



## **Additional Terms and Conditions for TDC Erhverv 4G (Denmark only):**

**TDC Erhverv 4G 500 GB**  
**TDC Erhverv 4G 1000 GB**  
**TDC Erhverv 4G 2000 GB**  
**TDC Erhverv 4G 3000 GB**

November 2023

(This is a translation from Danish. In the event of a conflict between the Danish version and the English version, the Danish version prevails).

### **1. Supplementary agreement**

The following terms and conditions apply to agreements on the above subscription types (collectively 'TDC Erhverv 4G') in addition to the Subscription Terms for TDC's mobile services. In the event of a conflict between the terms and conditions, these separate Additional Terms and Conditions for TDC Erhverv 4G will prevail.

It is a precondition for the conclusion of the agreement on TDC Erhverv 4G that the customer is a business customer; see clause 2 of TDC's General Terms and Conditions for Delivery and Operation of TDC's Services.

The order confirmation from TDC states the subscription type covered by the agreement.

TDC Erhverv 4G is a mobile data plan and includes the following:

- Fixed price for subscription and usage of TDC's mobile data services in Denmark; however, only up to the usage limit (data package included); see clause 2. The size of the included data package depends on which type of subscription the customer has chosen and appears from the name of the subscription.
- Access to TDC's mobile data services in Denmark with full access to 4G data speeds; see clause 3.
- If the agreed data volume is exceeded, the usage will not be charged for in Denmark, but the speed of usage in Denmark will be reduced to 256 kbps; see clause 2.
- Automatic purchase of up to a total of four additional data packages per month when the original data package has been used (Step Rate with Usage Limit), priced according to TDC's price list; see clause 2.
- Option to cancel Step Rate with Usage Limit, after which usage in excess of the agreed data volume in Denmark will not be charged, but the speed of the connection in Denmark will be reduced to 256 kbps; see clause 2.
- Loan of standard wireless router; see clause 4.
- Paid option to purchase a static IP address; see clause 5.
- The SIM card is blocked for voice calls, text messages and picture messages. The SIM card is also blocked for use abroad (roaming).

- Option to use as a connection to the customer's virtual network solution within TDC's IP network (Network Solution MPLS); see clause 6.

Information on the prices in force from time to time for TDC Erhverv 4G and on the option to combine TDC Erhverv 4G with TDC's other subscription forms etc. is available from TDC on request.

## **2. Mobile data and additional data packages included in the subscription**

An agreement for TDC Erhverv 4G gives the customer access – without charging a usage fee – to use the amount of mobile data in Denmark that the subscription includes (data package included). The size of the data package included appears from the name of the subscription.

When the data package included per month has been used, a new package of the same size as the data package included will automatically be commenced, after which the customer's usage can continue up to a total of four extra data packages per month (step rate with usage limit). If the customer has used their additional data packages, the customer will not be charged for their usage in Denmark, but the speed of the connection will be reduced to 256 kbps. Additional data packages are charged at the price stated in TDC's price list per new data package commenced. The purchase of additional data packages takes place without notice. The customer can monitor data usage and additional data package purchases at any time using TDC's self-service facility.

If the customer has chosen to block extra data packages, and the agreed data volume per month is exceeded, the usage will not be charged, but the speed of the customer's connection in Denmark will be reduced to 256 kbps.

If, after the speed reduction, the customer continues to exceed the agreed data volume, TDC reserves the right to terminate, without notice, the customer's access to TDC's mobile data services or restrict the customer's access to the service.

When calculating the customer's usage of the amount of data included as well as additional data packages, the mobile data usage is calculated per commenced 50 kB per data connection.

Unused megabytes (MB) are not carried over to the next month.

Clause 6 of the Subscription Terms for TDC's Mobile Services also applies.

## **3. Mobile data speed**

The speed depends on the type of subscription chosen. An agreement for TDC Erhverv 4G provides full access to 4G data speeds in areas with 4G coverage; see clauses 1 and 2 of the Subscription Terms for TDC's mobile services.

Clauses 1 and 2 of the Subscription Terms for TDC's Mobile Services also apply.

## **4. Equipment**

When entering into an agreement for TDC Erhverv 4G, the customer will receive a wireless router and SIM card on loan, which will be sent to an address of the customer's choosing. It may be necessary to rent special equipment, at an additional cost, if other TDC Erhverv are combined with the product.

The equipment provided may or may not be new. TDC retains title to the equipment. If the agreement is terminated or if the equipment is defective, TDC may require the customer to return the equipment to TDC. If the customer does not return the equipment, TDC is entitled to collect payment for

the equipment. Under the general rules of the Danish law of tort, the customer is liable in tort for any loss of or damage to TDC's equipment caused by the customer or anyone acting on the customer's behalf. The customer also bears the risk of theft, loss of or accidental damage to TDC's equipment, for example damage from fire, water or lightning. The customer must compensate TDC for any loss or damage in the aforementioned situations.

#### **5. Add-on purchase of a static IP address**

When entering into an agreement for the above types of subscription, the customer has the option to purchase a static IP address.

Any static IP address is the property of TDC Erhverv and is only made available during the term of the subscription agreement.

TDC is entitled to change the customer's static IP address when required with regard to traffic, operation or technical conditions, including in connection with any relocation of the subscription; see clause 7 of TDC's General Terms and Conditions. TDC will give the customer reasonable notice of any such changes. The customer will bear any and all costs associated with the required adaptations to the customer's equipment etc.

#### **6. Add-on purchase of access to customer's own network/MPLS**

Use of TDC Erhverv 54 as a connection to the customer's network solution presupposes that the customer has entered into a separate agreement with TDC on Network Solution MPLS as well as the purchase of a loan router other than the included standard loan router.

#### **7. The customer's responsibility and theft blocking**

The customer must notify TDC immediately if the TDC Erhverv 4G router or the supplied SIM card is lost, including with a view to blocking the SIM card due to theft and blocking access to the customer's MPLS network solution from the lost router. The customer should be aware that TDC Erhverv 4G, and thus also any MPLS network solution belonging to the customer, can be used in a mobile capacity outside the customer's location, including in connection with theft.

The customer is responsible for implementing adequate security measures such as an extra firewall for full or partial shielding and protection of the customer's network and IT systems.