



## Downy Laundry Money Back Guarantee

**SATISFACTION GUARANTEED OR YOUR MONEY BACK\***

We are committed to providing top-quality products to our consumers. Satisfaction with product performance guaranteed or we'll give you your money back via a prepaid card on your Downy Rinse and Refresh, Liquid Fabric Enhancer, In Wash Scent Boosters or Downy WrinkleGuard purchase.

**To receive your full money back refund, please mail:**

- 1) This completed money back satisfaction guarantee form,
- 2) The original UPC from the Downy Laundry purchase and
- 3) The original receipt (dated on or before 6/30/24), with the purchase price circled. Must be postmarked within 30 days of purchase.

**To:**

**Downy Laundry MBG  
Dept. 45769  
PO Box 6132  
Douglas, AZ 85655-6132**

Please print clearly – proper delivery depends on a complete and correct address.

**First Name:** \_\_\_\_\_ **Last Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **Apt. #:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Date of Birth (MM/YY):** \_\_\_\_\_ **Email:** \_\_\_\_\_

**Reason for Dissatisfaction:** \_\_\_\_\_

Trust is a cornerstone of our corporate mission, and the success of our business depends on it. P&G is committed to maintaining your trust by protecting personal information we collect about you, our consumers. For full details of our privacy statement go to: [http://www.pg.com/privacy/english/privacy\\_notice.html](http://www.pg.com/privacy/english/privacy_notice.html).

**\*ADDITIONAL TERMS:**

Offer valid July 1, 2023 – June 30, 2024. Request must be postmarked within 30 days of purchase. Money back issued via prepaid card. Offer limited to US residents only, 18 years of age or age of majority or older. Limit one refund per name, household, or address. Maximum refund of \$20. Use of multiple addresses or P.O. boxes to obtain additional refunds is fraud and may result in prosecution. Multiple submissions will not be acknowledged or returned. Prepaid card accepted where MasterCard® cards are accepted. Not redeemable as cash or usable at ATMs or gas pumps. Card expires 6 months from issuance. Terms of prepaid card apply. Refund is limited to the purchase price and excludes taxes and any incidental or consequential damages, negligence, strict liability or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This guarantee gives you specific legal rights and you may also have other rights, which vary from state to state. This form must accompany your request. If UPC and valid original date receipt are not included in the request for refund, your prepaid card will not be issued. Reproduction, alteration, sale, trade, or purchase of this official form or proof of purchase is prohibited. Proof of purchase must be obtained from product purchased by you. No requests from groups, clubs, or organizations will be honored. We will not honor incomplete submissions. Not responsible for lost, late, or undelivered submissions. Please allow 6-8 weeks for delivery. For the status of your refund call 888-369-6603.

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