1971 historic meeting took place in New York City and included leaders from the biggest names in groceries, retail and consumer goods at the time including Sears, General Mills, Enger and Retailer. The executives agreed to create a system to uniquely identify every single product, ending a era that had been broken by GS1-1D. GS1's goal through its history is to ensure that GS1-1D remains a positive impact every business in the world - there was no intention to create a barrier to entry or a closed system. GS1's vision of a world of collaboration and innovation that enables everything from supply chain to consumer experience. And they agreed in the meeting to continue to improve together to create a system that would benefit businesses and consumers alike. GS1 remains the 18th largest and leading membership organisation in the world that makes the world more accessible.

These the historic meetings of the founders of GS1 as the first time as Market Segmentation, the world's first ever commercially existing and changing. It was because to have been a part of something, to be part of the world's most successful company going forward and giving to the members of GS1. GS1 is for a new generation of industry leaders to create an open world of standards that will have the power to transform business for the next fifty years' said Tom Brady an employee who developed and created the barcode system used in GS1. GS1 is not a company, it is a community.

Major Initiatives Executive Director and Chief Executive Officer of GS1 Australia said, 'I strongly believe that the digitalisation of the GS1 is one of the most significant milestones in the history of our organisation.

These the GS1-1D barcodes as 2D barcodes the need to ensure more data points and pricing information to become more urgent and increasingly important. In order to do this, we need to work together to establish a set of standards. The industry has the talent, the will, and the budget.

GS1 remains committed to the business standard to help create the most complete of modern global barcodes that include, identify, and uniquely identify all kinds of supply chain processes in almost every aspect of the world. However, as companies demand more and better product information, it is GS1's job to ensure that the world is ready.

Developments towards next generation barcodes (such as QR codes) which can hold vastly more information should be used to ensure consumers with a range of information on (e.g. global) consumer for a new century. There are the example on GS1 members if a product contains allergens, it is important and information on the correct handling. GS1's mission is to ensure that the world is ready to embrace the products that they buy.

The GS1-1D is the most important, most widely used and most trusted barcodes in the world. GS1-1D is the world's most important, most widely used and most trusted barcodes in the world. GS1-1D is the world's most important, most widely used and most trusted barcodes in the world.

The full press release from GS1 Australia

For more information visit the GS1 Australia website.



# HACCP International Website



**HACCP INTERNATIONAL**  
eliminate the hazard - reduce the risk

Home About Us What We Do Certified Products Downloads/Links Videos Newsroom Contact

Search:

Search results (1) Search Again:

### GSI Australia

Management Systems and Reporting, Regional

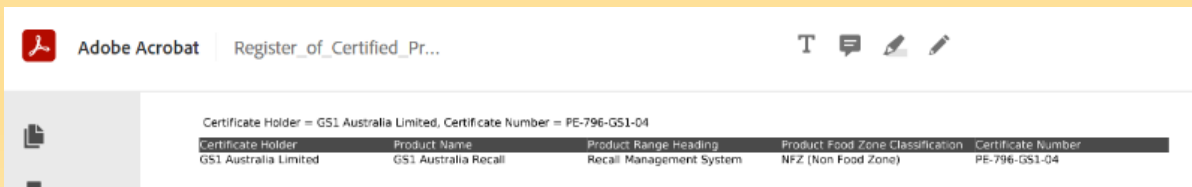
GSI Australia is the leading provider of standards and solutions for over 20 industry sectors. We introduced barcoding to Australia in 1999 and today we enable more than 15,000 member companies, all states, to become more efficient by implementing the GSI system.

We bring businesses, associations and industries together. The blended community comes to GSI Australia for advice, networking and solutions to their supply chain challenges.

Phone: 1300 227 263  
Australia  
www.gsi.au

<https://haccp-international.com/business-directory>

[https://haccp-international.com/wp-content/uploads/2022/07/Register\\_of\\_Certified\\_Products\\_by\\_Manufacturer](https://haccp-international.com/wp-content/uploads/2022/07/Register_of_Certified_Products_by_Manufacturer)




Adobe Acrobat | Register\_of\_Certified\_Pr...

Certificate Holder = GSI Australia Limited, Certificate Number = PE-796-GS1-04


Certificate Holder	Product Name	Product Range Heading	Product Food Zone Classification	Certificate Number
GSI Australia Limited	GSI Australia Recall	Recall Management System	NFZ (Non Food Zone)	PE-796-GS1-04

# Linked In

 **Deborah Rien** • 1st  
Marketing Manager at HACCP International 3mo ...

Well done, congratulations GS1 Australia 🎉🎉


Like · 🗨️ 2 | Reply

 **HACCP International**  
20,145 followers 3w ...


Congratulations Tracey and GS1 Australia – wonderful acknowledgement of your fantastic team!

Like | Reply

in Search Home My Network Jobs Messaging


 **Tracey Kelly** • 1st  
Marketing Program Manager  
View full profile

We won!!! 🏆🏆🏆🏆🏆 APPMA | Australian Packaging and Processing Machinery Association Awards of Excellence GS1 Australia #2DBarcodes




👍👍 Deborah Rien and 62 others 9 comments · 1 share


Reactions

 +35

Like Comment Share Send

 Add a comment...

Most relevant ▾

 **Rachel Meryment** • You  
Certification Manager at HACCP Australia 2mo ...



# *General Business*



# Recall Bootcamp #6 – 29<sup>th</sup> Sept



**Recall BOOTCAMP #6 Series**

**Recall Trends and Insights**  
Within Australia and abroad

**GS1 Australia**

**Mikey Smith**  
Food Standards Australia  
New Zealand (FSANZ)

**Andrea Currie**  
Coles Supermarkets

The graphic features a man in a white lab coat and yellow hard hat looking at a tablet in a warehouse setting. The background is dark blue with white and orange text.

## GS1 Australia Recall Bootcamp #5

### Session recording

GS1 Australia are pleased to share with you a recording of the recently held Recall Bootcamp #5 - When regulations change. Along with access to other resource materials; the 'Discover Recall' webinar and the 'Recall Toolkit'.

Bootcamp  
Recording

Recall  
Webinar

Recall  
Toolkit

***"We hope to make accessible the world of best practice product recall to a wider audience"***

Hidden webpage of resources for bootcamp attendees [Link](#)

# AIFST Recall Workshop 8th September



## FOOD RECALL WORKSHOP - ONLINE - INTERACTIVE WEBINAR

- How to maintain a recall plan that is relevant to your business
- That a mock recall is more than just a traceability exercise
- Whether you have the resources to manage a recall
- The common pitfalls of recall execution
- What to look for in a product recall insurance policy
- The workshop will also feature a recall simulation exercise designed to challenge and provide opportunities to learn.

[Australian Institute of Food Science and Technology \(AIFST\) - Food Recall Workshop - Online - Interactive Webinar](#)

# Recall Partners



- AFGC



- Victual



- FSANZ



- PMA (ANZ)



- **HACCP Australia**



- Liberty International Underwriters



- NRA



- AIFST



- The Recall Institute



Can be viewed [here](#)

# Useful Resources



## Resources

[Visit the GS1 Recall webpage](#)

[Watch the Discover Recall video](#)

[Book in for a 'Discover Recall' webinar](#)

[Register for GS1 Recall Platform](#)

[Visit the Recall LinkedIn page](#)

[Mock Recall Template - GMA](#)

[Recall Webpage](#)

## Recall Toolkit

### Recall Toolkit



Webpage of resources for bootcamp attendees  
[Link](#)



# New MS Teams Site for the AG Resources



## GS1 Australia Recall

### Advisory Group Hub

Welcome to the central hub for the GS1 Australia Recall Advisory Group members. Here you will find the most recent meeting minutes and presentations as well as a record of previous meetings.

The Recall Advisory Group is a forum to:

- Discuss issues and opportunities within the Recall space
- Assist with the prioritisation of development efforts
- Provide a mechanism for engagement with organisational recall management networks and assist with deployment programmes
- Advocate the alignment of GS1 Recall with systems and processes of all stakeholders
- Identify and escalate issues of national importance related to Recall management

To contact the Recall team please phone [08006138581 5976](tel:080061385815976) or email [recall@gs1au.org](mailto:recall@gs1au.org).

#### Meeting documentation 2022

June	<a href="#">Pre-reading</a>	<a href="#">Minutes</a>	<a href="#">Presentation</a>
March	<a href="#">Pre-reading</a>	<a href="#">Minutes</a>	<a href="#">Presentation</a>

#### Member profiles

Advisory and Working Groups ...  
General  
Recall AG  
Traceability AG  
4 hidden channels  
Plant Property Identifier Project ...  
National GS1 Traceability Adv...  
IV Updates  
Traceability Solution Provider - Speci...  
Transport (Do Not Use)

Archive  
Aug 2022  
Dec 2021  
June 2022  
Mar 2022  
2020-11-11\_PollReport.xlsx  
GS1 Recall Advisory Group Charter 2021-DRAFT.docx  
GS1\_Recall\_Food\_Australia\_Jan-Mar\_2022\_digital\_FINAL.pdf  
GS1\_Recall\_Year\_in\_Review\_Report\_2022\_Final.pdf

July 15  
June 16  
November 24, 2021  
May 10  
February 3  
June 1  
May 25, 2021  
January 18  
March 9



Recall AG Posts Files Wiki +

Recall on LinkedIn: Serving up a better process for food recalls  
FOOD SERVICE & RECALLS. If it is food allergen-related, it can be the difference between life and death. Undeclared allergens are the...  
[www.linkedin.com](http://www.linkedin.com)

Reply

Wednesday, 9 March 2022

Tracey Kelly-Jenkins 9/03 11:50 am Edited  
Hi Recall AG the GS1 Australia Recall Year in Review Report has just been released!!!!  
A concise report sharing expert best practice for those involved in and/or required to conduct a product recall or withdrawal in the food, beverage and general merchandise industries. Grab your copy here <https://www.gs1au.org/download/gs1au-report-2022.pdf/file>

GS1\_Recall\_Year\_in\_Review\_Report\_2022\_Final.pdf  
awg > Recall AG

# *Confirmation of actions and next steps*



# Questions?



# Meeting close

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## Next Meeting:

Wednesday 7<sup>th</sup> December 2022  
2:30 – 4:00pm AEST

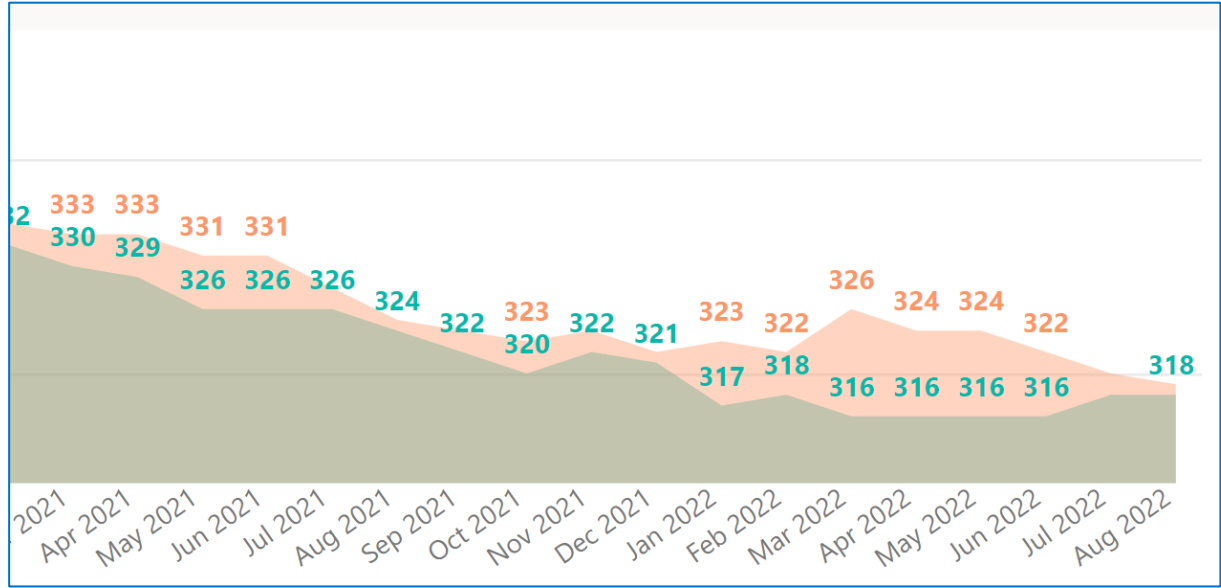
---



# *Appendix*

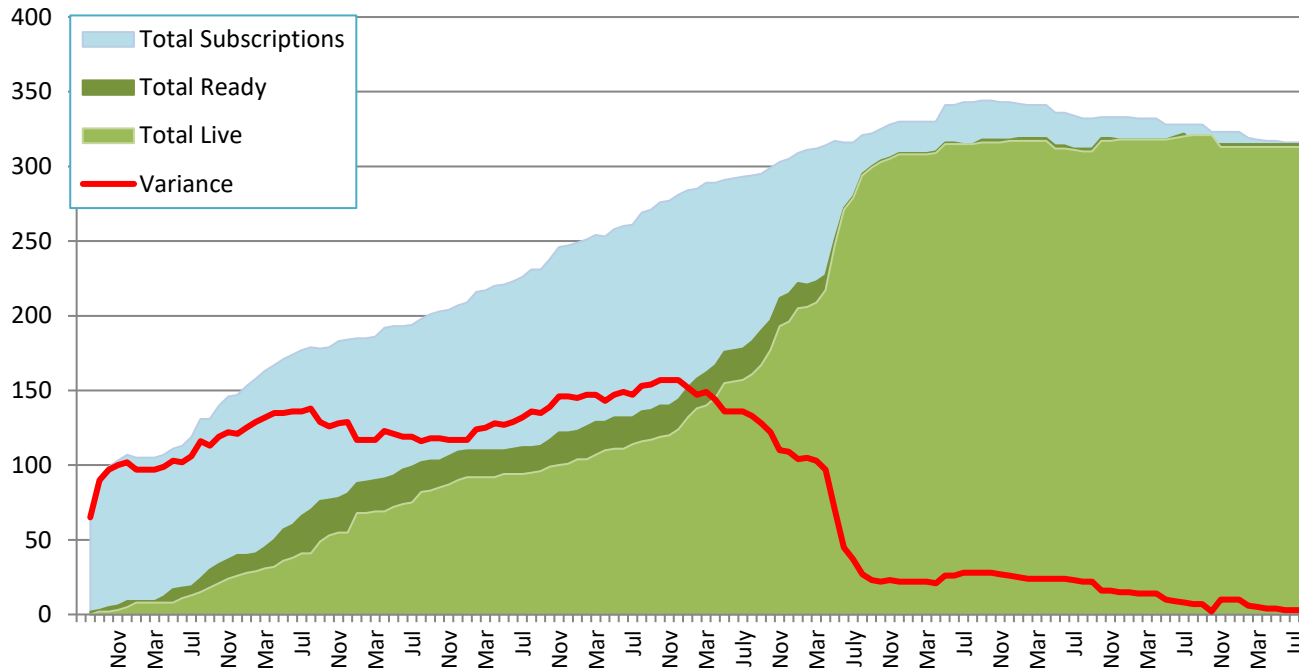


# Recall Subscriber Growth



Recall Health: 322  
Recall: 318

# Supplier Onboarding

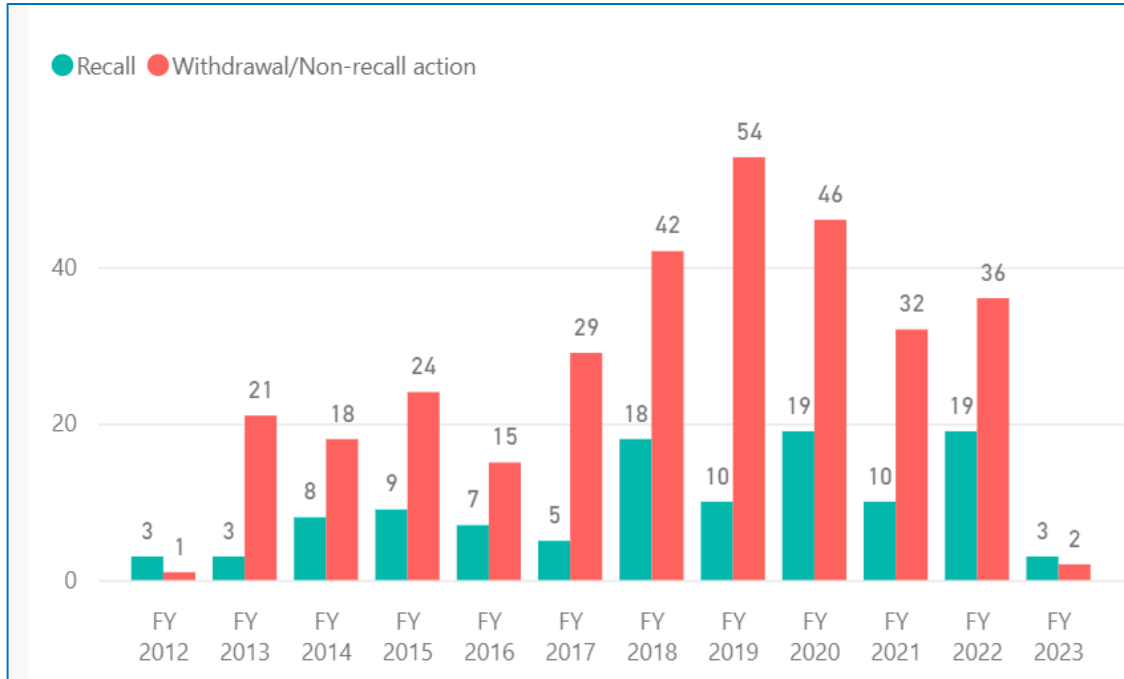


## Status:

Subscribed: 318  
Not Ready: 11 (3%)  
Ready: 2 (1%)  
Live: 305 (96%)  
On-boarding Target :20  
Outstanding : 13

# 'Live' Notifications issues by FY

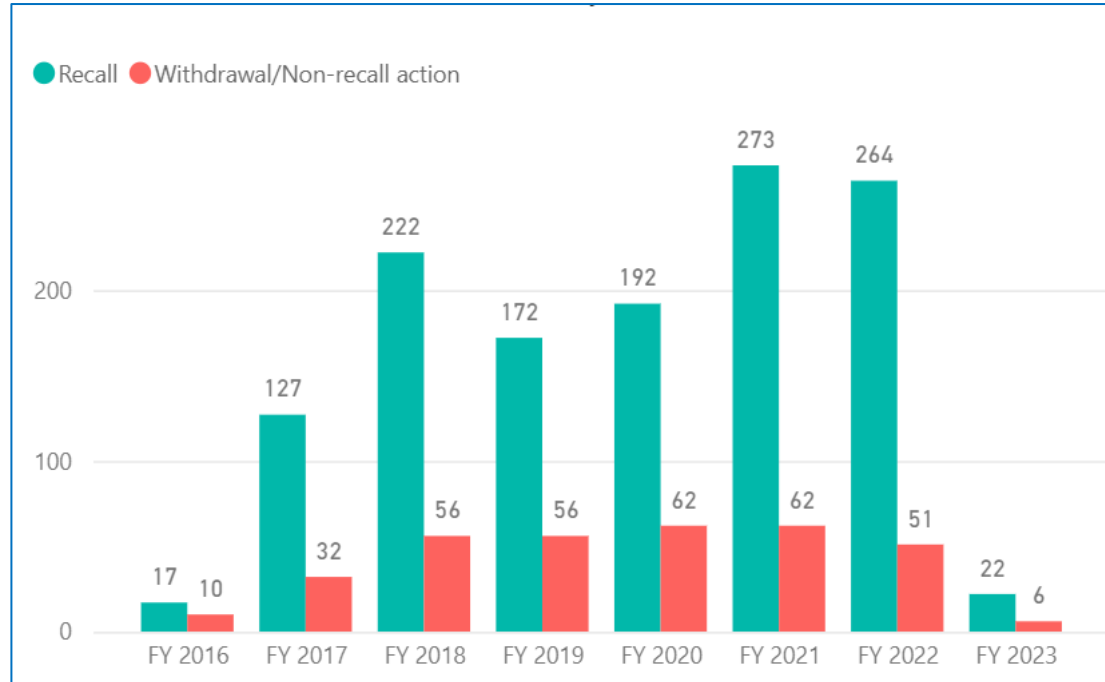
## Food, Drinks and Gen Merch



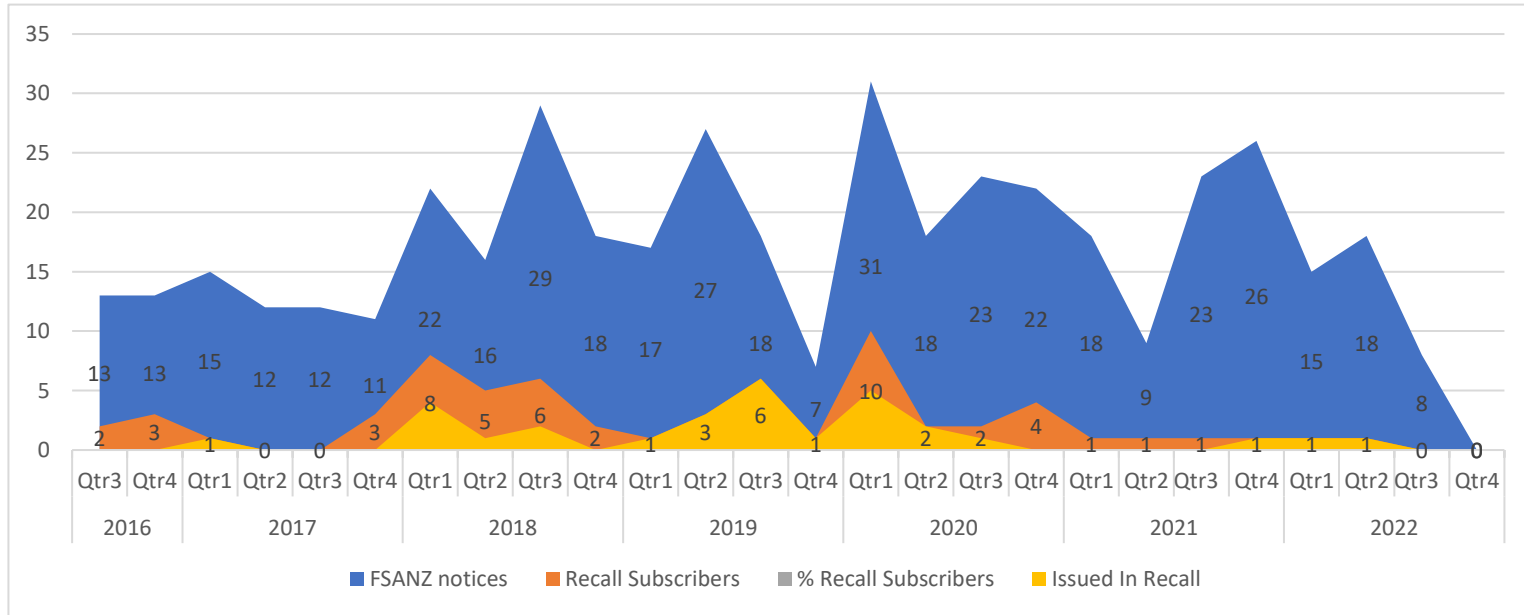


# 'Mock' Notifications issues by FY

## Food, Drinks and Gen Merch



# FSANZ Recalls vs Recall Portal subscribers



8 companies have issued notifications in Qtr3 TD. None of whom were Recall platform suppliers.  
 \* % of Recall platform notices vs FSANZ Recalls in any QTR

# Recall Development Roadmap



ID	Industry Portal	Item	Need/Problem	Description	Benefits/ROI	Dev Points
025	HC	<b>Add a New field for Dosage and Dosage Form</b>	The Dosage and Dosage form can only be captured in a free text field. This can create issues and confusion	Create non-mandatory fields in Item > Product Details section beneath Packaging Material and Type. Dosage Dosage Form	Better clarity and reporting capability	<b>TBC</b>
037	HC & FB	<b>API Data Feed into Recall platform (Inbound API)</b>	There is currently no inbound API to feed data into the Recall platform. This might be useful for those companies that house product information in an ERP and want to use this to create notifications quickly. Would still require each company to configure the API to work with their own systems	Create an API that allows data to feed into Recall. Allows the Initiating company to populate the fields in the recall via an API with minimal input. Notifications may crat automatically and appear as Draft. All other workflows would be done in the UI (approval, go live etc.)	Integrate with other systems for better Recall management	<b>26-39</b>
049	GS1 Admin	<b>Updates to the GS1 Admin console</b>	Reporting is cumbersome and could be improved. Support team often required to extract and analyze data from notices.	Additional fields in the admin console to allow for better reporting, -TGA Reference ID - (HC) -Issue Date (BOTH)	Decreased Admin effort and better reporting to AG groups	<b>5</b>

# Recall Development Roadmap



ID	Industry Portal	Item	Need/Problem	Description	Benefits/ROI	Dev Points
055	GS1 Admin	Updated Email Notification viewer for GS1 Admin	Currently all emails are displayed in a drop-down list making it difficult to search and assist Recall Platform users when they query email effectiveness/delivery records	Email viewer options: Add Company / date search / email type search fields to better assist Admin team to support users	Improved Support response times and better reporting capability	TBC
065	HC & FB	Further Update to Note functionality	Notes cannot be extracted from the UI into a separate document	Allow user to extract all notes to pdf	QoL improvements	TBC
084	HC & FB	Update to Mandatory Additional Information field	Some recipients require mandatory additional information after being selected. In this form, Supplier code and Supplier product code are mandatory fields, where they may not even exist with some trading relationships making it difficult for initiators to proceed Also Tracking codes not represented in this area making it difficult to assign them to the affected states.	Fields should be flexible based on recipient requirements. In Healthcare remove the Supplier ID and Supplier Product ID fields as they are less relevant.	More detail provided to recipient, allowing for more thorough responses back to initiator	TBC

# Recall Development Roadmap



ID	Industry Portal	Item	Need/Problem	Description	Benefits/ROI	Dev Points
085	HC & FB	<b>Flexible Regulatory Reporting dates</b>	The TGA suggested reporting dates for post recall reports be flexible, rather than system generated based on issue date. FSANZ post recall reporting can benefit from this also	Currently Dates for submitting reports are system generated 2/6 week 3 months from date of notice issue. Either the TGA, FSANZ or Sponsor can update dates manually (override system generated if required). Will need a communication to either party to advise of change to date and dates need to be reflected in Notification Snapshot	More flexibility in regulatory reporting area - simulates current real-world practice	<b>TBC</b>
089	HC & FB	<b>Internal Locations - assign Initiator Role</b>	Currently a user at a sub-location (internal locations) cannot be assigned the initiator role within that location and can not forward notices to other departments if required	Allow sub locations to be assigned initiator access so they may forward notices to whomever is affected		<b>TBC</b>
107	HC & FB	<b>End Consumer notification</b>	Currently limited functionality exists to target consumers directly	For some small business where they create small batches, they would like to notify consumers directly. This could be done via the 'non-subscribed recipients' area, although the email and notification are B2B centric. An alternative type of email notification/recall notice could be issued to B2C. <b>Requires workshop if this requirement is prioritised</b>	Ability to send consumers clear and relevant information in even they have purchased affected product	<b>TBC</b>

# Recall Development Roadmap



ID	Industry Portal	Item	Need/Problem	Description	Benefits/ROI	Dev Points
108	HC & FB	<b>Social Media Integration</b>	Currently limited functionality exists to target consumers directly	<p>Plugin for Facebook, LinkedIn, Twitter could exist so that company can notify their consumers via these channels if they choose to.</p> <p>Structured message would be pushed through from Recall platform to these other platforms, and post on companies behalf.</p> <p><b>Requires workshop if this requirement is prioritised</b></p>	Ability to notify consumer base via plugin to media channels	<b>TBC</b>
125	HC & FB	<b>New File Sharing Module</b>	Some users are required to share files between each other, but there is no clear way to do this. The workaround is the 'notes' section or by using the 'specific reports' functionality, however this can be cumbersome and needs to be easier and more functional.	Create a section where files can be shared safely between initiator and receiver.	New capability to share files in the platform and increased level of data exchange	<b>TBC</b>
126	FB	<b>Automatic Targeting of Insurance Providers</b>	Insurance companies require visibility of notifications that their clients are issuing to recipients.	Insurance Providers should be automatically targeted when a client company issues a notification to its recipients. Would be managed by GS1 admin upon company setup. Reminder email to company to confirm arrangement is current	More visibility for stakeholders	<b>TBC</b>