

Additional Terms and Conditions for Extra Speed Extra Data June 2023

1. Supplementary agreement

The following terms and conditions apply to agreements on Extra Speed in addition to the Subscription Terms for TDC's Broadband and the 'General Terms and Conditions for Delivery and Operation of TDC's Services' ('TDC's General Terms and Conditions'). In the event of a conflict between the terms, these separate terms and conditions for Extra Speed will prevail.

The following terms and conditions apply to agreements on Extra Data in addition to the Subscription Terms for TDC's Mobile Services and the General Terms and Conditions for Delivery and Operation of TDC's Services (TDC's General Terms and Conditions). In the event of a conflict between the terms, these separate terms and conditions for Extra Data will prevail.

An Extra Speed or Extra Data agreement requires that the customer is a registered user of his/her employer's subscription agreement for TDC Home Internet, TDC Business Broadband via Digital Subscriber Line (DSL), TDC Business Broadband via cable TV network (Coax), TDC Business Fibre or Home Internet Mobile for use in the delivery of employee broadband or home workstation at the installation address ('the required home workstation Internet agreement or employee broadband'). 'Employee broadband' and 'home workstation' refer to a subscription under which there is a permanent employment relationship between the customer and the registered user at the installation site; see Clause 2.A of TDC's General Terms and Conditions.

An Extra Speed agreement means that a subscription to TDC Home Internet, TDC Business Broadband via Digital Subscriber Line (DSL), TDC Business Broadband via cable TV network (Coax) or TDC Business Fibre is purchased at a higher speed (Extra Speed).

An Extra Data agreement means that a larger data package (Extra Data) is purchased for a subscription to Home Internet Mobile.

The total delivered speed or data volume, including Extra Speed or Extra Data, is stated in the order confirmation from TDC.

The content of Extra Speed and Extra Data is described in more detail in the relevant product data sheets.

Information about the prices from time to time in force for Extra Speed and Extra Data and about the possibilities of combining an agreement on Extra Speed and Extra Data with TDC's other products and discount agreements can be obtained by contacting TDC.

2. Termination and expiry

If the required agreement for Internet for home workstation or employee broadband ceases, the Extra Speed or Extra Data agreement will terminate simultaneously.

The customer may also terminate the Extra Speed or Extra Data agreement at any time by giving one (1) month's notice.

Clause 17 of TDC's General Terms and Conditions also applies.

3. Charges for electronic communications and regular post

It is a precondition for the Extra Speed or Extra Data agreement that the customer concludes an agreement with TDC on electronic communication. Order confirmation and other notifications regarding the agreement from TDC to the customer will then be sent electronically to the customer as described in Clause 10 of TDC's General Terms and Conditions.

If the customer does not wish to conclude an agreement on electronic communication TDC is entitled to collect a monthly fee for regular post.

The agreement on electronic communications does not include electronic billing, as electronic bills require a separate agreement; see Clause 12.A of TDC's General Terms and Conditions.

4. Electronic invoicing

The customer may enter into an agreement with TDC regarding electronic invoicing; see clause 12.A of TDC's General Terms and Conditions. However, the customer's only option is to receive the bill by email. This applies whether the connection is provided via DSL, COAX, fibre or mobile.

Clause 12.A of TDC's General Terms and Conditions also applies.