



ALL THE INFO YOU NEED

Dear loved one,

It's finally happening: only a FEW DAYS LEFT TO MYSTERYLAND 2022! This means it's about time to share with you everything you need to know about our upcoming festival adventure. Find all important information regarding your Camping + Weekend ticket for Mysteryland 2022 below. Please read through it carefully, and be sure to share it with any friends joining you!

Ticket information

Did you lose your ticket? We will send all ticketholders their tickets tomorrow. Haven't got it? You can request your ticket here: account.paylogic.com/lost-my-ticket. Still no luck? Our ticket provider Paylogic is present at the festival entrance to assist you.

Are you ready? Scroll down for all info and see you next week!

Love,
Team Mysteryland

GENERAL INFO

Opening times camping

Doors open: Friday, August 26th at 11h
Doors close: Monday, August 29th at 12h
Please be informed: Ins-and-outs from the campsite are not allowed.*
*Except on Friday, when entering the campsite with your luggage.

Opening times festival

Saturday, August 27th from 11h until 23h
Sunday, August 28th from 12h until 23h

Camping pre- & afterparties

Pre-party: Friday, August 26th from 17h until 02h
Afterparty: Saturday, August 27th from 23h until 02h

Location

For the navigation address of the campsite use: <https://www.vijfhuizen.nl> as your GPS destination, and follow the signs 'Camping'.

Mysteryland is located in Haarlemmermeer, The Netherlands, about 25km South-West of Amsterdam and 5km from Amsterdam Airport Schiphol. The campsite is directly connected to our festival terrain.

Camping floorplan

Detailed camping information, including floorplan, timetables and other information will be handed out to you at arrival. During the festival, you can also get extra information at the Info stand.

Timetables

You can download a digital floorplan and create your personal timetable in our festival app: www.to/ml22 or find all the timetables on our website at mysteryland.com/timetable.

FIND ALL FAQ'S ON OUR WEBSITE

ARRIVAL & DEPARTURE

Train & Shuttle bus

The easiest way to reach the campsite is by train and shuttle bus. On Friday, Saturday, Sunday and Monday there will be a shuttle bus service from Hoofddorp train station to the campsite and back all day long. You can buy your return shuttle bus ticket in advance in our online ticket shop here.

The shuttlebus stops at entrance North, which means you have to take a walk to the camping entrance. Make sure to take a cart with you in order to take all your stuff.

Shuttle service times campsite

Friday: 10h30 until 22h
Saturday: 9h until midnight
Sunday: 9h until midnight
Monday: 8h until 12h (noon)

You can also purchase your shuttle bus ticket on site with cash or card, but beware that this will be more expensive than ordering in advance online.

Kiss & Ride

If somebody is bringing you to the campsite, please use <https://www.vijfhuizen.nl> as your GPS destination, and follow the signs 'Camping' and 'Kiss&Ride'.

Car

If you're joining us by car, please use <https://www.vijfhuizen.nl> as GPS address.

Parking Tickets

You can purchase your Parking Camping Ticket beforehand in our [online ticket shop](https://www.onlineticketshop.nl). This will be valid on the parking near the campsite.

Navigation address campsite:

<https://www.vijfhuizen.nl> The Netherlands

Once nearby, simply follow the Parking signs to the campsite and the instructions of our traffic crew. Please bear in mind that waiting times can be unpredictable at arrival and departure, and take up to a few hours.

Airplane

Landing at Amsterdam Schiphol Airport from abroad? Take the train from Schiphol Airport to Hoofddorp train station (4 minutes only). From Hoofddorp train station we have a shuttle bus service to the festival and camping grounds. Please find more information under the section "Shuttle Bus" above.

Taxi or Uber

If you travel by taxi or Uber to the campsite, please use <https://www.vijfhuizen.nl> as your destination and follow the "Camping" signs. Please do keep in mind that a Shuttle bus is your fastest way to and away from the festival, as waiting times can be unpredictable at arrival and departure.

CAMPING & FESTIVAL INFO

Recycle system

At Mysteryland we use a token recycle system. As our visitor, you play a crucial part in our Recycle plan!

At the Mysteryland entrance, you will get a recycle token for a first free cup, can or bottle. With every new drink, you can hand over your old one and get a free new one with your next drink. When you're not in need of a new drink and still have your old recycle token, you can hand your cup over at one of our many recycle points or the bar and get a token in return. You can find all recycle points on our floorplan and in our festival app.

This way, together, we make sure Mysteryland stays clean!

HOW?	NEXT ROUND?	LOST?	LEAVING?
IF THE BEVERAGE YOU WANT TO CONSUME IS IN A CAN / BOTTLE	CLIP YOUR BOTTLE AND RING FOR YOUR TOKENS ONLY	IF YOU HAVEN'T USED YOUR TOKENS	IF YOU WANT TO BE HAPPY CUP TO GO AND USE THE RECYCLE POINTS

RECYCLE TOKENS HAVE NO VALUE AND CAN NOT BE USED TO PAY FOR ANY DRINKS OR FOOD

Official festival app - Woov

Our official festival app is packed with sweet features! Download it now to create your personal timetable, locate your tent or your favourite during the festival or to connect with fellow Mysteryland lovers from all over the world!

Download the app here: www.to/ml22

Camping packages

Did you purchase one of our pre-set camping packages? Please check-in at our Info desk on the opposite of our Wellness. Make sure to have your voucher for your accommodation ready. Please note: You need a voucher for your stay in our accommodation and a Weekend + Camping ticket for the festival and access to the campsite.

Did you purchase a Safari tent, Lodge, Chalet, Explorer, Triangle, Sparkle, Comfort Lodge, Amazone Lodge, Mystic Lodge, Suites, Group or Tipi tent, be aware that you need to pay a deposit at your arrival. You can pay the deposit by credit- or debit card, and will get your deposit back when everything is okay at the checkout. We ask you kindly to leave everything the way you found it, and clean up before leaving.

Weather

The weather forecast for the weekend looks very promising, but keep in mind that the Dutch weather can be unpredictable. Make sure to check the weather forecast before coming to Mysteryland. Please bring adequate clothing with you and don't forget that it is cooling down at night.

Food & drinks

On our campsite and festival terrain, there's plenty of choices when it comes to food! Are you on a special diet? No problem! We serve lots of vegetarian, vegan, gluten-free and dairy-free options. Just to give you a glimpse... Our 80 food trucks serve burgers, sandwiches, wood-oven pizzas, on-the-spot grilled steaks, fish and (vegan) burgers, organic fries, vegan dishes, Indian, Mexican, Vietnamese and Thai cuisine, healthy wraps and sandwiches, sweet and savoury crepes, churros, smoothies, ice cream, cocktails and a lot more!

In the morning, you can have breakfast at The Hangout or the 24h Food counter. Plus our mobile teams are selling coffee and croissants right at your tent. For dinner or a late-night snack on our campsite, visit the food trucks in The Hangout, or the 24h food & drinks counter.

Pre- & afterparties

With a Camping ticket, you get access to our Campsite-exclusive pre- & afterparties on Friday and Saturday! Whether you're starting your weekend to the beats of Curbi at our Camping Main stage, get your groove on at Moreira's Mansion or get totally wild at our Q-dance presents GET WACK! Stage... our pre- & afterparties have something for everyone.

On Friday you can kickstart your Mysteryland weekend at 5 stages from 14h until 2h. On Saturday the party keeps on going for our camping guests at 4 stages, keeping you going till 2 at night. You can find the full timetable for our pre- & afterparties at our [Festival App](https://www.festivalapp.nl), or mysteryland.nl/timetable

The Hangout

The Hangout is the 'living room' of our campsite. If you want to chill out with your friends or meet new people from all over the world, The Hangout is the place to be! Here you can eat, make nice videos in our TikTok booth, play awesome games, visit the dress up shop or show your cooking skills at "Heel Mysteryland bak". Ready for something active? Join a workout show by Sixty5! It's also one of the best places to start your magical Mysteryland weekend: on Friday from 14h until 23h, Freddy Moreira will rock the stage at The Hangout.

Steam & Dream - Wellness Area

Enjoy this relaxed and free of charge place by chilling in the hot tub, enjoying the sauna or try the meditation tipi. The perfect start of your festival day, or of course a chill end of a great day!

Pink Lagoon - Pool area

We hope you brought your swimwear to enjoy our cozy pink area for a dip, to float around or participate in the water activities led by our Mysteryland lifeguard and his crew! Of course all of this is accompanied by great music, live played by our Pink Lagoon artists.

Both the Steam & Dream Wellness Area and the Pink Lagoon Pool Area are only accessible with swimwear.

Dresscode

Get your party outfit ready? Colourful or all black, skirts, shorts or flared, layers, lace or feathers, as long as you're comfortable and feel like your best self: go all out and present the most beautiful party outfit you got in store for us! Make sure to also bring some bathing clothes for a visit to our wellness!

Also, please do always check the weather forecast in advance and pick the right festival outfit. We also do recommend you to take some extra warm clothes with you for the evening.

*Football related clothing or discriminatory clothing are not allowed at Mysteryland.

Lockers

We provide plenty of lockers for everyone! These lockers can easily be shared: there's room for 2-3 coats in one locker. Book your locker ticket [online](https://www.onlineticketshop.nl) or at the festival.

Camp Store

Need a tent? Leaking air mattress? Forgot your towel? Go to our Campstore and get it there!

Recycle Store

Let's give a second life to camping gear! At Mysteryland you can purchase second-hand tents, foldable chairs and other props at the Recycle store.

If you don't want to take your gear with you at the end of the festival, be so kind to drop it there so it can be reused next year.

Camping Guardians

Need a hand with your air mattress? Forgot your toothbrush or just wanna make new friends? Head over to our camping guardians, they are here to help you whenever needed. You can find them on the campsite at stands marked with Camping Guardian signage.

Friends Zone

Did you and your friends order a Friends Zone? You can check in with your Friends Zone voucher at our check-in desk on the opposite of our wellness.

Shower & toilets

Our campsite is equipped with flush toilets and hot showers. You can make use of the showers for a fee of one token. Showers and toilets are open 24/7! Keep in mind that there might be a waiting line in the morning.

There are 2 main shower buildings on our campsite: one on the Main road and one on the Northern part of the campsite. You can check the floorplan for their exact locations.

Bring warm clothes & blankets

Please be aware that it's cooling down at night, so please make sure to bring warm clothes, blankets and a sleeping bag with you. Forgot to bring them along? We sell sleeping bags at our Camp store.

Alcohol

You are allowed to bring your own alcohol to the Mysteryland campsite. However, there are some limitations to consider. All luggage will be checked upon arrival.

You may bring a total of 4,5L of liquid, among which a maximum of 1L can be pre-mixed alcohol*. For example, you could either bring 4,5L of soft drinks* or you could bring 3,5L of soft drinks and 1L of pre-mixed alcohol:

- * All liquid must be sealed and packed in its original packaging
- * Glass packaging is not allowed
- * Pre-mixed = For example, Rum Cola, Gin Tonic, in original and sealed packaging (cans)
- * Soft drinks = soda's, beer, Stelz, wine (under 15% alcohol)
- * Strong liquor (alcohol percentage over 15%) is not allowed

When consuming alcohol, always drink responsibly!

Pre-order a 12 pack of Ice cold Heineken

Imagine arriving at our campsite, you just parked your camper and you're totally ready to hit the Mysteryland grounds. What could be even better? An ice cold 12 pack of Heineken beer waiting for you of course! Order now and collect them straight from our fridge at the campsite on Friday.

*Max 1 x 12 pack per ticketbuyer - Only available online, prior to the festival - Only for Camping visitors - Pick up on Friday from 11:00 (CEST) until Saturday 12:00 (CEST) at the bar in the Campstore on the camping.

ORDER YOUR FIRST 12 PACK OF ICE COLD HEINEKEN NOW AND COLLECT THEM AT THE CAMPSTORE ON FRIDAY TO START YOUR WEEKEND PERFECT!

*FREE 1 x 12 PACK FOR TICKETBUYERS WHO ARRIVED BEFORE 11:00 TO THE FESTIVAL, ONLY FOR CAMPING VISITORS. PICK UP FROM 11:00 TO 12:00 ON FRIDAY AT THE BAR IN THE CAMPSTORE ON THE CAMPING.

Please leave at home...

For your safety, it is not allowed to bring the following items to the campsite: scissors, glass bottles of any type, candles, torches, fireworks, oil lamps, gas lamps, gas bottles of any type or laughing gas (nitrous oxide cartridges). Also, open fires, camping stoves and BBQs are prohibited. When in doubt, feel free to ask us via info@mysteryland.nl.

Zero tolerance

All festivals in the Netherlands operate under a governmental 'zero-tolerance policy'. This means that soft- drugs or hard drugs are not allowed. Nitrous oxide (laughing gas) is also not allowed on the festival and camping terrain.

Covid restrictions

After 3 years, it's finally time to reunite again. There will be no Covid-restrictions at Mysteryland. Please be aware that some countries have travel restrictions when travelling to the Netherlands. Check these restrictions in your country before travelling to our beloved festival.

DO'S AND DON'TS

Camping do's

- Our Camping Guardians are here for you! Don't hesitate to ask them your questions, have a chat or ask for help
- This is the Kingdom of the Weird Party Animals. Crazy, comfortable or colourful: you can wear whatever you like!
- Keep your valuables with you at all times.
- Be kind and show respect to everyone. We're an open-minded festival.
- Listen to your neighbours, if they happen to ask you to lower the volume. There's enough space to chill and party in The Hangout.
- Please clean up your trash and take everything with you when checking out. If you want to leave camping gear behind, think of dropping it off at our Recycle store. Sleeping bags will go to Ukraine and chairs will be available for rent next year!
- Don't for yourself, care about others. Does someone feel unwell? Accompanying them to the first aid. Think for yourself, care about others.
- Make sure that the people around you have as much fun as you. Do you see that someone is in need of help? Ask the question: "Are you okay?". Reach out to them when needed and together we can create a safe space at Mysteryland!
- If you experience or witness an unpleasant situation, please immediately report it at our 24 hour reception staff (in front of the Steam & Dream) or security personnel nearby. We are here for you!

Camping don'ts

- Ins and outs are not allowed, so once you're in, you're in.*
- On Friday, when entering the campsite, it is allowed to grab your stuff if it's too much to carry at once.
- Sleeping in your car at the parking lot is not permitted.
- Leave your football or discriminatory clothing or flags at home. Country flags are allowed.
- Mysteryland is a no-flight zone, so drones are not permitted at Mysteryland.
- Open fire, BBQ's and camping stoves with gas are not allowed.
- You're not allowed to bring or use: scissors, fireworks, candles, torches, oil, gas lamps, (camp) fires, laughing gas (nitrous oxide cartridges).
- Don't overstep the boundaries of your festival grounds. We are all here to have a good time, so please respect everyone's limits! And remember: If it's not a full yes, it's a no!

SEE YOU AT SUBWAY?

We teamed up with Subway to create a beautiful lush and green stage with a fresh selection of female artists at the festival. Because who run the world? Girls, obviously! You can find them on Saturday and Sunday on our festival terrain!

MYSTERYLAND 26-27-28 AUGUST 2022 • HAARLEMMEER, NEAR AMSTERDAM

SUBWAY

12:00 MARY MAHEEN	12:00 MATHYUS
12:00 JESSIE	12:00 MEGAN
12:00 SHAY HOSKIN	12:00 TINA TURNER
12:00 BOB DYLAN	12:00 GUY SPINNA
12:00 MCKENZIE LANGE	12:00 GUY SPINNA
12:00 MCKENZIE LANGE	12:00 GUY SPINNA
12:00 PAUL WALKER	12:00 PAUL WALKER
12:00 CHERRY CARROLL	12:00 CHERRY CARROLL

PREMIUM TICKETS

- Did you purchase a premium ticket? Please read the following instructions carefully!
- You can enter the campsite via our special 'Premium' entrance. These fastlanes are located on the left side of the regular entrances. Our hostesses will welcome you to your Premium Mysteryland experience!
- You will receive your Mysteryland premium, wristband and voucher at the festival here.
- Premium visitors have access to the ground (flushing) toilets at the festival terrain. You can find these behind the Premium Decks at the Main stage and Q-dance stage. You can check our floorplan to see where the Premium Decks are located!
- When entering you'll receive a booklet filled with vouchers. These vouchers give access to all kinds of extra's that'll take your Mysteryland experience to the next level! All vouchers can only be used once per person.

MYSTERYLAND FLOORPLAN 2022

FROM FRIDAY TO SUNDAY

- TICKETS
- FOOD
- MERCHANDISE
- PARADE
- TOILETS
- LOCKERS
- WATER STATION
- GROUPS
- PREMIUM DECKS
- CELEBRATE SAFE
- SUPERMART
- SHOWERS
- RECYCLE POINT
- COACHES
- FIRST AID
- PREMIUM DECK

OTHER IMPORTANT INFO

Payment method

At Mysteryland you pay for drinks and food with tokens. You can purchase these tokens at the different cashier points using cash, a debit card (Maestro) or a credit card (Visa/ Mastercard). There's no cash machine at Mysteryland.

Earplugs

Don't forget to take care of your ears when partying 3 days straight! You can purchase earplugs at every bar.

Cameras

Cameras and GoPro's for personal use are always welcome! Professional audio-visual equipment is not allowed on the terrain. You can bring your selfie sticks, as long as they are foldable and no longer than 1 meter.

Tobacco

There will be a tobacco selling point on the festival grounds on Saturday and Sunday. Please note that there will be no tobacco selling points on the campsite! Please also be aware that you are required to show your ID when buying tobacco. There's a non-smoking policy in tents: please be informed that it is prohibited by Dutch law to smoke in festival tents.

Lost & found

Our Lost & Found counter is located at the Info stand on the Main Road. After the festival, visit the website of [ilost.nl](https://www.ilost.nl) to see if your item has been found.

Celebrate safe

We work together with Celebrate Safe, a professional platform with reliable tips and health information about safe partying. If you have questions, please don't hesitate to visit their stand.

Disabled access

The festival grounds of Mysteryland have paved roads all around, making it perfectly accessible to everybody. There is a disabled toilet facility at every toilet area, and all our shuttle buses are accessible for our disabled visitors. There's also a wheelchair-accessible route from the campsite to the festival terrain. Do you need a handicap parking spot or want to be dropped off closer than the Kiss & Ride? Please ask our traffic staff at arrival.

Free water

You can get free water at our toilet facilities, or grab one of our super-handly water-bags at our water bars and refill it all weekend long and for free! We have water bars on both the campsite and the festival grounds. You can find their locations on the floorplan.

Bring your ID

Mysteryland is a festival for adults (18+). Thank you for bringing a valid ID with you (ID-card, passport, or driver's license). The IDs of all guests will be checked at the entrance.

Pumpstation

Air mattress empty? No stress, give it some air at the gas station! Searching for the best afterparty? The gas station is also the place to be!

Market

Do some shopping or have some much needed me-time: get your hair done, add some glitter to your festival look or have your nails painted in Mysteryland style!

Merchandise

Need a brand new Mysteryland T-shirt? Use our click and collect function at our Merchandise website: festivalstore.mysteryland.nl. You can pick up your order at the merchandise store closest to the Main stage.

Questions?

If you have other questions, please check the [Info](https://www.info) section on our website, or contact us via info@mysteryland.nl or Facebook message!

It's almost time to unleash the secrets of our Festival Kingdom... We can't wait to reunite with all of you!

X
Mysteryland

Although we're confident and positive Mysteryland will be taking place the 26th, 27th and 28th of August 2022, tickets will be refundable in case the festival is cancelled due to COVID-19 restrictions in The Netherlands.

FOLLOW MYSTERYLAND

EMAIL US

FACEBOOK EVENT

WEBSITE

[[email_footer]]