<table>
<thead>
<tr>
<th><strong>Title</strong></th>
<th>Recall platform release notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Version</strong></td>
<td>Release 1 2023</td>
</tr>
<tr>
<td><strong>Date</strong></td>
<td>15 April 2023</td>
</tr>
<tr>
<td><strong>Doc type</strong></td>
<td>Release Notes</td>
</tr>
<tr>
<td><strong>Access</strong></td>
<td>Unrestricted</td>
</tr>
</tbody>
</table>
Document Purpose

The purpose of this document is to describe the changes made in the latest versions of the Recall and Recall Health platforms.

The document is intended for use by GS1 Australia staff and users of the Recall and Recall Health platforms.

Document control

Document version and change history

<table>
<thead>
<tr>
<th>Version</th>
<th>Date</th>
<th>Nature of change / comments</th>
<th>Editors</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0</td>
<td>17/04/2023</td>
<td>Final</td>
<td>Anuja Varghese</td>
</tr>
</tbody>
</table>

Document location

Recall Support Teams Channel Sharepoint

Document validity

All downloaded and printed documents are non-authorised and uncontrolled copies. Refer to the document location for the current authorised version.

Disclaimer

THIS DOCUMENT IS PROVIDED “AS IS” WITH NO WARRANTIES WHATSOEVER, INCLUDING ANY WARRANTY OF MERCHANTABILITY, NONINFRINGEMENT, FITNESS FOR PARTICULAR PURPOSE, OR ANY WARRANTY OTHER WISE ARISING OUT OF THIS SPECIFICATION. GS1 Australia disclaims all liability for any damages arising from use or misuse of this document or its contents, whether special, indirect, consequential, or compensatory damages, and including liability for infringement of any intellectual property rights, relating to use of information in or reliance upon this document. GS1 Australia retains the right to make changes to this document or its contents at any time, without notice. GS1 Australia makes no warranty for the use of this document and assumes no responsibility for any errors which may appear in the document, nor does it make a commitment to update the information contained herein.
Table of contents

Document Purpose .................................................................................................................................................. i
Document control .................................................................................................................................................. i
Table of contents .................................................................................................................................................. ii
1.0 Both platforms ............................................................................................................................................... 1
  1.1 New Features ............................................................................................................................................. 1
  1.2 General updates ......................................................................................................................................... 3
1.0 Both platforms

1.1 New Features

Correction Mode

Initiators can create a Correction version of an existing Live notification, which allows them to update certain fields on a notice, without having to notify the recipients of the original notice.

For example, the regulator may request for additional information from the Initiator and the Initiator can create a correction version of the Live notice. When the Initiator make this correction Live, the email notification will only alert the Regulator and not the recipients, where previously any updates to a notice will alert the recipients too.
Help Centre

A Help Centre link has been introduced in Recall platform for easy access to Recall related resources. Clicking the link will take Recall users to the relevant resources available on GS1 corporate website.

Non-Subscriber Reporting – Guest portal

Non-subscribed recipients can now report the progress back to the Initiators by using the new Non-Subscriber Guest portal. The Non-subscribed recipients will be able to access the guest portal via the Non-Subscribed Recipient email. This will eliminate the need to click and download a link from the email for such recipients, which most users consider unsafe.
1.2 General updates

Item Reporting Upgrade

Item reporting for recipients has been updated such that each Item on the notification will now have a designated line to report the progress back within a more condensed table. A column has also been introduced for comments.

Information Security Labelling on PDF’s

A CONFIDENTIALITY/DISCLAIMER statement has been appended to each page of all PDF extracts from Recall portal.
**Update to Email template Signatures.**

All Recall emails, including Notification emails as well as RUM (Recall User Manager) emails now have an updated email signature.

---

**Pending Recall Ready status - Reminder email**

Companies that have an expired Recall Ready status will now get reminder emails in the following intervals.

- The day of expiry
- 3 months after expiry
- Annually, 1 year after expiry

In addition, all the companies who had an expired Recall Ready status on the day of the deployment (15/04/2023) received a reminder email.
Admin console - Add ‘Expired’ to the Status column of the Recall Ready tab

A new value ‘Expired’ added to the values in the Status dropdown for Admin users.

Progress Bar visual update

Visual updates were made to the Progress bar available on Recall platform to align colours to rest of platform.
**Update to GTIN field**

Some users do not know what **GTIN** means. The words **Barcode Number** is added next to the **GTIN** field name in the Notification Summary to resolve this gap in understanding.