

Additional Terms and Conditions for Guard and Freedom

July 2019

(This is a translation from Danish. In the event of a conflict between the Danish version and the English version, the Danish version prevails).

1. Supplementary Agreement

The following terms and conditions apply to agreements on Guard and Freedom in addition to the Subscription Terms for TDC's Mobile Services and the General Terms and Conditions for Delivery and Operation of TDC's Services (TDC's General Terms and Conditions). In the event of a conflict between the terms and conditions, these separate additional terms and conditions will prevail.

An agreement on Guard or Freedom gives the customer access to certain security functions, see below. Use of the security functions in Guard and Freedom assumes that the user uses a smartphone/tablet with an Android operating system or an iPhone/iPad with an iOS operating system.

Customers who subscribe to certain mobile access subscriptions automatically have access to Guard and/or Freedom without additional payment. The customer may contact TDC for information about the subscription types which provide access to Guard and/or Freedom. If the customer subscribes to an access subscription, the additional terms and conditions for the access subscription will state that the customer has access to Guard and/or Freedom. If the customer has access to Guard and/or Freedom, the customer may opt out of Guard and/or Freedom and thereby reduce the subscription charge.

Customers subscribing to certain specific mobile subscriptions with TDC may conclude an agreement on the purchase of Guard and/or Freedom. Information about which subscription types entitle the customer to purchase Guard and/or Freedom and information about the prices in force at any time for Guard and/or Freedom is available from TDC upon request. If the customer purchases Guard and/or Freedom, the customer will receive an order confirmation.

An agreement on **Guard** gives the customer access to the following security functions via download and use of the Guard App, see Clause 2:

- Antivirus (virus protection for Android)
- Find telephone if lost
- Browser security
- Parental control of mobile phone.

Antivirus scans and protects the customer's Android smartphone/tablet against a number of viruses. The antivirus function in Guard is not supported by the iOS operating system for iPhone and iPad.

Find telephone if lost enables the customer, among other things, to geographically trace the telephone if it is lost.

Browser security prevents the use of certain websites with harmful content. Browser security requires that the customer uses the 'Safebrowser' browser. No browser security is provided if browsers other than Safebrowser are used.

Parental control of mobile phone allows the customer to block access to selected websites with content that is unsuitable for children.

An agreement on **Freedome** gives the customer access to the following security functions via download and use of the Freedome App, see Clause 2:

- WiFi security via VPN tunnel
- Private and protected.

WiFi security via VPN tunnel protects the mobile phone by encrypting the data traffic when the mobile phone uses WiFi connections, including public hotspots, which may be vulnerable.

Private and protected hides and protects the customer's IP address from the websites visited by the customer.

When using Guard and Freedome abroad and via mobile data services, the customer should be aware that data traffic usage in connection with the use of the Guard App and the associated security functions is calculated and charged as usual, and is included in the customer's data package (if any). Data traffic usage is, however, minimal.

Information on the prices for Guard and Freedome in force at any time is available from TDC Business upon request.

2. Software and licence agreement

When concluding an agreement on Guard or Freedome, TDC passes on the customer's mobile phone number to TDC's partner (licensor), who, via text message, invites the user of the subscription to use the security functions on up to five units via an online portal.

Use of the security functions requires that a program (software application (app)) is downloaded and installed on the customer's mobile terminal. The

software downloaded may only be used for the customer's mobile subscription with TDC.

As part of the installation, the customer must conclude a separate licence agreement directly with the licensor on the right to use the security functions. The licence agreement must be reviewed and separately accepted by the customer the first time the customer logs on to the security functions via his terminal. The customer thus enters into a direct contractual relationship with the licensor, which TDC only arranges and is not a party to. Through his acceptance to the licensor, the customer obtains a licence in the form of a non-exclusive right to use the security functions on the defined licence terms. The customer obtains no intellectual property rights, copyrights or similar in addition to the right of use obtained. The customer warrants that any terminal user accepting the electronic terms is authorised to undertake an obligation on behalf of the customer and that the licence terms in question will be complied with and observed by the customer.

3. TDC's liability in damages

The customer is entitled to damages pursuant to the applicable general rules of Danish law for any loss sustained as a result of acts or omissions on the part of TDC or anyone acting on behalf of TDC, subject to the limitations set out below:

The customer is advised that by browsing the Internet, downloading material from the Internet or opening programs received by email, the customer runs the risk of compromising the security of the equipment used and of infecting his hardware and software with virus etc. despite having installed Guard or Freedom. TDC has no influence on these matters and can thus not be held liable for damage and loss occurring as a result thereof, see Clause 15.C of the General Terms and Conditions for Delivery and Operation of TDC's Services.

TDC is never liable in damages for indirect losses, including loss of profits, loss of production, loss resulting from the loss of personal data and installed software etc. or for losses resulting from unauthorised access to the customer's data and/or systems.

4. Termination

If the customer terminates the subscription agreement on the access subscription, the customer's access to Guard and/or Freedom also expires at the end of the period of notice for the subscription agreement.