



The Global Language of Business

GS1 Australia

Recall FD&CG Advisory Group

Wednesday 01 March, 2023



Acknowledgement of Country



We acknowledge the Traditional Custodians of the various lands on which we meet and work today and any First Nations' people that may be participating in this meeting.

Specifically, we acknowledge the people of the Kulin and Eora nations, where GS1 offices are located, and pay our respects to elders past, present and emerging.

We recognise and celebrate the diversity of First Nations' people, and their ongoing cultures and connections to the lands and waters across Australia.



Housekeeping

REC ●



- With agreement of meeting attendees, the meeting will be recorded to support the capturing of minutes and to share with participants who were not able to attend the meeting
- Minutes will record all decisions made and actions assigned to work groups members or GS1 Australia, along with the target due date for reporting back to the group
- Meeting minutes will be circulated to members within 10 working days after the meeting and are saved to the Advisory Group Hub
- Copies of minutes may be made to non-members on request
- Questions and input can be made at any time by raising hand or by posting in chat

Agenda



1	Welcome Message and Agenda	Melanie Wishart, GS1
2	GS1 Australia Limited Competition Law Caution	Melanie Wishart, GS1
3	Recall Advisory Group Framework and Attendance	Chair
4	Review of past meeting actions	GS1
5	Current Position of Recall Service - Adoption & Usage	Chris Drougas, GS1
6	Recall Development Roadmap	Chris Drougas, GS1
8	Open Discussion - Challenges & opportunities	All
9	Presentation – Covid Related Issues, Food Safety, Food Safety Culture, Supply Chain Resilience,	Leah Williamson
10	General Business – Marketing and events, communications, new engagement	Tracey Kelly-Jenkins, GS1 Melanie Wishart, GS1
11	Confirmation of actions and next steps. Meeting Close	Chair

GS1 Australia Limited Competition Law Caution

GS1 Competition Law Caution



GS1 operates under the GS1 Competition Law Caution. Strict compliance with competition laws is and always has been the policy of GS1. The best way to avoid problems is to remember that the purpose of the group is to enhance the ability of all industry members to compete more efficiently.

This means:

- There shall be no discussion of prices, allocation of customers, or products, boycotts, refusals to deal, or market share
- If any participant believes the group is drifting toward impermissible discussion, the topic shall be tabled until the opinion of counsel can be obtained.

Recall Advisory Group Framework

Advisory Group Framework






































- The Advisory Group is a forum to:
 - Discuss issues and opportunities within Recall space and wider traceability efforts
 - Assist with prioritisation of development efforts
 - Provide a mechanism for engaging with organisational recall management networks to assist with deployment programmes
 - Advocate alignment of recall with systems & processes of all stakeholders
 - Identify and escalate issues of national importance related to recall management
- GS1 acts as secretariat and will operate as proxy co-chair as required
- Quorum Requirements for AG meetings:
 - Minimum attendees – 10
 - Optimal mix - 3 receivers, 5 suppliers, 2 associations

Introductions, Attendance, Welcome to new attendees

Current AG invited stakeholders

ACCC receive documentation arising from the meetings (UPDATE PMA LOGO and check others)



AFGC		FSANZ		NSW Food Authority	
Arnott's	 	Goodman Fielder		PMA A-NZ	
BE Campbells		Greens Foods		Red Bull	
Bidfood		GS1 Australia		Simplot	
Clorox		Harris Farm		Sunny Queen	
Coles		HPV		Suntory	
Costa Group		Bega		Super Retail Group	
Costco		Metcash		Unilever	
Foodbank		Mondelez		WD-40	
Pental		Nestle		Woolworths	
Vilis's Bakery		Patties Foods		Peters	
				Drakes	

Review of past meeting actions



Actions arising from previous meeting



ACTION	DUE DATE	BY WHO	STATUS
GS1 and Co-chairs to invite presenters for future meetings based on feedback and suggestions from the group	Ongoing	GS1/ Co-Chairs	Ongoing
GS1 to follow up with the dairy regulators and ensure they are aware of the Recall portal and the importance of the mock recall process.	31/8	GS1	WIP

Recall Food, Liquor & Consumer Goods Adoption and Usage



Report Summary

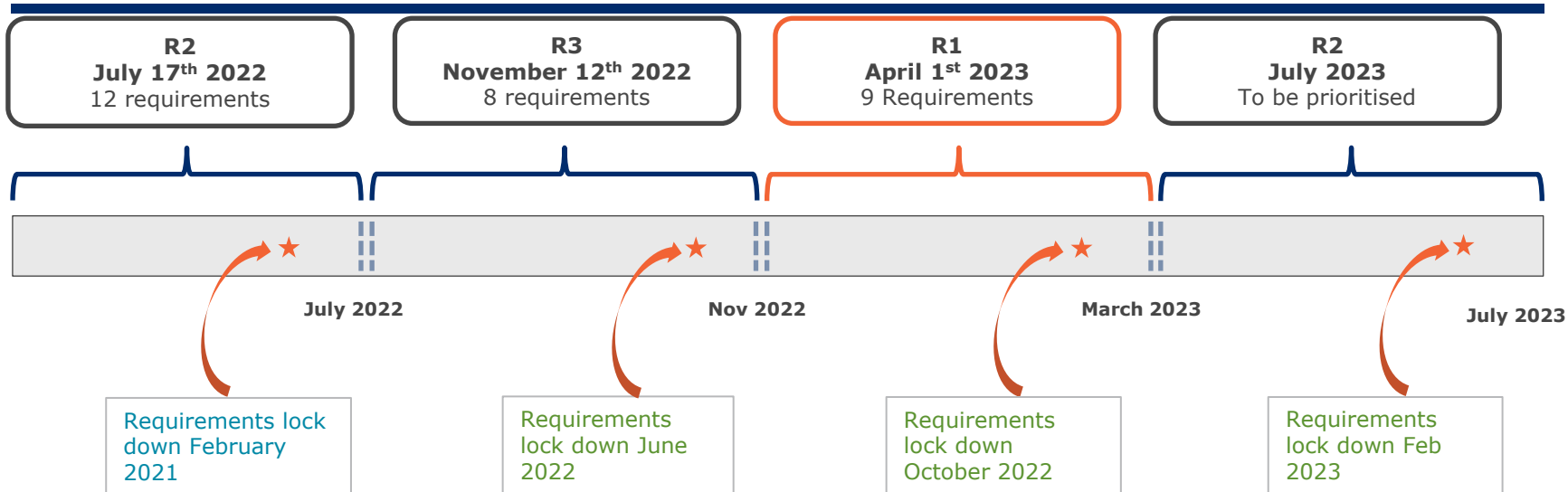


- Subscriber Onboarding 97% live (10 outstanding)
- Mock notifications tracking well, Jun – Dec 22 (167) vs 21 (166)
- 4 Recalls listed on FSANZ site Q1 TD 2023. None from Recall subscribers
- Pre-reads available here: [GS1 Australia Recall - GS1 Australia](#)

Recall Development Roadmap



Recall Roadmap - overview



- R1 release 1 April 2023
9 requirements
- R2 currently finalising requirements

Please submit requirements to recallsupport@gs1au.org or via the feedback button in Recall

R1: April 1st 2023



ID	Industry	Recall Enhancement Items	Dev Points
183	HC & FB	Information Security Labelling	1
189	HC & FB	Update to all email templates	2
184	HC	Update Recall Letter uploader mouseover	1
185	HC & FB	Pending Recall Ready status - annual email	3
186	HC & FB	Non-subscriber Guest Portal + upgraded item reporting	12
187	HC & FB	Progress Bar visual update	2
188	HC & FB	Correction mode	15
200	HC & FB	GTIN field on Notif. Summary	1
199	HC & FB	Resources link	3
		Total	40

- Description for each available in appendix

Corrections mode



Search	Search	All	All
Recall (Consumer Level) General Merchandise and Apparel test		004664-V00	General Merchandise and Apparel
Copy	Correction	Notes	Close
Update	Status Report	Add Recipients	View

You are currently viewing Notification: Recall (Consumer Level) General Merchandise and Apparel test Correction

Edit

- Notification Details ✓
- Items ✓
- Contacts ✓

Review

- Notification Snapshot
- Notification Information

Action

- Submit for Approval
- Download Initiator PDF
- Download Receiver PDF

Edit Item

* Required Fields

1 DRAFT 2 SUBMIT 3 APPROVE 4 LIVE

Identifier

GTIN 9300710003102

Alternate Identifier

* Type Establishment Number
* Value 345

Product Details

Product Name vet product

Correction

- Can issue a 'Correction' on a Live notice
- Adjust a small number of fields, without needing to issue a full update (Product Style, Return info, Packaging Materials, Contact info etc)
- If FSANZ info is changed, they will be notified, but recipients are not



Annual Email reminder

- Expired companies will now receive an email reminder annually, asking them to recertify

Non Subscriber Guest portal

- Non subscribers will now report directly to initiators via guest portal – link provided in non subscriber email

Updated Item reporting

- Updated table for item reporting for better user experience – items displayed more clearly and responses more easily logged

Open Discussion



Items for discussion



Issues, Challenges and Opportunities

- Development Roadmap feedback
- Stakeholder uptake



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Guest Speaker

**Leah Williamson - Own Brand Product Compliance
Manager, Quality & Technical Standards**

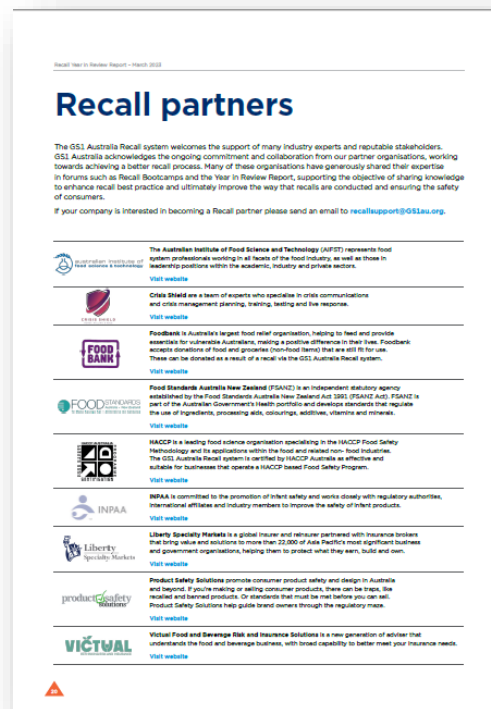
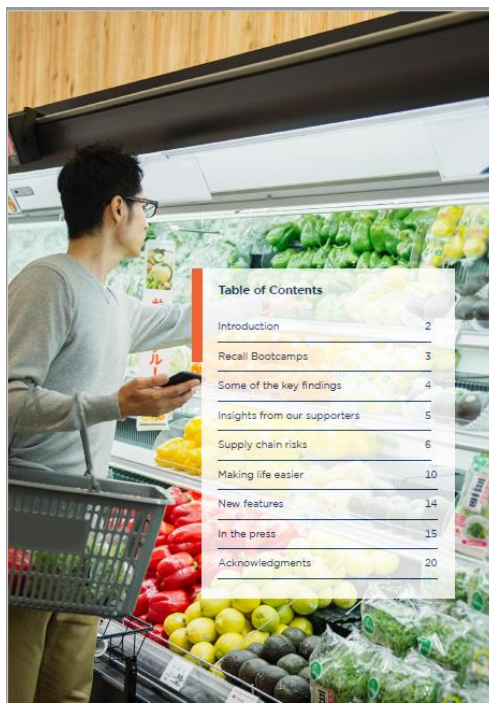


coles

General Business



Marketing: Year in Review Report 2023



Global Forum



Global Forum 2023
13-16 February
Brussels & Virtual

Register →

Already registered? Access replays in the platform until 1 May →

50 years of
**transforming
tomorrow**

<https://forum.gs1.org/>

Retail Plenary: Our 2D Future



One barcode, infinite possibility

- John Phillips – SVP Customer Supply Chain & Go-To-Market Pepsi Co
- Andrea Schlossarek – VP Master Data Management Metro
- Alfredo Colas – Senior VP of IT P&G
- Garance Osternaud – Head of Merchandise and Sipplu Platforms, Global CTO Carrefour
- Marcel Sieira – Chief Customer Officer GS1 Australia

NGTAG Event



 National GS1
Traceability
Advisory Group

Connecting Australian supply chains for enhanced e2e traceability



REGISTER NOW

TRACEABILITY FOR BIOSECURITY

An update on state and territory action plans

Tuesday 28 February 2023, 12.30pm - 2.00pm AEDT

 **Malcom Letts**
Deputy Director-General & Chief Biosecurity Officer at Department of Agriculture and Fisheries

 **Dr Katherine Clift**
Executive Director Biosecurity Victoria, Agriculture Victoria

 **Queensland Government**

 **AGRICULTURE VICTORIA**

GS1 Australia and the National GS1 Traceability Advisory Group (NGTAG) are committed to work with government and industry to provide practical pathways for enhanced national biosecurity.

Recording soon to be released!

To join the NGTAG or find out more

[NGTAG - GS1 Australia](#)

Traceability for Purpose



National GS1
Traceability
Advisory Group

Connecting Australian supply chains for enhanced e2e traceability

Key Focus Areas for 2022-2024



Traceability 4 Biosecurity



Traceability 4 Quality, Safety & Certification



Traceability 4 Cross Border Trade



Traceability 4 Regulation & Policy Making



Traceability 4 Sustainability & Circular Economy



Traceability 4 Provenance & Authenticity



Traceability 4 Consumer Engagement & Trust

Traceability for Biosecurity

Biosecurity with strong, standardised traceability

- Rapid and unambiguous identification of at-risk or impacted product, thereby avoiding regional or jurisdiction lockdowns.
- Ability to capture and share information to trace and isolate sources of transmission enabling more rapid control of the spread
- Reduced impact, cost and suffering minimising financial, economic, social and systemic costs, including trade/market access
- Support the adoption of electronic certification that identifies the biosecurity status of products to enable access to international and domestic markets

Recall Partners



- AFGC



- Victual



- FSANZ



- IFPA A_NZ



- HACCP Australia



- Liberty International Underwriters



- NRA



- AIFST



- The Recall Institute



Can be viewed [here](#)

Useful Resources



Resources

[Visit the GS1 Recall webpage](#)

[Watch the Discover Recall video](#)

[Book in for a 'Discover Recall' webinar](#)

[Register for GS1 Recall Platform](#)

[Visit the Recall LinkedIn page](#)

[Mock Recall Template - GMA](#)

[Recall Webpage](#)

Recall Toolkit

Recall Toolkit



Webpage of resources for bootcamp attendees
[Link](#)

Confirmation of actions and next steps



Questions?



Meeting close

Next meeting: Wednesday 7th June 2023

Wednesday 6th September

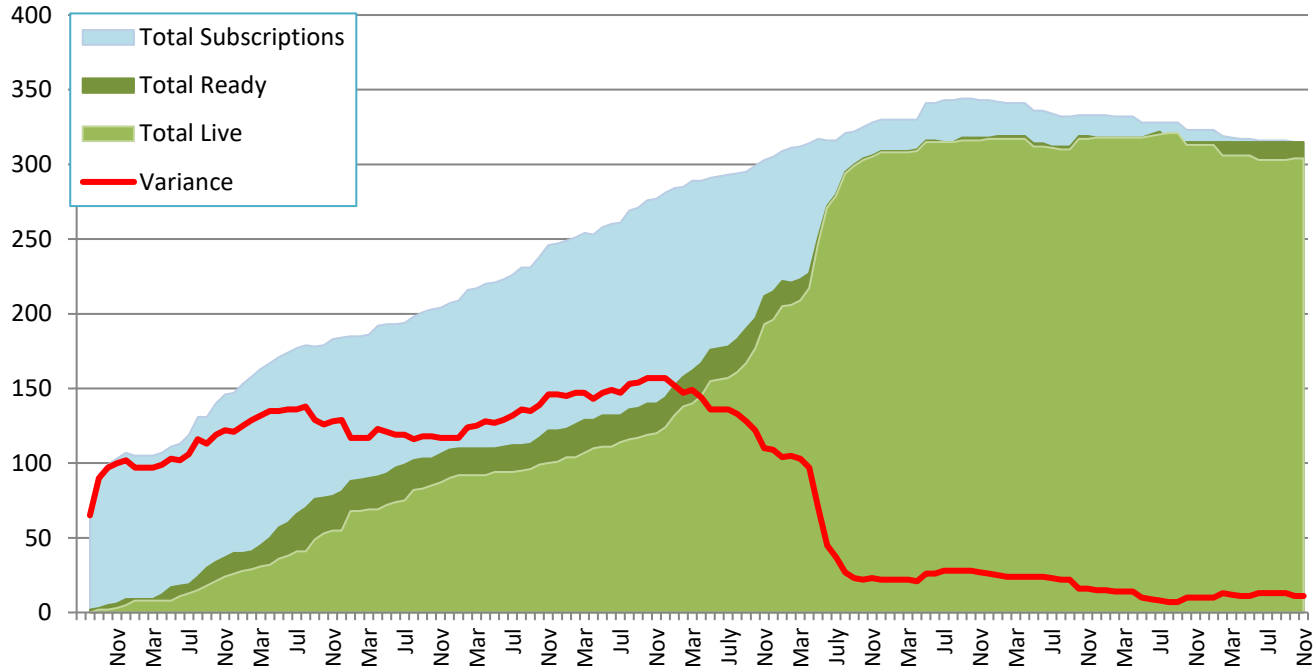
Wednesday 6th December



Appendix



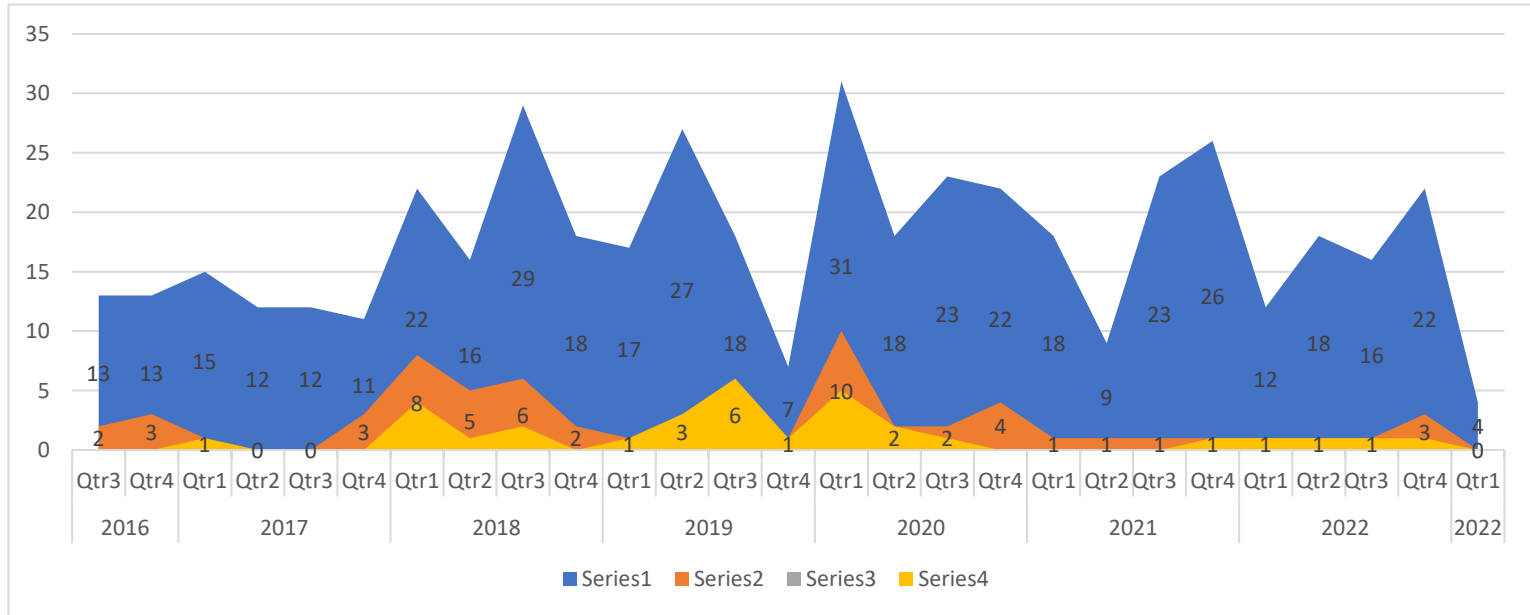
Supplier Onboarding



Status:

Subscribed: 316
Not Ready: 6 (2%)
Ready: 3 (0.5%)
Registered: 1: (0.5%)
Live: 306 (97%)
On-boarding Target :20
Outstanding : 10

FSANZ Recalls vs Recall Portal subscribers



4 companies have issued notifications in Q1 TD. None were Recall platform users.
 * % of Recall platform notices vs FSANZ Recalls in any QTR

R1 - April 1st2023



ID	Industry Portal	Item	Need/Problem	Description
183	HC & FB	Information Security Labelling	No disclaimer exists for how pdf extracts should be shared, distributed etc	At the bottom of each document that ios extracted from Recall, add the following statement: Wording to be confirmed Notification Summary PDF Receiver PDF - (this is what Initiator PDF ALL PDF's At the bottom of each pdf doc there is a statement already that says the user should log in to Recall for further info - this will be replaced with he new information security statemen
189	HC & FB	Update to all email templates	Support information has changed and we require an update to the signature component of all email templates that lists the contact information for GS1	Please update all Templates from the recall platform to state: Recall support National Number: 1300 2RECALL (1300 273 225) Support hours: 8.30am-5.30pm Monday to Thursday, 8.30am – 7.30pm Friday For after hours support call +61 3 8581 5976 (If not available, leave a detailed message and a GS1 representative will return your call)
184	HC	Update Recall Letter uploader mouseover	Current mouseover for the Recall Letter uploader field is too wordy	

R1 - April 1st2023



ID	Industry Portal	Item	Need/Problem	Description
185	HC & FB	Pending Recall Ready status - annual email	Companies that have an expired Recall Ready status do not receive further communication from the platform.	<p>We would like to introduce an annual email reminder process so that companies receive a further reminder, once a year, until they renew their status.</p> <p>Potentially introduce a column 'expired' into the recall ready tab for admin.</p> <p>The email will coincide with their expired date - 1 year after their expired date and will continue if they do not become recall ready in that time.</p> <p>Based on current recall ready expired email template</p>
186	HC & FB	Non-subscriber Guest Portal + Upgraded reporting	The current extract for non subscribers is not well laid out - just an extract of fields from the platform.	Non subscribers will now be taken to a guest portal where they can report their findings directly into the platform, for initiators to view (rather than have to report separately via email). The item reporting area will be upgraded so it is clearer for recipients
187	HC & FB	Progress Bar visual update	Progress bar visual requires update to look a little more modern	Remove the Arrow and have a simple line between each step Try and adjust colours to blend in better with platform (green seems too bright)

R1 - April 1st2023



ID	Industry Portal	Item	Need/Problem	Description
188	HC & FB	Correction mode	Updates to notifications can cause frustration to recipients, especially when they are in the middle of actioning a recall notice. Updates to a recall notice do not typically occur as often as they do via recall. This is because if a user needs to adjust the information on a notice, they need to issue a complete new version	Introduce an 'edit' mode or 'correction' mode, where a user can adjust certain parts of a notice, without having to issue a completely new notification. Regulators will be notified of changes (as initiators can edit this information) however, standard recipients will not be notified of any changes (but they can be viewed in the notice)
200	HC & FB	GTIN field on Notif. Summary	Some recipients aren't aware of what GTIN means	On the Notification Summary only (and PDF), can we add the words in brackets (Barcode Number) next to the field name GTIN Ideally only to appear on the Summary PDF ONLY Karen to check if possible to only include on Summary PDF Chris needs to check if OK to put throughout the system
199	HC & FB	Resources link	Recall Users currently have to access user guides and information on Recall updates, via the GS1AU website to view user guides	It would be beneficial to bring this all together into an easy to navigate button, allowing users to view user guides from within the platform (access a link) as well as download the release notes from the current release. We would want a button with additional drop down options, to be visible on the dashboard with the options: User guides (link to user guides) Faqs (link to faqs on website) Release notes (to be uploaded via the file uploader each release)