



The Global Language of Business

GS1 Australia

Recall FD&CG Advisory Group

Wednesday March 2 2022



Agenda



ID#	Details	Owner
1	Welcome message and Agenda	Melanie Wishart, GS1
2	GS1 Australia Trade Notice Act	Melanie Wishart, GS1
3	Guest Speaker – Woolworths 2DB implementation for Recalls	Roberto Olivares
4	Introductions and welcome to new Co-chairs and attendees	Co-Chair - Carolyn Dennis
5	Recall Advisory Group framework and stakeholders	Co-Chair - Carolyn Dennis
6	Review of past meeting actions	Co-Chair - Carolyn Dennis
7	Current Position of Recall Service - Adoption & Usage	Chris Drougas, GS1
8	Recall Development Roadmap	Chris Drougas, GS1
9	Open Discussion - Challenges & opportunities, FSANZ update, Foodbank update	All / Michael Smith, FSANZ Jacqui Payne, Foodbank
10	General Business – New partners, engagement, events and communications, FSANZ Branded Food Database	Andrew Brown / Tracey Kelly-Jenkins / Andrew Steele, GS1
11	Confirmation of actions and next steps	Co-Chair - Carolyn Dennis
12	Meeting Close Next Meeting: Wednesday 1 June 2022 @ 2:30pm – 4:00pm	Co-Chair- Carolyn Dennis

GS1 Australia Trade Practices Compliance notice



GS1 Competition Law Caution



GS1 operates under the GS1 Competition Law Caution. Strict compliance with competition laws is and always has been the policy of GS1. The best way to avoid problems is to remember that the purpose of the group is to enhance the ability of all industry members to compete more efficiently.

This means:

- There shall be no discussion of prices, allocation of customers, or products, boycotts, refusals to deal, or market share
- If any participant believes the group is drifting toward impermissible discussion, the topic shall be tabled until the opinion of counsel can be obtained.

Guest Speaker

2D Barcodes for Recalls

Roberto Olivares - Senior Project Manager, Group Business Enablement

Woolworths Food Group






































Introductions, Attendance, Welcome to new attendees



Current AG invited stakeholders

ACCC receive documentation arising from the meetings



AFGC		FSANZ		NSW Food Authority	
Arnott's	 	Goodman Fielder		PMA A-NZ	
BE Campbells		Greens Foods		Red Bull	
Bidfood		GS1 Australia		Simplot	
Clorox		Harris Farm		Sunny Queen	
Coles		HPV		Suntory	
Costa Group		Lion (now Bega)		Super Retail Group	
Costco		Metcash		Unilever	
Foodbank		Mondelez		WD-40	
Pental		Nestle		Woolworths	
Vilis's Bakery		Patties Foods		Peters	
				Drakes	

Recall Advisory Group Framework



Advisory Group framework



- The Advisory Group is a forum to:
 - discuss issues and opportunities within Recall space and wider traceability efforts
 - assist with prioritisation of development efforts
 - provide a mechanism for engaging with organisational recall management networks to assist with deployment programmes
 - advocate alignment of recall with systems & processes of all stakeholders
 - identify and escalate issues of national importance related to recall management
- GS1 acts as secretariat and will operate as proxy co-chair as required
- Quorum Requirements for AG meetings:
 - Minimum attendees – 10
 - Optimal mix - 3 receivers, 5 suppliers, 2 associations

Review of past meeting actions



Actions arising from previous meeting



ACTION	DUE DATE	BY WHO	STATUS
GS1 and Co-chairs to invite presenters for future meetings based on poll results	Ongoing	GS1/ Co-Chairs	Ongoing
Request clarification on food labelling on withdrawals/Recalls from Foodbank	10/12/21	MW	Complete
Ask Woolworths to present on 2DBarcodes at March 2022 meeting	1/2/22	MW/AS	Complete
Request FSANZ to provide regular updates at AG meetings	1/2/22	MW/CD	Ongoing
Send 2022 scheduled AG meeting invites to the group	10/1/22	MW	Complete
Send the NGTAG industry briefing and the Food Traceability Project event invites.	2/12/21	MW	Complete

Current Position of Recall Food, Liquor & Consumer Goods



Report Summary



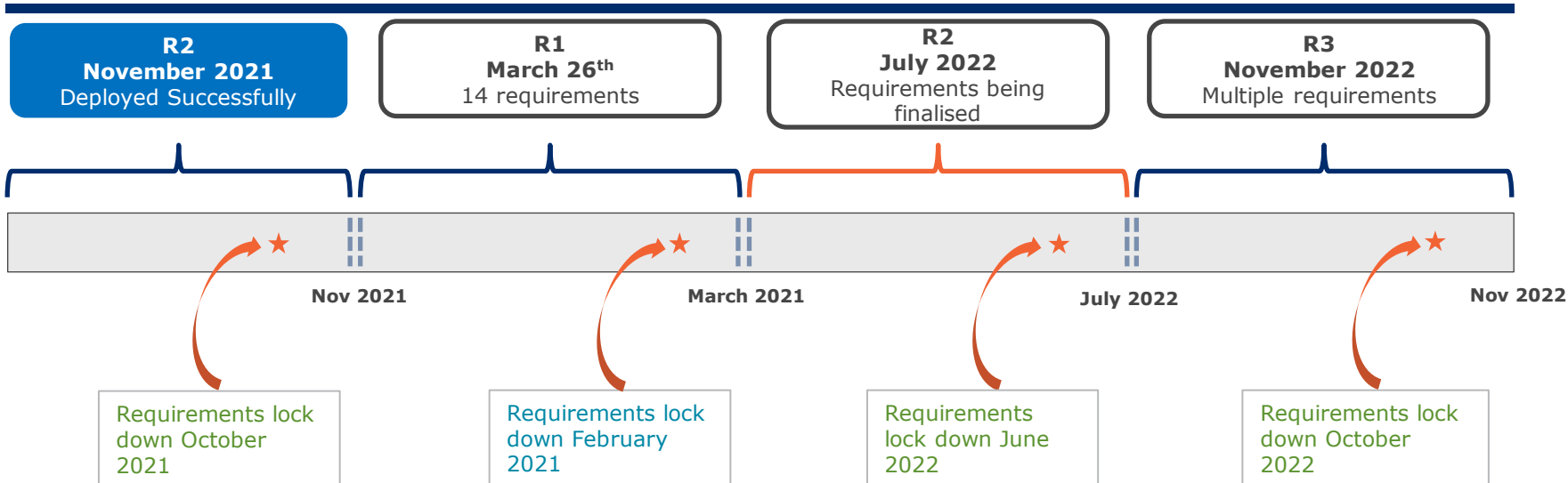
- Subscriber Onboarding 96% live (12 outstanding)
- Mock notifications excellent, shows companies are keeping on top of training and annual ready/live process
- 8 Recalls listed on FSANZ site Q1 TD, none from Recall subscribed suppliers

- Pre-reads available here: <https://www.gs1au.org/our-services/recall/gs1-australia-recall-and-recall-health>

Recall Development Roadmap



Recall Roadmap - overview



- 3 releases in 2022
- Requirements for next release are being finalised
 - Looking at image integration
 - Tweaks to Recall Ready visibility



ID	Industry	Recall Enhancement Items	Dev Points
	HC & FB	TLS Upgrade	
	HC & FB	T&C checkbox on login page	
125	HC	Add File uploader in report progress module	5
137	HC & FB	Recall Ready Certificate - Signature Change	1
139	HC & FB	Update Various Email Templates	4
144	HC & FB	New status 'Not Impacted'	3
150	HC & FB	Email to SA users in Hierarchy listing current users	4
079	HC	Requirement to notify ACCC	3
147	HC & FB	Widen Columns in dashboard	3
160	HC & FB	Action Centre	10
149	HC & FB	GLN data from NLR	2
145	HC & FB	Add mouseover to roles in new user creation	1
124	HC & FB	Email Alerts default setting - Notification Closed	1
146	HC & FB	Add Comment box to non0subscriber reporting	2

- 14 Requirements
- Details of each available in appendix

New Log in page



GS1 Australia | Product Recall

Username test02

Password

Remember Me

* I accept the Terms of Use

Log in [Forgot Password](#)

© GS1 Australia 2022 | [Review TGA notifications](#) | [Review ACCC notifications](#) | [Terms and Conditions](#)

New format

- Users now required to accept T&C's each time they log in to platform
- Aligns to other GS1 services
- T&C's available at bottom of log in screen

Action Centre



Product Recall

Received Notifications My Company Notifications **My Action Centre**

Batch Report: 0 Outstanding Actions: 3

Action Centre

Show Pending Only

Search Date From

Search Date To

Show 25 entries

Notification Title	Reference ID	Location	Date Completed	Next Action
<input type="checkbox"/> Recall (Consumer Level) General Merchandise and Apparel test				Submit
<input type="checkbox"/> Recall (Consumer Level) Food and Beverage test				Interim Report
<input type="checkbox"/> Recall (Consumer Level) Food and Beverage test UPDATE 1				Submit

Action Details

Action By: Incomplete

Role: Initiator

Previous Action: Draft Created

Next Action: Submit

Date Added: 20/01/2022 5:24:40 AM

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Action Centre

- New tab on dashboard
- Both Initiators and Receivers
- Provides list of actions and next steps required to complete notifications
- Will prompt Recall Ready status/Mock Recalls to coincide with timing set by SA user
- Can build in new notifications like checking user activity at 6 month intervals

NLR integration



Manage Subscription

GS1 Recall Healthcare | Add Location

GS1 HC Company - GS1 Recall Healthcare - Add Location

Location Details * Required

Enter your location manually or search the GS1 National Locations Registry for matching details.
More information on the National Locations Registry (NLR) is available here: <https://www.gs1au.org/nlr>

Company Name GS1 HC Company

* Location Name

* Global Location Number (GLN)

* Street Address 1

Street Address 2

* City

Creating locations easily

- Now Integrated the National Location Registry
- Users can easily add locations from their hierarchy if they also exist in the NLR
- Updated information synchronises to Recall easily

Other enhancements



The screenshot shows the Recall platform interface with a wide screen area. The top navigation bar includes links for Activity Reports, Recall Ready, GS1 Recall Health, Access Mock Recall, Settings, Switch Service, Manage Account, and Log Out. The main content area is divided into sections for Received Notifications, My Company Notifications, and Current/New notifications. A search filter is visible with fields for Search Date From, Search Date To, and a Search button. Below the search is a table of notifications with columns for Notification Title, Reference ID, Product Type, Classification, Initiating Company, Date Issued, and Report Status. The table contains several rows of notification data.

Notification Title	Reference ID	Product Type	Classification	Initiating Company	Date Issued	Report Status
Recall Class II Medicine - Over the Counter nonriga test notice	006972-V00	Medicine - Over the Counter	Class II	GS1 Target Recipient	25/07/2020	Received
Safety Alert Medical Consumable ssdc	008597-V00	Medical Consumable	Safety Alert	GS1 Target Recipient	24/04/2020	Received
Recall Class II Medical Consumable sm ole test 6 UPDATE 1	006916-V01	Medical Consumable	Class II	GS1 Target Recipient	01/12/2018	Update Received
Recall Class II Medical Consumable sm ole test notice 02	006915-V00	Medical Consumable	Class II	GS1 Target Recipient	01/12/2018	Completed
Recall Class I Medicine - Prescription GI ssdcGen detached needle - Sep 2016	001680-V00	Medicine - Prescription	Class I	Novo Nordisk Pharmace uticals Pty Limited	09/09/2016	Completed

Widen Screen Area

- Recall platform usable area increased by approximately 20%

Email template updates

- Some wording updates to email templates so that they read more clearly
- Stronger messaging in Recall Ready templates

Users role mousovers

- Mouseovers added to users roles so users understand what each role does

Open Discussion



Items for discussion



Issues, Challenges and Opportunities

- Development Roadmap feedback
- Stakeholder uptake
- Regulatory Updates
 - FSANZ update – Michael Smith
- Foodbank update on re-labelling donations – Jacqui Payne



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General Business



Recall Partners



- AFGC



- Victual



- FSANZ



- PMA (ANZ)



- HACCP Australia



- Liberty International Underwriters



- NRA



- AIFST



- The Recall Institute



Can be viewed [here](#)

Recall Partners



- Added benefits for partners
 - Ability to participate in events – like Bootcamps
 - Recall toolkit
- Looking to add more insurance partners – any referrals would be appreciated

Recall Toolkit



Hidden webpage of resources for bootcamp attendees
[Link](#)

Expanding Recall reach-new engagement

- GM&A
 - Working with Industry Associations to target improving capability
- Healthcare
 - WA Health - on hold




Industry Events - Planning



Next AIFST Recall workshop for
March 24

Recall Bootcamp series ongoing



The graphic features a blue background with a white warning icon at the top. Below it, a photograph shows two people in blue uniforms and masks working with cardboard boxes. Text on the right side of the graphic reads 'Recall BOOTCAMP Series #4' in white and orange, followed by the slogan 'Less waste. More good.' and a sub-slogan 'Recalls don't need to end up in the bin'. Two small circular portraits of speakers are shown at the bottom right, with their names 'Michael Davidson' and 'Shirley Kerritt' listed below them.

Recall Bootcamp series

[Watch entire Bootcamp series](#)

Food Standards Australia New Zealand Branded Food Database

Andrew Steele – Account Director, Retail

Branded Food Database

Food Standards Code	Australian Branded Food Database
Food businesses	(November 2021)
Consumer	We're developing a database of the nutrient content of branded foods and beverages sold in Australia.
Our science	The database will provide a central source of brand specific information including nutrient content to help people make informed decisions about the foods and beverages they buy. It will also help inform our standards development work and public health and nutrition initiatives such as the Healthy Food Partnership Reformulation Program and the Health Star Rating System.
Dietary exposure assessments	Over time, the database could link with other datasets to provide a more comprehensive picture of food and nutrient consumption patterns in the Australian population.
Food consumption data used in dietary exposure assessments	Data collection We have partnered with GS1 Australia to work directly with food manufacturers and retailers to collect branded food data. Working collaboratively with industry will help ensure the database captures a wide range of foods and product information, including season-specific products.
International peer review of our dietary modelling practices	The goal is to have information on 85 per cent of all packaged food and beverage products available on the shelves of national retailers in the database by 2023.
FSANZ's dietary exposure assessment computer program	Data collected will include a range of on-pack information including Global Trade Item Number (GTIN), manufacturer, brand and food name, nutrition information panel, listed ingredients, pack and serve size and health star rating (HSR), if displayed. Where relevant, we will also collect off-pack information relating to HSR including HSR category and a product's dietary fibre and fruit, vegetable, nut and legume (FVNL) content.
Protecting 'high consumers'	Existing GS1 Australia registered members can provide data to FSANZ via the National Product Catalogue (NPC) from January 2022, while all other manufacturers and retailers will be able to submit data via a FSANZ online portal, expected to be operational by mid-2022.
International engagement	Targeted data collection may be undertaken where initial data coverage is low, or to fill gaps identified in the dataset.
APEC Food Safety Cooperation Forum	Other data collection methods may be considered with time.
Codex Alimentarius Commission	Accuracy of data collected
Canada and FSANZ working together on GM food safety	All data provided to us will be checked against pre-defined rules as part of the data collection and exchange process with GS1 Australia. Data cannot be incorporated into the branded food database until these rules have been met.
Monitoring nutrients in our food supply	Targeted in-store audits also will be undertaken to ensure the accuracy and currency of the data collected.
External review of the food composition program	It is important to note that the data we collect as part of the work is to inform public health initiatives and not for compliance or enforcement purposes.

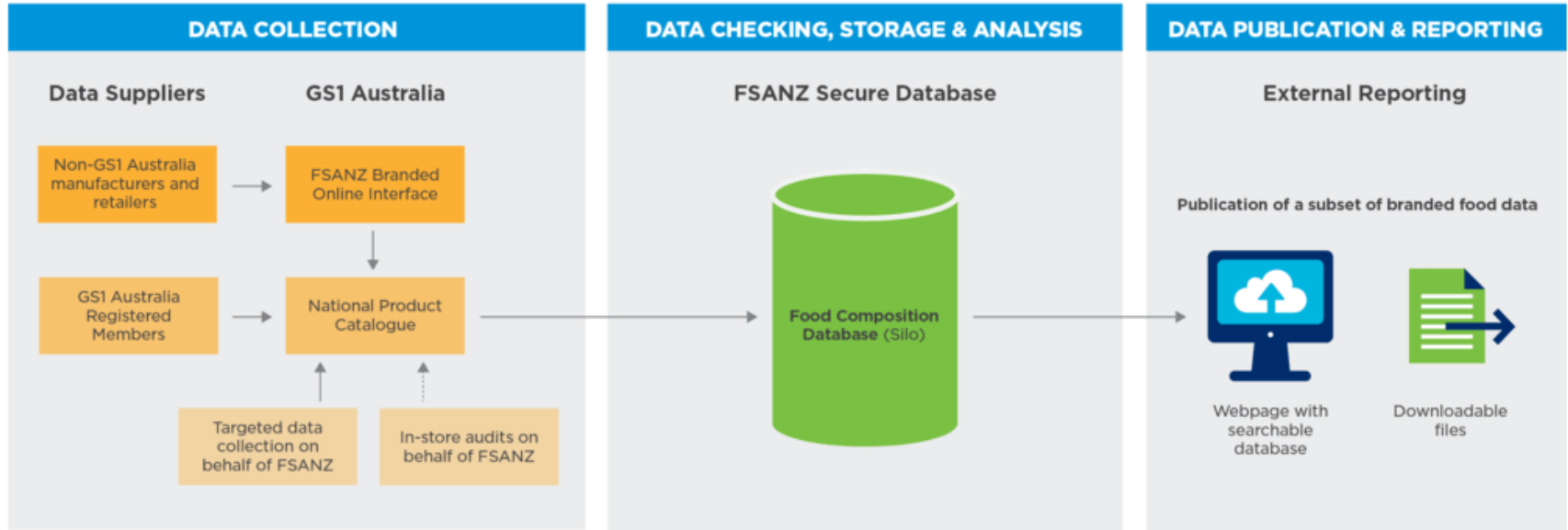


Nutrition Information
(AVERAGE)
servings per package - 17
average serving size - 45g (3/4 metric cup)

	quantity per serving	% daily intake Δ per serving	per serve with 1/2 cup skim milk	quantity per 100g
ENERGY	670 kJ	8%	134 kJ	1490 kJ
PROTEIN	4.0 g	8%	8.6 g	8.8 g
FAT, TOTAL	0.7 g	1%	0.8 g	1.6 g
- SATURATED	0.2 g	0.8%	0.3 g	0.4 g
CARBOHYDRATE	32.3 g	10%	38.8 g	71.8 g
- SUGARS [^]	12.9 g	14%	19.4 g	28.7 g
DIETARY FIBRE	3.6 g	12%	3.6 g	7.8 g
SODIUM #	13 mg	0.6%	70 mg	30 mg
		% RDI*		
THIAMIN (VIT B1)	0.28 mg	25%	0.33 mg	0.61 mg
RIBOFLAVIN (VIT B2)	0.42 mg	25%	0.68 mg	0.94 mg
NIACIN	2.5 mg	25%	2.6 mg	5.6 mg
	100 µg	50%	106 µg	222 µg

Ingredients
Wholegrain (17%), sugar, apricot (pres 1422, 46%), fibre, food & malt extract, red/floam, to CONTAINS I MAY CONTI
INGREDIENTS
d'avoine, de macaronis d'conservation d'avoine, de farine naturelle, colorant naturel (E160c), CONTAINS I SALPITRES, P ET/OU NODI

How It Will Work..



What is our goal?

Goal:

The FSANZ Branded Food Database will contain data for **85% of all in-scope 'priority' packaged food and beverage products sold by National Retail Chains**, including Aldi, Coles, Metcash and Woolworths.

Target Date:

By June 2023

Confirmation of actions and next steps



Questions?



Meeting close

Next Meeting: Wednesday 1st June 2022 2.30pm AEST

Dates for 2022: 2.30pm – 4.00pm (AEST)

Wednesday 31st August 2022

Wednesday 30th November 2022



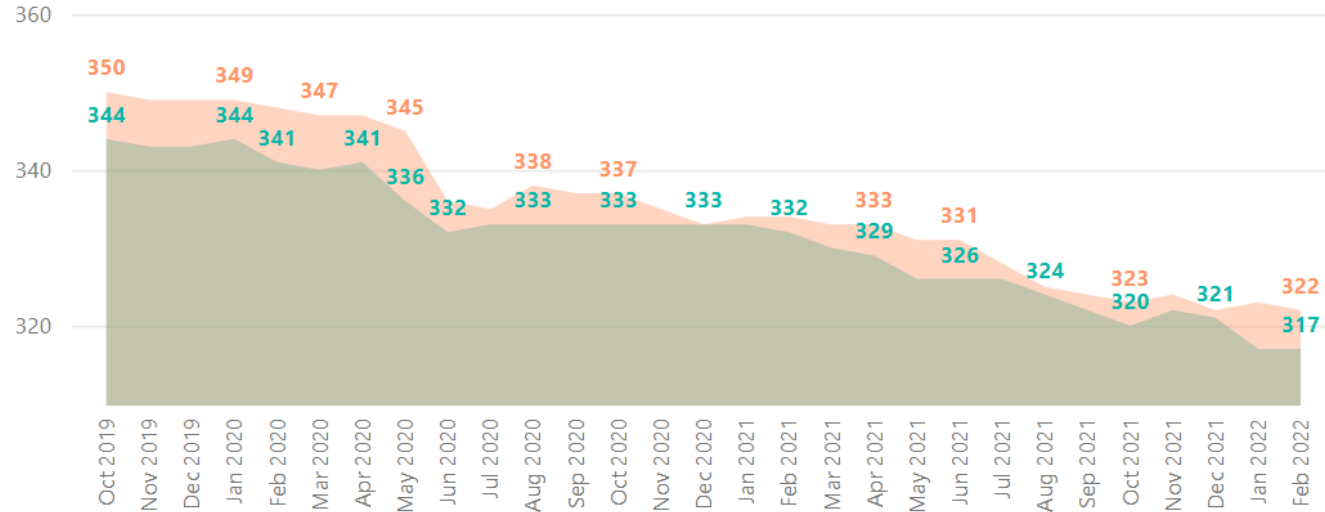
Appendix



Recall Subscriber Growth

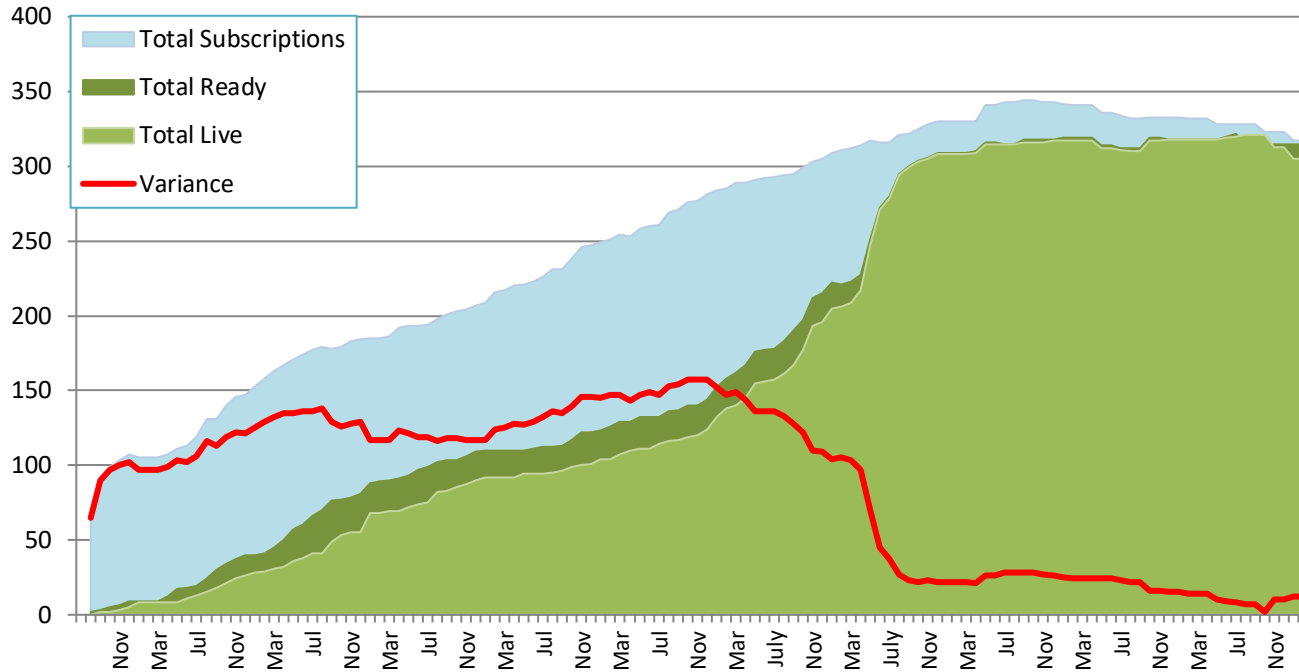


Growth To Date ● Recall ● Recall Health



Recall Health: 322
Recall: 317

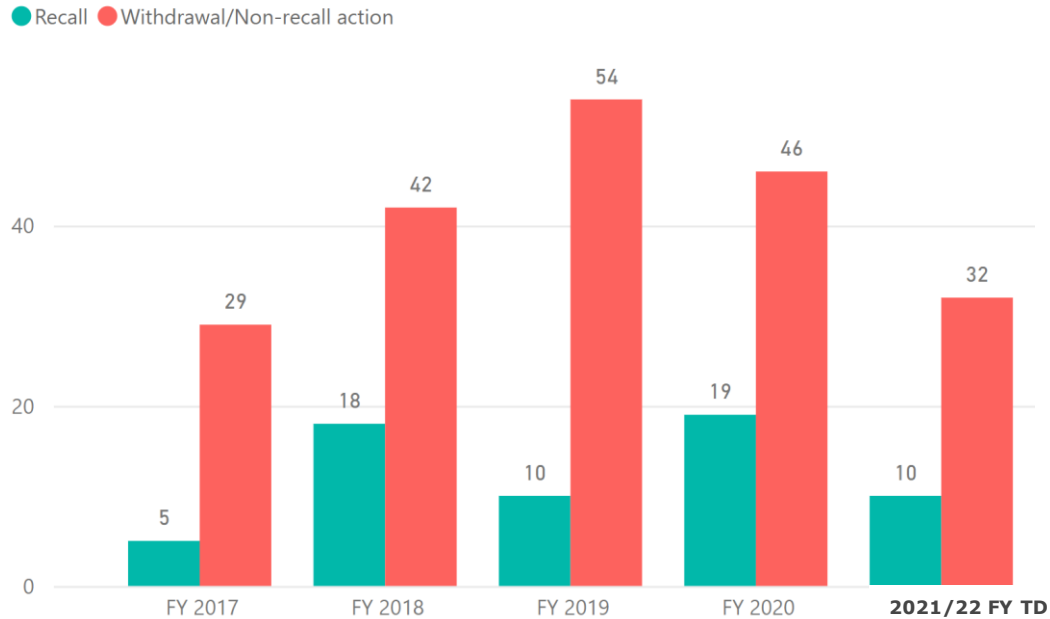
Supplier Onboarding



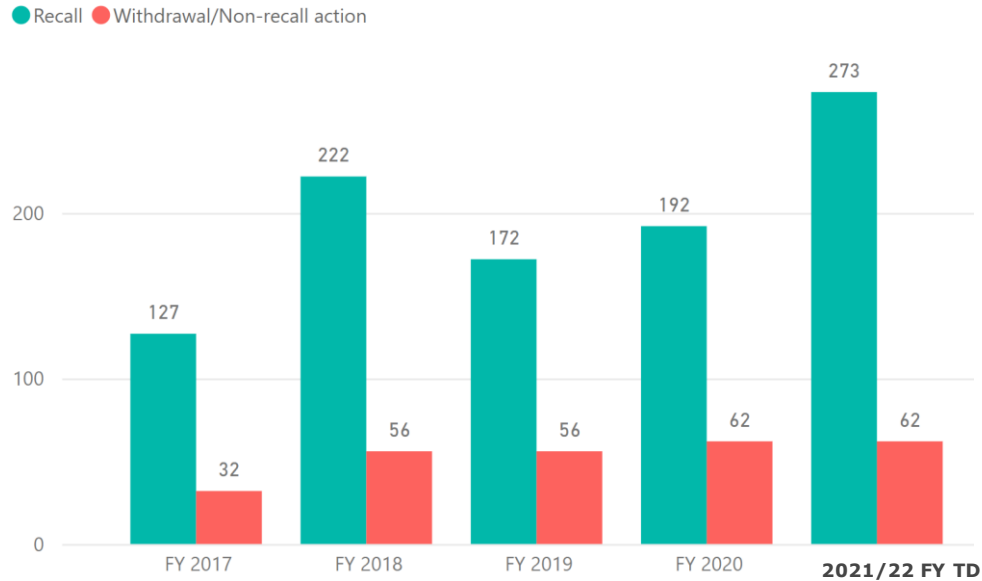
Status:

Subscribed: 317
Not Ready: 10 (3%)
Ready: 2 (1%)
Live: 305 (96%)
On-boarding Target :20
Outstanding : 10

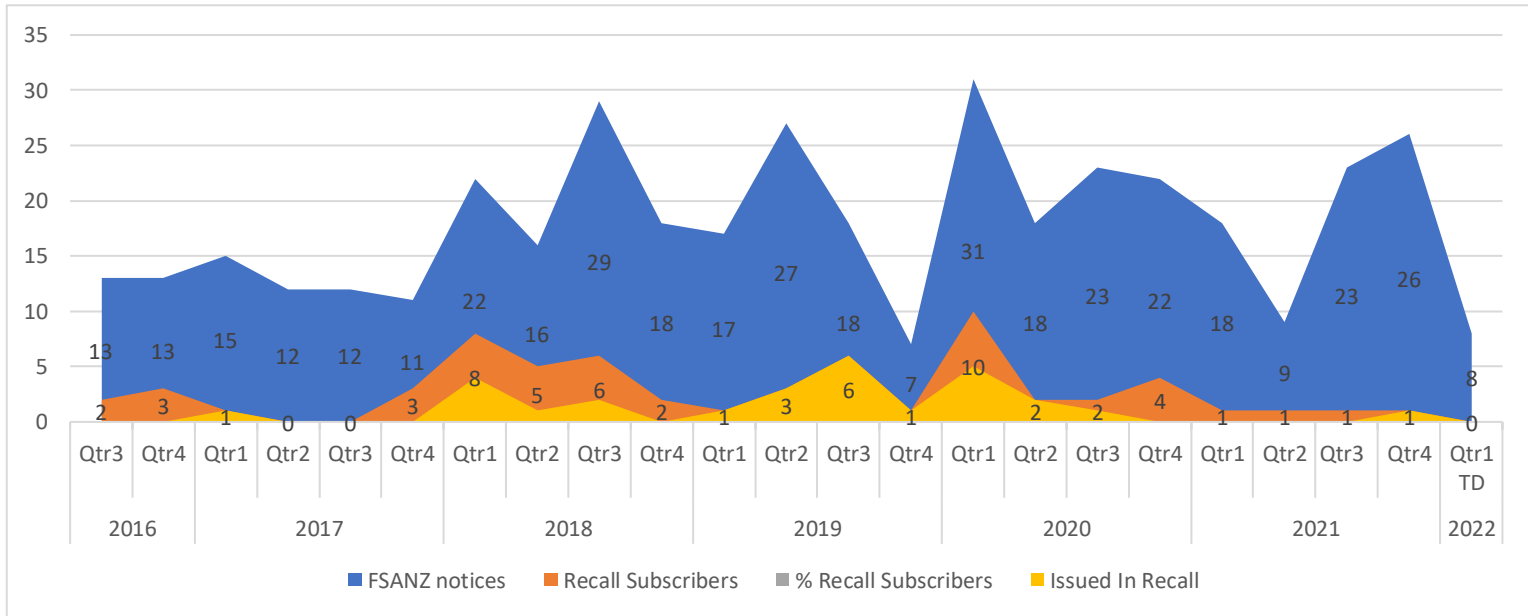
'Live' Notifications issues by FY Food, Drinks and Gen Merch



'Mock' Notifications issues by FY Food, Drinks and Gen Merch



FSANZ Recalls vs Recall Portal subscribers



8 companies have issued notifications in QTR 1 TD, none of whom are recall subscribers.
 * % of Recall platform notices vs FSANZ Recalls in any QTR

Release 2 – Nov 20th 2021



ID	Industry Portal	Item	Need/Problem	Description	Benefits/ROI	Dev Points
106	FB	Updates to FSANZ Post Recall Reporting Templates	FSANZ post recall reporting templates need to be updated to reflect the questions on the current post recall reports.	Part A and B need to be updated in the Recall platform to ensure FSANZ are receiving the required information after each notification.	Fulfil requirements for post recall reporting	26
128	HC	Advise of Completed Adverse Event Reporting	The platform does not ask whether the supplier has completed any adverse even reporting (if required)	In Regulatory Reports - Include a radio button asking Yes/No/NA - Whether Adverse Event Reports were completed, and if so, provide a non-mandatory uploader, or field for reference to the report	More thorough information to regulator	3
129	FB	Better Alignment with FSANZ Recall Report	After review of the current FSANZ Recall report, there is a need to update some of the fields in the Recall platform to ensure they align with the information required by the FSANZ and the state regulators	Before supplier progresses with Recall notification type, ask whether the state-based regulator has been notified first Include section for supplier to complete manufacturer details Include ability to advise distribution of product by state Updates to wording to further align with FSANZ protocol and recall report	More thorough information to regulator	28
138	HC & FB	Update T&C's upon first login	T&C's presented to user are outdated	Update the T&C's in the platform	Updated T&C's	3
139	HC & FB	Jurisdiction filters for Initiators	There is no 'simple' way of identifying those customers in a Hierarchy for initiators in the subscribed recipients area	Introduce a filter in the subscribed recipients area that allows initiators to search for recipients within a specified hierarchy. This could be drop down, checkbox etc. This would allow an initiators to select "WA health" for example, and then all the public recipient sites linked to a hierarchy will show.		10

Recall Development Roadmap



ID	Industry Portal	Item	Need/Problem	Description	Benefits/ROI	Dev Points
025	HC	Add a New field for Dosage and Dosage Form	The Dosage and Dosage form can only be captured in a free text field. This can create issues and confusion	Create non-mandatory fields in Item > Product Details section beneath Packaging Material and Type. Dosage Dosage Form	Better clarity and reporting capability	TBC
037	HC & FB	API Data Feed into Recall platform (Inbound API)	There is currently no inbound API to feed data into the Recall platform. This might be useful for those companies that house product information in an ERP and want to use this to create notifications quickly. Would still require each company to configure the API to work with their own systems	Create an API that allows data to feed into Recall. Allows the Initiating company to populate the fields in the recall via an API with minimal input. Notifications may crat automatically and appear as Draft. All other workflows would be done in the UI (approval, go live etc.)	Integrate with other systems for better Recall management	26-39
049	GS1 Admin	Updates to the GS1 Admin console	Reporting is cumbersome and could be improved. Support team often required to extract and analyze data from notices.	Additional fields in the admin console to allow for better reporting, -TGA Reference ID - (HC) -Issue Date (BOTH)	Decreased Admin effort and better reporting to AG groups	5

Recall Development Roadmap



ID	Industry Portal	Item	Need/Problem	Description	Benefits/ROI	Dev Points
055	GS1 Admin	Updated Email Notification viewer for GS1 Admin	Currently all emails are displayed in a drop-down list making it difficult to search and assist Recall Platform users when they query email effectiveness/delivery records	Email viewer options: Add Company / date search / email type search fields to better assist Admin team to support users	Improved Support response times and better reporting capability	TBC
056	HC & FB	Enhancements to Fax	If both Fax and Email are entered into the non-subscriber details, fax takes precedence, which is odd. The email experience is substantially better than fax as it is an outdated technology	Add +61 to the fax number field as an auto populated data that can be overwritten - ensure email is the preferential method of contact (if both entered) - reduce overall text	QoL improvements	TBC
060	FB	Donation notice Foodbank	Option does not exist for an initiator to create a donation notice, outside the current Recall/Withdrawal notice types.	New notice type - 'Foodbank Donation' This would be a notification specific to Foodbank and would bypass any regulatory workflow	More simplified version of notice, would be for Foodbank only	TBC
065	HC & FB	Further Update to Note functionality	Notes cannot be extracted from the UI into a separate document	Allow user to extract all notes to pdf	QoL improvements	TBC

Recall Development Roadmap



ID	Industry Portal	Item	Need/Problem	Description	Benefits/ROI	Dev Points
084	HC & FB	Update to Mandatory Additional Information field	Some recipients require mandatory additional information after being selected. In this form, Supplier code and Supplier product code are mandatory fields, where they may not even exist with some trading relationships making it difficult for initiators to proceed Also Tracking codes not represented in this area making it difficult to assign them to the affected states.	Fields should be flexible based on recipient requirements. In Healthcare remove the Supplier ID and Supplier Product ID fields as they are less relevant.	More detail provided to recipient, allowing for more thorough responses back to initiator	TBC
085	HC & FB	Flexible Regulatory Reporting dates	The TGA suggested reporting dates for post recall reports be flexible, rather than system generated based on issue date. FSANZ post recall reporting can benefit from this also	Currently Dates for submitting reports are system generated 2/6 week 3 months from date of notice issue. Either the TGA, FSANZ or Sponsor can update dates manually (override system generated if required). Will need a communication to either party to advise of change to date and dates need to be reflected in Notification Snapshot	More flexibility in regulatory reporting area - simulates current real-world practice	TBC

Recall Development Roadmap



ID	Industry Portal	Item	Need/Problem	Description	Benefits/ROI	Dev Points
089	HC & FB	Internal Locations - assign Initiator Role	Currently a user at a sub-location (internal locations) cannot be assigned the initiator role within that location and can not forward notices to other departments if required	Allow sub locations to be assigned initiator access so they may forward notices to whomever is affected		TBC
107	HC & FB	End Consumer notification	Currently limited functionality exists to target consumers directly	For some small business where they create small batches, they would like to notify consumers directly. This could be done via the 'non-subscribed recipients' area, although the email and notification are B2B centric. An alternative type of email notification/recall notice could be issued to B2C. Requires workshop if this requirement is prioritised	Ability to send consumers clear and relevant information in even they have purchased affected product	TBC
108	HC & FB	Social Media Integration	Currently limited functionality exists to target consumers directly	Plugin for Facebook, LinkedIn, Twitter could exist so that company can notify their consumers via these channels If they choose to. Structured message would be pushed through from Recall platform to these other platforms, and post on companies behalf. Requires workshop if this requirement is prioritised	Ability to notify consumer base via plugin to media channels	TBC

Recall Development Roadmap



ID	Industry Portal	Item	Need/Problem	Description	Benefits/ROI	Dev Points
125	HC & FB	New File Sharing Module	Some users are required to share files between each other, but there is no clear way to do this. The workaround is the 'notes' section or by using the 'specific reports' functionality, however this can be cumbersome and needs to be easier and more functional.	Create a section where files can be shared safely between initiator and receiver.	New capability to share files in the platform and increased level of data exchange	TBC
126	FB	Automatic Targeting of Insurance Providers	Insurance companies require visibility of notifications that their clients are issuing to recipients.	Insurance Providers should be automatically targeted when a client company issues a notification to its recipients. Would be managed by GS1 admin upon company setup. Reminder email to company to confirm arrangement is current	More visibility for stakeholders	TBC
130	HC & FB	Update Various Email Templates	Some email templates in Recall are outdated and don't provide enough information to the user. Training and user guide information is unclear. When user roles are assigned, the company name is omitted - meaning the user does not know which company they have been assigned a role at.	Templates can be improved to provide better information to the user about where to locate user guides, or how to register for training. A review of all email templates is required to ensure they are clear, concise and direct	Clearer more concise information in all email communications	TBC

Recall Development Roadmap



ID	Industry Portal	Item	Need/Problem	Description	Benefits/ROI	Dev Points
135	HC & FB	Batch reports to non-subscribed recipients	Suppliers can not add product quantities against non-subscribed recipients if Batch Reports are used.	Include Batch reporting for non-subscribers so item qty's can be added.	More thorough reporting for initiators	TBC
136	HC & FB	Recall Ready Status for Receivers	Currently, there is no way within Recall to track the 'Ready' status of Receiver type companies Recall Support need to maintain manual lists of which hospitals are trained and ready to receive notices.	Hospitals who are on boarded as part of a health jurisdiction roll out need to be monitored and maintain a Ready status much like initiators do. The current Recall Ready status is based on the Initiator issuing a notification. We need to decide a process for Receivers. Does this trigger when they receive and (complete) a notice? The status expiry needs to be considered as well, is this 12 months, 6 months, 18 months?	Ability to monitor the Recall Ready status of receiver sites, ensuring users are trained and ready to receive notices	TBC
141	HC & FB	Represent multiple products more clearly in dashboard / emails and reporting	When multiple products are added to a notification, there is significant slowdown when viewing the item list due to the way they are represented. The notification in the UI becomes very large for both recipient and initiator, also the recipient email, pdf, is too large. Reporting is cumbersome as the product list is not concise. Editing a large list of items is also difficult as there is no option to select a group or select all.	Add features like Select all, Delete all, Expand/minimise list of products, checkbox selector, refine the table columns Bulk uploader needs to be edited and include error checking for excel errors ad easier to use Needs to load faster when there are multiple products Recipient Email needs to better represent information - more succinct - table format perhaps Notification in UI needs to be refined to better represent multiple products PDF needs to reflect the new layout as per the UI	Easier for recipients to work with Recalls that have multiple products.	TBC

Recall Development Roadmap



ID	Industry Portal	Item	Need/Problem	Description	Benefits/ROI	Dev Points
142	HC & FB	Contacts Page - Select from existing Contacts	Whilst the user who is logged in at the time will see their details prefilled, any other contact needs to be added manually to a notification each time.	Add a drop down box so users without that company can be selected easily	Single source of data	TBC
143	HC & FB	Import Images from NPC (Add Item by GTIN)	Acquiring the right product master data and images can be difficult. There is a need for users to be able to draw the correct product information and images quickly and easily from a single source of truth.	If a company has loaded product information and images to their NPC catalogue, users can simply enter the GTIN (barcode number) and draw on the most up to date packaging information, without need to input this manually.	NPC is single source of product data, user confidence	TBC
144	HC & FB	New status not impacted	Recipients do not feel comfortable switching the status to 'completed' when they are not affected by the recall	Add a new status to the progress report, called 'Not Affected'. This status indicates a recipient is not affected by the recall and should stop all reminders to report.	New status update, provides better clarity in reporting	TBC
145	HC & FB	Add mouseover to role types in new user creation	When a new user is created, the user must select which roles to assign them. The role definitions are available in the Recall User guides	Add a mouseover to each role which provides a description of the role, so the user doesn't have to spend time locating this in the user guide	Quickly identify role types	TBC