



Additional Terms and Conditions for InternetFilter

March 2023

1. Supplementary agreement

The following terms and conditions apply to agreements for InternetFilter in addition to the General Terms and Conditions for Delivery and Operation of TDC's services ('TDC's General Terms and Conditions') or the General Terms and Conditions for Delivery and Operation of TDC's Services, depending on the service to which the customer subscribes. In the event of a conflict between the terms and conditions, these separate Terms and Conditions for InternetFilter will prevail.

An InternetFilter contract gives the customer access to certain security features that are automatically activated in the router, thus protecting the particular network. InternetFilter does not, therefore, require installation. Please allow up to 2 business days from acceptance of order until the product is activated.

The InternetFilter contract can only be concluded by business customers. An InternetFilter contract requires the customer to be subscribed to a qualifying subscription.

Customers who subscribe to certain access subscriptions have access to InternetFilter without additional payment. Customers can get in touch with TDC Erhverv to find out which types of subscriptions include the use of InternetFilter. If the customer subscribes to an access subscription, the additional terms and conditions for the access subscription will state that the customer has access to InternetFilter.

Customers subscribing to certain specific subscriptions with TDC Erhverv may take out a contract for InternetFilter as an add-on. Information about which subscription types entitle the customer to purchase InternetFilter, and information about the prices from time to time in force for InternetFilter, is available from TDC Erhverv upon request.

When the customer enters into a contract for InternetFilter, the customer receives a separate order confirmation.

An InternetFilter contract gives users of the associated network the following benefits:

- Direct on-screen warning when websites categorised as unsafe are accessed
- Protection against typical hacker attacks such as malware and botnets
- Continuous automatic updating to safeguard against new threats

- Reduced risk of harmful content
- Fewer worries about using the internet

If the customer has access to InternetFilter, the customer may in some cases opt out of InternetFilter and thereby obtain a reduction in the subscription charge. Information about the possibility of opting out of InternetFilter can be obtained by contacting TDC Erhverv.

2. Parties to the agreement

The customer enters into an agreement with TDC Erhverv for InternetFilter. Upon registration of a separate user – see Clause 2.A. of TDC’s General Terms – the customer and the user will receive an order confirmation.

The currently registered customer is liable for any and all services under this agreement; see TDC’s General Terms and Conditions, Clause 2.

3. Use of InternetFilter

Use of InternetFilter presupposes that the customer and the user use equipment from TDC Erhverv; see Clause 5 of TDC’s General Terms and Conditions.

InternetFilter protects users of the particular network as they surf the Internet. InternetFilter sends a warning to the Internet user in question if, for example, he or she tries to access a website or other content that has been reported as harmful.

The user may at any time ignore the message and proceed to the website or content, unless it has been blocked to comply with Danish law.

4. Online neutrality/traffic management

An InternetFilter agreement activates security functions on the customer’s or user’s router. The agreement provides for users of the router’s network to be protected against typical hacker attacks and they will receive a warning prior to attempts to access websites or other content classified as malicious content through InternetFilter.

The security product may at any time be terminated by the customer.

5. TDC Erhverv’s liability

The customer is entitled to damages pursuant to the applicable general rules of Danish law for any loss sustained as a result of acts or omissions on the

part of TDC Erhverv or anyone acting on behalf of TDC Erhverv, subject to the limitations set out below:

The customer is advised that by browsing the Internet, downloading material from the Internet or opening programs received by email, the customer runs the risk of compromising the security of the equipment used and of infecting his hardware and software with virus etc. despite having installed InternetFilter. TDC Erhverv has no influence on these matters and can thus not be held liable for damage and loss occurring as a result thereof; see Clause 15.C of the General Terms and Conditions for Delivery and Operation of TDC's Services.

TDC Erhverv is under no circumstances liable in tort for indirect losses, including loss of profits, loss of production, loss resulting from the loss of personal data and installed software etc. or for losses resulting from unauthorised access to the customer's data and/or systems.

6. Termination

If the customer terminates the subscription agreement on the access subscription, the customer's access to InternetFilter also expires at the end of the period of notice for the subscription agreement, unless the agreement governing the qualifying subscription is replaced by another qualifying subscription.

If the customer has InternetFilter included in the qualifying subscription, InternetFilter can be terminated at 1 business day's notice.

If the customer has purchased InternetFilter as an add-on, the customer has one month's notice.