



Title	Recall platform release notes
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Document Purpose

The purpose of this document is to describe the changes made in the latest versions of the **Recall and Recall Health platforms**

The document is intended for use by GS1 Australia staff and users of the Recall and Recall Health platforms

Document control

Document version and change history

Version	Date	Nature of change / comments	Editors
1.0	17/04/2023	Final	Anuja Varghese

Document location

[Recall Support Teams Channel Sharepoint](#)

Document validity

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Table of contents

Document Purpose	i
Document control	i
Table of contents.....	ii
1.0 Both platforms.....	1
1.1 New Features	1
1.2 General updates	3

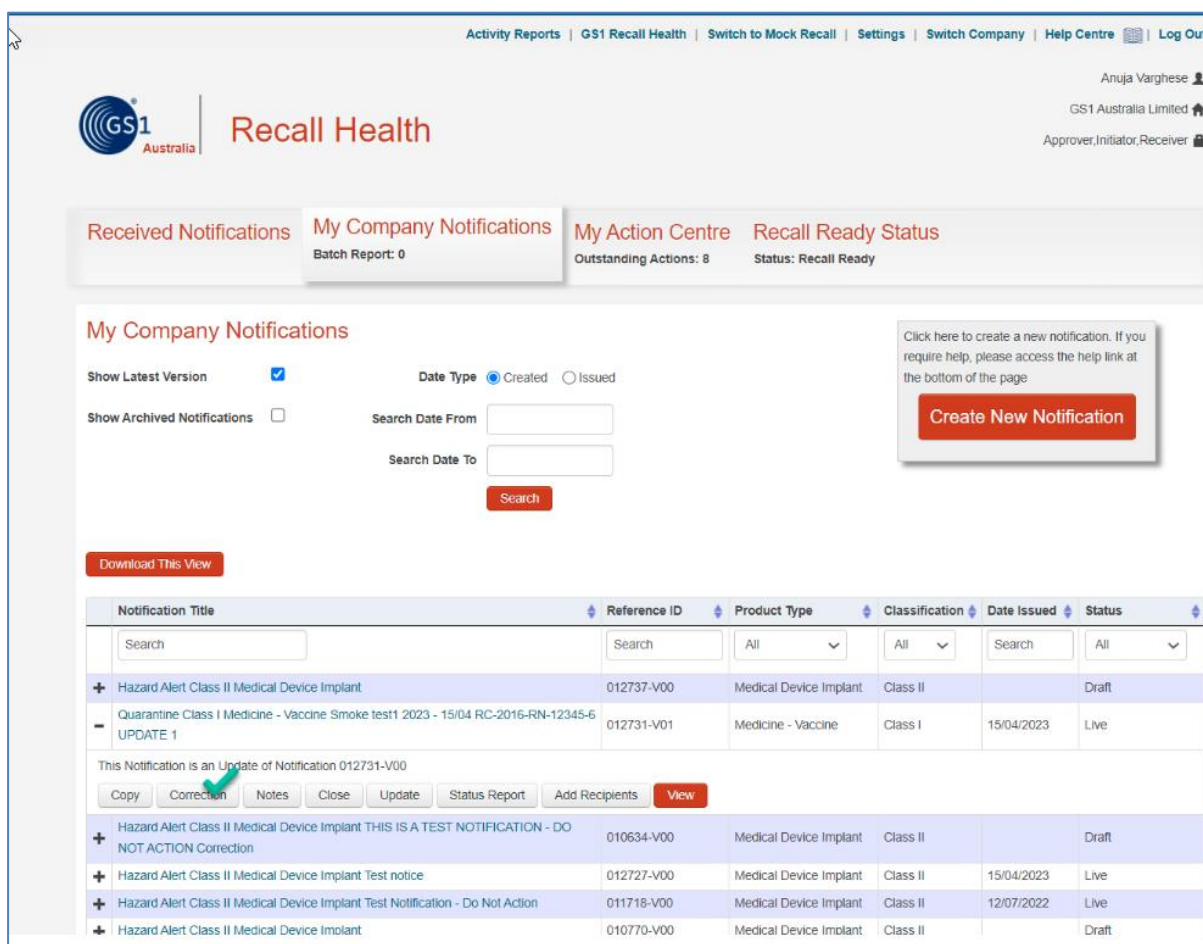
1.0 Both platforms

1.1 New Features

Correction Mode

Initiators can create a Correction version of an existing Live notification, which allows them to update certain fields on a notice, without having to notify the recipients of the original notice.

For example, the regulator may request for additional information from the Initiator and the Initiator can create a correction version of the Live notice. When the Initiator make this correction Live, the email notification will only alert the Regulator and not the recipients, where previously any updates to a notice will alert the recipients too.



The screenshot displays the 'Recall Health' web application interface. The top navigation bar includes links for Activity Reports, GS1 Recall Health, Switch to Mock Recall, Settings, Switch Company, Help Centre, and Log Out. The user is logged in as Anuja Varghese, representing GS1 Australia Limited, with roles of Approver, Initiator, and Receiver.

The main dashboard features four tabs: Received Notifications, My Company Notifications (selected), My Action Centre (showing 8 Outstanding Actions), and Recall Ready Status (showing Status: Recall Ready). The 'My Company Notifications' section includes a 'Batch Report: 0' and a 'Download This View' button.

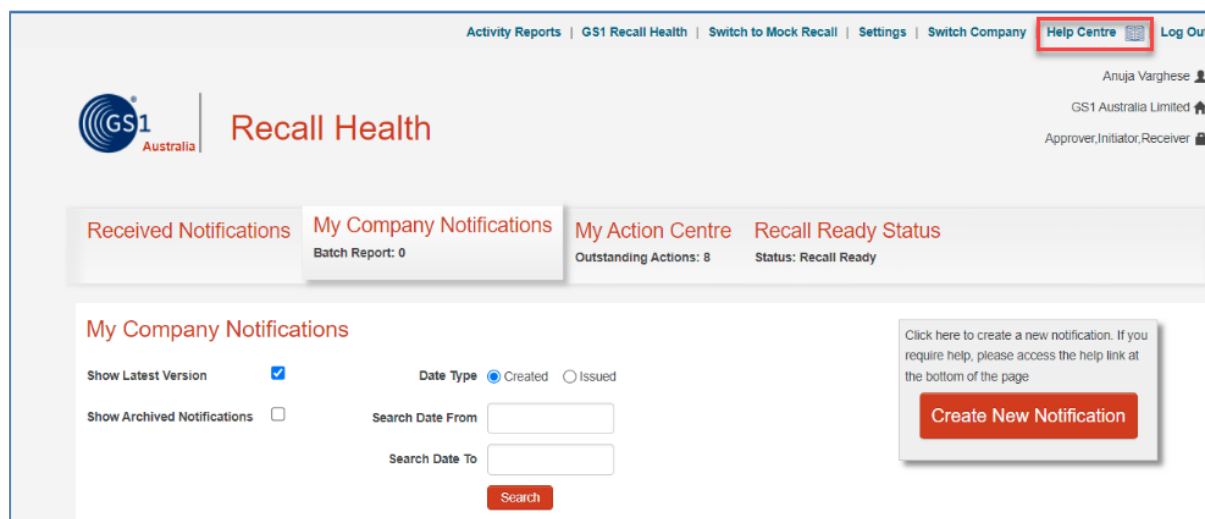
Below the tabs, there are filters for 'Show Latest Version' (checked), 'Show Archived Notifications' (unchecked), 'Date Type' (Created selected, Issued unselected), and search date ranges. A 'Search' button is present. A 'Create New Notification' button is also visible.

The notification list table shows the following data:

Notification Title	Reference ID	Product Type	Classification	Date Issued	Status
Hazard Alert Class II Medical Device Implant	012737-V00	Medical Device Implant	Class II		Draft
Quarantine Class I Medicine - Vaccine Smoke test1 2023 - 15/04 RC-2016-RN-12345-6 UPDATE 1	012731-V01	Medicine - Vaccine	Class I	15/04/2023	Live
This Notification is an Update of Notification 012731-V00					
Copy Correction Notes Close Update Status Report Add Recipients View					
Hazard Alert Class II Medical Device Implant THIS IS A TEST NOTIFICATION - DO NOT ACTION Correction	010634-V00	Medical Device Implant	Class II		Draft
Hazard Alert Class II Medical Device Implant Test notice	012727-V00	Medical Device Implant	Class II	15/04/2023	Live
Hazard Alert Class II Medical Device Implant Test Notification - Do Not Action	011718-V00	Medical Device Implant	Class II	12/07/2022	Live
Hazard Alert Class II Medical Device Implant	010770-V00	Medical Device Implant	Class II		Draft

Help Centre

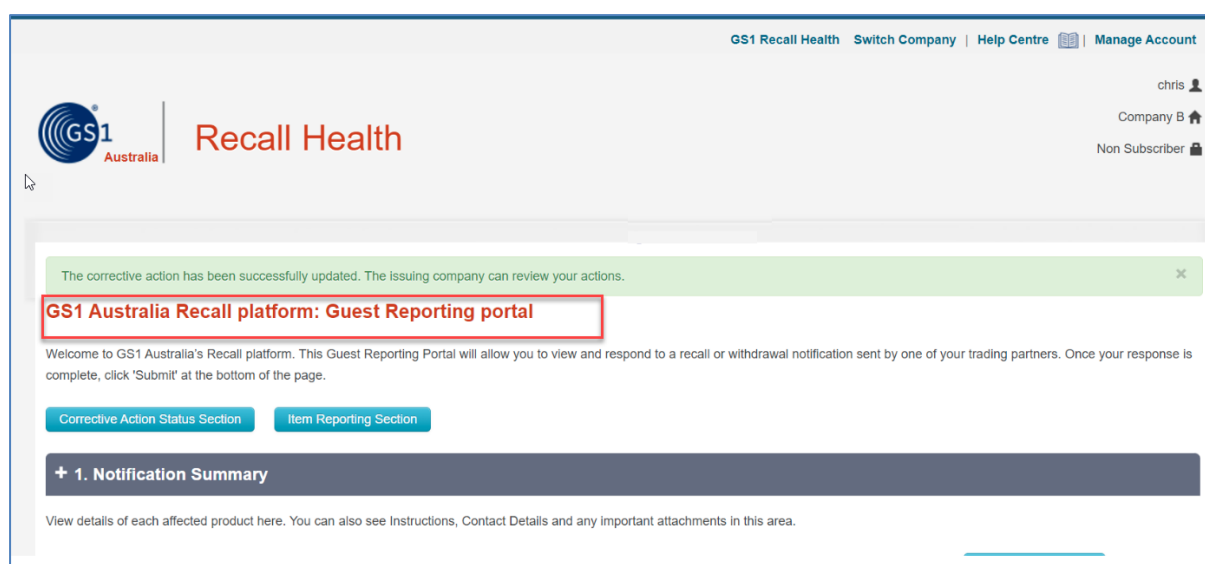
A Help Centre link has been introduced in Recall platform for easy access to Recall related resources. Clicking the link will take Recall users to the relevant resources available on GS1 corporate website.



The screenshot shows the Recall Health dashboard. In the top navigation bar, the 'Help Centre' link is highlighted with a red box. Below the navigation bar, the dashboard displays various sections: 'Received Notifications', 'My Company Notifications' (with a 'Batch Report: 0' link), 'My Action Centre' (with 'Outstanding Actions: 8'), and 'Recall Ready Status' (with 'Status: Recall Ready'). A 'My Company Notifications' section is also visible, featuring filters for 'Show Latest Version' (checked) and 'Show Archived Notifications' (unchecked), a 'Date Type' selector (set to 'Created'), and search date fields. A 'Create New Notification' button is present in a callout box on the right.

Non-Subscriber Reporting – Guest portal

Non-subscribed recipients can now report the progress back to the Initiators by using the new Non-Subscriber Guest portal. The Non-subscribed recipients will be able to access the guest portal via the Non-Subscribed Recipient email. This will eliminate the need to click and download a link from the email for such recipients, which most users consider unsafe.



The screenshot shows the 'GS1 Australia Recall platform: Guest Reporting portal'. A green success message at the top states: 'The corrective action has been successfully updated. The Issuing company can review your actions.' Below this, the title 'GS1 Australia Recall platform: Guest Reporting portal' is highlighted with a red box. The page includes a welcome message and two buttons: 'Corrective Action Status Section' and 'Item Reporting Section'. A section titled '+ 1. Notification Summary' is visible, with a note: 'View details of each affected product here. You can also see Instructions, Contact Details and any important attachments in this area.'

1.2 General updates

Item Reporting Upgrade

Item reporting for recipients has been updated such that each Item on the notification will now has a designated line to report the progress back within a more condensed table. A column has also been introduced for comments.

Item Reporting				
Product Name	Identifier	Last Updated	Quantity	Comment
<input type="text" value="Search"/>	<input type="text" value="Search"/>	<input type="text" value="Search"/>		
GS1: Ibuprofen 200mg ⓘ	GTIN: 9300710003102	17/04/2023 15:45 ⓘ	231	<input type="text" value="Found in Warehouse A"/>
GS1: Nuromol 200mg ⓘ	GTIN: 9300710003102	17/04/2023 15:45 ⓘ	231	<input type="text" value="Found in Warehouse B"/>
GS1: Panafen 500mg ⓘ	GTIN: 9300710003102	17/04/2023 15:45 ⓘ	345	<input type="text" value="In WHA and In WHB together"/>
GS1: Paracetamol 500mg ⓘ	GTIN: 9300710003102	17/04/2023 15:45 ⓘ	21	<input type="text" value="Pharmacy"/>

Showing 1 to 4 of 4 entries

Information Security Labelling on PDF's


A CONFIDENTIALITY/DISCLAIMER statement has been appended to each page of all PDF extracts from Recall portal.

Tracking Codes	
Best Before	12/11/2022
Best Before	13/11/2022
Best Before	14/11/2022

Reason for Notification	
Reason for Notification	Biotoxin Aflatoxin
Reason for Notification Details	22222

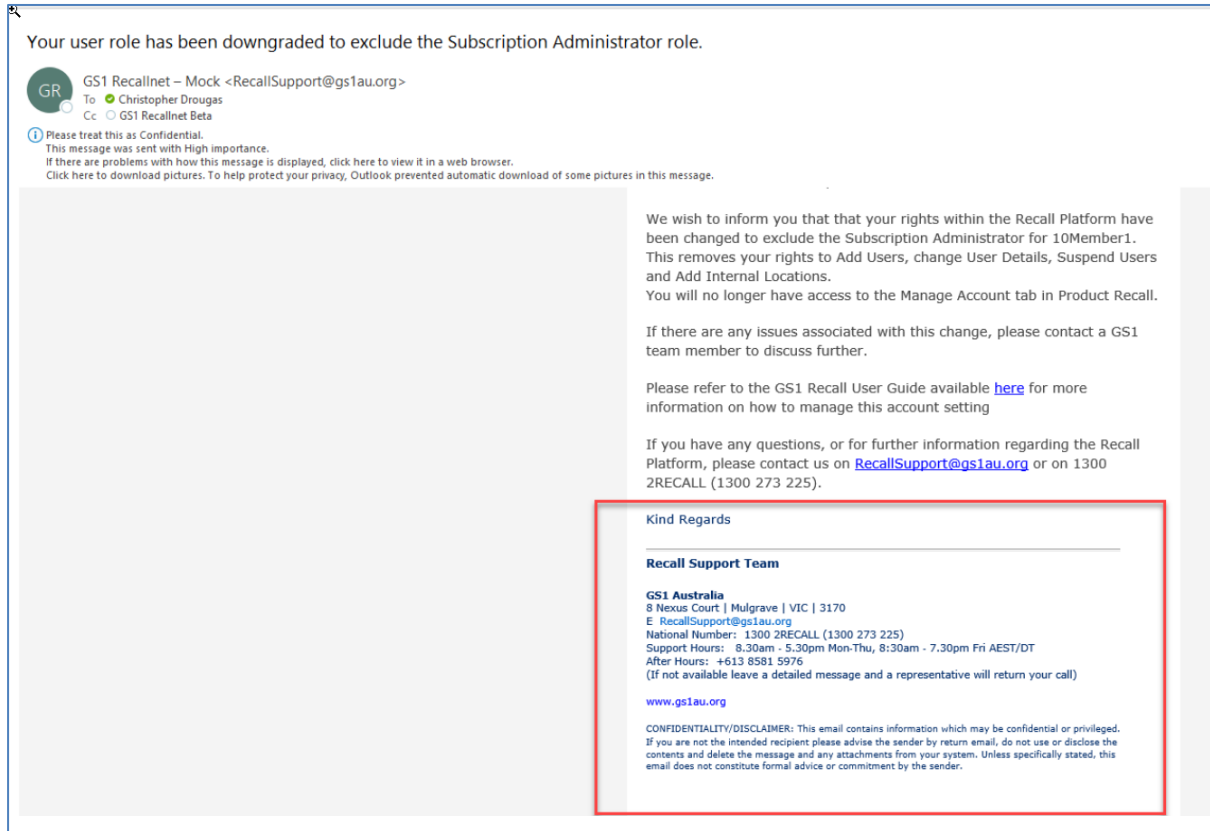
CONFIDENTIALITY/DISCLAIMER: This notification contains information which may be confidential or sensitive. If you are not the intended recipient please advise the sender, do not use or disclose the contents and delete the message and notification from your system. Printed copies are not controlled. To ensure you have access to the most up to date information regarding this notification, please access GS1 Product Recall or contact your Recall administrator.

1 of 2

 Product Recall

Update to Email template Signatures.

All Recall emails, including Notification emails as well as RUM (Recall User Manager) emails now have an updated email signature.



Pending Recall Ready status - Reminder email

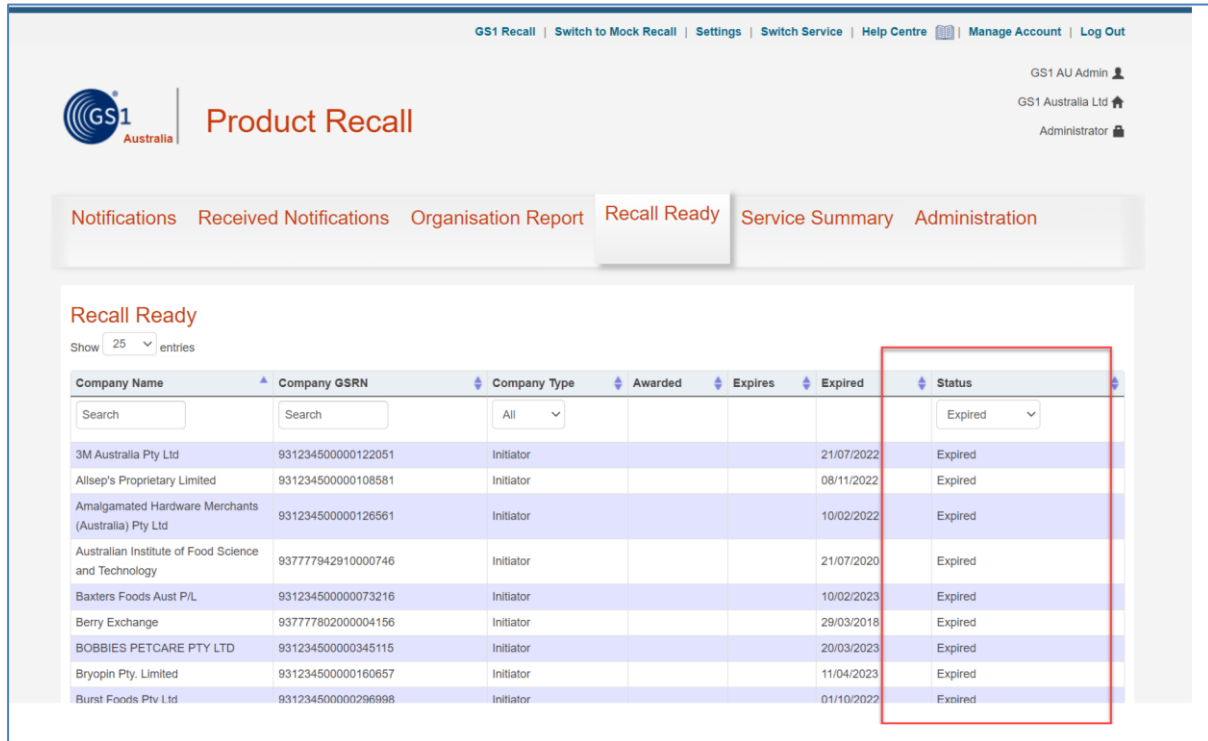
Companies that have an expired Recall Ready status will now get reminder emails in the following intervals.

- The day of expiry
- 3 months after expiry
- Annually, 1 year after expiry

In addition, all the companies who had an expired Recall Ready status on the day of the deployment (15/04/2023) received a reminder email.

Admin console - Add 'Expired' to the Status column of the Recall Ready tab

A new value 'Expired' added to the values in the **Status** dropdown for Admin users



GS1 Recall | Switch to Mock Recall | Settings | Switch Service | Help Centre | Manage Account | Log Out

GS1 AU Admin
GS1 Australia Ltd
Administrator

Notifications Received Notifications Organisation Report **Recall Ready** Service Summary Administration

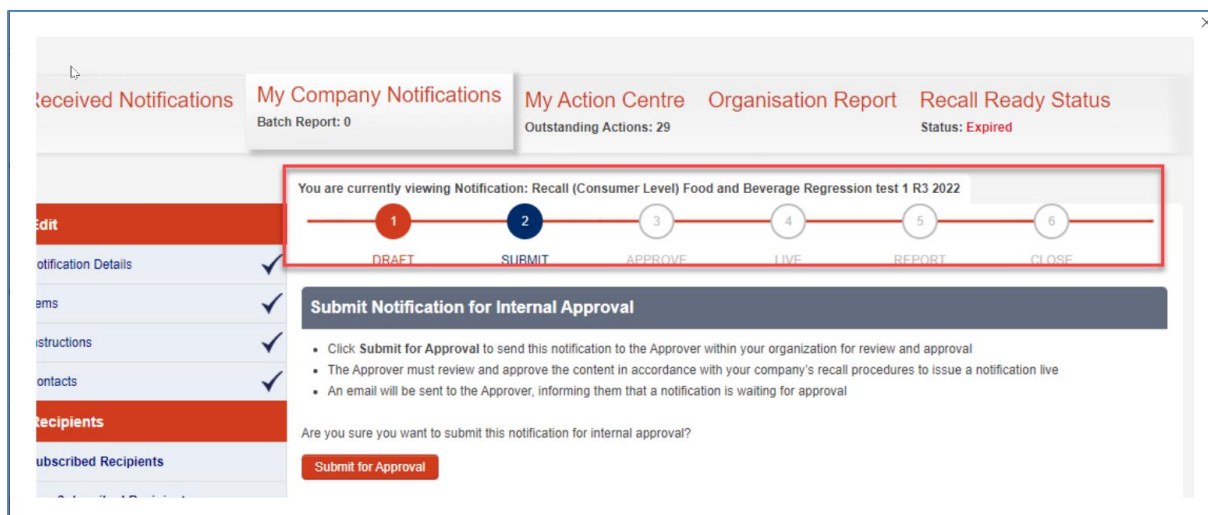
Recall Ready

Show 25 entries

Company Name	Company GSRN	Company Type	Awarded	Expires	Expired	Status
3M Australia Pty Ltd	931234500000122051	Initiator		21/07/2022		Expired
Allsep's Proprietary Limited	931234500000108581	Initiator		08/11/2022		Expired
Amalgamated Hardware Merchants (Australia) Pty Ltd	931234500000126561	Initiator		10/02/2022		Expired
Australian Institute of Food Science and Technology	937777942910000746	Initiator		21/07/2020		Expired
Baxters Foods Aust P/L	931234500000073216	Initiator		10/02/2023		Expired
Berry Exchange	937777802000004156	Initiator		29/03/2018		Expired
BOBBIES PETCARE PTY LTD	9312345000000345115	Initiator		20/03/2023		Expired
Bryopin Pty. Limited	931234500000160657	Initiator		11/04/2023		Expired
Burst Foods Pty Ltd	9312345000000296998	Initiator		01/10/2022		Expired

Progress Bar visual update

Visual updates were made to the Progress bar available on Recall platform to align colours to rest of platform.



Received Notifications My Company Notifications My Action Centre Organisation Report **Recall Ready Status**

Batch Report: 0 Outstanding Actions: 29 Status: Expired

You are currently viewing Notification: Recall (Consumer Level) Food and Beverage Regression test 1 R3 2022

1 2 3 4 5 6

DRAFT SUBMIT APPROVE LIVE REPORT CLOSE

Submit Notification for Internal Approval

- Click **Submit for Approval** to send this notification to the Approver within your organization for review and approval
- The Approver must review and approve the content in accordance with your company's recall procedures to issue a notification live
- An email will be sent to the Approver, informing them that a notification is waiting for approval

Are you sure you want to submit this notification for internal approval?

Submit for Approval

Update to GTIN field

Some users do not know what **GTIN** means. The words **Barcode Number** is added next to the **GTIN** field name in the Notification Summary to resolve this gap in understanding.

You are currently viewing Notification: Recall (Consumer Level) Food and Beverage Regression test 1 R3 2022

Notification Title

Notification Title Recall (Consumer Level) Food and Beverage Regression test 1 R3 2022

Item Details

Product Name: dfdsf

GTIN (Barcode Number) 00360687341712

Unit of Measure 1 Kilograms

Tracking Codes

End