Ring Launches Video End-to-End Encryption

The first major smart home security company to offer video End-to-End Encryption, Ring has begun rolling out the feature to customers as a technical preview.

SANTA MONICA, Calif.—Jan. 13, 2021—Ring, a leader in whole-home security, today announced the launch of video End-to-End Encryption for compatible Ring Doorbells and Cams, providing an advanced, opt-in security feature for customers who want to add an additional layer of security to their videos. Ring is the first major smart home security provider to offer customers this advanced security option. The feature began rolling out to customers today as a technical preview and Ring is soliciting feedback from its customers on their experience with the new feature.

By default, Ring already encrypts videos when they are uploaded to the cloud (in transit) and stored on Ring's servers (at rest). With video End-to-End Encryption, customer videos are further secured with an additional lock, which can only be unlocked by a key that is stored on the customer's enrolled mobile device, designed so that only the customer can decrypt and view recordings on their enrolled device. Customers can easily enable video End-to-End Encryption on one or any of their compatible Ring devices from the Video Encryption page in Control Center in the Ring App; and can turn it off at any time via the same page.

"With the launch of video End-to-End Encryption, I'm proud to continue delivering on our commitment to offering privacy and security features that keep customer control front and center," said Leila Rouhi, President of Ring. "We will continue to innovate and invest in features that empower our neighbors with the ability to easily view, understand, and manage how their videos and information stay secure with Ring."

In the last year, Ring rolled out a mandatory second layer of verification for all Ring account logins, launched the Control Center dashboard in the Ring App where customers can manage important privacy and security settings, provided customers with more control over video sharing links, and rolled out adjustable video storage times so that users can control the amount of time their videos are stored in the cloud. Each of these updates demonstrates Ring's ongoing commitment to continually delivering new and enhanced privacy, security, and control to customers.

"I believe Ring's launch of End-to-End Encryption underscores the company's commitment to safeguarding customer videos," says Patrick Moorhead, Principal Analyst at Moor Insights & Strategy. "We know home security customers are eager to implement further safeguards on their videos and today's announcement empowers Ring customers to encrypt all of their videos going forward."

Ring's video End-to-End encryption began rolling out to customers today and the company is soliciting input from customers about the feature via the End-to-End Encryption page in Control Center within the Ring App. For more information and to read the white paper on this new feature, click here. For media assets, click here. To watch the video on Ring's video End-to-End Encryption, click here.

About Ring

Since its founding in 2013, Ring has been on a mission to make neighborhoods safer, together for everyone. From the first-ever <u>Video Doorbell</u> to the award-winning DIY <u>Ring Alarm</u> system, Ring's smart home security product line, as well as the <u>Neighbors</u> app, offer users affordable whole-home and neighborhood security. At Ring, we are

committed to making security accessible and convenient for everyone—while working hard to bring communities together. Ring is an Amazon company. For more information, visit www.ring.com. With Ring, you're always home.

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