Healthcare National Product Catalogue Advisory Group (HCNPCAG)

Kick off meeting

27th November 2019

GS1 Australia

The Global Language of Business

Welcome, introductions and apologies

Healthcare NPC Advisory Group
AGENDA

Time	Subject	Who
1:00pm	Welcome, introductions and apologies	CHAIR
1:15pm	GS1 Australia Limited Trade Practices Compliance Notice	CHAIR
1:20pm	Background & Why are we here?	CHAIR
1:30pm	Review Terms of Reference - Group Role & Objectives	Gary/ALL
1:50pm	Chair/Co-Chairs requirements, and nominations	Gary/ALL
2:00pm	Items for review/discussion	GS1/ALL
2:45pm	Discussion of proposed meeting dates for 2020	CHAIR
2:50pm	Confirmation of actions and next steps	CHAIR
2:55pm	Thanks and Meeting close	CHAIR

Trade Practices Compliance Notice

GS1 Australia Trade Practice Compliance Notice

Participants on GS1 Boards, committees, task forces, work groups, or other similar bodies, must always remember the purpose of the Board, committee, task force, or work group is to enhance the ability of all industry members to compete more efficiently and effectively to provide better value to the consumer or end user. GS1 activity almost always involves the cooperation of competitors; therefore great care must be taken to assure compliance with trade practices laws in Australia and in other jurisdictions

This means:

- Participation must be voluntary.

- There will no exchange of confidential information such as prices products.

- Meetings will have a pre-prepared agenda and recorded by minutes.

- All recommendations from any meeting are recommendations only. Individual companies remain free to make independent, competitive decisions.

- Any standards developed must be voluntary standards.

- If any participant believes the group is drifting toward impermissible discussion, the topic shall be tabled until the opinion of lawyer(s) with experience in trade practices law can be obtained.

Background & Why are we here?

Why are we here?

- The National Product Catalogue originated from a piece of national research that stated that there was a need for a 'national product catalogue' to support the need for better quality product data within healthcare.

- The remit to set up & provide governance to this piece of national infrastructure for Australian healthcare was initially given to the National eHealth Transition Authority (NeHTA), and then transitioned to the Australian Digital Health Agency.

- GS1 Australia was chosen in 2006 to provide the service (based on GDSN) but it has always been developed with Industry for Industry to ensure it reflects the industry needs.

- Ongoing guidance continues to be required to ensure the service continues to meet and evolve with industry and user changing needs. The role of this group is to provide an advisory forum for the purposes of continuing to guide GS1 Australia in the provision of the service on behalf of industry.

Terms of Reference (ToR)

Guiding the Healthcare NPC Advisory Group (HCNPCAG)

Terms of Reference –Role & Purpose

Role/Purpose

The Healthcare NPC Advisory Group comprises of healthcare industry representatives who will provide strategic guidance and support to GS1 Australia in the ongoing development and operation of the National Product Catalogue (NPC) data pool service and matters related to its use within the healthcare industry

The group comprises subject matter experts who will work collaboratively to identify, assess, monitor, review and recommend appropriate actions that will align requirements to ensure data governance, data quality, and continuous improvement are based on best practice

Terms of Reference – Objectives

Objectives

The Healthcare NPC Advisory Group's objectives are to:

- Advise GS1 Australia on Healthcare industry issues and new opportunities related to the NPC
- Support the ongoing development roadmap for the NPC within the healthcare industry to ensure it remains relevant to changing industry needs
- Advise on opportunities to improve usability of the service for the benefit of the entire user community
- Advise on opportunities to improve data quality, delivery and patient safety through the more effective use of the data the NPC provides
- Advise on the application of an appropriate engagement process to help support adoption
- Ensure continued whole of industry approach to governance by the healthcare industry
- Ensure continued alignment with and leveraging of GDSN to support Australian data requirements within healthcare
- Discuss other healthcare industry matters of relevance to the NPC Advisory Group

Terms of Reference – Guiding principles

Guiding principles

The guiding principles for the Healthcare NPC Advisory Group are:

- Support the implementation and continuous improvement of the NPC as a core national infrastructure service as originally implemented by NEHTA for Australian healthcare

- Reflect and support the core purpose of finding efficiencies and savings while maintaining quality

- Commit to improving quality, access, and patient safety

- Consider and understand issues from a national perspective, balancing the view of data publishers, data recipients and other related parties.

- Create engaging environments where all parties can meaningfully contribute

Terms of Reference – Chairperson(s)

Chairperson

The Healthcare NPC Advisory Group will appoint **two Co-Chairs**, one representing the **buyer** and the other, the **supplier** interests. If appropriate, an additional 'tri-chair' may be selected to allow for both medical devices and pharmaceutical suppliers to participate as chairs

Co-Chairs will be appointed for 2 years and the Group may nominate new Co-Chairs or unanimously agree to extend the tenure of the existing Co-Chair/s

The Chairpersons will be responsible for:

- Assist in assessment of items within the Healthcare NPC Advisory Group or sub working groups (where deemed necessary)
- overseeing the performance of business based on the Agenda
- determining when an issue should be escalated to another body for resolution
- dissemination of Advisory Group decisions in meeting Minutes via the Secretariat (GS1)

Terms of Reference - Agenda

Agenda

Proposed Agenda items are submitted to the Secretariat at least 10 days before the meeting. These items will be reviewed in conjunction with the Healthcare NPC Advisory Group co-chairs to ensure alignment with the purpose of the Advisory Group

For Agenda items to be tabled they should be provided with appropriate briefing notes and detail, clearly setting out the purpose, background, options, and a recommendation for the Advisory Group to consider

The following items will be included in every agenda:

* apologies and absences
* approval of previous meeting Minutes
* other business
* summary of decisions and actions
* confirmation of next meeting date and location

An agenda will be provided to AG members at least 5 working days prior to each meeting

ToR – Minutes, Information

Minutes

Minutes will record all decisions made and actions assigned to Healthcare NPC Advisory Group members or GS1 Australia, along with the target due date for reporting back to the Group

With agreement of meeting attendees, the discussions may be recorded for the purposes of ensuring greatest accuracy of minutes or for future reference in reviewing discussion/decisions. These recordings will not be may publicly available

Meeting minutes will be circulated to members within ten working days after the meeting. Copies of minutes may be made available to non-members on request

Confidentiality, Transparency and Participation

The Healthcare NPC Advisory Group may need to consider and discuss material of a sensitive or commercial nature. Treatment of documents and knowledge associated with the Healthcare NPC Advisory Group will comply with the GS1 Australia standing policy on information handling and confidentiality. Advisory Group Members and attendees acknowledge their responsibility to maintain confidentiality of all information shared during meetings and related correspondence that is not in the public domain.

Items for review/discussion

NPC in Healthcare at a Glance

- 566 suppliers
- 22 recipients
  - 8 State Health Depts
  - 3 Private Hospital Groups
  - 10 Distributors
  - ADHA

- 435,927 product records
  - 350,730 MedTech
  - 85,197 Pharma and Other

- 5 Certified Solution Providers

- 900% Data Quality Improvement since June 2017*

* Calculation is based on % increase in Platinum and Gold Suppliers during the period

Healthcare Data Quality Program
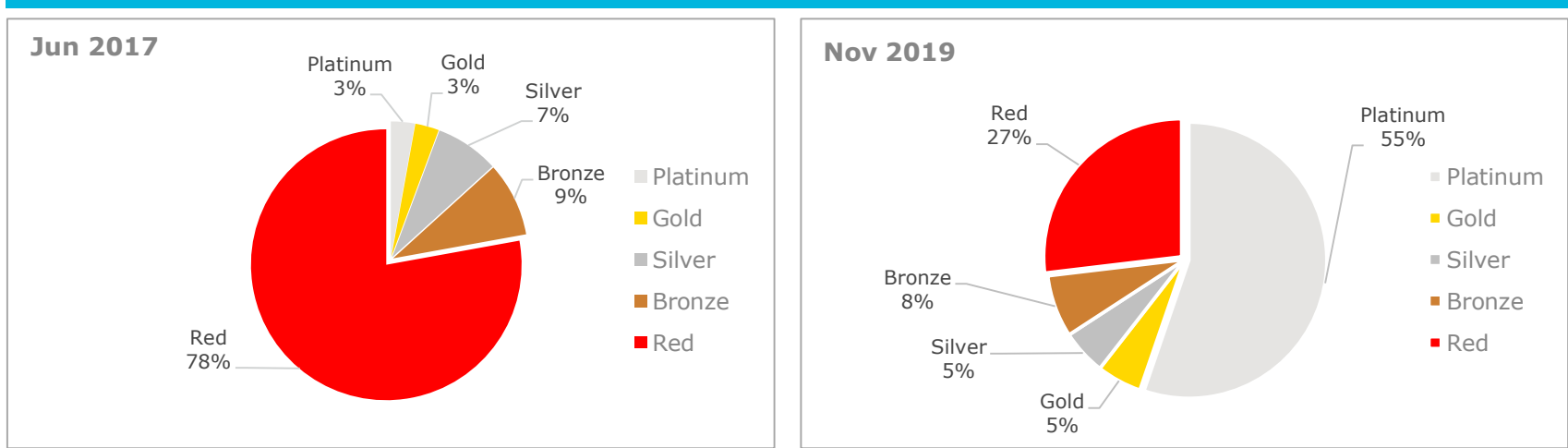
	Red	**Bronze**	**Silver**	**Gold**	**Platinum**
Jun 2017	246 – 78%	28 – 9%	24 – 8%	9 – 3%	9 – 3%
Nov 2019	107 – 27%	29 – 8%	21 – 5%	21 – 5%	220 – 55%

* Total number of Publishers has increased by 82

Simplification, quality & usability improvements

1. Dataset Review (conducted every 3 years, due in 2020) to ensure requirements reflect the needs of the recipient community, ensure ease of use for suppliers based on their types of products, and to ensure NPC is effectively supporting industry defined <u>use cases</u>

2. Data Quality Improvement progress and discussion of future enhancements

3. NPC simplification enhancements

NPC – Improving the user experience

- **Project Simplify** – Streamlining the current NPC service for better efficiency.
  - Rationalising data entry options, removal of non-required attributes, simpler to use e.g. introduction of grid views and buttons for common tasks.

- **Project Align** – aligning supply chain data and digital content within the NPC.
  - Enabling image URL's to be fed back to the NPC from Smart Media

- **NPC Xpress** – developed initially for small to medium suppliers.
  - User friendly look and feel, includes easy to follow features such as consolidation of all pack hierarchies to one view, reduced data entry, less training required, will bring data and digital together – **more intuitive**.

Simplified Product List

Draft
New
Change
Correction
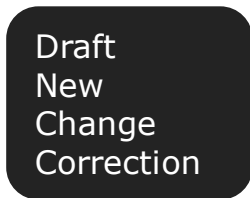
Easy to read status

Base
Inner
Case

Up to 3 packaging
Levels in 1 record
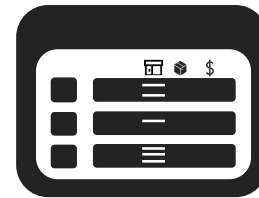
Easy to visualise
Recipient Publications
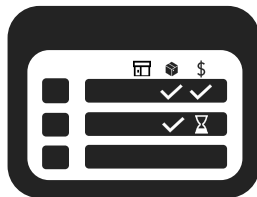
Easy to visualise
Item & Price Responses
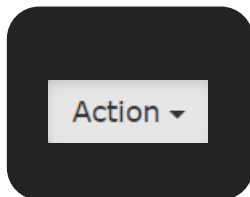
Action ▾

Simple Action button
All activities in 1 spot

Simple Search
Feature

Copy Product
Feature
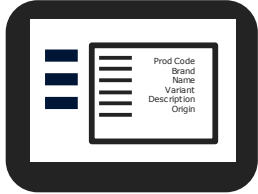
Enter common data to all levels only once
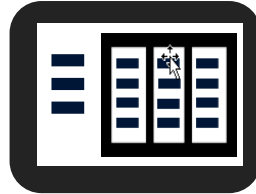
See Data for all levels in 1 screen

Specific to Trading Partnerships

Targeted data Entry
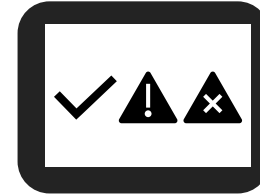
Inline Data Validations
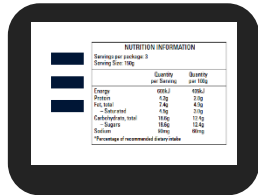
Nutritional Panel Grid View

Default UOMs

Auto Calcs
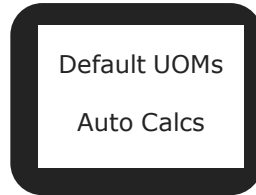
Simple Data Entry

Data Review Feature

NPC Xpress – Image Thumbnail **concept**

NPC Xpress – Image in details screen **concept**

General Discussion

1. Australian Medicines Terminology Containered Trade Product Pack (AMT-CTPP) project
2. Important Recipient updates
3. Industry representatives
4. One-on-one conversation/meeting
5. Discussion of additional items proposed by group members for consideration

Proposed meeting dates for 2020

1Q 2020 - Wed 19/02/2020, 2-4pm
2Q 2020 - Wed 13/05/2020, 2-4pm
3Q 2020 - Wed 26/08/2020, 2-4pm
4Q 2020 - Wed 11/11/2020, 2-4pm

Confirmation of actions and next steps

Meeting close