

Chromium Connect Software Update Procedure

FOR USE WITH

Chromium Connect, PN-1000171

Chromium Connect, PN-1000180

Notices

Document Number

CG000341 • Rev B

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Email: support@10xgenomics.com

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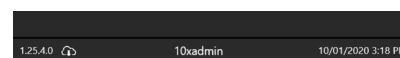
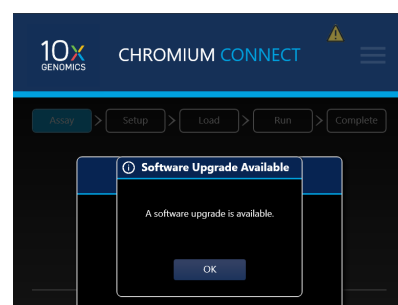
6230 Stoneridge Mall Road

Pleasanton, CA 94588 USA

1.0 Download Chromium Connect Software Update

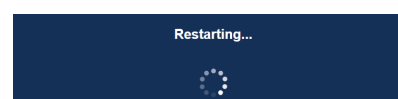
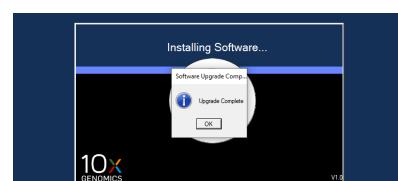
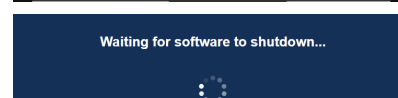
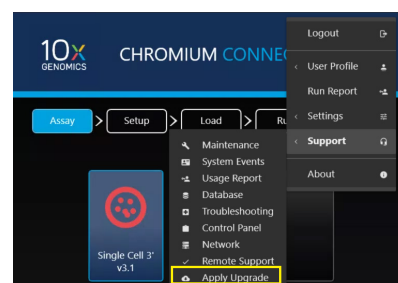
- For Chromium Connect instruments not connected to a network*, download the Chromium Connect Software Update from the 10x Genomics website to a computer and copy to the ROOT folder of a USB stick.
DO NOT unzip to extract the file from the zipped folder.
- Insert the USB stick in the corresponding USB port (see image) on Chromium Connect.
- Login using the Chromium Connect touchscreen.
- Wait for Chromium Connect server to detect the software update and complete downloading. This can take up to 10 min. After download is complete, proceed to step 2.0.

*For networked instruments, proceed directly to step 2.0. The software update will be available automatically through the network (indicated by presence of cloud icon next to the date).



2.0 Install Chromium Connect Software Update

- Login using the Chromium Connect touchscreen.
- Select the Menu Options (hamburger stack) on the upper right-hand corner of the touchscreen and click Apply Upgrade under the Support tab.
- The software will shut down. The update will take ~5-15 min.
- After update is complete, Chromium Connect will restart automatically. Login using the touchscreen.



Contact
support@10xgenomics.com
if any errors are encountered
during the procedure.