

## Catalogue Item and Price Synchronisation Confirmation Messages in the National Product Catalogue (NPC)

Catalogue Item Confirmation (CIC) and Price Synchronisation Confirmation (PSC) messages form a key part of the Woolworths and Progressive supermarkets implementation of NPC. Woolworths and Progressive expect that all of their NPC Live publishers actively review and where necessary respond to the item and price confirmation messages.

### What are CIC and PSC messages?

The CIC message is generated by the Data Recipient (Woolworths or Progressive) in order to inform the publisher of the acceptance status of a new or updated published item(s).

The PSC message is generated by the Data Recipient (Woolworths or Progressive) in order to inform the publisher of the acceptance status of a new or updated price record.

Each confirmation message contains an action or confirmation state code. The code indicates the acceptance status of the item or price message. Woolworths and Progressive will respond with one of the following codes:

Code	Description
SYNCHRONISED	Item or Price accepted – no supplier action required
REVIEW	Item or Price has <b>not</b> been accepted – action required. If you are unsure of the reason for the Review response, please contact your Woolworths/Progressive buyer directly to discuss.

**Important for Price confirmations: Initially you will receive automatic system generated “RECEIVED” confirmation for Prices.** This does not imply your data has been commercially agreed upon. You will continue to receive “Synchronised” or “Review” messages to confirm if Woolworths have received and agreed (Synchronised) or received and required action (Review) for your price data. **Please note, you must wait until your existing price has a Synchronised or Review response before proceeding with updates.**

### How to Receive and View Confirmation Messages?

#### Confirmation Report Emails

You will receive a copy of each CIC and PSC report. If you are not receiving these reports or would like to change the recipient of these reports, please contact the NPC Customer Support team.

#### Confirmation Reports – NPC Publisher GUI

Confirmations received from Woolworths / Progressive can also be accessed from the NPC Publisher GUI. The CIC’s can be viewed via the Task List and the PSC’s via the search widget within Price Sync.

#### NPC Middleware Products

Publishers using NPC middleware products should contact their middleware provider to determine whether publishers are able to actively review CIC and PSC messages using their product.