



## Downy Laundry Money Back Guarantee

**SATISFACTION GUARANTEED OR YOUR MONEY BACK\***

We are committed to providing top-quality products to our consumers. Satisfaction with product performance guaranteed or we'll give you your money back via a prepaid card on your Downy Rinse and Refresh, Liquid Fabric Enhancer, In Wash Scent Boosters or Downy WrinkleGuard purchase.

**To receive your full money back refund, please mail:**

- 1) This completed money back satisfaction guarantee form,
- 2) The original UPC from the Downy Laundry purchase and
- 3) The original receipt (dated on or before 6/30/24), with the purchase price circled. Must be postmarked within 30 days of purchase.

**To:**

**Downy Laundry MBG  
Dept. 45770  
250-INT006  
Pickering ON L1V2R4**

**Please print clearly – proper delivery depends on a complete and correct address.**

**First Name:** \_\_\_\_\_ **Last Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **Apt. #:** \_\_\_\_\_

**City:** \_\_\_\_\_ **Province:** \_\_\_\_\_ **Postal Code:** \_\_\_\_\_

**Date of Birth (MM/YY):** \_\_\_\_\_ **Email:** \_\_\_\_\_

**Reason for Dissatisfaction:** \_\_\_\_\_

Trust is a cornerstone of our corporate mission, and the success of our business depends on it. P&G is committed to maintaining your trust by protecting personal information we collect about you, our consumers. For full details of our privacy statement go to: [http://www.pg.com/privacy/english/privacy\\_notice.html](http://www.pg.com/privacy/english/privacy_notice.html).

**\*ADDITIONAL TERMS:**

Offer valid July 1, 2023 – June 30, 2024. Request must be postmarked within 30 days of purchase. Money back issued via prepaid card. Canadian residents only, 19 years of age or older. Limit one refund per name, household, or address. Maximum refund of \$18.99. Prepaid card accepted where MasterCard® cards are accepted. Not redeemable as cash or usable at ATMS or gas pumps. Card is not reloadable or insured. Card expires 6 months from issuance. Terms, including applicable fees, of prepaid card apply. Only official Canadian postal addresses are acceptable. No PO Boxes are allowed. Use of multiple addresses to obtain additional refunds is fraud and may result in prosecution. Multiple submissions will not be acknowledged or returned. Refund is limited to the purchase price, after any coupons or discounts applied, plus applicable taxes and first class postage. Excludes any incidental or consequential damages, negligence, strict liability or any other legal theory. This form must accompany your request. If valid original receipt or UPC number of eligible product are not included in the request for refund, the purchase price will not be refunded. Reproduction, alteration, sale, trade or purchase of this Official Money Back Guarantee Form or proof of purchase is prohibited. Proof of purchase must be obtained from product purchased by you. No requests from groups, clubs, or organizations will be honoured. We will not honour incomplete submissions. Not responsible for lost, late or undelivered submissions. Please allow 6-8 weeks for delivery. For the status of your refund call 833-466-2348.

This Card is issued by Sunrise Banks N.A., Member FDIC, pursuant to a license from Mastercard International Incorporated. Mastercard is a registered trademark of Mastercard International Incorporated. This card may be used everywhere Mastercard debit cards are accepted. Registration, activation, acceptance, or use of this card constitutes acceptance of the terms and conditions stated in the Prepaid Card Agreement. Cards will not have cash access.