



Logistics

CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.

APPLICATIONS INCLUDE:

- Remote assistance for drivers on the road
- Inspection of goods and vehicles
- Maintenance of vehicles
- Inspection / repair of distribution facilities
- Instruction on loading and training for drivers

THE CHALLENGE

- Costly downtime
- Delays create customer dissatisfaction
- Safety and compliance issues
- Limited availability of technicians
- Distance and inconvenience of roadside and site visits

THE SOLUTION

- CareAR Assist enables remote assistance and guidance by mechanics, owners and equipment vendors
- Guidance for loading vehicles and training
- Capture and verification of daily vehicle checks

THE BENEFITS

- Faster resolution times
- Avoid delays and downtime for better margin
- Enables knowledge transfer
- Reduce service costs and less support truck rolls
- Improved customer satisfaction



A Xerox Company

Learn more about how CareAR solutions can make support easy at arenagroup.net

arenagroup.net • 0344 863 8000

©2022 Arena Group. All rights reserved. Xerox®, CareAR™, and CareAR® Assist are trademarks of Xerox Corporation in the United States and/or other countries. XBS0722



A **XEROX™** Business Solutions Company