



*(This is a translation from Danish. In the event of a conflict between the Danish version and the English version, the Danish version prevails).*

**Additional Terms and Conditions for TDC Home Internet 5G (Denmark only):**

**TDC Home Internet 5G 500 GB (DK)**

**TDC Home Internet 5G 1000 GB (DK)**

**TDC Home Internet 5G 2000 GB (DK)**

Maj 2024

**1. Supplementary agreement**

The following terms and conditions apply to agreements on the above subscription types (collectively 'TDC Home internet 5G') in addition to the Subscription Terms for TDC's Mobile Services. In the event of a conflict between terms and conditions, these separate terms and conditions for TDC Home Internet 5G will prevail.

TDC Home Internet 5G is a mobile data subscription for home workstation or employee broadband use – where there is a permanent employment relationship between the customer and the registered user at the installation site; see Clause 2.A of TDC's General Terms and Conditions for Delivery and Operation of TDC's Services ('TDC's General Terms and Conditions').

It is a precondition for the conclusion of the TDC Home Internet 5G agreement that the customer is a business customer; see Clause 2 of TDC's General Terms and Conditions.

The order confirmation from TDC states the subscription type covered by the agreement.

TDC Home Internet 5G is a mobile data subscription and includes the following:

- Fixed price for subscription and usage of TDC's mobile data services in Denmark; however, only up to the usage limit (data package included); see Clause 2. The size of the included data package depends on which type of subscription the customer has chosen and appears

from the name of the subscription.

- Access to TDC's mobile data services in Denmark with full access to 4G and 5G data speeds; see Clause 3.
- If the agreed data volume is exceeded, the usage will not be charged for in Denmark, but the speed of usage in Denmark will be reduced to 256 kbps; see Clause 2.
- Option to use a total of 4 additional data packages per month (Step rate with capped usage) charged in accordance with TDC's price list; see Clause 2.
- Loan of wireless router; see Clause 4.
- Paid option to purchase a static IP address; see Clause 5.
- The SIM card is blocked for voice calls, text messages and picture messages. The SIM card is also blocked for use abroad (roaming).
- Option to use as a connection to the customer's virtual network solution within TDC's IP network (Network Solution MPLS); see clause 6.

Information on the prices from time to time in force for TDC Home Internet 5G and on the options of combining TDC Home Internet 5G with TDC's other types of subscription, etc., is available from TDC upon request.

## **2. Mobile data and additional data packages included**

An agreement for TDC Home Internet 5G gives the customer access – without charging a usage fee – to use the amount of mobile data in Denmark that the subscription includes (data package included). The size of the data package included appears from the name of the subscription.

When the data package included (per month) has been used up, there is no charge for the customer's usage in Denmark, but the connection speed is reduced to 256 kbit/s.

When the monthly data package included has been used, the customer can contact TDC to opt for a new data package of the same size as the data package included to automatically commence, after which the customer's usage can continue until up to a total of four additional data packages (per month) have been used (step rate with usage limit). If the customer has used his/her additional data packages, the customer will not be charged for his/her usage in Denmark, but the speed of the connection will be reduced to 256 kbit/s. Additional data packages are charged at the price stated in TDC's price list per new data package commenced. The purchase of additional data packages takes

place without notice. The customer can monitor data usage and additional data package purchases at any time using TDC's self-service facility.

If, after the speed reduction, the customer continues to exceed the agreed data volume, TDC reserves the right to terminate, without notice, the customer's access to TDC's mobile data services or restrict the customer's access to the service.

When calculating the customer's usage of the amount of data included as well as additional data packages, the mobile data usage is calculated per commenced 50 kB per data connection.

Unused megabytes (MB) are not carried over to the next month.

Clause 6 of the Subscription Terms for TDC's Mobile Services also applies.

### **3. Mobile data speed**

An agreement for TDC Home Internet 5G provides full access to 4G data speeds in areas with 4G coverage and full access to 5G data speeds in areas with 5G coverage; see Clauses 1 and 2 of the Subscription Terms for TDC's Mobile Services.

Clauses 1 and 2 of the Subscription Terms for TDC's Mobile Services also apply.

### **4. Equipment**

When entering into an agreement for TDC Home Internet 5G, the customer will receive a wireless router and SIM card on loan, which will be sent to an address of the customer's choosing.

The equipment provided may or may not be new. TDC retains title to the equipment. If the agreement is terminated or if the equipment is defective, TDC may require the customer to return the equipment to TDC. If the customer does not return the equipment, TDC is entitled to collect payment for the equipment. Under the general rules of the Danish law of tort, the customer is liable in tort for any loss of or damage to TDC's equipment caused by the customer or anyone acting on the customer's behalf. The customer also bears the risk of theft, loss of or accidental damage to TDC's equipment, for example damage from fire, water or lightning. The customer must compensate TDC for any loss or damage in the aforementioned situations.

### **5. Add-on purchase of a static IP address**

When entering into an agreement for the above types of subscription, the customer has the option to purchase a static IP address.

Any static IP address is the property of TDC Erhverv and is only made available during the term of the subscription agreement.

TDC is entitled to change the customer's static IP addresses when required with regard to traffic, operation or technical conditions, including in connection with any relocation of the subscription; see Clause 7 of TDC's General Terms and Conditions. TDC will give the customer reasonable notice of any such changes. The customer will bear any and all costs associated with the required adaptations to the customer's equipment etc.

#### **6. Add-on purchase of access to customer's own network/MPLS**

Use of TDC Home Internet 5G as a connection to the customer's network solution

presupposes that the customer has entered into a separate agreement with TDC on Network Solution MPLS as well as the purchase of a loan router other than the included standard loan router.

#### **7. The customer's responsibility and theft blocking**

The customer must notify TDC immediately if the TDC Home Internet 5G router or

the supplied SIM card is lost, including with a view to blocking the SIM card due to theft and blocking access to the customer's MPLS network solution from the lost router. The customer should be aware that TDC Erhverv 5G, and thus also any MPLS network solution belonging to the customer, can be used in a mobile capacity outside the customer's location, including in connection with theft.

The customer is responsible for implementing adequate security measures such as an extra firewall for full or partial shielding and protection of the customer's network and IT systems.