



The Global Language of Business

GS1 Australia

Recall FD&CG Advisory Group

Wednesday 7 June 2023



Acknowledgement of Country



We acknowledge the Traditional Custodians of the various lands on which we meet and work today and any First Nations' people that may be participating in this meeting.

Specifically, we acknowledge the people of the Kulin and Eora nations, where GS1 offices are located, and pay our respects to elders past, present and emerging.

We recognise and celebrate the diversity of First Nations' people, and their ongoing cultures and connections to the lands and waters across Australia.



Housekeeping

REC ●



- With agreement of meeting attendees, the meeting will be recorded to support the capturing of minutes and to share with participants who were not able to attend the meeting
- Minutes will record all decisions made and actions assigned to work groups members or GS1 Australia, along with the target due date for reporting back to the group
- Meeting minutes will be circulated to members within 10 working days after the meeting and are saved to the Advisory Group Hub
- Copies of minutes may be made to non-members on request
- Questions and input can be made at any time by raising hand or by posting in chat

Agenda



1	Welcome Message and Agenda	Andrew Brown, GS1
2	GS1 Australia Limited Competition Law Caution	Andrew Brown, GS1
3	Recall Advisory Group Framework and Attendance	Chair – Leah Williamson
4	Review of past meeting actions	GS1
5	Current Position of Recall Service - Adoption & Usage	Chris Drougas, GS1
6	Recall Development Roadmap	Chris Drougas, GS1
8	Open Discussion – Challenges & opportunities	All
9	General Business – Marketing and events, communications, new engagement	Andrew Brown, GS1
10	Confirmation of actions and next steps. Meeting Close	Chair – Leah Williamson

GS1 Australia Limited Competition Law Caution

GS1 Competition Law Caution



GS1 operates under the GS1 Competition Law Caution. Strict compliance with competition laws is and always has been the policy of GS1. The best way to avoid problems is to remember that the purpose of the group is to enhance the ability of all industry members to compete more efficiently.

This means:

- There shall be no discussion of prices, allocation of customers, or products, boycotts, refusals to deal, or market share
- If any participant believes the group is drifting toward impermissible discussion, the topic shall be tabled until the opinion of counsel can be obtained.

Recall Advisory Group Framework

Advisory Group Framework



- The Advisory Group is a forum to:
 - Discuss issues and opportunities within Recall space and wider traceability efforts
 - Assist with prioritisation of development efforts
 - Provide a mechanism for engaging with organisational recall management networks to assist with deployment programmes
 - Advocate alignment of recall with systems & processes of all stakeholders
 - Identify and escalate issues of national importance related to recall management
- GS1 acts as secretariat and will operate as proxy co-chair as required
- Quorum Requirements for AG meetings:
 - Minimum attendees – 10
 - Optimal mix - 3 receivers, 5 suppliers, 2 associations

Introductions, Attendance, Welcome to new attendees

Current AG invited stakeholders



AFGC



FSANZ



NSW Food Authority



Arnott's



Goodman Fielder



IFPA



BE Campbells



Greens Foods



Red Bull



Bidfood



GS1 Australia



Simplot



Clorox



Harris Farm



Sunny Queen



Coles



HPV



Suntory



Costa Group



Bega



Super Retail Group



Costco



Metcash



Unilever



Foodbank



Mondelez



WD-40



Pental



Nestle



Woolworths



Vilis's Bakery



Patties Foods



Peters



Drakes



Review of past meeting actions



Actions arising from previous meeting



ACTION	DUE DATE	BY WHO	STATUS
GS1 and Co-chairs to invite presenters for future meetings based on feedback and suggestions from the group	Ongoing	GS1/ Co-Chairs	Ongoing
GS1 to follow up with the dairy regulators and ensure they are aware of the Recall portal and the importance of the mock recall process. <i>We are working with the dairy industry and will provide an awareness and overview campaign to all dairy regulators on GS1 Recall and mock recalls</i>	31/8	GS1	WIP

Recall Food, Liquor & Consumer Goods Adoption and Usage



Report Summary

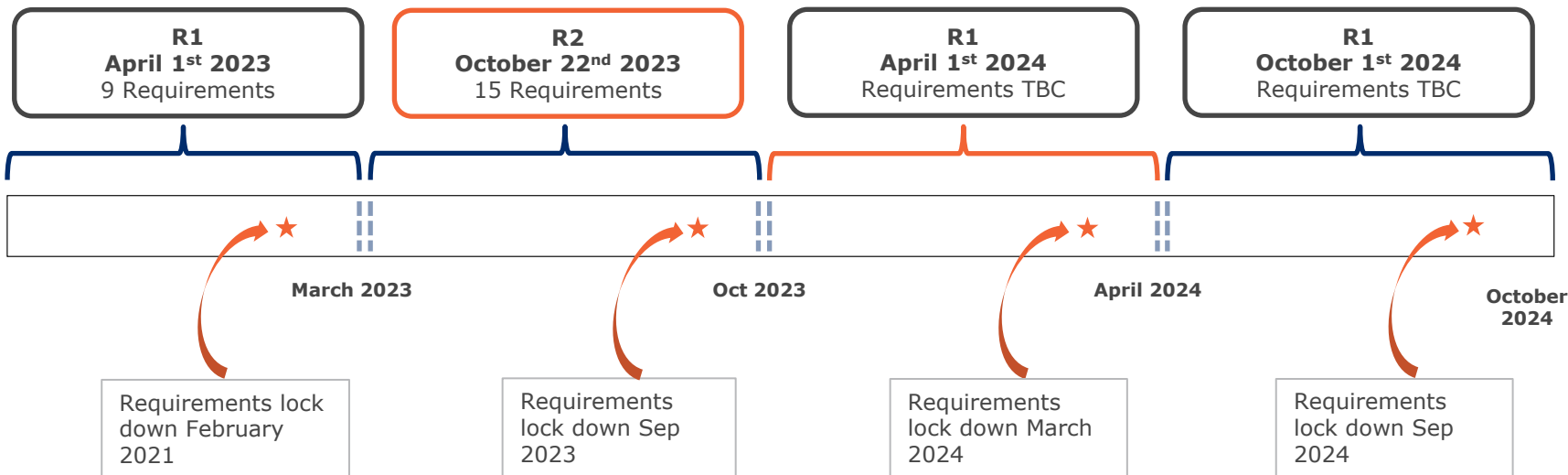


- Subscriber Onboarding 95% live (15 outstanding)
- Mock notifications tracking well, 22FY – **265** notices vs 23FY – **215**
- Live notifications – Recalls on par, withdrawals have exceeded LY
- Pre-reads available here: [GS1 Australia Recall - GS1 Australia](#)

Recall Development Roadmap



Recall Roadmap - overview



- 2 major releases in 2023 – April and October
- Upcoming release in October, was pushed back from July to accommodate visual refresh and other changes
- Visual refresh development cost absorbed by Canada

Please submit requirements to recallsupport@gs1au.org or via the feedback button in Recall

R2: October 22nd 2023



ID	Industry	Recall Enhancement Items	Dev Points
216	HC & FB	Recall site visual changes	65
201	HC	HSV Subscribed recipients - adding DC's	5
217	HC	HSV specific section - contracted product	4
209	HC & FB	Hierarchy Heartbeat report	5
210	HC & FB	Initiator Summary Email after recall issued	7
206	HC & FB	Identify individual non subscribers from same company	1
218	HC & FB	Status Report extract to excel	0
203	HC & FB	Restrict Symbols in certain fields	3
211	HC & FB	Corrections Email	8
212	HC & FB	Corrections landing page	1
213	HC & FB	Corrections - UI updates	5
215	HC & FB	Corrections - hide original	1
169	HC & FB	Action Centre Emails	3
207	HC	Regulator Report dates (HC)	5
219	HC	Guest Portal Updates	7
Total Development Points (shared with Canada)			120

Platform visual update



Visual update will:

- Update look and feel of platform
- More closely align with other GS1 services
- More closely align with GS1 Global style guide for web sites and service
- Adhere to Canadian standard regarding accessibility for visually impaired (contrast, colours etc)
- Mobile site included
- Guest portal included
- All reporting
- Email templates will not change

Changes are a collaboration between GS1 AU and CA

- Work together to provide feedback to developers
- Access QA/Developer environment for continual testing (450 pages needs to be visually updated)

Platform visual update



Current Dashboard

- Inconsistent colouring (too many colours) and does not meet GS1 style guide
- Inconsistent with layout/look and feel of other GS1 services
- Only 65% (approx.) of screen space used

GS1 Australia | Product Recall | GS1 F&B Company | Approver, Initiator, NodeParent, Receiver

Received Notifications | **My Company Notifications** (Batch Report: 0) | My Action Centre (Outstanding Actions: 41) | Organisation Report | Recall Ready Status (Status: Expired)

My Company Notifications

Show Latest Version | Date Type Created Issued

Show Archived Notifications | Search Date From: [] | Search Date To: [] | Search

Download This View

Notification Title	Reference ID	Product Type	Classification	Date Issued	Status
Search	Search	All	All	Search	All
+ Recall (Trade Level) General Merchandise and Apparel TEST	004761-V00	General Merchandise and Apparel	Recall (Trade Level)		Draft
+ Recall (Trade Level) General Merchandise and Apparel TEST	004729-V00	General Merchandise and Apparel	Recall (Trade Level)		Draft
+ Recall (Consumer Level) Food and Beverage test3	004720-V00	Food and Beverage	Recall (Consumer Level)	03/04/2023	Live
+ Recall (Consumer Level) Food and Beverage test2	004719-V00	Food and Beverage	Recall (Consumer Level)	03/04/2023	Live
+ Recall (Consumer Level) Food and Beverage test	004718-V00	Food and Beverage	Recall (Consumer Level)	03/04/2023	Live
+ Recall (Consumer Level) Food and Beverage Raspberry Jam 200g	004716-V00	Food and Beverage	Recall (Consumer Level)	31/03/2023	Live
+ Recall (Consumer Level) Food and Beverage	004715-V00	Food and Beverage	Recall (Consumer Level)		Draft

Click here to create a new notification. If you require help, please access the help link at the bottom of the page.

Create New Notification

Platform visual update



New Dashboard*

- Colour pallet consistent with GS1 Global style guide, no more orange (purple white alternating rows removed from tables)
- Data fields right aligned
- Buttons are all consistent, dark blue for primary button, blue outline with white filling for secondary button
- Full screen used, whilst remaining scalable for mobile and small browser windows (responsive design)

GS1 Australia Product Recall

Navigation: Switch to Mock Recall | Log Out

Location: **GS1 F&B Compar**

Received Notifications | **My Company Notifications** (Batch Report: 1) | **My Action Centre** (Outstanding Actions: 58) | **Organisation Report** | **Recall Ready Status** (Status: **Expired**)

Please Note: Some notifications require values to be entered in the Batch Reporting module. Please look for the report icon near the relevant notification title.

My Company Notifications

Show Latest Version | Date Type: Created Issued

Show Archived Notifications | Search Date From: | Search Date To:

Click here to create a new notification. If you require help, please access the help link at the bottom of the page

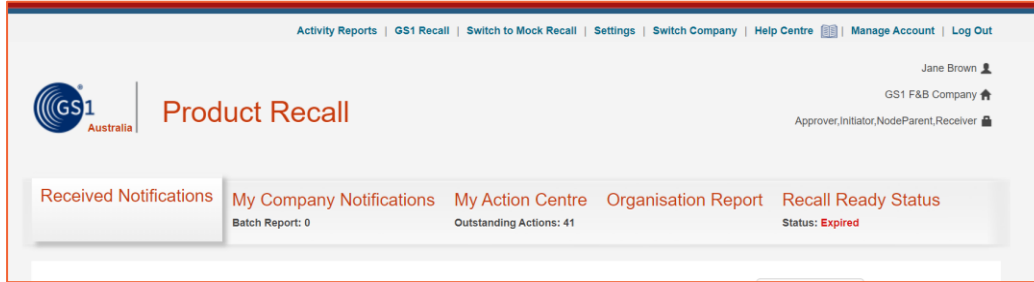
Notification Title	Reference ID	Product Type	Classification	Date Issued
Recall (Trade Level) Food and Beverage christ test	010308-V00	Food and Beverage	Recall (Trade Level)	15/05/2023
Recall (Trade Level) Food and Beverage Linked Recipient Test	005945-V00	Food and Beverage	Recall (Trade Level)	
Recall (Trade Level) Food and Beverage Email Bounce back Test2	003304-V00	Food and Beverage	Recall (Trade Level)	
Recall (Trade Level) Food and Beverage GS1 Blueberry jams	003254-V00	Food and Beverage	Recall (Trade Level)	
Recall (Consumer Level) Food and Beverage linked	003253-V00	Food and Beverage	Recall (Consumer Level)	
Recall (Consumer Level) Food and Beverage SMS TEST ANUJA	003210-V00	Food and Beverage	Recall (Consumer Level)	
Recall (Consumer Level) Food and Beverage UAT3	003128-V00	Food and Beverage	Recall (Consumer Level)	
Recall (Consumer Level) Food and Beverage UAT2	003127-V00	Food and Beverage	Recall (Consumer Level)	
Recall (Consumer Level) Food and Beverage UAT1	003126-V00	Food and Beverage	Recall (Consumer Level)	
Recall (Consumer Level) Food and Beverage UAT testing	003121-V00	Food and Beverage	Recall (Consumer Level)	
Recall (Consumer Level) Food and Beverage receiver test	003120-V00	Food and Beverage	Recall (Consumer Level)	

***Screenshots are for example only and do not reflect the final version**

Platform visual update



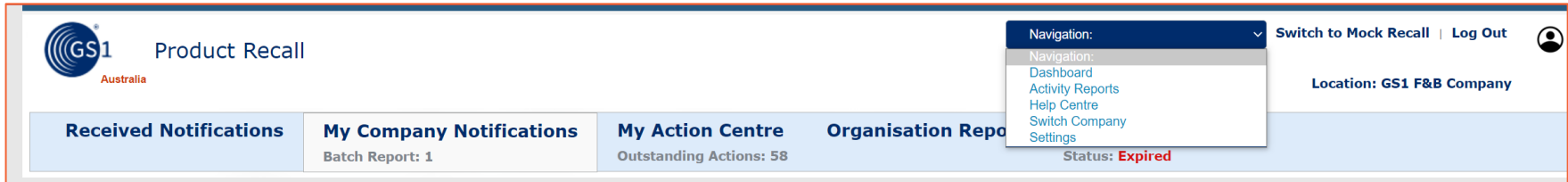
Current



Wider screen, updated ribbon and navigation pane, font

- Navigation pane clear messy text buttons from top of screen
- Font size increase by 1 point overall, gives more modern appeal and easier to read

Proposed*



***Screenshots are for example only and do not reflect the final version**

Platform visual update



Current Version: Creating notifications

- Dated look and feel
- Not consistent with GS1 global style guide

Received Notifications | My Company Notifications (Batch Report: 0) | My Action Centre (Outstanding Actions: 41) | Organisation Report | Recall Ready Status (Status: Expired)

Create | Notification Details

1 2 3 4 5 6 * Required Fields

DRAFT SUBMIT APPROVE LIVE REPORT CLOSE

Create New Notification

* Notification Name

Notification Title

Email Subject Line

* Product Type

* Recall / Withdrawal Classification

* Reason for Notification Details

Additional Information

Recall Letter

Expected Close Out Date

Press Release Date

Press Release Time

Platform visual update



Proposed version:

Creating notifications*

- All fields and data are left aligned
- Colours consistent with GS1 Global
- Headings are bold dark blue and data fields are slightly indented to easily identify categories and blocks of data
- Button colouring updated

Received Notifications | My Company Notifications (Batch Report: 0) | My Action Centre (Outstanding Actions: 18) | Recall Ready Status (Status: **Expired**)

Create

Notification Details

1 DRAFT | 2 SUBMIT | 3 APPROVE | 4 LIVE | 5 REPORT

Create New Notification

* Notification Name

Notification Title

Email Subject Line

* Product Type

* Recall / Withdrawal Classification

* Reason for Notification Details

Additional Information

Recall Letter

Expected Close Out Date

Press Release Date

Press Release Time

Feedback You are currently in Live Recall

***Screenshots are for example only and do not reflect the final version**

Platform visual update



Current Version: Viewing notifications

- Difficult to identify individual products
- Too many colours, row colouring and heading font makes it difficult to determine category vs new product

You are currently viewing Notification: Recall (Consumer Level) Food and Beverage Regression test 3 R32022

Review	Notification Title
Notification Snapshot	Notification Title Recall (Consumer Level) Food and Beverage Regression test 3 R32022
Notification Information	
Notification Summary	
Action	Item Details
Download PDF	Product Name: ddfsdf
Summary Notification PDF	GTIN (Barcode Number) 00360687341712
Create XML	Unit of Measure 1 Kilograms
Notes	Tracking Codes
Distribute	Best Before 12/12/2022
Report Progress	Best Before 13/12/2022
	Best Before 14/12/2022
	Product Name: wwwwww
	GTIN (Barcode Number) 19315090209324
	Unit of Measure 1 Kilograms

Platform visual update



Proposed version: Viewing notifications*

- Removed black and grey bars on headings
- Removed alternating coloured rows
- All fields and data are left aligned
- Headings are bold dark blue and data fields are slightly indented to easily identify categories and blocks of data

The screenshot displays the 'Product Recall' interface for GS1 Australia. It features a navigation bar with tabs for 'Received Notifications', 'My Company Notifications', 'My Action Centre', and 'Recall Ready Status'. The main content area is divided into a left sidebar with 'Review' and 'Action' sections, and a main panel showing notification details. The notification title is 'Recall (Trade Level) Food and Beverage chris test'. The product name is 'Brown Cup', with a unit of measure of 1 Kilograms and a supplier product code of 1234. The lot number is 123. The reason for notification is 'Other' with details 'edewdwe3'. Recipient actions are listed as 'dddd' and attachments as 'Refer to attachments'. The notification ID is 11111111111132453.

Received Notifications	My Company Notifications	My Action Centre	Recall Ready Status
	Batch Report: 0	Outstanding Actions: 18	Status: Expired

Review

- Notification Snapshot
- Notification Information
- Notification Summary
- Recipient Information

Action

- Download PDF
- Summary Notification PDF
- Create XML
- Notes
- Distribute
- Report Progress

You are currently viewing Notification: Recall (Trade Level) Food and Beverage chris test

Notification Title

Notification Title: Recall (Trade Level) Food and Beverage chris test

Item Details

Product Name: Brown Cup

Unit of Measure: 1 Kilograms
Supplier Product Code: 1234

Tracking Codes

Lot Number: 123

Reason for Notification

Reason for Notification: Other
Reason for Notification Details: edewdwe3

Instructions

Recipient Actions: dddd
Attachments: Refer to attachments

Notification Details

Notification ID: 11111111111132453

*Screenshots are for example only and do not reflect the final version

Open Discussion



Items for discussion



Issues, Challenges and Opportunities

- Development Roadmap feedback
- Stakeholder uptake



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General Business



Recall Bootcamp #7 – May 2023



GS1
Australia

Recall BOOTCAMP Series

#7

Industry Associations

How can they help?

 Duncan Craig Australian Food and Grocery Council	 Jasmine Lacin-Lee Allergen Bureau	 Flora Fleming Australian Institute of Food Science and Technology	 Dion Mahoney International Fresh Produce Association Australia & New Zealand	 Tim Wain Infants & Nursery Products Alliance of Australia
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Recall Bootcamp 7 featured a huge line up speakers from high profile industry associations, including the Australian Food and Grocery Council (AFGC) and the Allergen Bureau.

Experts in the fields gathered to share how their association can help your company be better prepared for a product recall.

Providing practical assistance and advice for product safety incidents and the evaluation stage, once a recall notice is complete.

Bootcamp participants receive a set of tools and strategies that will help them to be better placed in a recall situation.

Hidden webpage of resources for bootcamp attendees. Recording available here [Link](#)

Hort Connections Conference



GS1 Stand 287

2D Barcodes, Transforming tomorrow

HORT CONNECTIONS 5-7 June 2023
Adelaide Convention Centre

Knowledge for growth

INTERNATIONAL
FRESH PRODUCE
ASSOCIATION™

AUSVEG

Australia and New Zealand's largest horticulture conference and trade show.



National GS1 Traceability Advisory Group recent Event



National GS1
Traceability
Advisory Group

Connecting Australian supply chains for enhanced e2e traceability



 Traceability
Solution Providers
Special Interest Group

The path to interoperability
**CASE STUDIES AND APPROACH
GOING FORWARD**
Tuesday 23 May 2023, 10.30am to 12.00pm AEST

 Levine Naidoo Executive Director LXNDigital	 Michael Dossor Managing Director Result Group	 Luke Wood CEO & Founder Escavox	 Greg Calvert Co-founder & Director FreshChain Systems
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[Watch the Recording here](#)

[Download the presentation](#)

To join the NGTAG or find out more

[NGTAG - GS1 Australia](#)

AIFST Recall Workshop 18th May



FOOD RECALL WORKSHOP - ONLINE - INTERACTIVE WEBINAR

- How to maintain a recall plan that is relevant to your business
- That a mock recall is more than just a traceability exercise
- Whether you have the resources to manage a recall
- The common pitfalls of recall execution
- What to look for in a product recall insurance policy
- The workshop will also feature a recall simulation exercise designed to challenge and provide opportunities to learn.

[Australian Institute of Food Science and Technology \(AIFST\) - Food Recall Workshop - Online - Interactive Webinar](#)

Recall Partners



- AFGC



- Victual



- FSANZ



- IFPA A_NZ



- HACCP Australia



- Liberty International Underwriters



- NRA



- AIFST



- The Recall Institute



Can be viewed [here](#)

Useful Resources



Resources

[Visit the GS1 Recall webpage](#)

[Watch the Discover Recall video](#)

[Book in for a 'Discover Recall' webinar](#)

[Register for GS1 Recall Platform](#)

[Visit the Recall LinkedIn page](#)

[Mock Recall Template - GMA](#)

[Recall Webpage](#)

Recall Toolkit

Recall Toolkit



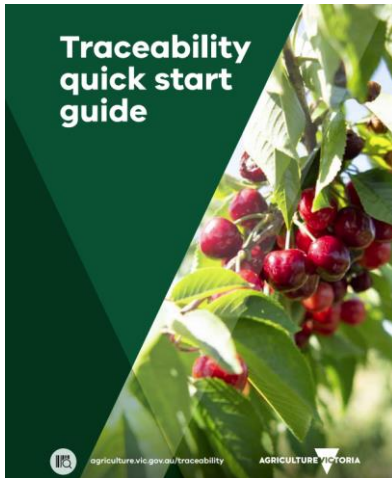
Webpage of resources for bootcamp attendees
[Link](#)

Traceability Case Studies & Resources



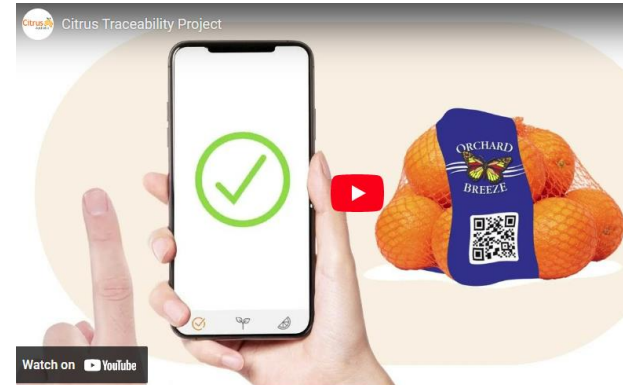
Ag Vic Traceability Hub

Traceability Quick Start Guide,
Decision Tree and case studies



Citrus Australia Traceability

Case study, report and resources
[Citrus Australia Traceability](#)



Watch in Vietnamese, Thai, Mandarin, Cantonese and English languages.

[Agriculture Victoria - Investing in a digital traceability system](#)

GS1 US Seafood Case Study



The Global Language of Business



Case Study

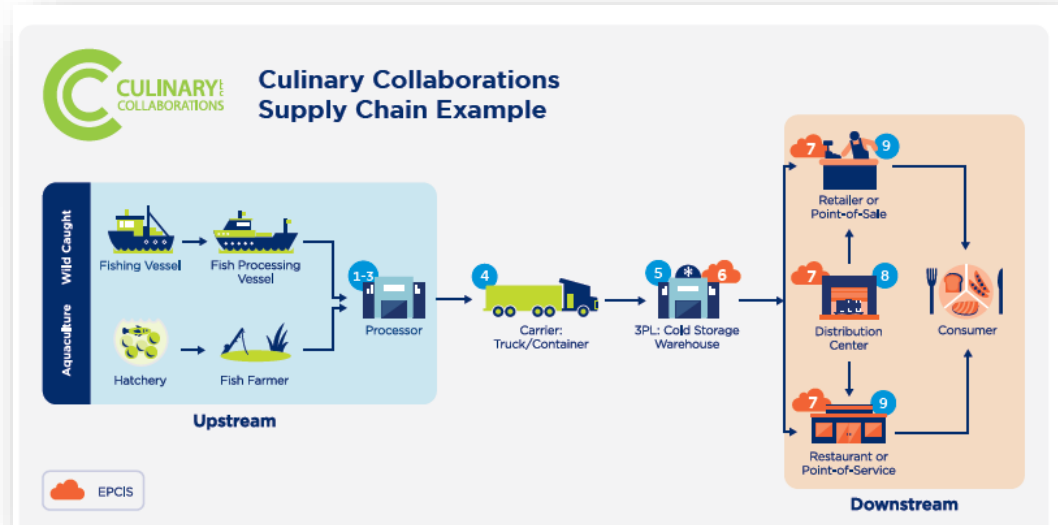


Culinary Collaborations LLC

A Powerful Traceability Program Tracks an Ocean of Data While Preparing for FSMA 204

- Food Safety
- Sustainability
- Societal Impact
- FSMA 204
- GDST

“From Bait to Plate” [Download Case Study here](#)



New GS1 US Guide for FSMA 204

Australian Food Businesses that export to the US need to comply with this new Rule by Jan 2026

A new comprehensive and user-friendly guideline has been released to assist in meeting the US FDA regulations for export of fresh produce, dairy and seafood.

Whilst the Australian food industry is preparing to meet the new US FDA requirements, this guideline defines the recommendations for product and location identification, structured product descriptions and recording common industry defined events to support the additional traceability records required in the Final Rule.

[Download Guide Here](#)



Confirmation of actions and next steps



Questions?



Meeting close

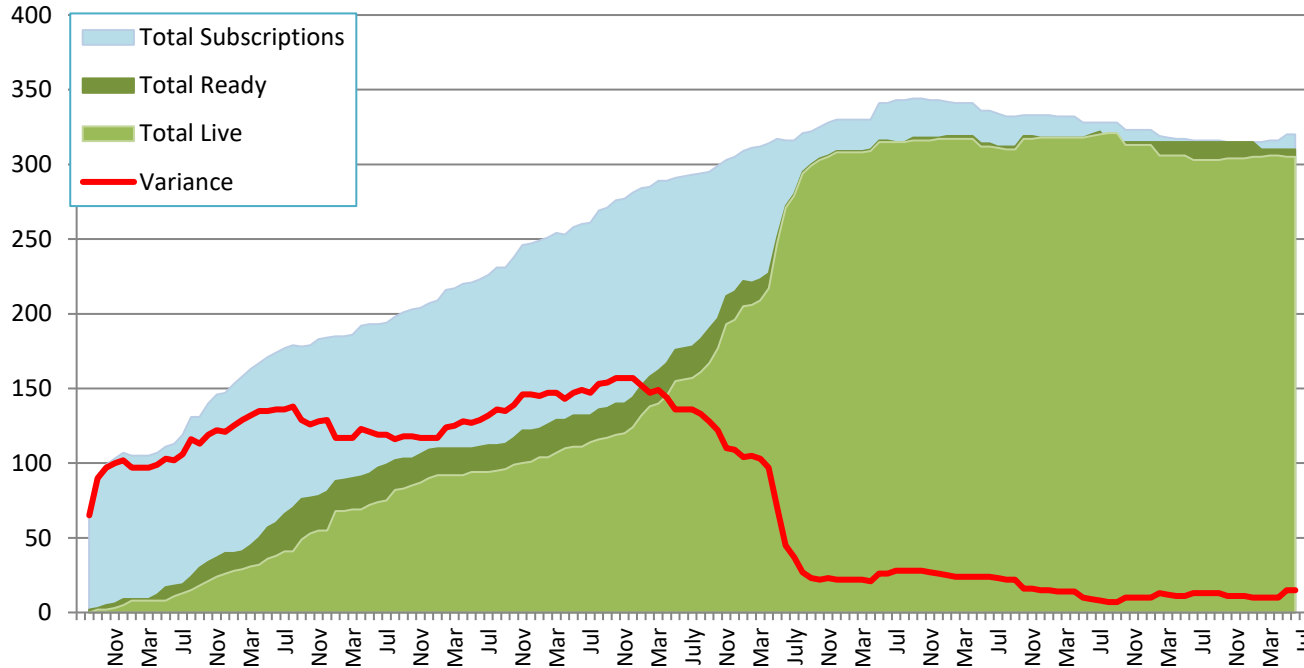
Next meetings: Wednesday 7th September 2023
Wednesday 6th December 2023



Appendix



Supplier Onboarding



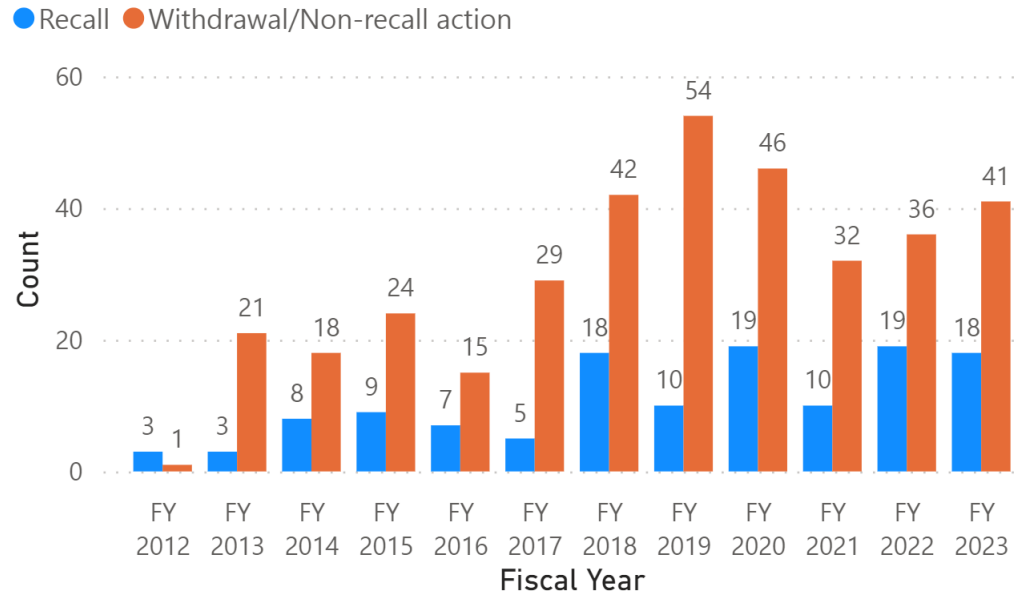
Status:

Subscribed: 320
Not Ready: 10 (3%)
Ready: 2 (0.5%)
Registered: 3 (0.1%)
Live: 306 (97%)
On-boarding Target :20
Outstanding : 15

Live notification history



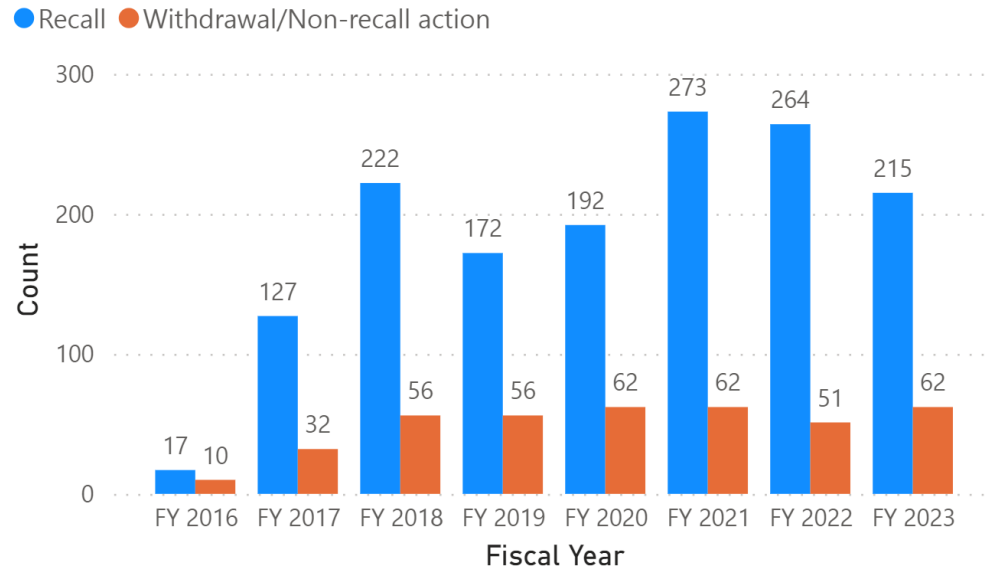
Live Recall (FB & GM) Notifications by FY



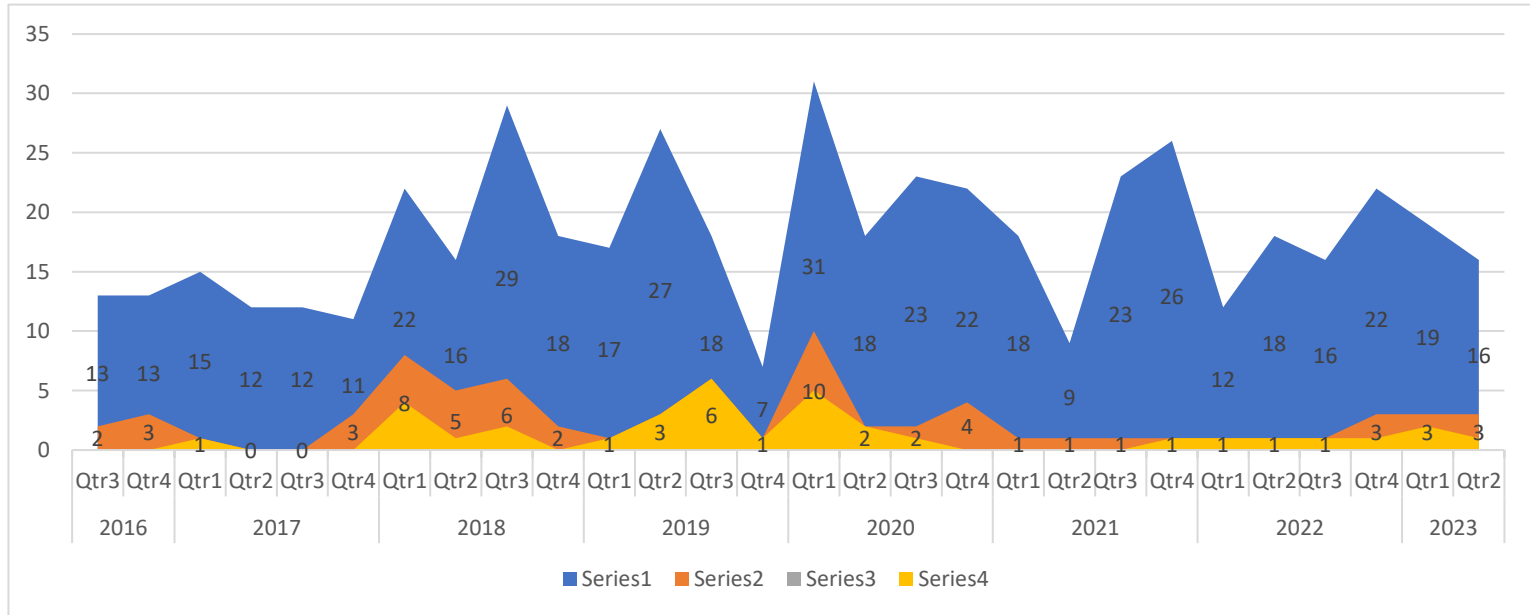
Mock notification history



Mock Recall (FB & GM) Notifications by FY



FSANZ Recalls vs Recall Portal subscribers



4 companies have issued notifications in Q1 TD. None were Recall platform users.
 * % of Recall platform notices vs FSANZ Recalls in any QTR

R2 – October 22nd 2023



ID	Industry Portal	Item	Need/Problem	Description
216	HC & FB	RUM visual changes	As described in presentation	As described in presentation
201	HC	HSV Subscribed recipients - adding DC's	Some initiators are forgetting to target the new HSV Derrimut DC when they are required to.	Healthshare Victoria specific requirement
217	HC	(HPV) HSV specific section - contracted product	HSV would like to know which products being recalls are on HSV contract or not	Healthshare Victoria specific requirement
209	HC & FB	Hierarchy Heartbeat report	Currently the admin of the top node in a hierarchy does not have visibility of all users that exist at each node/location	Create a heartbeat report that shows Location with GLN, any sub locations, as well as user details that exist at each of these would look similar to the current heartbeat report that the admin can extract, however it will be filtered on the hierarchy that is extracting the data. Should be available for the SA only - but we should make this available to all parent nodes in a hierarchy i.e. a lv 2 should be able to run the report on their own lv2 location and any lv 3 that sits beneath them, but NOT another lv 2, or anything above them.

R2 – October 22nd 2023



ID	Industry Portal	Item	Need / Problem	Description
210	HC & FB	Initiator Summary Email	Initiators aren't made aware when recipients have responded to an issued notification. It would be helpful to see this information in an email at regular intervals	<p>Create an email to initiator users, that give a summary of the status report for every notification issued after 48 hrs and 7 days. The status should display the following columns:</p> <ul style="list-style-type: none"> Recipient Name Status Last Updated Recent Reminder Reminder Count <p>The email can be optional and available for all initiator users in the email settings. We should enable it for all current users if possible. We would also like to see whether any files have been uploaded via the file uploader in status report - perhaps just an icon to indicate next to each recipient, that a file was uploaded</p>
206	HC & FB	Identify individual non subscribers from same company	Currently if multiple users from the same company are added as non subscribers, the status report displays each row by company name - there is no way to identify the individual that was added without having to go into each company record (See image)	Could we somehow display the email address or name of the recipient, if there are multiple users from the same company added? Perhaps we consolidate all recipients onto one line and once selected, the initiator can see the individual names? For discussion
218	HC & FB	Status Report extract to excel	The new version of Status Report extract to excel does not give the ability to tally the item qty's Items Found column. This is affecting Drakes Supermarkets, one of the larger recipient users of the platform.	Find a way to represent the data in a way where auto sum can be used,

R2 – October 22nd 2023



ID	Industry Portal	Item	Need/Problem	Description
203	HC & FB	Restrict Symbols	Issue: when symbols are placed into fields, it creates issues for the receiving company and their view in the Recall platform For example: SOMATOMÂ DefinitionÂ Edge Â SOMATOMÂ DefinitionÂ AS	To not allow symbols to be entered into fields in recalls to avoid issues for the recipient
211	HC & FB	Corrections Email	The current email template doesn't give recipients and indication as to what changes were made in a correction	Update the Corrections email template to include the list of changes to a notification
212	HC & FB	Corrections landing page	It would be helpful for users to understand what a correction is before going ahead	create a page that gives users information on what a correction is, what they can update, and who is notified - similar to when users click 'Update'
213	HC & FB	Corrections - UI updates	When a correction is published, Users are not aware of the changes when looking at the UI	Once a correction is published and a receiver views the notification, they should see an exclamation next to each field that advises them the filed was updated (like they do when viewing an 'updated' notification)
215	HC & FB	Corrections - hide original	When a correction is being created and the user navigates back to the dashboard, both the correction and the original can be viewed on the dashboard which miht cause confusion for the user	Only show the copy of the notification that is being worked on, i.e. the draft correction should be the only notice that is visible to the user. If they want to update, they should have the option to update from the draft correction. Or they should have the ability to delete the correction and revert to the original notice.

R2 – October 22nd 2023



ID	Industry Portal	Item	Need/Problem	Description
169	HC & FB	Action Centre Emails	I would like to be notified by email when I have a list of outstanding actions in the action centre to complete	Introduce a weekly Email to SA users with a list of action required from the action centre. Could be generated every Friday morning.
207	HC	Regulator Report dates (HC)	In the regulatory reports area, display the date of when each report is due, beneath its title - based on the issue date of the notifications	Display the table immediately upon entering the Regulatory Reports area (without the need to user to create a draft) We could display the name of all 4 reports as clickable links so the user can access them, also create the Due Date Column, and have the dates prefilled so the user can see when the reports are due, upfront. Progressive report, Due Date would say Optional. We could even remove the buttons from the top as they wont be required. We would still rename the Date Report Submitted column to Date Submitted (as above option 1)
219	HC & FB	Guest Portal Updates	Guest portal is not as user friendly as initially thought	Various updates to the Guest portal to ensure non subscribed users who don't access the platform, are easily guided through the process of completing their notification, without the need to contact support.