



# Get off to the right start on Microsoft 365

Don't chart the new Microsoft 365 landscape alone. Install & Setup services help teams deploy and navigate Microsoft 365 with an expert.

Did you know that many organizations are not realizing the full ROI of their Microsoft 365 investment? That's because many aren't getting the training and support they need to fully benefit from all that the software has to offer.

The demand for Microsoft 365 among SMBs moving to the cloud continues to rise with over 50,000 new small and medium-sized businesses signing up every month! But many take for granted that their new productivity suite is going to be easy to use, simply because it's in the cloud. The truth is that there can be a steep learning curve when moving to Microsoft 365. And, without the proper setup support for employees, adoption may never take off. That's why AppHelp's Microsoft 365 Install & Setup solution is one of the best ways to ensure you and your team get up to speed on your new productivity suite, on time and on budget.

So, what should you expect from an Install & Setup session?

## 1. Learn from a real live expert

While some people enjoy learning on their own, most would prefer learning from an expert. In fact, a whopping [87%](#) of SMBs in a recent survey said they find learning a new software service challenging and would choose 1-1 training as the top method to learn how to use it. By investing in install & setup sessions for each of your team members, you can accelerate their learning and in turn, their productivity, with the tools and knowledge they need to be successful with Microsoft 365, from day one.

## 2. Setup your software across devices with zero hiccups

For many Microsoft 365 users, their new productivity suite includes both online and desktop components. This can be confusing for first-time cloud users who are accustomed to a desktop-only experience, not to mention trying to figure out how to setup Microsoft 365 on their mobile device. AppHelp's Install & Setup services solve all of that. With experts to help you understand how the different parts of your productivity suite fit together, they can assist you with the installation of your desktop applications and equip you to do the same on your mobile devices with a Mobile installation guide.

### WHAT TO EXPECT FROM AN INSTALL & SETUP SESSION:

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- Installation of desktop applications
- Microsoft 365 User Portal review
- Quick tips on key Microsoft 365 apps
- Mobile installation guide
- Reference material



### 3. Get return on your Microsoft 365 investment

Purchasing Microsoft 365 doesn't make your team more productive, using it does! By ensuring your team is equipped with the expertise, tools, resources and knowledge they need to understand the most relevant features and functionality of Microsoft 365 you are helping your business gain in efficiencies and your team in productivity. By growing the business with state of the art software, you'll also be growing your talent by showing them how to best leverage the software to be the best they can be.

#### ABOUT APPHELP

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AppHelp 'helps' businesses be more successful with their adoption and use of the latest in technology and cloud services. We ensure customers have the support they need to find, buy and use technology and software, giving businesses an easy and affordable way to address SaaS and IT needs, without having to own IT staff.

# AppHelp Microsoft 365 Install & Setup FAQs

## Who will help me set up Microsoft 365?

An AppHelp Microsoft 365 expert will help you activate, install and setup your Microsoft 365 applications and walk you through the user portal. Install & Setup sessions are delivered on a one-on-one basis so your expert will be able to answer questions and send reference material based on your unique needs!



## How can I get in touch with an AppHelp expert

Anyone who is eligible for an Install & Setup will have an AppHelp Microsoft 365 Install & Setup tile appear in their My Apps page. Simply connect with us through chat or phone and we will help you get set up right away---no appointment required.

## What can I expect from my Install & Setup session?

An AppHelp Microsoft 365 expert will help you install, activate and setup your Microsoft 365 applications to suit your unique business requirements. They will also walk you through all the features and benefits of your newly installed Microsoft 365 suite.

## What if I need help after my Install & Setup? Can the AppHelp expert still help me?

AppHelp offers an affordable ongoing support solution with predictable per user pricing that can meet the needs of both end users and admins. If you didn't subscribe to the service when you purchased your Microsoft 365 licenses, simply look for 'AppHelp Microsoft 365 Support' in the Marketplace or contact your service provider.

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