

OFFICIAL MONEY BACK GUARANTEE FORM (Not Payable at Retail Stores)

SATISFACTION GUARANTEED OR YOUR MONEY BACK BY MAIL VIA A PREPAID CARD*

We are committed to providing top-quality products to our consumers. Satisfaction with product performance guaranteed or we'll give you your money back via a prepaid card on your Downy WrinkleGuard purchase (Fabric Conditioner, Sheets or Spray) and/or Downy Defy Damage purchase (Conditioning Beads).



To receive your full money back refund, please mail:

- 1) This completed money back satisfaction guarantee form,
- 2) The original UPC from the Downy WrinkleGuard purchase (Fabric Conditioner, Sheets or Spray) and/or Downy Defy Damage purchase (Conditioning Beads), and
- 3) The original receipt (dated on or before 6/30/21), with the purchase price circled. Must be postmarked within 30 days of purchase.

To:

Downy Money Back Guarantee
PO Box 10668
Dept. BW
Thunder Bay ON P7B 6V1

Please print clearly – proper delivery depends on a complete and correct address.

First Name: _____ Last Name: _____

Address: _____ Apt. #: _____

City: _____ State: _____ Zip Code: _____

Date of Birth (MM/YY): _____ Email (optional): _____

Select Product:

- ☐ Downy WrinkleGuard Fabric Conditioner
- ☐ Downy WrinkleGuard Sheets
- ☐ Downy WrinkleGuard Spray
- ☐ Downy Defy Damage (Conditioning Beads)

Reason for Dissatisfaction:

- ☐ Yes, I would like to receive information and special offers from Downy.
- ☐ Yes, I want to be among the first to receive special offers, savings and samples from P&G brands, and the P&G Everyday Solutions monthly e-mail newsletter.

Trust is a cornerstone of our corporate mission, and the success of our business depends on it. P&G is committed to maintaining your trust by protecting personal information we collect about you, our consumers. For full details of our privacy statement go to:

http://www.pg.com/privacy/english/privacy_notice.html.

*ADDITIONAL TERMS:

Offer valid July 1, 2020 - June 30, 2021. Request must be postmarked within 30 days of purchase. Money back issued via prepaid card. Offer limited to Canadian residents only, 19 years of age or age of majority or older. Limit one refund per name, household, or address. Use of multiple addresses or P.O. boxes to obtain additional refunds is fraud and may result in prosecution. Multiple submissions will not be acknowledged or returned. Prepaid card accepted where MasterCard® cards are accepted. Not redeemable as cash or usable at ATMs or gas pumps. Card expires 6 months from issuance. Terms of prepaid card apply. Refund is limited to the purchase price and excludes taxes and any incidental or consequential damages, negligence, strict liability or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This guarantee gives you specific legal rights and you may also have other rights, which vary from state to state. This form must accompany your request. If UPC and valid original date receipt are not included in the request for refund, your prepaid card will not be issued. Reproduction, alteration, sale, trade, or purchase of this official form or proof of purchase is prohibited. Proof of purchase must be obtained from product purchased by you. No requests from groups, clubs, or organizations will be honoured. We will not honour incomplete submissions. Not responsible for lost, late, or undelivered submissions. Please allow 6-8 weeks for delivery. For the status of your refund call 1-855-811-7024.

This card is issued by Peoples Trust Company under licence from Mastercard International.