

## **Additional Terms and Conditions for Internetfilter**

September 2024

(This is a translation from Danish. In the event of a conflict between the Danish version and the English version, the Danish version prevails).

### **1. Supplemental Terms**

For agreements regarding Internetfilter, the following terms apply in addition to TDC's General Terms for the delivery and operation of services, depending on which service the customer subscribes to. In case of conflict between the terms, these specific terms for Internetfilter take precedence.

A customer with an Internetfilter agreement has access to certain security functions, that are activated automatically to protect the affected network. Internetfilter does not require installation. The product will be active within 2 workdays after placing an order.

Agreements for Internetfilter may only be entered into by business customers. It is a condition of the agreement for Internetfilter that the customer subscribes to a qualifying subscription.

For an additional fee, customers with eligible subscriptions at TDC Erhverv may subscribe to Internetfilter. Contact TDC Erhverv for information about which subscriptions qualify, and the current pricing for Internetfilter.

When the customer subscribes to Internetfilter, they receive an order confirmation.

A subscription to Internetfilter includes the following benefits for network users, but is not limited to these:

- On-screen warnings when accessing websites categorized as unsafe.
- Protection against typical hacker attacks, such as malware and botnets.
- Ongoing automatic updates to guard against new threats.
- Reduced risk of harmful content.
- Fewer concerns while browsing the Internet.

If the customer has access to Internetfilter, the customer can choose to opt out of Internetfilter.

### **2. Contract Parties**

The customer enters into an agreement with TDC Erhverv for Internetfilter. Upon registering an additional user, both the customer and the user will receive an order confirmation as outlined in TDC Erhverv's General Terms Clause 2.A.

The registered customer is liable for all services under this agreement, as per Clause 2. of TDC Erhverv's General Terms.

### **3. Use of Internetfilter**

Using Internetfilter may require that the customer and user have equipment provided by TDC Erhverv, as outlined in Clause 5 of TDC Erhverv's General Terms.

Internetfilter protects users of a respective network when they browse the Internet. For instance, Internetfilter sends a warning to a user, if they attempt to access a website, or other content, that has been reported as harmful.

Except in cases where access is restricted by Danish Law, the user may choose to ignore the notification and proceed to the website or content.

#### **4. Net Neutrality / Traffic Management**

With an Internetfilter agreement, security functions are activated in TDC Erhverv's equipment or directly in the mobile network. Users will be protected against typical hacker attacks in accordance with the agreement and will receive warnings before accessing websites or other content identified as harmful by Internetfilter.

The customer can cancel the security product at any time.

#### **5. TDC Erhverv's Liability.**

Subject to the limitations specified below, the customer is entitled to compensation under Danish general liability laws for any losses, resulting from actions or omissions, caused by TDC Erhverv or its affiliates.

The customer is advised that, despite having Internetfilter installed, there is still a risk of compromising the security of their equipment by browsing the Internet, downloading files, or opening email attachments. The customer also faces the risk of infecting their hardware and software with virus or other similar threats. TDC Erhverv cannot control these risks and therefore cannot be held liable for any resulting damages or losses, as outlined in Clause 5 of the General Terms for the delivery and operation of TDC Erhverv's services.

TDC Erhverv is not liable for any indirect damages, include but not limited to lost profits, production losses, damages related to personal data and installed software, or any losses resulting from unauthorized access to the customer's data and/or systems.

#### **6. Termination.**

If the customer cancels their subscription to the qualifying plan, access to Internetfilter will also end at the conclusion of the notice period for that subscription, unless the qualifying subscription is replaced with another eligible subscription.

Internetfilter can be terminated with 1 business days' notice , if it is included in the qualifying subscription. Internetfilter can be terminated with 1 months' notice, if it was purchased as an add on.