

## **Additional Terms and Conditions for Skype for Business (SMB version)** July 2019

(This is a translation from Danish. In the event of a conflict between the Danish version and the English version, the Danish version prevails).

### **1. Supplementary Agreement**

The following terms and conditions apply to agreements on Skype for Business in addition to the Subscription Terms for TDC's Nomadic IP Telephony Service and the General Terms and Conditions for Delivery and Operation of TDC's Services. In the event of a conflict between the terms, these separate terms and conditions for Skype for Business will prevail.

It is a precondition for agreements on Skype for Business that the customer has concluded an agreement on one of a number of specific types of subscription for TDC's mobile services.

If the customer subscribes to certain access subscriptions to TDC's mobile services, the customer has access to Skype for Business without additional payment. Information about access subscriptions can be obtained by contacting TDC. If the customer subscribes to an access subscription, the additional terms and conditions for the access subscription will state whether Skype for Business is included in the subscription.

Among other things, an agreement on Skype for Business gives the customer access to the following functions:

- Receiving and making calls from the customer's computer
- Receiving and making video calls
- Chat function
- File sharing
- Screen sharing
- Mobile presence
- Audio, video and web conferencing function with a maximum of 10 participants
- Access to Skype for Business client for use on the customer's computer
- Unlimited internal telephony

The contents of Skype for Business are described in further detail in the related product sheet.

### **2. Number allocation**

The customer can use the phone number that belongs to the customer's mobile access subscription for Skype for Business. A dedicated phone number will

NOT be assigned to the customer for use with Skype for Business, see Clause 5 of the Subscription Terms for TDC's Nomadic IP Telephony Service.

### **3. Usage charging for Skype for Business**

Calls made from the customer's Skype for Business to Danish and international landline and mobile phone numbers are usage-charged.

The customer's call usage is calculated and charged per commenced minute (per-minute charging) – both in Denmark and abroad. However, calls made to 113, 118 (directory enquiry services), to numbers starting with 90 as well as calls made to the Internet using a modem connection are calculated and charged per commenced second.

Prices are shown in the enclosed price list.

The use of Skype for Business requires that the customer has Internet access – e.g. via a mobile data service or via a broadband service, see Clause 2 of the Subscription Terms for TDC's Nomadic IP Telephony Service. When using Skype for Business via mobile data services, the customer must be aware that mobile data usage is calculated and charged as usual, also when used abroad.

### **4. Use of Skype for Business**

The customer's use of the functions in Skype for Business requires that the customer downloads a program (software in the form of applications) to the customer's computer. The customer is obliged to accept new updates of the software. The customer can use Skype for Business on the computer via the downloaded software. Further information on access to and use of the software is available from TDC upon request.

The downloaded software is protected by copyright. In the event of infringement of any third-party rights – e.g. by copying of the downloaded software – TDC is entitled to terminate the customer's connection to Skype for Business.

The use of Skype for Business requires that the customer's equipment is designed for this and that a firewall has been correctly set up.

It is recommended that the customer use screen lock on his equipment to avoid possible abuse.

The quality of voice or video calls made using Skype for Business depends on the customer's equipment and the Internet connection.