



OFFICIAL MONEY BACK GUARANTEE FORM (Not Payable at Retail Stores)

SATISFACTION GUARANTEED OR YOUR MONEY BACK*

We are committed to providing top-quality products to our customers. If you are not completely satisfied with one of the following products (each, a "brand") for any reason, we'll refund the purchase price on a prepaid card*: Swiffer; Cascade; Dawn; Gain; or Febreze^.

To receive your full money back refund in the form of a prepaid card based on the product you purchased ("claim"), please mail within 30 days of purchase date:

1. This completed Official Money Back Guarantee Form (or a 3" x 5" paper with all information as requested below);
2. Original UPC from the package (will also accept handwritten UPC);
3. Original dated sales receipt with store name and product purchase price circled

Mail all the items above in a stamped envelope bearing sufficient postage, to:

Home Care Money Back Guarantee
PO Box 47
Milan, IL 61264

For any other questions about the
Home Care Money Back Guarantee ("Offer"),
contact us at 1-866-411-1753.

Offer Valid for Product Purchased 07/01/25-06/30/26. Your request must be postmarked within 30 days of purchase date.

Please print clearly — proper delivery depends on a complete and correct address.

First Name: _____ Last Name: _____

Address: _____ Apt. #: _____

City: _____ State: _____ Zip Code: _____

Date of Birth (MM/YY): _____ Email: _____

Reason for Dissatisfaction: _____

TERMS & CONDITIONS:

*Money back issued via prepaid card for a max value of \$59.99 for Swiffer, \$24.94 for Cascade, \$22.40 for Dawn, \$19.50 for Febreze and \$7.50 for Gain. Offer limited to legal residents of the United States, including Puerto Rico ("U.S.") only, 18 years of age or age of majority in their state/jurisdiction of residence or older at time of participation. Void outside the U.S. and where prohibited or restricted by law. Subject to all applicable federal, state and local laws and ordinances. Offer valid for one of the participating brands/products purchased 07/01/25-06/30/26. Claims must be postmarked within 30 days of purchase date. Limit one (1) refund per brand, name, household, or address. Use of multiple addresses or P.O. boxes to obtain additional refunds is considered fraud and may result in prosecution. Sponsor will make the final determination as to whether a claim submitted is valid. Multiple submissions for the same brand will not be acknowledged or returned. **Prepaid card:** will be accepted where MasterCard® cards are accepted, not redeemable as cash or usable at ATMs or gas pumps. Card expires 6 months from issuance. Terms of prepaid card apply.

Refund is limited to the purchase price and excludes taxes and any incidental or consequential damages, negligence, strict liability or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This guarantee gives you specific legal rights and you may also have other rights, which vary from state to state. This form must (or a 3" x 5" paper with all information included) accompany your claim. If original (or handwritten) UPC and valid original date receipt are not included in the claim for refund, your prepaid card will not be issued. Reproduction, alteration, sale, trade, or purchase of proof of purchase/receipt is prohibited. Proof of purchase/UPC/receipt must be obtained from product purchased by you. No requests from groups, clubs, or organizations will be honored. We will not honor incomplete claims. Not responsible for lost, late, or undelivered claims. Please allow 6-8 weeks for delivery of prepaid card. Offer is sponsored by Procter & Gamble Distributing, LLC ("Sponsor" or "P&G"). By submitting a claim, you agree to release Sponsor, its parents, affiliates, subsidiaries, advertising, promotional and fulfillment agencies, from any and all liability with respect to, or in any way arising from participation in this Offer, or acceptance, use, possession or misuse of the prepaid card, including liability for personal injury, death, damages or loss. By participating, you agree to these Terms & Conditions and decisions of Sponsor, which shall be final in all respects. Sponsor reserves the right, in its sole discretion, to cancel, terminate or suspend this Offer if unauthorized human intervention or other causes, including malfunctions of any network, internet connection, computer equipment, software or any combination thereof, corrupt or affect the availability, administration, security, fairness or proper conduct of the Offer. In the event of cancellation, only those valid claims submitted prior to cancellation will be fulfilled. For the status of your refund call 1-866-411-1753.

Trust is a cornerstone of our corporate mission, and the success of our business depends on it. P&G is committed to maintaining your trust by protecting personal information we collect about you, our customers. For full details of our privacy statement, visit www.pg.com/privacy.

The prepaid card is issued by Sunrise Banks N.A., Member FDIC, pursuant to a license from Mastercard International Incorporated. Mastercard is a registered trademark of Mastercard International Incorporated. The prepaid card may be used everywhere Mastercard debit cards are accepted. Registration, activation, acceptance, or use of this card constitutes acceptance of the terms and conditions stated in the Prepaid Card Agreement.

^ Applicable to Febreze Car, Febreze Small Spaces and Febreze Plug products only.

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