

Vulnerability notification

Note: Vulnerabilities must be reported **individually**, following the template. The VTEX Security team will not address vulnerability notifications that do not follow the established template. If you encountered more than one vulnerability in your test, please complete multiple templates and attach them to your ticket.

Vulnerability information:

1. Title / Description
2. VTEX account name
3. CVE vulnerability reference number, if applicable
4. Full description of the discovery
 - a. How the vulnerability was detected
 - b. Evidence
5. Impacted URLs and flows
6. Steps required to reproduce or identify the vulnerability
7. Potential impacts caused by the vulnerability
8. Recommended fix
9. Severity (**following the CVSS 3.1 framework**)
 - a. Critical
 - b. High
 - c. Medium
 - d. Low
10. Methodology used
11. Attachments and evidence