ecobee | SmartBuildings





Comfort for your residents. Convenience and savings for you.

Customer Story

Fellowship Square is the largest not-for-profit provider of senior living in Arizona, offering more than 300 units of independent living, assisted living, and memory care services across five locations.

Highlights

Greater resident independence for seniors using Alexa.

Proactive maintenance with reliable data from reports.

Time savings with centralized control of all thermostats.

Challenge

With over 430 thermostats, employees were investing about 20 minutes every time they had to adjust a thermostat inside a resident's apartment. Also, some residents experienced difficulty seeing and adjusting the thermostats manually. "Senior living apartments with ecobee smart thermostats gave our residents more independence. ecobee SmartBuildings is the most affordable, user-friendly smart thermostat solution."

Todd Carling Business Development Manager

Solution

Fellowship Square installed ecobee smart thermostats that were compatible for integration with the Alexa ecosystem. With SmartBuildings, Fellowship Square employees were able to remotely change temperatures and equipment modes and update alert settings. Also, employees used runtime reports to identify heating and cooling issues.

Results

With less of a need to enter residents' apartments, Fellowship Square has been able to save about **40 hours/month** in time and labor. Residents, especially those with disabilities, have greater independence and control with voice-controlled temperature adjustments using Alexa. SmartBuildings helped Fellowship Square identify issues with multiple heating and cooling units, preventing equipment failure and discomfort for residents.