

Additional Terms and Conditions for P.A. – Personal Assistant

July 2019

(This is a translation from Danish. In the event of a conflict between the Danish version and the English version, the Danish version prevails).

1. Supplementary Agreement

The following terms and conditions apply to agreements on 'P.A. – Personal Assistant in addition to the Subscription Terms for TDC's Mobile Services and the General Terms and Conditions for Delivery and Operation of TDC's Services. In the event of a conflict between the terms and conditions, these separate additional terms and conditions will prevail.

If the customer subscribes to certain access subscriptions that provide access to TDC's mobile services, the customer has access to Personal Assistant without additional payment. Information about access subscriptions can be obtained by contacting TDC.

An agreement on Personal Assistant gives the customer access to the following functions via an app, see Clause 2:

- Call transfer and call forwarding
- Directory with status display
- Queuing groups
- Voicemail in the app.

Personal Assistant is described in further detail in the relevant product sheet.

2. Use of Personal Assistant

The customer's use of Personal Assistant requires that the customer downloads an app (software in the form of applications) to the customer's mobile terminal. The customer is obliged to accept new updates of the application. Use of the Personal Assistant app requires that the customer's equipment is designed for this service.

It is recommended that the customer uses the screen lock on the customer's mobile phone when using this application to avoid any abuse.

3. Usage charging of Personal Assistant

Calls, including call transfer and call forwarding, made via the Personal Assistant app take place as normal calls from the customer's subscription to TDC's mobile service, see Clause 1, at the prices in force from time to time therefor.